

**Ashley Quick**

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**From:** Janet Brunson  
**Sent:** Friday, July 15, 2016 1:15 PM  
**To:** 'cbdeserio@gmail.com'  
**Cc:** Consumer Correspondence  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

-----Original Message-----

From: Collin Roehner On Behalf Of Records Clerk  
Sent: Wednesday, July 13, 2016 4:14 PM  
To: 'cbdeserio@gmail.com'  
Subject: RE: Rate Increase

Good afternoon Ms. Deserio,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner  
Commission Deputy Clerk I  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida, 32301  
(850) 413-7123

-----Original Message-----

From: Ruth McHargue  
Sent: Wednesday, July 13, 2016 3:44 PM  
To: Records Clerk  
Cc: Angie Calhoun  
Subject: RE: Rate Increase

Please add to docket file 160021 and forward to consumer contact.

Thanks,  
Ruth

-----Original Message-----

From: Collin Roehner On Behalf Of Records Clerk  
Sent: Wednesday, July 13, 2016 3:00 PM  
To: Ruth McHargue  
Cc: Angie Calhoun  
Subject: FW: Rate Increase

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

-----Original Message-----

From: Christina Deserio [<mailto:cbdeserio@gmail.com>]  
Sent: Wednesday, July 13, 2016 8:46 AM  
To: Records Clerk  
Subject: Rate Increase

Sent from my iPhone.

Please have some decency. Many people cannot afford their regular bills. Florida is HOT. We need to keep our air conditioners on most of the time. Do not take advantage of the fact that we are in this situation. I'm sure you make enough and are just being GREEDY!