

Norstar Telecommunications, LLC
c/o RTC Associates, LLC
3075 Breckinridge Boulevard, Suite 425
Duluth GA 30096-000

April 9, 2016

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

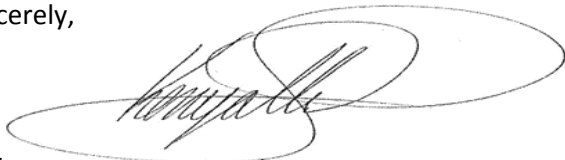
RE: Docket # 140000

To Whom It May Concern,

Please accept this filing of our 2016 CLEC Questionnaire, which the FCC 477 filing for the period ending December 2015.

If you have any questions concerning this report, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kenny Perkins', enclosed within a large, loopy oval scribble.

/s/ Kenny Perkins
Phone Number: 678-436-5590
Fax Number: 678-802-3483
Email Address: kperkins@rtcteam.net

2016 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2016)⁹⁴

Norstar Telecommunications, LLC

TX934

Contact name & title: Kenny Perkins Account Manager

Telephone number: 678-436-5590

E-mail address: kperkins@rtcteam.net

Stock Symbol (if company is publicly traded):

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2015**.

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

 Yes (Chapter 7) Yes (Chapter 11) **X** No

3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- | | |
|---|---|
| <u> </u> Private line/special access | <u> </u> Wholesale loops |
| <u> </u> VoIP | <u> </u> Fiber or cooper based video service |
| <u> </u> Wholesale transport | <u> </u> Cable television |
| <u> </u> Interexchange service | <u> </u> Satellite television |
| <u> </u> Cellular/wireless service | <u> </u> Broadband Internet access |
| <u> X </u> Other | |

4. What percentage of your Florida residential and business customers purchased bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services.

 Residential Business
 X Not applicable

5. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

No

6. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a website. (Chapter 364.04, F.S.)

No

⁹⁴ The due date is established by Section 364.386 (1) (b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.