

Collin Roehner

From: Janet Brunson
Sent: Wednesday, December 14, 2016 1:04 PM
To: 'Mr. Headlight'
Cc: Consumer Correspondence
Subject: Docket No. 160101-WS - Utilities Inc. of Florida

Dear Mr. Headlight:

Thank you for contacting the Florida Public Service Commission (PSC) regarding Utilities Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269 and 160101) for consideration.

PSC customer service hearings will be held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello
Assistant Director

From: Mr. Headlight [<mailto:headlightrestoration06@gmail.com>]
Sent: Saturday, December 03, 2016 10:13 AM
To: Consumer Contact
Subject: WATER AND SEWER RATE HIKE!!! Utilities Inc. of Florida and Docket #1160101-WS

Utilities Inc. of Florida and Docket #1160101-WS

To whom it my concern, Utilities, Inc. Is trying to increase the Monthly base water charges from \$8.46 to \$22.06 and large households from \$8.31 to \$22.03 per 1,000 gals. This increase to a big jump and is going to effect people who are struggling already to pay there bills. That much of an increase is not justified it is almost tripled. Please think of the people it will effect in a negative way, so I know you will do the right thing. Thank you for your time and have a blessed day.