

**Ashley Quick**

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**From:** Ruth McHargue  
**Sent:** Thursday, June 02, 2016 12:25 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160009

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Thursday, June 02, 2016 11:22 AM  
To: Ruth McHargue  
Subject: To CLK Docket 160009

Copy on file, see 1213765C. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Thursday, June 02, 2016 11:01 AM  
To: Consumer Contact  
Subject: E-Form Improper Billing TRACKING NUMBER: 120590

**CUSTOMER INFORMATION**

Name: mark johnston  
Telephone: (352) 282-1010  
Email: [markj12042@gmail.com](mailto:markj12042@gmail.com)  
Address: 3198 N Tyrone Ave Hernando FL 34442

**BUSINESS INFORMATION**

Business Account Name: mark johnston  
Account Number: 0038592111  
Address: 3198 N Tyrone Ave Hernando FL 34442

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

We have a nuclear charge on our bill. Paying for a charge that duke energy claims the plant is shut down in crystal river fl. Total bullcrap. Our bill is regularly \$356 and the nuclear charge isb \$150 WHICH IS HALF THE electric bill. Every other utility bill is aroundb \$140 to \$180. I believe this is unconstitutional!!!!