

Docket No. 160101-WS
 Please add to Docket Filings



From: **Walter Kehoe** walterjvk@gmail.com
 Subject: **Walter Kehoe's Utilities Inc Invoice of 5-2016**
 Date: **May 7, 2016 at 11:30 AM**
 To: **Water Alliance** summertree.water.alliance@gmail.com, **Ann Marie Ryan** amr328@hotmail.com

CORRESPONDENCE
JUL 14, 2016
DOCUMENT NO. 04939-16

Ann Marie

Attached please find my Utilities Inc Invoice for the month of May. You will notice a tremendous increase in my water consumption for the month of July 2015 that was when the contaminants from the water supplied Utilities Inc blocked my toilet fill valve, open and litterally flushed their unusable product down the drain.

As fate would happen this is the only useable use for this yellow liquid containing not only sulphurous odors and colors but in my case, particulate matter, enough to create sufficient debris in the fill valve to keep it from shutting off. This material that the phone representative, from Utilities Inc and the technician he sent onsite to evaluate my claim that their contaminants caused my valve to need replacement as it increased the volume of yellow liquid they were charging me for. Their determination was that, the grainy brown particulate material was not from their distribution system. They both insisted that ithad been picked up by their product, as it passed through the deteriorating copper pipes within my condo, after leaing their system. Their argument was that in the space of 8 feet from their point of sercve, the , particulate free water at the meter developed all of this contamination that was transported to my toilet tank.

I find that not only is their defense udicrous, in my oppinion, but close to criminal. They not only distributed a known, to them, unsable product, but they charged me for the extremely large amunt of product deliverd to my condo. None of which, in my opinion was a result, of anything I had control of. The damaged, and blocked open, waterfill valve caused by their "WATER", created this windfall of revenue for them, and I, a retuiree living on a fixed income, was forced to pay

Walter J. Kehoe
 11613 Bayonet Lane
 New Port Richey, FL 34654



Utilities Inc of Florida
 Phone: (866) 842-8432
 Collections: (866) 842-8432
 Customer Service: (866) 842-8432
 www.uivwater.com

Bill Date	Account Number	Due Date	Please Pay:
04/29/2016	9741588268	5/23/2016	\$106.22

Name **WALTER J KEHOE** Primary Telephone # (516) 921-0841
 Service Address 11613 BAYONET LN, NEW PRT RCHY, FL, 34654

Activity Since Last Bill

Previous Balance	\$76.12
Payments received as of 04/29/2016	\$0.00
Balance as of 04/29/2016	\$76.12

Residential Water Service

Residential Water Service	\$11.19
400 gallons at \$0.00517 per gallon	\$2.07
Total Residential Water Service	\$13.26

Residential Wastewater Service

Residential Wastewater Service	\$12.57
400 gallons at \$10.68 per 1,000 gallons	\$4.27
Total Residential Wastewater Service	\$16.84

Total Amount Due \$106.22

Summary of Service

Meter Reading	Meter #	16963978
Current	162890	04/22/2016
Previous	162490	03/22/2016
Usage:	400 Gallons	
Number of Days:	31	
Average Daily Use:	13 Gallons	
Average Daily Cost:	\$0.97	

Billing History

Consumption History

TAMPA FL 335
SAINT PETERSBURG FL
12 JUL 2016 PM 6 L



Ms. Carlotta S. Stauffer
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850