

**Sandra Soto**

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**From:** Janet Brunson  
**Sent:** Tuesday, July 19, 2016 4:41 PM  
**To:** 'lburleson2@earthlink.net'  
**Cc:** Consumer Correspondence  
**Subject:** FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Burleson:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, [www.floridapsc.com](http://www.floridapsc.com) and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello  
Assistant Director  
Office of Consumer Assistance & Outreach  
Phone: 850-413-6107

-----Original Message-----

From: Ruth McHargue  
Sent: Tuesday, July 19, 2016 3:47 PM  
To: Janet Brunson  
Cc: Diane Hood  
Subject: FW: To CLK Docket 160021

Please send out the A letter.  
Thanks,

Ruth

-----Original Message-----

From: Ruth McHargue  
Sent: Tuesday, July 19, 2016 3:47 PM  
To: Consumer Correspondence  
Cc: Diane Hood  
Subject: FW: To CLK Docket 160021

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Tuesday, July 19, 2016 2:26 PM  
To: Ruth McHargue  
Subject: To CLK Docket 160021

Copy on file, see 1217699C. DHood

-----Original Message-----

From: Benjamin Legaspi  
Sent: Tuesday, July 19, 2016 2:21 PM  
To: Consumer Contact  
Subject: FW: PSC Contact Form

-----Original Message-----

From: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) [<mailto:contact@psc.state.fl.us>]  
Sent: Tuesday, July 19, 2016 12:58 PM  
To: Webmaster  
Cc: [lburleson2@earthlink.net](mailto:lburleson2@earthlink.net)  
Subject: PSC Contact Form

Contact from a Web user

Contact Information:

Name: Lyvonne Burleson  
Company: retired  
Primary Phone: (321) 453-4521  
Secondary Phone:  
Email: [lburleson2@earthlink.net](mailto:lburleson2@earthlink.net)

Response requested? No

CC Sent? Yes

Comments:

My husband and I would like to go on record as opposing the huge request by FPL that you will be addressing 8/12/16. We got "0" Social Security increase this year, yet an increase in Medicare and its deductible. The news about next year is not encouraging either. We are FPL customers and do not oppose some increase but not the \$1.3 billion they are asking for. Please consider that there are many more seniors impacted this way in Florida.

