

REQUEST TO ESTABLISH DOCKET
(Please type or print. File original *plus* 1 copy with CLK.)

Date:	5/4/2016	Docket No.:	
1. From Staff / Division:	Division of Economic Services/Toni Earnhart <i>TE</i>		
2. OPR:	Toni Earnhart, ECO		
3. OCR:	GCL		
4. Suggested Docket Title:	Compliance investigation of local exchange Certificate No. 5160, issued to TQC Communications, Corp., for apparent first-time violation of Rule 25-4.0161, FAC., Regulatory Assessment Fees; Telecommunications Companies.		

RECEIVED-FPSC
 2016 MAY -4 AM 9:14
 COMMISSION CLERK

5. Program/Module/Submodule Assignment:	A18a, A10
---	-----------

6. Suggested Docket Mail List.

a. Provide NAMES/ACRONYMS, if registered company.		<input type="checkbox"/> Provided as an Attachment
Company Code, if applicable:	Parties (include address, if different from MCD):	Representatives (name and address):
TX092		

b. Provide COMPLETE NAME AND ADDRESS for all others. (match representatives to companies)

Company Code, if applicable:	Interested persons, if any, (include address, if different from MCD):	Representatives (name and address):

7. Check one:	<input checked="" type="checkbox"/> Supporting Documentation Attached	<input type="checkbox"/> To be provided with Recommendation
---------------	---	---

Comments:

COMMISSIONERS:
 JULIE IMANUEL BROWN,
 CHAIRMAN
 LISA POLAK EDGAR
 ART GRAHAM
 RONALD A. BRISÉ
 JIMMY PATRONIS



OFFICE OF THE GENERAL COUNSEL
 MARY ANNE HELTON
 INTERIM GENERAL COUNSEL
 (850) 413-6199

Public Service Commission

February 22, 2016

TX092-15-T-0-D
 TQC Communications, Corp.
 3000 Immokalee Road, Suite 1
 Naples, FL 34110-1443

Dear Certificate Holder:

The Division of Administrative Services has forwarded your account to our office to address the nonpayment of the Regulatory Assessment Fees (RAFs) required by Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C.), for the year 2015, which was due **February 1, 2016**. The RAF return form was mailed to you on **December 15, 2015**, and to date, Commission records reflect that payment has not been received.

Utilities are charged with knowledge of our rules and statutes. According to Florida Law, you are required to add interest charges at 12% per annum, and a 5% penalty for each 30-day period or fraction thereof, beyond the due date, up to a maximum of 25% in addition to the delinquent amount due. In addition, pursuant to Section 364.285, Florida Statutes, the Commission is authorized to impose upon any entity subject to its jurisdiction a penalty of not more than \$25,000 for each offense, if such entity is found to have refused to comply with or to have willfully violated any lawful rule or order of the Commission, or any provision of Chapter 364.

If payment is not postmarked within 15 calendar days of receipt of this notice, as evidenced by the certified mail receipt, Rule 25-4.0161, F.A.C., automatically imposes a penalty of \$500, \$1,000, or \$2,000, in addition to the interest and penalty listed in the preceding paragraph. The penalty is based on the number of prior dockets against a company for violation of the RAF rule. For one prior docket, it automatically will be assessed a \$1,000 penalty and for two, a \$2,000 penalty. For a third docket, staff will submit a recommendation to the Commission seeking cancellation of the company's certificate and removal from the register.

If you wish to request another form, please contact Toni Earnhart at the number below. The payment should be identified with the company code and the company's name. Failure to provide payment within **15 days of this notice** will result in the establishment of a docket to address your failure to return the RAFs form and pay RAFs in accordance with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code. As specified above, pursuant to Section 364.285, Florida Statutes, the Commission may impose a fine for failure to comply. Therefore, it is important that you address this matter now. If you have paid your fees, please provide us with your check number and the date that it was paid.

Should you have any questions concerning this letter please contact **Toni Earnhart** at **(850) 413-6532** or via Internet e-mail at tearnhar@psc.state.fl.us.

Sincerely,

Mary Anne Helton
 Interim General Counsel

cc: Fiscal Services Section

Utility Information

This account is Delinquent.

Utility Mailing Name: TQC Communications, Corp Complete Name: TQC Communications, Corp Utility Code: TX092 Docket Consumer

Street1: 3000 Immokalee Road, Suite 1 Street2: City: Naples

State: FL Zip: 34110-1443 Phone: (239) 513-1811

Federal Id: 65-0563007 Certificate #: 5160 Bankruptcy Start Date: Bankruptcy End Date: BType:

Utility Status Code: REGULATED Utility Status Date: 6/21/1997 WriteOff Type:

RAF Account Information

All Comments:

Raf Periods: 1/1/2015 - 12/31/2015

RAF Period Covered: 1/1/2015 - 12/31/2015

Service: CLX

Current RAF Status: Interest & Penalty updated by nightly job

Raf Transactions:

Operating Revenue: 794,823.01

Gross Interstate Revenue: 0.00

RAF Rate: 0.0015

RAF Due Date: 2/1/2016

Correspondence Suspended Show Cause

Check Received On Payment Plan Utility Request Close

Confidential Raf Form Withdrawn Audited

Send Collection Collection Date: Collection Withdrawn

RAF Form Received Actual Estimated

Amended Return Don't calculate Penalty Don't calculate Interest

RAF Account Satisfied

Interest and Penalty adjusted by nightly job---DBO---5/2/2016 12:01:06 AM

Interest and Penalty adjusted by nightly job---DBO---4/2/2016 12:01:04 AM

Interest and Penalty adjusted by nightly job---DBO---3/3/2016 12:01:04 AM

Interest and Penalty adjusted by nightly job---DBO---2/2/2016 12:01:05 AM

User Comments:

Estimated Assessments

	Due	Paid	WriteOff	Refund	Expired Refund	Owe
RAF	1,271.72	0.00				1,271.72
Penalty	254.36	0.00				254.36
Interest	50.88	0.00				50.88
Extension	0.00	0.00				0.00
Total	1,576.96	0.00				1,576.96

- Print RAF Form
- Payment Calculator
- RAF Documents

State of Florida
Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0

CERTIFIED MAIL™



7011 3500 0001 5979 2024

February 22, 2010

TX092-15-T-0-D
 TQC Communications, Corp.
 3000 Immokalee Road, Suite 1
 Naples, FL 34110-1443

Dear Certificate Holder:

NIXIE

NOT

32399 07019

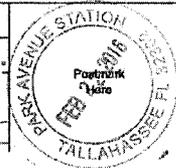
7011 3500 0001 5979 2024

U.S. Postal Service™
CERTIFIED MAIL™ RECEIPT
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com

OFFICIAL USE

Postage	\$ 48
Certified Fee	3.45
Return Receipt Fee (Endorsement Required)	2.80
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$ 54.23



TX092-15-T-0-D
 TQC Communications, Corp.
 3000 Immokalee Road, Suite 1
 Naples, FL 34110-1443

See Reverse for Instructions

BC: 52399701940 *4154-00107-25-35

State of Florida
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

FIRST CLASS MAIL

12/15/2015
POSTAGE \$000.485



ZIP 32389
041L11251562

PSC REGULATORY ASSESSMENT FEE NOTICE

(See Filing Instructions on Back of Form)

TX092-15-T-0-R
TQC Communications, Corp.
3000 Immokalee Road, Suite 1
Naples, FL 34110-1443

REC-
5 DEC 23 AM 9:06
DIVISION OF
ADMINISTRATIVE & IT
SERVICES

NIXIE 339 NFE 1 15I0012/18/15

RETURN TO SENDER
NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD

BC: 32399085099 *0938-02808-15-41



RELATED DOCKETS INFORMATION

Back

Tax ID: 65-0563002 Complete Name: TQC Communications, Corp. Address: 2000 Immokalee Road, Suite 1, Naples, FL 34110-1443 US6 Contact: President Buddy Pack (239) 513-1811 Fax: (239) 513-1808 bpack@tqcc.com Inactive: CEO Linda Lu Pack (239) 513-1811 Fax: (239) 513-1808 lpack@tqcc.com
 Bankruptcy Drop Date: Active: CreateBy: NGRANT CreateDate: 8/29/1996 ModifyBy: NGRANT ModifyDate: 6/13/2014 11:32:17 AM

Utility Code: TX092 Utility Name: TQC Communications, Corp. Active:
 Utility Code To: Utility Code From: Unregulated Operation Date: Corptype Type: Corporation Class Type: NGRANT created at 1997-06-21 00:00:00 NGRANT modified at 2015-02-27 10:33:17

Total: 3

#	DocketNum	Title	DocDate	Status
1	970280-TX	Application for certificate to provide alternative local exchange telecommunications service by TelQuest Communications, Corp.	03/05/1997	Closed
2	080693-TP	Request for approval of master resale agreement between Embarg Florida, Inc. and TQC Communication, Corp.	11/26/2008	Closed
3	050475-TX	Request for approval of name change on CLEC Certificate No. 5160 from TelQuest Communications, Corp. to TQC Communications, Corp.	07/11/2005	Closed

NO PRIOR RAF
 Compliance Actions

TX092 - TQC Communications, Corp.

Jeff Bates

Sent: Thu 3/17/2016 1:50 PM
To: Greg Fogleman; Mark Long
Cc: Toni Earnhart; Beth Salak

I received a call back from Mr. John Fratelly (or maybe Fartelly) representing TQC Communications Corp. He informed me the company is out of business, does not have a business address. According to him, the company shut down at the end of 2014.

Mr. Fratelly indicated he would be filing a request to cancel their certificate.

Jeff Bates
Research Associate
Office of Telecommunications
Florida Public Service Commission
V - (850) 413-6538
F - (850) 413-6539

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.