

Collin Roehner

From: Ruth McHargue
Sent: Monday, August 29, 2016 9:52 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: Customer correspondence for docket 160021
Attachments: Re Rate increase request

[Customer correspondence](#)

From: Angie Calhoun
Sent: Monday, August 29, 2016 9:44 AM
To: Ruth McHargue
Subject: Customer correspondence for docket 160021

Please see attached customer correspondence for docket 160021.

Angie

Collin Roehner

From: Joan Howard <sejo1227@icloud.com>
Sent: Wednesday, August 24, 2016 6:28 PM
To: Consumer Contact
Subject: Re: Rate increase request

Florida Power and Light

Sent from my iPhone

> On Aug 11, 2016, at 1:07 PM, Consumer Contact <Contact@PSC.STATE.FL.US> wrote:

>

> 08/11/2016

>

> Dear Ms. Howard:

>

> This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding a rate increase.

>

> It would be beneficial if you could provide the following information:

>

> * The name of the utility.

>

> You may send this information by reply e-mail, or at the address and/or fax number listed below.

>

> Sincerely,

>

> Angela Calhoun

> Regulatory Consultant

> Office of Consumer Assistance & Outreach

>

> contact@psc.state.fl.us

> Toll Free - 800-342-3552

> Toll Free Fax 800-511-0809

>

> Florida Public Service Commission

> 2540 Shumard Oak Blvd.

> Tallahassee, FL 32399

>

> Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

>

> -----Original Message-----

> From: Joan Howard [<mailto:sejo1227@icloud.com>]

> Sent: Thursday, August 11, 2016 12:20 PM

> To: Records Clerk

> Subject: Rate increase request

>

> I suggest you cut back or reduce your advertising to save money. Do not ask us, your customers to increase the amount of money we have to pay you.

>

> Sent from my iPhone