

**Ashley Quick**

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**From:** Ruth McHargue  
**Sent:** Monday, May 02, 2016 1:30 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 150269

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Monday, May 02, 2016 9:22 AM  
To: Ruth McHargue  
Subject: To CLK Docket 150269

Copy on file, see 1211400C. Also file for water pressure, see 1211403C. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Friday, April 29, 2016 10:04 PM  
To: Consumer Contact  
Subject: E-Form Service Outage TRACKING NUMBER: 120390

**CUSTOMER INFORMATION**

Name: Sidney Patterson  
Telephone: (407) 571-3017  
Email:  
Address: 6027 Linneal Beach Dr Apopka FL 32703

**BUSINESS INFORMATION**

Business Account Name: Sidney Patterson  
Account Number:  
Address: 6027 Linneal Beach Dr Apopka FL 32703

Water County Selected: Seminole

**COMPLAINT INFORMATION**

Complaint: Service Outage against Utilities, Inc. of Florida  
Details:

We currently have almost no water pressure. This has occurred numerous times in recent months. Utilities of Florida collects payments from us to provide safe water to our homes and yet they've had some difficulty doing that in recent months. Can't you require them to upgrade their equipment to perform their only task to customers?