

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 10, 2016

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Bart Fletcher, Chief of Surveillance & Rate Filings, Division of Accounting & Finance *Bg*

RE: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Please place the following customer letters in the correspondence side of the above-referenced docket file.

COMMISSION
CLERK

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RECEIVED-FPSC

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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Samuel Silva
11250 Kiskadee Rd.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Silva:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

On April 28, 2016, UIF submitted a letter regarding its intention to submit an application for general rate relief. The Utility has elected to utilize the general process to proceed directly to a formal hearing which is governed by rules similar to those used by courts. The Utility intends to submit the minimum filing requirements on or before September 30, 2016. Once UIF files its application, technical and customer hearing dates will be established.

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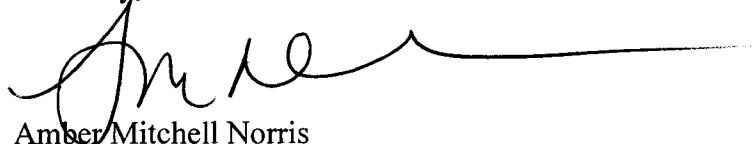
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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Samuel Silva
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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(850) 413-6900

Public Service Commission

August 10, 2016

Larry V. Zore
11451 Bloomington Ct.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Zore:

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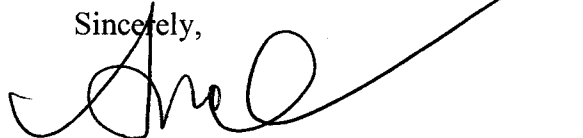
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Public Utilities Supervisor

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Public Service Commission

August 10, 2016

Patricia Jay
11213 Clear Oak Cir.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Jay:

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Patricia Jay
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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



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ANDREW L. MAUREY
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(850) 413-6900

Public Service Commission

August 10, 2016

Lorraine Mack
11913 Bayonet Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Mack:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Lorraine Mack
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



DIVISION OF
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Anne Carter
William Carter
11831 Wax Myrtle Ct.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Ms. Carter:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: contact@psc.state.fl.us

Anne Carter
William Carter
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
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(850) 413-6900

Public Service Commission

August 10, 2016

Phyllis Marino
James Marino
11615 Foxworth Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Ms. Marino:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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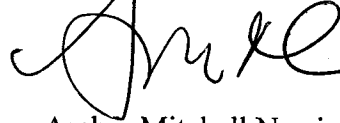
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Phyllis Marino
James Marino
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

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JIMMY PATRONIS

STATE OF FLORIDA



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Public Service Commission

August 10, 2016

Wayne L. Nichols
Rosemary R. Nichols
11539 Pear Tree Dr.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Ms. Nichols:

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Wayne L. Nichols
Rosemary R. Nichols
Page 2
August 10, 2016

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Public Utilities Supervisor

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Public Service Commission

August 10, 2016

Juanita Sladky
11812 Bayonet Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Sladky:

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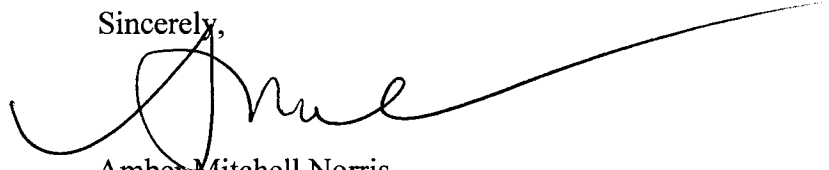
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Juanita Sladky
Page 2
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Public Utilities Supervisor

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ANDREW L. MAUREY
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Public Service Commission

August 10, 2016

James M. Davis
11814 Bayonet Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Davis:

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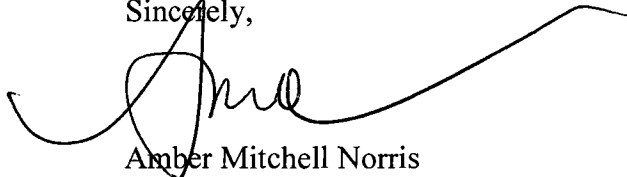
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James M. Davis
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Public Utilities Supervisor

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August 10, 2016

Kevin Parrott
11220 Clear Oak Cir.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Parrott:

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Kevin Parrott
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Amber Mitchell Norris
Public Utilities Supervisor

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DIVISION OF
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Linda McKeehan
11450 Turtle Dove Pl.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. McKeehan:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

On April 28, 2016, UIF submitted a letter regarding its intention to submit an application for general rate relief. The Utility has elected to utilize the general process to proceed directly to a formal hearing which is governed by rules similar to those used by courts. The Utility intends to submit the minimum filing requirements on or before September 30, 2016. Once UIF files its application, technical and customer hearing dates will be established.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

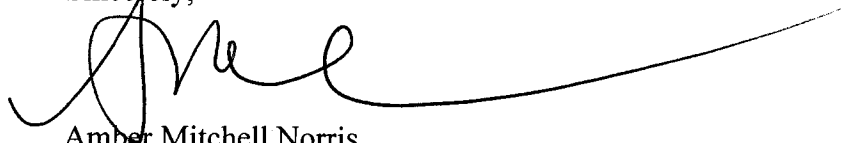
Linda McKeehan

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'AMN', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Dorothy E. Scott
11832 Boynton Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Scott:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Dorothy E. Scott

Page 2

August 10, 2016

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Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Mary Micale
Frank Micale
11030 Paradise Point Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Ms. Micale:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

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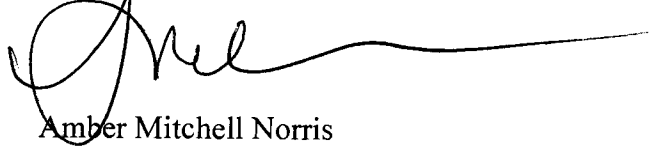
PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mary Micale
Frank Micale
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISE
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

John A. Hunt
11421 Windstar Ct.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Hunt:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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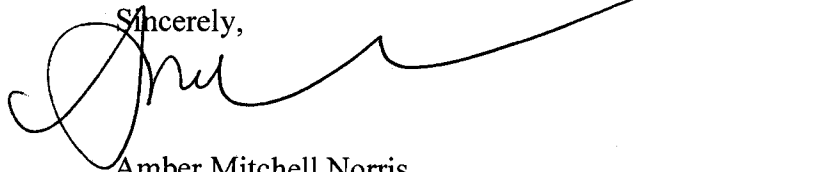
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John A. Hunt
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Terry Copenhafer
12137 Loblolly Pine Dr.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Copenhafer:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Terry Copenhafer

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Steven Crosby
11905 Boynton Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Crosby:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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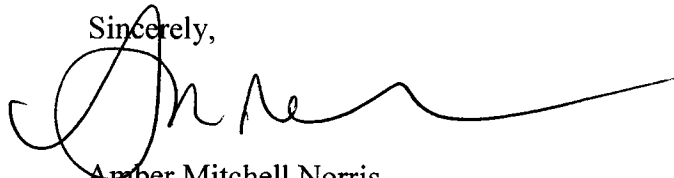
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Steven Crosby
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Maria Cristiano
11609 Bayonet Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Cristiano:

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Maria Cristiano
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Maria Cristiano
11623 Bayonet Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

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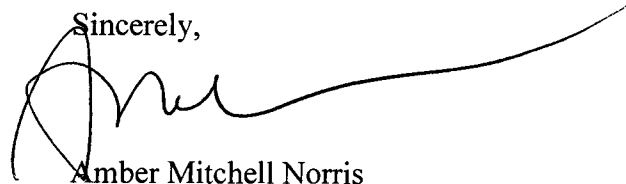
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Maria Cristiano
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August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
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COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

John E. Cleary
11907 Boynton Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Cleary:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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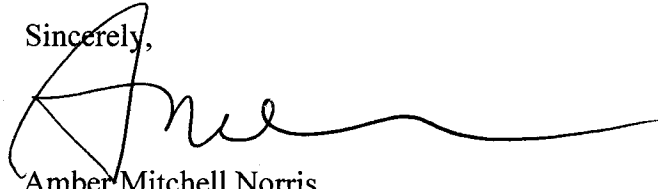
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John E. Cleary
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
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COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Carolyn S. Smith
11835 Carissa Ln.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Smith:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Carolyn S. Smith

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
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Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Patricia A. Foley
11342 Golf Round Dr.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Foley:

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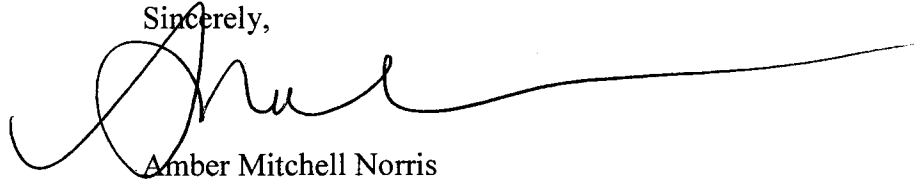
Patricia A. Foley

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Claire D. Meaney
11617 Holly Ann Dr.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Meaney:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Claire D. Meaney

Page 2

August 10, 2016

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Public Utilities Supervisor

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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Joseph Bentivegna
11212 Paradise Pointe Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Bentivegna:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Joseph Bentivegna

Page 2

August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Anna Peterson
11414 Bloomington Ct.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Peterson:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Anna Peterson
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

William Meagher
12103 Loblolly Pine Dr.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Meagher:

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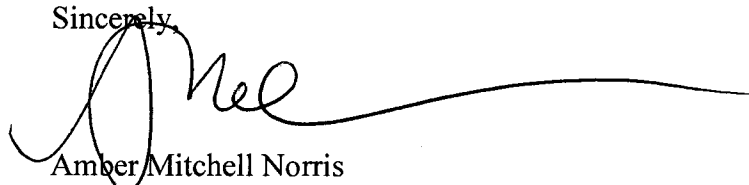
William Meagher

Page 2

August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Paul Hays
11230 Merganser Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Hays:

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Paul Hays
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Larry Pappas
11048 Paradise Pointe Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Pappas:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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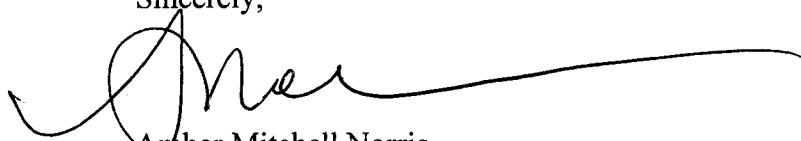
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Larry Pappas
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Dolores Miller
11041 Paradise Pointe Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Miller:

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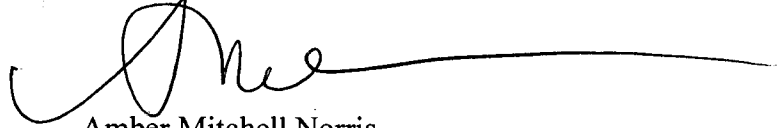
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Dolores Miller
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
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COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Vincent Piccolo
11604 Scotch Pine Dr.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Piccolo:

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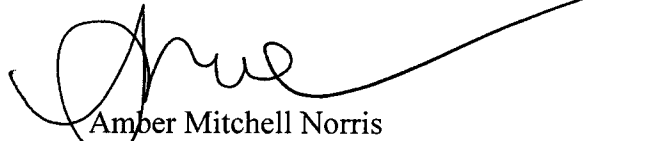
Vincent Piccolo

Page 2

August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Jeanne Portopassi
11145 Clear Oak Cir.
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Portopassi:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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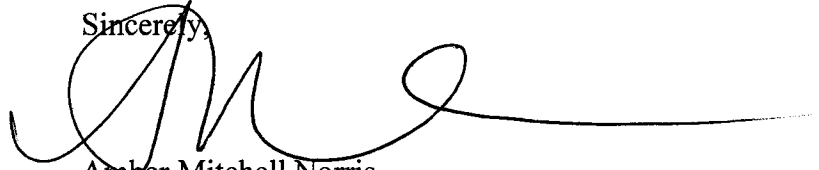
Jeanne Portopassi

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to be 'AMN', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Louise Scagnelli
11509 Sinatra Ct
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Scagnelli:

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Louise Scagnelli

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
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COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Douglas Q. Grosse
11811 Pampas Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Grosse:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

On April 28, 2016, UIF submitted a letter regarding its intention to submit an application for general rate relief. The Utility has elected to utilize the general process to proceed directly to a formal hearing which is governed by rules similar to those used by courts. The Utility intends to submit the minimum filing requirements on or before September 30, 2016. Once UIF files its application, technical and customer hearing dates will be established.

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Rates are increased to allow a utility the opportunity to recover its reasonable and prudent costs for providing service and a reasonable rate of return on its investment in facilities necessary to provide such services.

We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Douglas Q. Grosse

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Ronald K. Park
11641 Rose Tree Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Park:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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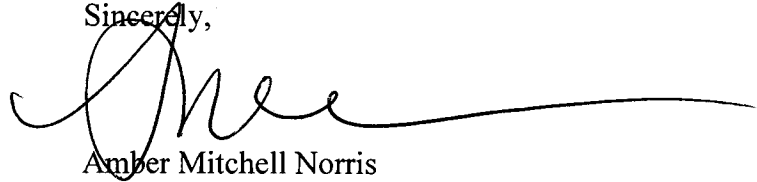
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Ronald K. Park
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

William A. Watson
11729 Boynton Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Watson:

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

William A. Watson
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
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RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Gervais L. Ashley
11804 Ivywood Pl
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Ashley:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

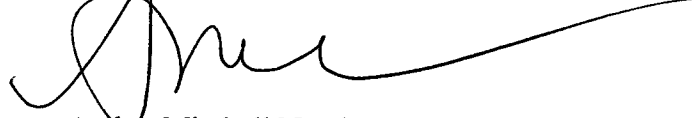
Gervais L. Ashley

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850)413-6900

Public Service Commission

August 10, 2016

Victor Caputo
11615 Pampas Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Caputo:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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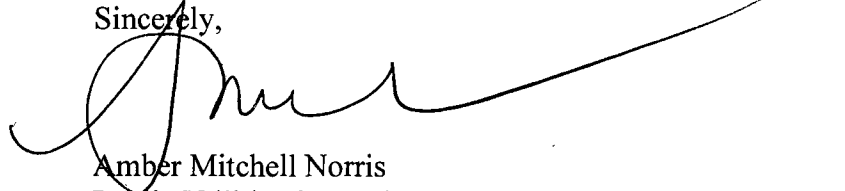
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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Victor Caputo
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Carol & Robert Lietz
11824 Bayonet Ln 94B
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Mrs. Lietz:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Carol & Robert Lietz

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Robert L. Paul
11601 English Elm Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Paul:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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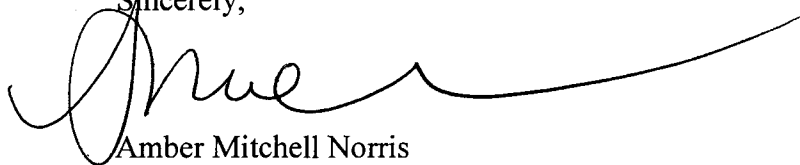
PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Robert L. Paul
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
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Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Pauline Mnieckowski
11244 Kiskadee Cir
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Mnieckowski:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Pauline Mnieckowski

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Carmen Gumaer
11620 Foxworth Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Gumaer:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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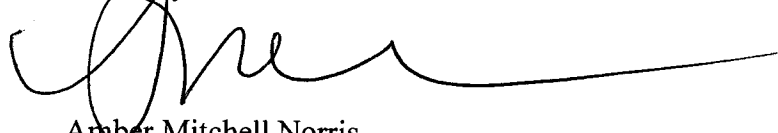
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Carmen Gumaer
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
Andrews, Archer, Frank, Mick)
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Linda H. O'Day
11818 Boynton Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. O'Day:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Linda H. O'Day
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Kathy Appell
11413 Merganser Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Appell:

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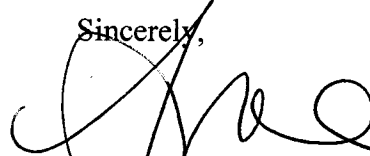
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Kathy Appell
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to be 'AMN', with a long horizontal line extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850)413-6900

Public Service Commission

August 10, 2016

Henry G. Desroches
11605 Aspenwood Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Desroches:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

On April 28, 2016, UIF submitted a letter regarding its intention to submit an application for general rate relief. The Utility has elected to utilize the general process to proceed directly to a formal hearing which is governed by rules similar to those used by courts. The Utility intends to submit the minimum filing requirements on or before September 30, 2016. Once UIF files its application, technical and customer hearing dates will be established.

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Henry G. Desroches

Page 2

August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Alice Hess
11604 Aspenwood Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Hess:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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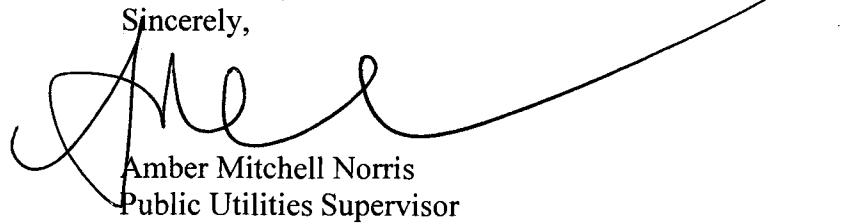
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Alice Hess
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Dennis Smith
11719 Alderwood Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Smith:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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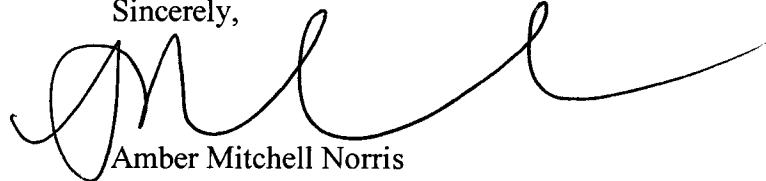
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Dennis Smith
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Diane Macaluso
11219 Merganser Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Macaluso:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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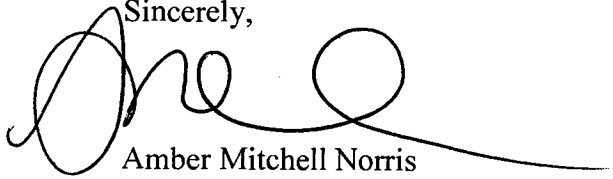
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Diane Macaluso
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Antonio E. Santo
11321 Golf Round Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Santo:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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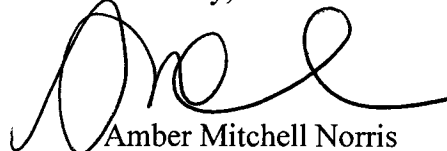
Antonio E. Santo

Page 2

August 10, 2016

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Sincerely,



Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Mary P. Cousins
11821 Boynton Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Cousins:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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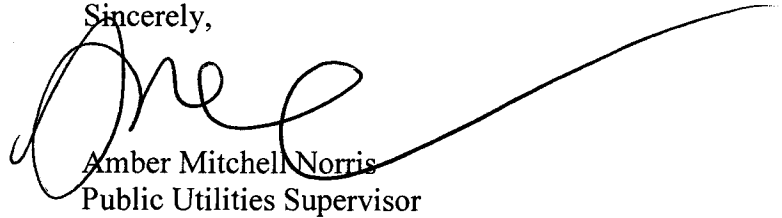
Mary P. Cousins

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Amber Mitchell Norris". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Lettig D. Witt
11444 Golf Round Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Witt:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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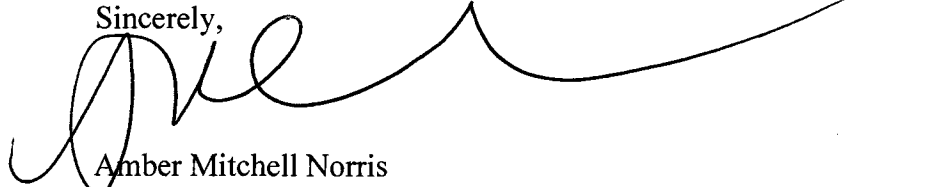
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Lettig D. Witt
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
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Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Mae Rossi
11735 Bayonet Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Rossi:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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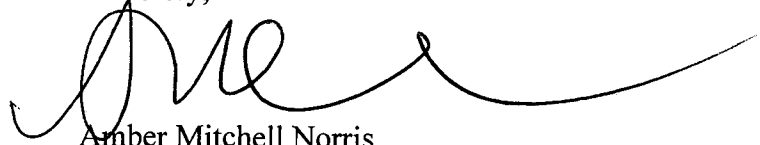
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Mae Rossi
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Karen & Clayton Nakamitsu
11742 Ivywood Pl
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Mrs. Nakamitsu:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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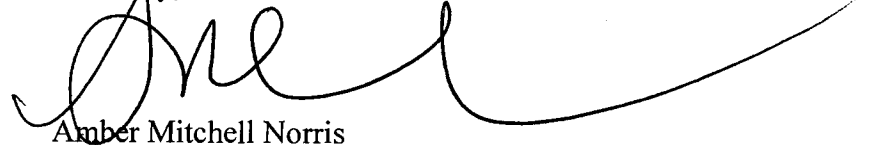
Karen & Clayton Nakamitsu

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Charles R. Moore
11707 Alderwood Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Moore:

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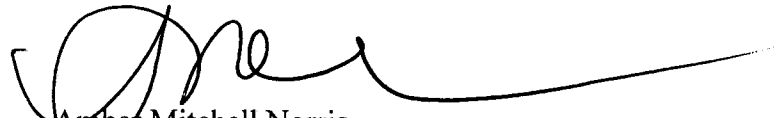
Charles R. Moore

Page 2

August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Gordon Zinser
11426 Sinatra Ct
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Zinser:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

On April 28, 2016, UIF submitted a letter regarding its intention to submit an application for general rate relief. The Utility has elected to utilize the general process to proceed directly to a formal hearing which is governed by rules similar to those used by courts. The Utility intends to submit the minimum filing requirements on or before September 30, 2016. Once UIF files its application, technical and customer hearing dates will be established.

Many factors affect the rate adjustment or cost of providing water and wastewater service. These factors can include: the size and age of the utility system; the number of customers; and the geographic spread of the service area. Additional components for UIF include replacement of water mains and other plant equipment, relocation of water mains and valves, the modification of a service vehicle, and development of a mapping service as well as other components specific to individual systems.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Gordon Zinser
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Ruthanne Lucatuorto
11531 Pear Tree Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Lucatuorto:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

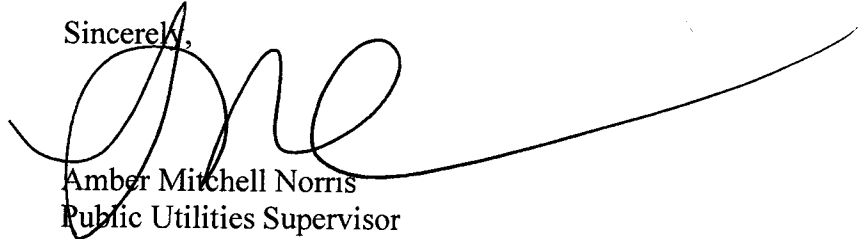
Ruthanne Lucatuorto

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'me', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Oneil Simard
11418 Merganser Way
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Simard:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Oneil Simard
Page 2
August 10, 2016

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Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Anthony DiMostra
11627 Foxworth Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. DiMostra:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

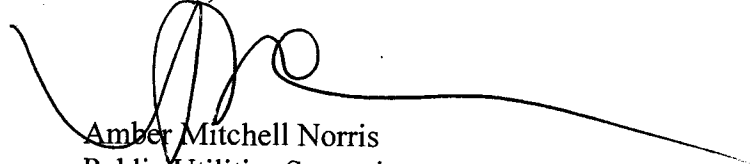
Anthony DiMostra

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized 'A' followed by a horizontal line that extends to the right and ends in a small loop.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Philip Alix
11416 Windstar Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Alix:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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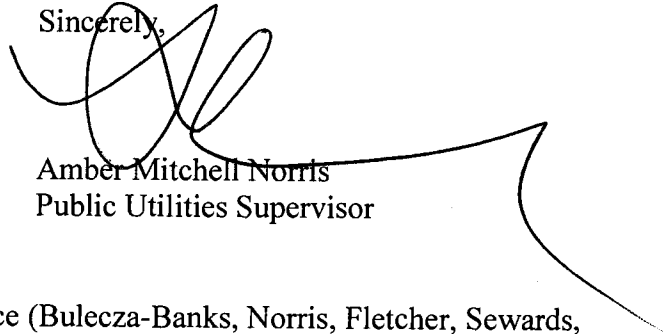
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We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Philip Alix
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke that extends to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Thomas J. Maniscalco
12111 Loblolly Pine Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Maniscalco:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

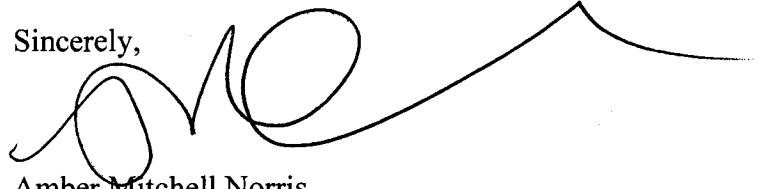
Thomas J. Maniscalco

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized 'M' followed by a long, sweeping horizontal line that ends in a small peak.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

JoAnne Solomon
11218 Golf Round Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Solomon:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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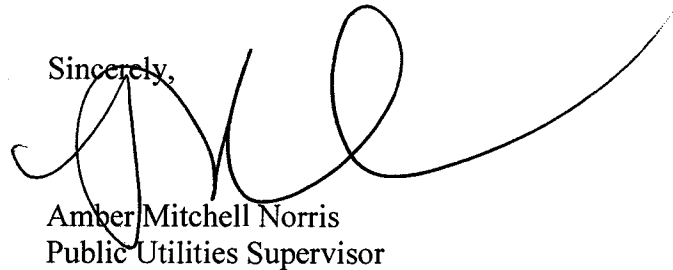
JoAnne Solomon

Page 2

August 10, 2016

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Sincerely,

A handwritten signature in black ink, appearing to read 'AMN', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Michael Lambert
11217 Golf Round Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Lambert:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Michael Lambert
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'AMN', followed by a long horizontal flourish that extends to the right edge of the page.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Jean & Walter Brown
11949 Loblolly Pine Dr
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Mrs. Brown:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Jean & Walter Brown

Page 2

August 10, 2016

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Sincerely,



Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Louise & Mario Buono
11841 Carissa Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. and Mrs. Buono:

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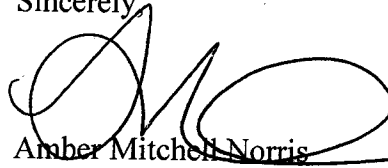
Louise & Mario Buono

Page 2

August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Harry Welch
11637 Boynton Ln
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Welch:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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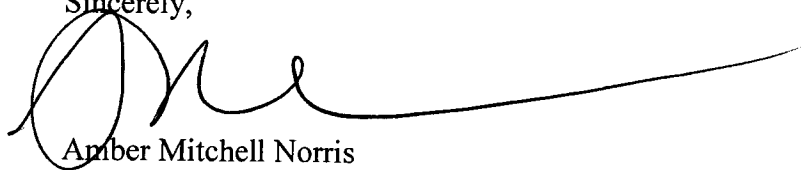
Rates are increased to allow a utility the opportunity to recover its reasonable and prudent costs for providing service and a reasonable rate of return on its investment in facilities necessary to provide such services.

We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Harry Welch
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Sylvia Wendell
11505 Bloomington Ct
New Port Richey, FL 34654

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Wendell:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sylvia Wendell
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Reba Edwards
11035 Paradise Pointe Way
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Edwards:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Edwards
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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STATE OF FLORIDA



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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Gail Fenske
11823 Bayonet Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Fenske:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Fenske
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Lynn W. Welch
12050 Tournament View Avenue
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Welch:

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Ms. Welch
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Dennis L. Royston
11643 Boynton Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Royston:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Royston
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

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STATE OF FLORIDA



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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Bonnie J. Franks
11602 Golden Rain Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Franks:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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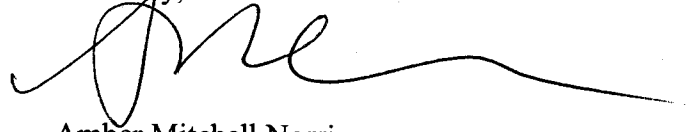
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Ms. Franks
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



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ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Mary C. Reid
11103 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Reid:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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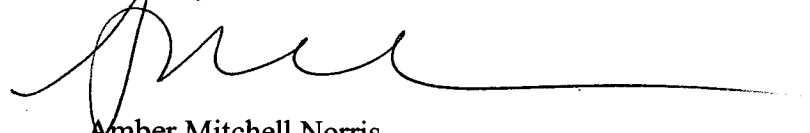
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Ms. Reid
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Perry Good
12133 Loblolly Pine Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Good:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Good
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Jane Kozza
11317 Clear Oak Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Kozza:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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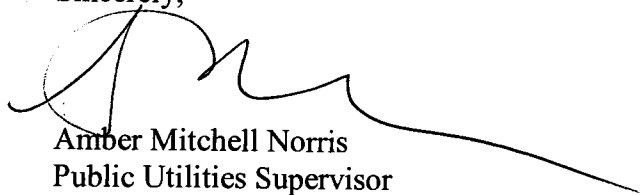
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Ms. Kozza
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,



Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Genvieve Ammiano
12015 Loblolly Pine Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Ammiano:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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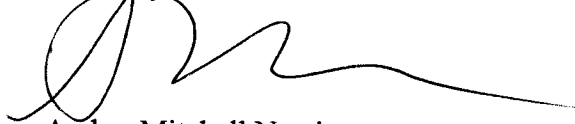
Rates are increased to allow a utility the opportunity to recover its reasonable and prudent costs for providing service and a reasonable rate of return on its investment in facilities necessary to provide such services.

We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Ms. Ammiano
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Kathy Huffman
11145 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Huffman:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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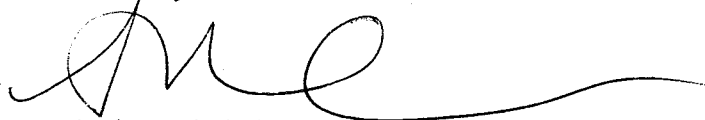
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Ms. Huffman
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'AMN', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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STATE OF FLORIDA



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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Lorraine Molyneux
11650 Boynton Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Molyneux:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Molyneux
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Barbara Egbert
11710 Rose Tree Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Egbert:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Egbert
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

James Yutesler
11535 Scotch Pine Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Yutesler:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Yutesler
Page 2
August 10, 2016

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Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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JIMMY PATRONIS

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

David T. Fryzel
11210 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Fryzel:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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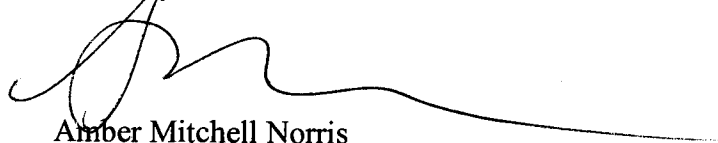
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Mr. Fryzel
Page 2
August 10, 2016

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Amber Mitchell Norris
Public Utilities Supervisor

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Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



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DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Jackie S. Culler
11220 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Culler:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Culler
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
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JIMMY PATRONIS

STATE OF FLORIDA



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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Wilfredo Rivera
11130 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Rivera:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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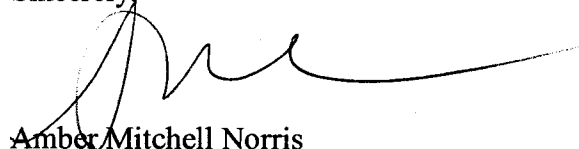
PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. Rivera
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,



Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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JIMMY PATRONIS

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Larry J. Karchmar
11129 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Karchmar:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Karchmar
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Anthony Tramontano
11206 Kiskadee Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Tramontano:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Tramontano
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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LISA POLAK EDGAR
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Verna J. Edwards
11715 Alderwood Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Edwards:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Edwards
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'AMN', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Patricia L. Curry
11814 Carissa Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Curry:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Curry
Page 2
August 10, 2016

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Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Peter W. Holub
12004 Bayonet Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Holub:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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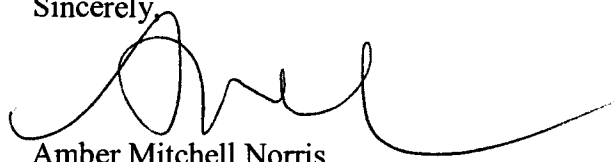
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Mr. Holub
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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STATE OF FLORIDA



DIVISION OF
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Marie Bentivegna
11629 Rose Tree Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Bentivegna:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Bentivegna
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Jane E. Van Horn
11428 Merganser Way
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Van Horn:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Van Horn
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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ANDREW L. MAUREY
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(850) 413-6900

Public Service Commission

August 10, 2016

Juanita M. Schluntz
11725 Boynton Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Schluntz:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Schluntz
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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(850) 413-6900

Public Service Commission

August 10, 2016

Marilynn Lampe
12002 Bayonet Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Lampe:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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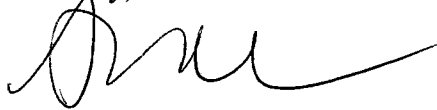
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Internet E-mail: contact@psc.state.fl.us

Ms. Lampe
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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STATE OF FLORIDA



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ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Vincent J. Calcagno
11816 Loblolly Pine Drive
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Calcagno:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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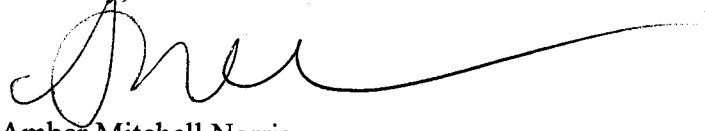
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Mr. Calcagno
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
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Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Delores Sippel
11815 Bayonet Lane #B
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Sippel:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Sippel
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Guy E. Cyr
11449 Merganser Way
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Cyr:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Cyr
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards,
Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Candice Morrill
11917 Boynton Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Morrill:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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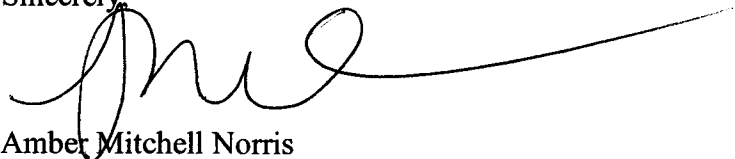
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Ms. Morrill
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'AMN', with a long horizontal line extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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ART GRAHAM
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JIMMY PATRONIS

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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

David G. Krause
11208 Clear Oak Circle
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Krause:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

On April 28, 2016, UIF submitted a letter regarding its intention to submit an application for general rate relief. The Utility has elected to utilize the general process to proceed directly to a formal hearing which is governed by rules similar to those used by courts. The Utility intends to submit the minimum filing requirements on or before September 30, 2016. Once UIF files its application, technical and customer hearing dates will be established.

Many factors affect the rate adjustment or cost of providing water and wastewater service. These factors can include: the size and age of the utility system; the number of customers; and the geographic spread of the service area. Additional components for UIF include replacement of water mains and other plant equipment, relocation of water mains and valves, the modification of a service vehicle, and development of a mapping service as well as other components specific to individual systems.

Rates are increased to allow a utility the opportunity to recover its reasonable and prudent costs for providing service and a reasonable rate of return on its investment in facilities necessary to provide such services.

We appreciate your letter and understand your concerns regarding the proposed rate increase. The Commission also understands that these are difficult economic times for so many people. I hope the above information is helpful.

Mr. Krause
Page 2
August 10, 2016

If you have any additional questions, or require further assistance, please call me at 850-413-6984 or email me at amber.norris@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Mitchell Norris', with a long horizontal flourish extending to the right.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
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ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Alice K. Conway
11521 Rose Tree Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Conway:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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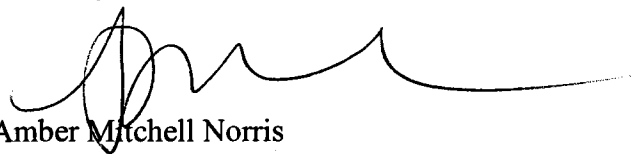
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Ms. Conway
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Swards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



DIVISION OF
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ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Fleurette Brindise
11924 Carissa Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Brindise:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Brindise
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

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STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Aida Finch
11808 Carissa Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Finch:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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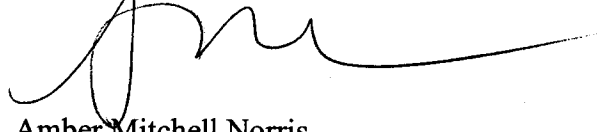
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Ms. Finch
Page 2
August 10, 2016

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Sincerely,

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Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
Office of Commission Clerk (Docket No. 160101-WS)

COMMISSIONERS:
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JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF
ACCOUNTING AND FINANCE
ANDREW L. MAUREY
DIRECTOR
(850) 413-6900

Public Service Commission

August 10, 2016

Gertrude Jorge
11833 Boynton Lane
New Port Richey, FL 34787

Re: Docket No. 160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Dear Ms. Jorge:

Thank you for your letter expressing your concerns about the rate increase petition filed by Utilities, Inc. of Florida (UIF or utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ms. Jorge
Page 2
August 10, 2016

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Sincerely,

A handwritten signature in black ink, appearing to be 'AMN', written over a horizontal line.

Amber Mitchell Norris
Public Utilities Supervisor

cc: Division of Accounting and Finance (Bulecza-Banks, Norris, Fletcher, Sowards, Andrews, Archer, Frank, Mick)
Division of Engineering (King, Ellis, Graves, Buys, Knoblauch, Lee, Matthews)
Division of Economics (Daniel, Hudson, Bruce, Johnson)
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