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DIVISION OF ECONOMICS
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Public Service Commission

November 7, 2016

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2016 NOV -7 PM 5:48
COMMISSION
CLERK

Michael Smallridge
3336 Grand Ridge Blvd., Suite 102
Holiday, FL 34690

STAFF'S THIRD DATA REQUEST

Re: Docket No. 150257-WS Application for a Staff Assisted Rate Case for East Marion Utilities, LLC in Marion County, Florida

Dear Mr. Smallridge:

Based on staff's evaluation of East Marion Utility, LLC's (East Marion or Utility) audit, staff has a couple of follow-up questions in order to complete our analysis for the staff-assisted rate case.

1. During the test year, the utility charged some of its customers an unauthorized convenience charge of \$2.50 for using their credit card to pay their water bill.
 - a. For the the test year, please provide the number of occurrences when customers were assessed a charge for using their credit card to pay their water bill.
 - b. Please provide the date the utility began assessing the convenience charge.
 - c. Please provide the number of occurrences by month for the period of January 2016 through October 2016.
2. Please explain, in detail, why the utility collected an unauthorized convenience charge of \$2.50.

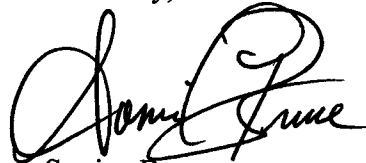
Michael Smallridge

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Please file all responses electronically no later than November 17, 2016, at the Commission's website at www.floridapsc.com, by selecting the Clerk's Office and Electronic Filing Web Form. Should you have any questions, please feel free to contact me at (850) 413-6994 or email me at sbruce@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonica Bruce". The signature is fluid and cursive, with a large initial "S" and "B".

Sonica Bruce
Economic Analyst

cc: Division of Commission Clerk (Docket No. 150257-WS)