

Sandra Soto

From: Sandra Soto on behalf of Records Clerk
Sent: Tuesday, August 09, 2016 8:28 AM
To: 'Renee Young'
Subject: RE: Rate hikes

Dear Ms. Young,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6010

From: Renee Young [<mailto:rreneeyoung@gmail.com>]
Sent: Monday, August 08, 2016 9:36 PM
To: Records Clerk
Subject: Rate hikes

I would love to understand what FPL has done to improve services and receive a rate hike. My power "bleeps" regularly. No storm required. The transformer behind my house recently blew for the 2nd time in 6 months. I don't agree with a rate hike at this time. Provide me line item detail of what it would provide and I can reconsider my position

Kind regards
Renee Young.