

Sandra Soto

From: Janet Brunson
Sent: Tuesday, August 09, 2016 8:07 AM
To: 'swampknocker@embarqmail.com'
Cc: Consumer Correspondence
Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Thomas:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello
Assistant Director
Office of Consumer Assistance & Outreach
Phone: 850-413-6107

-----Original Message-----

From: Collin Roehner On Behalf Of Records Clerk
Sent: Monday, August 08, 2016 8:54 AM
To: 'Loretta Thomas'
Subject: RE: Florida Power and Light increase

Good morning Ms. Thomas,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner
Commission Deputy Clerk I
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida, 32301
(850) 413-7123

-----Original Message-----

From: Loretta Thomas [<mailto:swampknocker@embarqmail.com>]
Sent: Monday, August 08, 2016 8:51 AM
To: Records Clerk
Subject: Florida Power and Light increase

There are people like myself age 67 will be 68 in October. I get only \$924.00 per month to live on. I have no savings it takes all I get to pay my bills. I get no food stamps and don't want them and most months my electric bill is higher than my food bill. I have attempted to cut electricity bills by getting a gas stove and gas tankless water heater. I hang my clothes out instead of using a dryer. In this heat I can't afford to stay comfortable in my home. Some months I have to miss paying other payments to pay my electric bill, if you are 1 day late paying it you are charged \$5.00. That may not seem like a lot of money, but when you live on a fixed income that could be the difference of a couple days of making tomato soup out of packages of ketchup to eat.

I beg of you please do not FP&L get richer off the people.

Sent from my iPhone