

Application for increase in water rates in St. Johns County by
**Camachee Island Company, Inc. d/b/a
Camachee Cove Yacht Harbor Utility**

DOCKET NO. 160145-WU

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Name Carolyn Coleman
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St. Augustine, FL 32084

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CONSUMER COMMENTS

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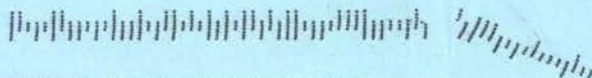
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After the 10/17/16 meeting with Public Service Commission representatives, I realized that a particular situation that has been occurring for some time on Camachee Island was not addressed.

Camachee is actually a peninsula and our home is the 2nd to last on Lands End Drive at the northernmost point of land.

Across the road from our house, the utility installed a pipe with faucet and meter. Their employees routinely (approx.. once a week), drive out and open the faucet full strength, letting water out that goes directly into the marsh. It is left on for at least a day, and many times it runs for two days. They attach a sign that tells people not to turn off the water.

When asked the reason for this, we were told that it is being done to make sure enough chlorine is getting to the four homes that are at the far end of the line.

There have been literally tens of thousands (if not more) of gallons that have been wasted by going into the marsh.

My concern is the numbers that go into the equation of usage versus revenue. If the number of metered gallons used by the entire community including the utility are factored into the revenue received, these thousands of wasted gallons would be a part of the equation.

The fact that the utility and the marina are owned by the same individuals is a cause of concern for all of the homeowners and businesses on Camachee. In my husband and my case, we both live here and have our office here. We have no way of knowing what the marina is being charged for water. Boat owners are not billed separately for their water usage, which can vary greatly. It would be in the best interest of the marina to receive special consideration by their commonly owned utility.

The fact that an increase of 66% has been requested would have an incredible impact on the many, many retired individuals that reside in the homes and condominiums on Camachee Island.

We ask for your consideration of those of us who feel that we are literally held hostage by the utility, and don't have confidence that the Commission is being given a completely accurate picture of the actual facts and figures involved.