

Sandra Soto

From: Ruth McHargue
Sent: Tuesday, July 12, 2016 5:03 PM
To: Consumer Correspondence
Subject: docket 160021

Customer correspondence

From: Consumer Contact
Sent: Tuesday, July 12, 2016 4:54 PM
To: Ruth McHargue
Subject: FW: fpl

1216632C. Sent to the company as requested. DHood

From: Tami Redi [<mailto:goveg123@bellsouth.net>]
Sent: Monday, July 11, 2016 10:36 PM
To: Consumer Contact
Subject: fpl

South FL residents have been complaining about FPL for years from their recent outrageous rate hikes to the idiots they hire to trespass and hack people's trees. FPL even tells the tree cutters to look for people who aren't home and trespass on their property. My neighborhood looks like crap with half trees! I hate living in South Florida and cannot wait to move out of here!

Do you really think easements for utility companies are such a good idea since they abuse their power? They were just on the news again with yet another customer complaint !