

Collin Roehner

From: Ruth McHargue
Sent: Wednesday, September 07, 2016 10:37 AM
To: Consumer Correspondence
Subject: FW: To CLK Docket 150171

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, September 07, 2016 8:30 AM
To: Ruth McHargue
Subject: To CLK Docket 150171

Copy on file, see 1221819C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Friday, September 02, 2016 11:20 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 121199

CUSTOMER INFORMATION

Name: Lisa Mazza
Telephone: (813) 770-9223
Email: lisajomazza@gmail.com
Address: 37213 Price Drive Zephyrhills FL 33541

BUSINESS INFORMATION

Business Account Name: Lisa Mazza
Account Number: 7941820361
Address: 37213 Price Drive Zephyrhills FL 33541

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Dear Commission Member,

Having watched the charade of consumer protection that should be occurring, I am giving you a real face and data that adds up to why people will never find it relaxing to live in Florida unless you are in the millionaire club. In July, the Asset Securitization Charge began on my electric bill. It is not my asset, it belongs to Duke energy. You regulate and approved this charge for the Crystal River Plant that will not be in use. So for the next 20 years I will pay this charge at a rate of 0.28700/the total KWH on my bill. At first glance it looks like not much, but, the charges have been \$6.15,\$7.61, and \$5.87 for the last three months. That is only one customer! What a railroad job this is. I will be encouraging all customers to look at their bill to understand what it means in real dollars and cents. The Governor and this Commission are responsible for the business deal that Duke received on this one. I am a voting citizen that has a voice.

Sincerely,

Lisa Mazza

