

**Sandra Soto**

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**From:** Bev DeMello  
**Sent:** Wednesday, July 13, 2016 11:53 AM  
**To:** 'cordipi@gmail.com'  
**Cc:** Janet Brunson; Consumer Correspondence  
**Subject:** FW:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

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**From:** Sandra Soto **On Behalf Of** Records Clerk  
**Sent:** Wednesday, July 13, 2016 8:44 AM  
**To:** 'Rosana Cordova'  
**Subject:** RE:

Good morning Ms. Cordova,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6010

**From:** Rosana Cordova [<mailto:cordipi@gmail.com>]  
**Sent:** Wednesday, July 13, 2016 7:30 AM  
**To:** Records Clerk  
**Subject:**

*I 100% agree with the following quotes.*

*We have no option of investing in any other power company, we have no say in how many millions of dollars they pay their C-Suite executives, and we have no accurate accounting for the full scale of political contributions they make each year to influence those in powers to keep FPL in its unchallenged, powerful position in this state.” – Susan Hicks, Sarasota FPL Customer*

*“They're asking for money to resolve – to get more profit for people that are out – for their shareholders that are out of state. Now we have seniors that cannot afford to buy their medication, and now with this rate increase and everything else, as everyone has spoken about, that will – it's not only a 23 percent, everything that comes with it that they're going to have to pay for, they may have to – they may have to serve – they may have to not eat to be able to pay for their bills.” – Miguel Soliman, Miami FPL Customer.*

*“When you're considering this rate increase in order to generate higher profits for FP&L, please keep in mind that those profits come at our expense, and that includes the senior community, many of whom are having a very hard time of it.” – Steve Zarzecki, Miami FPL Customer*

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