

**Sandra Soto**

---

**From:** Bev DeMello  
**Sent:** Wednesday, July 13, 2016 4:09 PM  
**To:** 'mmullendore@bellsouth.net'  
**Cc:** Janet Brunson; Consumer Correspondence  
**Subject:** FW: Proposed FPL rate hike.

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

---

**From:** Mike & Sue Mullendore [<mailto:mmullendore@bellsouth.net>]  
**Sent:** Tuesday, July 12, 2016 10:57 AM  
**To:** Consumer Contact  
**Subject:** Proposed FPL rate hike.

You are going to put a real burden on Social "Insecurity" recipients, by allowing FPL to raise their rates again. 44 cents a day is a significant amount to many people who are on fixed incomes and struggling to keep up with inflation rates. This is compounded by a government who gives themselves pay raises and refuse to do the same for its older citizens. Please have some compassion and put yourselves in our "shoes". We cannot find any other places to cut back. I can now understand why some older retirees have resorted to eating dog food in order to survive.

Many of Florida's retirees are good hearted Christians who worked hard and paid their taxes. Why is it that God's people seem to get hurt the most by decisions that are made by a handful of people who don't seem to care about the mental and physical pressure that their vote can cause?

Please give us a break.

Thank you for considering our needs.

Michael Mullendore  
St. Augustine, FL.