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DIVISION OF
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Public Service Commission

December 21, 2016

Mr. Brian Altman
Four Lakes Golf Club, Ltd.
500 South Florida Avenue, Suite 700
Lakeland, Florida 33801
baltman@centurycompanies.net

STAFF'S SECOND DATA REQUEST
VIA EMAIL & US MAIL

Re: Docket No. 160176-WS - Application for staff-assisted rate case in Polk County by Four Lakes Golf Club, Ltd.

Dear Mr. Altman:

Staff requests that Four Lakes Golf Club, Ltd. (Four Lakes or Utility) provide the following additional information to assist with staff's review of the Utility's staff-assisted rate case (SARC) application.

The following questions relate to staff's engineering analysis:

1. Meter Replacement: Did Four Lakes obtain more than one bid for the meter replacement project?
 - a. If yes, please provide a copy of any additional bids received and explain why the selected bid was chosen over the other bids.
 - b. If no, please explain why the Utility either did not request or was not able to obtain additional bids.
2. Meter Testing and Records: Rule 25-30.265 Periodic Meter Tests, Florida Administrative Code (F.A.C.), requires that each utility inspect and test a representative sample of its meters in service at least once during the intervals set out in the rule. Also, Rule 25-30.267 Record of Meter Tests, F.A.C., specifies how long a utility's meter testing records must be retained and what information must be included. Both rules are attached for reference. Please provide a copy of Four Lakes' meter testing records that demonstrate that the Utility is in compliance with both rules.
3. Inactive Service Connections: Are there any lots without an active service connection within the distribution system. If yes, please specify how many and the location of each.

- 4. Salaries & Wages - Employees: The Utility's SARC application indicates that Salaries & Wages – Employees increased by 163% for water and 107% for wastewater between 2014 and 2015. Please explain the increase, including whether any additional employees were hired and what additional duties or requirements are associated with these increases.

- 5. Water Pumped, Purchased, and Sold: Please provide statistics for the following table regarding pumped, purchased, and sold water for the test year.

(a)	Water Purchased For Resale (Omit 000's) (b)	Finished Water From Wells (Omit 000's) (c)	Recorded Accounted For Loss Through Line Flushing Etc. (Omit 000's) (d)	Total Water Pumped And Purchased (Omit 000's) [(b)+(c)-(d)] (e)	Water Sold To Customers (Omit 000's) (f)
September 2015					
October 2015					
November 2015					
December 2015					
January 2016					
February 2016					
March 2016					
April 2016					
May 2016					
June 2016					
July 2016					
August 2016					
Total for Year					

The following questions relate to staff's rate analysis:

- 6. General Service Customers: The Utility's SARC application indicates that Four Lakes currently serves 13 general service water customers and 7 general service wastewater customers. Please provide a detailed list of the general service customers broken down by service and meter size.

- 7. General Service Rates: Please provide the rates that Four Lakes charges its general service customers.

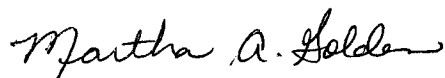
- 8. Water Only or Wastewater Only Service Rates: The Utility's tariff rate is a combined charge for both water and wastewater service. If a customer only has one service, what rate is assessed by the Utility to that customer?

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9. Miscellaneous Services: Please provide the number of times each of the following actions occurred between September 1, 2015 and August 31, 2016.
- a. A customer was late or delinquent on paying a bill.
 - b. A new customer connected to the Utility for service.
 - c. The Utility was required to disconnect and reconnect service to a customer.

Please file the requested information by January 20, 2017, with the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, or electronically on the Commission's Web site at <http://www.floridapsc.com/ClerkOffice/EFilingRequirements>. Please feel to call me at (850) 413-7015 or e-mail me at mgolden@psc.state.fl.us if you have any questions.

Sincerely,



Martha A. Golden
Regulatory Supervisor/Consultant

cc: Office of Commission Clerk (Docket No. 160176-WS)

Rules 25-30.265 and 25-30.267, Florida Administrative Code

25-30.265 Periodic Meter Tests.

Each utility shall inspect and test a representative sample of its meters in service at least once during the intervals set out in this rule.

Size of Meter	Maximum Interval Between Tests
5/8"	10 years
3/4"	8 years
1"	6 years
1 1/2"	4 years
2"	4 years
3"	3 years
4"	2 years
6"	1 year

Rulemaking Authority 350.127(2), 367.121 FS. Law Implemented 367.121(1)(a), 367.122 FS. History—New 9-12-74, Formerly 25-10.93, 25-10.093, Amended 11-10-86.

25-30.267 Record of Meter Tests.

- (1) Each utility shall preserve the original records of all meter tests at least until same meter is performed or until the meter is retired by a later test.
- (2) These records shall include:
 - (a) Sufficient information to identify the meter;
 - (b) The reason for the test;
 - (c) Date of test and reading of the meter;
 - (d) The computed accuracy before and after the repair; and
 - (e) Any other data taken at the time of the test which would permit the convenient checking of the test results.

Rulemaking Authority 350.127(2), 367.121 FS. Law Implemented 367.121(1)(a), 367.122 FS. History—New 9-12-74, Formerly 25-10.91, 25-10.091, Amended 11-10-86.