

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:

DOCKET NO. 150269-WS

APPLICATION FOR LIMITED
PROCEEDING WATER RATE INCREASE
IN MARION, PASCO, AND SEMINOLE
COUNTIES, BY UTILITIES, INC.
OF FLORIDA.

PROCEEDINGS: CUSTOMER MEETING

COMMISSION STAFF
PARTICIPATING: CURT MOURING
JENNIFER CRAWFORD
TOM BALLINGER
DICK DURBIN

IN ATTENDANCE: COMMISSIONER LISA POLAK EDGAR
COMMISSIONER RONALD BRISÉ

DATE: Wednesday, April 13, 2016

TIME: Commenced at 6:00 p.m.
Concluded at 6:05 p.m.

PLACE: Marion County Commission Auditorium
McPherson Complex
301 SE 25th Avenue
Ocala, Florida 34471

TRANSCRIBED BY: LINDA BOLES, CRR, RPR
Official FPSC Reporter
(850) 413-6734

P R O C E E D I N G S

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2 **MR. MOURING:** Well, thank you for coming out
3 this evening. I just wanted to thank you for coming out
4 to participate in this customer meeting for Utilities,
5 Inc. of Florida's request for a limited proceeding rate
6 increase in Docket 150269-WS.

7 I would like to introduce myself. My name is
8 Curt Mouring. I'm the Public Utilities Supervisor in
9 the Division of Accounting and Finance. To my right is
10 Tom Ballinger. He's the Director of the Division of
11 Engineering. And to my left is Jennifer Crawford,
12 the Attorney Supervisor in our General Counsel's
13 Office. Also joining us, we have two Commissioners:
14 Commissioner Edgar and Commissioner Brisé.

15 On December 30th of 2015, Utilities, Inc.
16 filed for a limited proceeding rate increase. The
17 utility's last proceeding was in Docket No. 120209-WS,
18 and the Commission issued an order approving a rate
19 increase in that docket on January 10th of 2014.

20 The primary reasons the utility gave for
21 filing its limited proceeding rate request is to achieve
22 revenues established in the prior Commission order that
23 have not materialized due to a decrease in irrigation
24 revenue and to also recover costs associated with
25 capital projects in Marion, Pasco, and Seminole

1 Counties.

2 As you walked in, you received a copy of the
3 Special Report, which includes a lot of valuable
4 information. Predominantly at the top of the page
5 you've got the docket number. Any correspondence that
6 you want to file with the Commission or if you want to
7 query the file on the Commission's website, you use that
8 docket number.

9 Just a little bit about the limited
10 proceeding, or LIMP. It is an informal process that
11 costs much less than going straight to a formal hearing,
12 and it can also be protested by an affected party.

13 The purpose of this customer meeting is to
14 receive comments regarding the quality of service
15 provided by the utility, the utility's interaction with
16 customers, comments on the proposed rate increase, and
17 to answer any questions the customers may have. This is
18 the customers' night, not the utility. The utility does
19 have representatives here, as well as the Office of
20 Public Counsel.

21 If you'd like to make a comment, there's a
22 sign-up sheet at the door. And the last sheet of the
23 Special Report is a pre-addressed comment letter that
24 you can fill out and mail in to the Commission.

25 A little bit about the Office of Public

1 Counsel. They advocate on behalf of consumers before
2 the Public Service Commission. We have their 800 number
3 and their website, Floridaopc.gov. We also have the
4 Consumer Affairs Hotline, 1-800-342-3552, and our
5 website, Floridapsc.com. That's also in your staff
6 report -- or your Special Report.

7 Just a reminder that tonight's meeting is
8 being recorded. Come forward to the microphone and
9 please state your name, address, and spell your last
10 name.

11 And I don't believe we have anyone signed up
12 to speak. If you'd like to make a comment at this
13 point, you can certainly be free to do that. If not,
14 then we will adjourn this meeting. Thank you.

15 (Meeting adjourned.)
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STATE OF FLORIDA)
 :
COUNTY OF LEON)

CERTIFICATE OF REPORTER

I, LINDA BOLES, CRR, RPR, Official Commission Hearings Reporter, Hearing Reporter Services Section, Office of Commission Clerk, do hereby certify that the foregoing proceedings were transcribed from digital recording to the best of my ability.

I FURTHER CERTIFY that I am not a relative, employee, attorney, or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorneys or counsel connected with the action, nor am I financially interested in the action.

DATED this 27th day of April, 2016.

Linda Boles

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