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1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION 2 3 In the Matter of: DOCKET NO. 160000-OT 4 5 RULES 25-30.444 AND 25-30.4445, FLORIDA 6 ADMINISTRATIVE CODE. 7 8 9 PROCEEDINGS: STAFF RULE DEVELOPMENT WORKSHOP 10 Friday, December 16, 2016 DATE: 11 Commenced at 9:30 a.m. TIME: 12 Concluded at 12:58 p.m. 13 PLACE: Gunter Building Room 105 2540 Shumard Oak Boulevard 14 Tallahassee, Florida 15 REPORTED BY: LINDA BOLES, CRR, RPR 16 Official FPSC Reporter (850) 413-6734 17 18 19 20 21 22 23 24 25

1	A P P E A R A N C E S
2	MICHAEL SMALLRIDGE J. R. KELLY
3	MARTY FRIEDMAN DEBBIE SWAIN
4	JOHN HOY JARED DEASON
5	TROY RENDELL GARY WILLIAMS
6	DENISE VANDIVER CHERYL BANKS
7	ANDREW MAUREY ADAM HILL
8	DON ROME MARTHA GOLDEN
9	ADRIA HARPER SAMANTHA CIBULA
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MS. HARPER: Hi. We're just starting. Who do we have on the phone?

MR. SMALLRIDGE: Michael Smallridge.

MS. HARPER: Hello.

MR. FRIEDMAN: Marty Friedman.

MS. HARPER: Okay.

MS. SWAIN: Debbie Swain.

MR. KELLY: Good morning. This is J.R. Kelly with Office of Public Counsel.

MS. HARPER: Good morning.

MR. HOY: John Hoy for Utilities, Inc., as well.

MS. HARPER: Anybody else?

Okay. This is Adria Harper with the Florida Public Service Commission. And we're going to go around the table and I'll have everybody introduce themselves and see who's participating here with us today.

MR. DEASON: Jared Deason, Utilities, Inc.

MR. RENDELL: Troy Rendell with U.S. Water Services.

MR. WILLIAMS: Gary Williams, Florida Rural Water Association.

MS. VANDIVER: Denise Vandiver, Office of

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Public Counsel.

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MS. BANKS: Cheryl Banks, Commission staff.

MR. MAUREY: Andrew Maurey, Commission staff.

MR. HILL: Adam Hill, Commission staff.

MR. ROME: Don Rome, Commission staff.

MS. GOLDEN: Martha Golden, Commission staff.

MS. HARPER: Great. And at this time I'm

going to go ahead and read the notice. This is a notice of -- we're here for a workshop today on two rules. notice of meeting and workshop hearing was published on December 2nd, 2016, in Volume 42, Issue 233, of the Florida Administrative Register. And we are here today to talk about Rules 25-30.444, the Utility Reserve Fund, and then its companion noticed rule, which is Rule 25-30.4445, notice of application for Utility Reserve Fund.

And with that, I'm going to go ahead and turn it over to Martha, and we're going to go -just start with each section and see if people have any comments. We're not going to dive into the rule at -- you know, in detail. We just want to see initially if people have comments because it's a pretty lengthy rule. So we can start with probably -- do you want to start with the notice rule or do you want to go to the --

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MS. BANKS: Yes.

MS. HARPER: The notice rule? Okay. So let's start with the notice rule, which is the .4445 rule, and see if anybody has any questions or comments about that rule. And if you have -- I have provided copies of that, but if you have our notice, then it's going to be available in there as well for you to look at. It's on page 6 of the notice, if you have that big packet.

Does anybody have any comments on this one?

MR. FRIEDMAN: This is Marty Friedman.

MS. HARPER: Yes.

MR. FRIEDMAN: It seems like this is the same rule that we have on any other rate case. Is that what you patterned it after?

MS. GOLDEN: Yes.

MS. HARPER: Yes. Actually page 17. Sorry

MS. GOLDEN: That's correct.

MR. FRIEDMAN: You know, my only comment, and I had the same comment with the existing rule, is the requirement to place a copy of the MFRs in the library. I'm not -- you know, the -- all that stuff is online these days, and I just don't think it's cost-effective to put anything in the library anymore. I mean, I doubt anybody physically goes and sits down in the library and

looks at these things in this day and age where everything is online.

MS. GOLDEN: Actually, Marty -- this is Martha.

MR. FRIEDMAN: I would rather have some reference in here to the fact that the documents will be available on the PSC's website in their docket to be reviewed by anybody if they want to go look at them.

MS. GOLDEN: We might be able to do that. But to go to your point that people don't go look at it, we actually have had cases -- usually it's the staff-assisted rate cases where we'll find that where the utility doesn't have a utility office, and those are the ones where it needs to be put in a library. And we actually do have customers that go and -- because there have been times when it wasn't there as quick as it should have been, and we'll get a call from a customer that they've gone and tried to find it. So it's not frequent, I'll admit that, it's not a lot, but we do actually still have people who want to go look at it in the library. But we can --

MR. FRIEDMAN: They can go to the library and every library has got a computer, so they could go to the library. Even if they don't have a computer at home, they could go to the library. And if we -- and if

the notice appropriately had reference, and I think that notice, the standard notice that you send out does have reference to the fact that, you know, all the documents are on the PSC's website, if maybe you make that more prominent, you know, even if they want to go -- if they don't have a computer, they can go to the library and pull it up. I just -- I'm just trying to drag us into the 21st century. A lot of these -- a lot of the PSC rules are outdated. And I think as we move forward with amending the rule for whatever purpose, we ought to try to update them as much as we can for current technology.

MR. KELLY: And this is J.R. I -- you know, with respect to Marty's request, I certainly understand

MR. KELLY: And this is J.R. I -- you know, with respect to Marty's request, I certainly understand where he's coming from. My only concern would be some of the more senior customers that don't use the internet but do want to look at it. If you're going to consider not putting it -- if you're going to consider just making it all available online, that if some consumer says, "I don't use the internet," there needs to be some accommodation for that particular customer. Because in conjunction -- I'm sorry -- I didn't recognize the voice of the staffer who just spoke -- but last week I actually got a call from a customer wanting to know where she could go look at an MFR. It was a SARC, I don't remember the name, and I pulled it up and found

out, you know, to tell her to go to the library. And she didn't indicate she could use the internet or not. She wanted to go look at it physically.

So -- but it -- you know, to Marty's point, if an accommodation could be made for somebody who doesn't use a computer, if you're going to go that direction, then that's what I would ask.

MS. GOLDEN: Okay. We'll look into that and see if there might be something we could do that would make that a little bit easier.

Other than that, though, your first point,
Marty, about the rule being like the other rules, it
is. And the reason that we needed this separate
rule is that what we're proposing is that a request
for a Utility Reserve Fund could be filed as a
standalone application or it could be filed in
conjunction with another rate application. And if
it's filed with a rate application such as a file
and suspend or a staff-assisted rate case or a
limited proceeding, we already have noticing rules
that cover that, and the reserve fund information
would just be included in the notices for those rate
applications.

But if the utility files it as a standalone application, we don't actually have a

rule that applies to noticing, and so that's why we
needed the separate rule. And it's pretty much like
the other rules except for that we did add on -- let
me see if I can find it for you real quick. It's
going to be in paragraph (5)(a) of that rule, the
last sentence.

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What we've specified in that case, because there's an initial customer notice that has to be sent out, if they request -- if they've requested staff assistance, not as a staff-assisted rate case, but we're saying that if they qualify for staff assistance, they could request staff assistance with the Utility Reserve Fund process. If they request that staff assistance, we would defer that notice until the customer meeting notice is sent. And so that's one thing that's new. Actually this is a process we already do, but it's not stated in the other rules. And so we did make that little change in here. But other than that, it's pretty much like our normal noticing rules.

MR. FRIEDMAN: Okay. That's my only comment.

MR. KELLY: Is that Patti that's speaking?

MS. GOLDEN: No. This is Martha Golden.

MR. KELLY: I'm sorry, Martha. I apologize.

I'm on my phone and so I can't tell too many voices. I

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apologize.

MS. GOLDEN: Oh, that's fine.

MR. KELLY: I did have one or two comments or actually questions. Do you -- and I'm just asking the question. Do you want to put in here that anybody that files for the Utility Reserve Fund needs to copy us that they're making the filing? And the only reason I ask that, because under 350.0613, you guys have to -- the Commission is supposed to give me notice of every filing for any proceeding that's made with the Public Service Commission. I'm just asking the question. Instead of you guys having to turn around and notify me, did you want to just say anybody that files for this needs to provide a copy to our office or at least give me notice that they're making the filing? So I just throw it out there, that comment.

MS. GOLDEN: J.R., can I ask you how do you get notified now for the other types of applications?

Say, if it was a staff-assisted rate case, do you get an email from us or do you get some type of a notice through our Case Management System? Because, see, these applications -- if this was -- go ahead.

MR. KELLY: No. I apologize. Go ahead.

MS. GOLDEN: Well, what I'm thinking is because these applications, even if it's filed as a

standalone application, it would be filed with the Clerk's office and it would be docketed. And so I'm thinking if you're already notified, if we've already got a process to notify you any time an application is filed that is docketed, then I think you would automatically get the notice of this.

MR. KELLY: Well, I was chuckling because it's on my to-do list to talk to Braulio because I'm not getting notices of all filings right now, and I was going to talk to him about having some kind of routine way that we're noticed. And I agree with you, whatever we come up with -- whatever Braulio decides he wants to do, I agree, we need to -- it should be consistent for everything. But we don't get notice now of a lot of things, we find out about it after the fact, and that's sort of why I was bringing it up now.

And I will -- I can discuss that with

Braulio, but I just -- I wanted to make you -- since

you're talking about a rule here, I just wanted to

simply mention it. And if you just want to make

note of it, you don't -- I'm not necessarily asking

that the rule be -- this rule be amended, but I do

need to discuss that with him because we're not

getting notice now. We sort of -- we have to go

hunt and find.

MR. WILLIAMS: Can I have a follow-up on that? 1 This is Gary Williams from Florida Rural Water. I kind 2 of had a question about that anyway. 3 On No. 2, starting on line 7, I guess I 4 have a question why the utility would be responsible 5 for contacting the chief executive office of every 6 7 municipality and county. MS. GOLDEN: Well -- and it's not every one. 8 It's only the one where their service area is. 9 it's -- if they're filing an application that they're 10 just in one county, they only have to notify the one 11 12 person in that county. MR. WILLIAMS: Is that consistent with all the 13 rules now? They have to --14 15 MS. GOLDEN: Yes. MR. WILLIAMS: Why do they have to notify 16 17 every municipality? I could understand the county, but 18 I guess I don't get the municipalities. MS. GOLDEN: They're only notifying one 19 It's not everybody. It's whoever is considered 2.0 21 the head person in that county. 22 MR. WILLIAMS: Okay. Then a follow-up to that 23 would be why would we make the utility responsible for

gatekeeper be PSC? If the utility contacts you, you

making contact with those folks? Why wouldn't the

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could contact whoever is appropriate to be contacted or make the information available for those folks. I just wonder about small utilities; do they know who to contact?

MS. GOLDEN: They usually do. They actually usually have a better idea of who to contact than we do.

MR. WILLIAMS: Okay. I have the same -- you know, it's not just the Public Service Commission but on all the state agencies that push off the contact to smaller utilities that don't even know who they're contacting when the state agency could do the official contact themselves. Okay. So I just would like you to consider that if the utility reports to you, you report to whoever is appropriate, including OPC.

MS. GOLDEN: Uh-huh. It's been this way a long time. That doesn't mean that it has to stay that way. But this is a procedure we've followed for a long time. And I think it goes back to, you know, before we had so much information available on the internet, that usually the utilities did have a better idea of who they needed to contact in their area. And it's just to make them aware of it so if they get calls — sometimes customers aren't really sure who they need to call when they have questions, and so the county might get calls, and it's just to make them aware of what's going on.

MR. WILLIAMS: That's all I really had on this one. I will have follow-up types of things I'll ask on the other rule related to contact of counties and municipalities.

MS. GOLDEN: But we could give it some more thought. I mean, we actually -- we do have a list of who -- if it was a certificate docket, we do have a list of all the entities within each county that have to be contacted for certificate matters, and so we probably do have that information. But this is just -- this is consistent with how we do it for other types of applications.

MR. SMALLRIDGE: Hello. This is Michael Smallridge.

MS. GOLDEN: Hey, Mike.

MR. SMALLRIDGE: Is it my turn?

MS. GOLDEN: Yes.

MR. SMALLRIDGE: Okay. I want to preface my statement with saying that I was the original class -- representative of Class C utilities on the governor's study commission (sic) appointed. And when I read this whole package, I want everybody in the room to -- the ones that were on the study committee with me will remember this, but the ones that weren't, I'd like them to know that the original discussion of the reserve fund

was intended to help the Class C utilities that had emergency issues they needed to deal with to be able to have a revenue source that they could go and withdraw from and take care of the problem that they had. That was the original discussion, and it since has morphed into other things.

But getting back to my fellow Class C utility owners, the comment I'm going to say here is that you guys have made this way too complicated, and my deathly fear is that my fellow Class C members aren't going to take advantage of it because it's too complicated. And that's what you've done here, particularly the noticing requirements.

You know, I know Commission staff has a lot more inside information on who does what, but I'm just going to say that when I do an index or pass-through adjustment, I don't have to have all the different requirements, I don't have to send some to the governing body, I don't have to put stuff in the library, I don't have to run an ad in the newspaper. These are the kinds of things that I'm discussing.

The original study committee discussion was we want to make it as easy as possible for Class C utilities to get into this fund and to be

able to use it to make repairs so we don't have problems, and that's what it was originally thought about. Originally, if some people remember correctly, we talked about setting this money up in an escrow fund and then having the Public Service Commission, through whatever process, give permission for the utility to withdraw that money, use it for a particular project.

But also we also set it up for, my term, as a savings account or a rainy day fund, a little bit of money in an account so if you have an unknown emergency to come up, we could address it then without Class C utilities having to go to a bank and get a loan and maybe get rejected and then something not being done causing problems.

So I would like staff to take a real hard look at this and say, "What can we do to have the Commission be in control but also make it where Class C utilities can use this money?"

Another -- I have a couple of other comments that I want to go through on the lines. Me reading this, me not being an attorney, it doesn't -- to me, it doesn't read very well. But on page 18, starting at line 20, it says, "A statement that written comments regarding utility service or

the proposed Utility Reserve Fund," and then it kind of repeats itself back on line 24, "A statement that complaints regarding service may be made to the Commission's office." I don't know what customer complaints have to do with a reserve fund and why that's in there. It seems like to me somebody is creating an avenue to cause some problems, and I don't particularly think that's relevant.

The -- I'm just going to wrap it up and say, you know, when a utility, especially a Class C utility, does a rate increase, you have the -- you have the rules and other requirements that range from an index adjustment that are pretty easy and I think most people can do up to, you know, a full rate case that has all these other requirements.

And it seems like you've loaded this gun full, and I'm just -- I know my fellow utility owners, and they're just not going to do it because it's too complicated. And that defeats the whole entire purpose of this whole entire reserve fund. Thank you.

MS. GOLDEN: Well, regarding the notice, let me tell you, we view this as being different than an index or pass-through because the way that we're proposing this, this could include large expensive

projects and this could be a significant rate increase. This is going to be much more than the amount that you would have for a price index or a pass-through that has lower noticing requirements. That's the reason that we believe that this rises to the level of requiring all the customer notice is because this is -- it's a significant rate increase.

We've proposed, and I don't want to get too far ahead, but we've proposed, you know, up to 30 percent before we would need to start looking into possibly some other options. And so you know yourself, we've had staff-assisted rate cases where the increase may have only been 10 percent and it still -- you know, we gave customers the opportunity to provide comments.

And so that's the main reason for that.

We do believe it has the potential of being a significant increase that does warrant giving customers an opportunity to provide comments and complaints. And because these are intended to address infrastructure repairs and replacements, which in some cases may be needed because it's affecting the quality or the reliability of the service, that's another reason that it's beneficial for us to hear from the customers and find out if

they have complaints.

might think.

And to be honest, if they have a complaint about a particular service issue and your project is intended to address that, that just gives further support for approving that project. So I don't think this will be, you know, guite as bad as you

MR. SMALLRIDGE: Well, I want to make a comment to that. The -- usually in Class C utilities, if there's a customer issue going on, it's because the utility owner hasn't done something. So we want to be able to get proactive. That's the whole purpose of this is getting it to be proactive so utility owners can address these problems before the customer issues start coming up, number one.

And, you know, I just -- I spend a lot of time talking to people and I just -- you make it too complicated and you can make all the rules you want, but if nobody uses it, what good is it? So thank you.

MR. FRIEDMAN: And I echo what Mike is saying.

I think more on -- once we get to the guts of the rule.

I agree with Mike wholeheartedly. There's way too much bureaucracy in this process that small utilities will probably not use it.

MS. GOLDEN: Well, and one of the problems, and you've raised the issue of -- that you want this to be for emergencies, and we did consider that. We looked into that to see if there was any way that it could be interpreted to allow that. We don't believe that the statute, as it's written right now, allows it to be set up that way. It specifically talks about having a capital improvement plan and Commission approval for disbursements from the fund. We don't believe right now that it allows for that type of use, that this is intended to be more to address future projects so that you can avoid having those emergency type repairs.

MR. SMALLRIDGE: But see, Martha, that's my problem with your argument. If I come to you and say, "Hey, I know that I have to replace my hydro tank in the next five years," then we can set up an escrow fund. And over five years we can put that money in -- and I'm just using a hypothetical situation -- whatever happens down the road. But the purpose of -- the original purpose of the fund was to set up something so when an emergency comes along that we're not knowing we have to address, how do we -- how do the Class C utilities that may only have 100 customers or 99 customers, a small company, how do they go to -- how -- and this is the discussion the study committee originally had, what

avenue does a small utility have to be able to take care of something that we're not -- that's not foreseen? You know, lightning -- what happened to me, lightning strikes a tank and the tank blows up. How do we take care of that?

So the purpose of the reserve was to have a little bit of money in a rainy day account, a savings account so we had an avenue to go to, because utilities with 100 customers normally can't go to a bank and get a loan to fix this stuff.

That's the point.

MR. MAUREY: Michael, this is Andrew Maurey.

MR. KELLY: This is J.R. I mean, Mike -- and I do recall those discussions at the water committee. A little bit in the staff's defense here, unfortunately that's just not how the statute was proposed by Senator Hays and what was passed. And unfortunately I'm at home in my home office today and I don't have the statute in front of me. But I think Martha is right, the way the statute is written, it doesn't -- you know, I'm not saying your point may not be relevant, but that's unfortunately not how the statute was written.

MR. MAUREY: This is Andrew Maurey.

J.R., that's what I was going to say. That might have been the point at some point in

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time, but that's not how the statute is written, that's not how it can be interpreted.

But to your earlier point, Michael, that's why we're here today. If we can -- and Marty, if we can simplify this, we'd like to. So we're here today to get your input on how to simplify it, how to make it more user-friendly, if you will. But as far as a rainy day fund, emergency fund, that's simply not what the statute provided for.

MR. RENDELL: This is Troy Rendell with U.S. I actually had not planned on saying much today because I thought the rule overall was well written, considering this is a brand new avenue that the staff is looking at.

But getting back to the notice rule, I did have a couple of quick questions that just came up. The sending to a municipality within the service area, the majority, if not all, of, like, the small SARCs or whatever, they're not really in a city. right now in a staff-assisted rate case we only send them to the county because they're not in the city limit. Does staff still envision that to be the same since they're outside the city limits?

MS. GOLDEN: Yes, yes.

MR. RENDELL: Okay. The other -- the sending

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some consideration of that. We only do it in transfers.

But what type -- I know this is new, but what type of notice? Would it just be a couple of sentences that we file for an increase? I don't know exactly how that notice to a newspaper is going to look that, you know, just that you filed for something. I mean, those can be expensive.

the notice to the newspaper, I know we don't do it in a

staff-assisted rate case. So you might want to have

I guess, you know, getting back to the overall rule, does staff envision rate case expense, which would include all the noticing that's required, traveling to the customer meetings, what not, do they anticipate a rate case expense to be recovered through the reserve fund as well?

MS. GOLDEN: Yes, we would take into account rate case expense.

MS. GOLDEN: And as far as the notice to the newspaper, we have sample notices that have been used in other cases, and it usually is very small. It's just --

MR. RENDELL: Okay. Those are really all --

MR. RENDELL: So they're similar to, like, a full rate case but not -- I mean, a staff-assisted rate case, you don't have do it, so.

we could pull an example.

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MS. GOLDEN: Yeah, yeah.

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MR. RENDELL:

Okay.

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MS. GOLDEN: Not anything very lengthy, just to let it be known that you filed for the application.

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MR. RENDELL: Okay.

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MS. GOLDEN: But we can take that into account

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if maybe there's a reason not to do this. We felt like,

again, this is a rate increase and that it warrants the

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applications.

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same treatment as the other types of rate increase

MR. RENDELL: I think the unknown, because even if sending the copy of the MFRs and -- I think the unknown is, since it hasn't been done before, is we don't know what the volume of the MFRs are going to be. Is it going to be, you know, very small or is it going to be very voluminous where copying and mailing and all that is going to be expensive? So I think a lot of this comes from we just don't know what the magnitude of the filing requirements are going to be and how much, you know, how much volume this is going to take up or how many pages.

MS. GOLDEN: I really think it just depends on the type of projects that the utility requests be included in the Utility Reserve Fund. If it's only one or two projects and it's straightforward and you have

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bids for that, it could be just a very little bit of information and then answering the questions that are in the rule.

We did allow for the -- if a utility has the -- and I apologize, I forget the name for it right now -- it's the study that Florida Rural Water Association does. If a utility has already had that assessment, then they could file that in lieu of creating a separate capital improvement plan. But Mr. Williams shared a copy of that with us, and those can be quite lengthy.

So to go to your point, it could be very simple or it could be a lot of pages if somebody chose to use that information for their capital improvement plan. But I think for most it would probably not be a lot of information.

And, again, we'll think about the suggestion of maybe not requiring the MFRs. I don't think these MFRs would be as voluminous as a file and suspend rate case by any means. I think it would be, if anything, comparable to a staff-assisted rate case information.

MR. RENDELL: Or a limited proceeding probably.

MS. GOLDEN: Right, yeah.

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Are there any other questions or comments on the noticing rule?

MR. DEASON: This is Jared with Utilities,
Inc. I may have missed seeing it here. Was there any
thought to giving a time frame in here as far as the
amount of time the PSC has to process an application for
a reserve fund? Because a lot of this stuff is very
critical for the small utilities. And, I mean, I've had
experience with limited proceedings that just drag on
and on and on, and that's probably -- I mean, I can get
away with it with my company. But for a small utility
that needs this resolved in a timely manner, I didn't
see anything in there that provides for that.

MS. GOLDEN: The statute didn't talk about a time frame. You know, with the other types of cases we do have statutory deadlines. The statute didn't provide a deadline for this. I do think, unfortunately, it could be like a limited proceeding depending on the information. But we do always try to process cases as quickly as possible, even if there's not a statutory time frame, and a lot of it just depends on how much information we get from the utility to be able to finish that review. But, no, that's why there's not a time frame for it is the statute didn't provide one.

MR. MAUREY: I agree with Martha's response.

This is Andrew. Now that's if -- and that's also if it's filed as a standalone application. Now if it's filed in conjunction with a rate case, those statutory time frames would apply.

MS. GOLDEN: That's true.

MR. MAUREY: But there -- it would not be open-ended in that event.

MR. RENDELL: Could the utility request --

MR. FRIEDMAN: Yeah, but you have -- you certainly have the authority to establish for yourself a deadline. What I'm concerned about, just like every deadline, if you've got work on your desk that does not have a deadline, it gets, you know, pushed and pushed and pushed until, you know, until you get your deadline work done. And that's why I think it's critical in all of your proceedings, particularly your rate proceedings where you have regulatory lag, to have a deadline to complete an application.

And I didn't see anything in here, if we're just talking generally, I didn't see anything in here about how you're dealing -- it talks about an official date of filing, but it doesn't say that, you know, the staff is going to take 30 days to look at it and, you know, the same kind of process you do in other official data filing processes.

MS. GOLDEN: We envision --

MR. FRIEDMAN: There's nothing that requires that the staff get back within 30 days of the filing to tell you whether your application is deficient or not.

MR. MAUREY: Well, those deadlines are prescribed by statute and we adopt them in the rule. We can't put something in the rule that we're not empowered by through the statute. But we will have --

MR. FRIEDMAN: Well, you may or may not. You can't expand your authority beyond that granted by statute, but if you wanted to self-impose deadlines, sure you could. I don't think there's any prohibition against that. And I've got some concerns about, you know, exceeding your authority when we get further into the rule itself. But I think as a general principle, you can establish self-established deadlines.

MR. MAUREY: Well, and we --

MR. FRIEDMAN: You couldn't expand a deadline that the statute said, but you could impose one yourself.

MR. MAUREY: Well, we try to process all the applications as quickly as we can, and we do meet statutory deadlines. Now on some of these -- I know there's a few examples out there where limited proceedings have gone on, and I think you'd agree with

me that those have had some controversy surrounding them. There's also examples of limited proceedings that have been completely done under three months, far quicker than a SARC or a file and suspend. So I think there's examples of both depending on the controversy or the challenges that each presents.

Now we've looked at it and, as Martha replied earlier, we weren't -- didn't believe we were empowered to put those types of timelines on this matter. But as I said earlier, if it is filed in conjunction with a case that does have timelines, then it will fall under those timelines.

But we look forward to the comments that you have on the rule. As I said earlier, that's why we're here, is if we can make this -- we don't -- we want this to be available to all the utilities that can take advantage of it. And if there is -- if you believe some of the language is limiting in nature but it doesn't violate the statute, we're welcome to -- or open to changing it to make it more available to the industry.

MR. KELLY: Well, and, Andrew, a little bit to your point, I mean, you know, this is new to everybody.

And I agree, I mean, from our standpoint, obviously we want to protect the customers, but we're not -- I'm

certainly not in favor of being something -- you know, making something more complicated than it needs to be. But whatever rules you guys come up with, if we use it for a year or two and if Mr. Smallridge's concerns do come to fruition that, hey, nobody's using it because it's too complicated, I'm assuming at that point you guys would be open-minded to going back and looking at revising the rule; correct?

MS. HARPER: Yes.

MR. MAUREY: Yes.

MR. KELLY: Okay. I mean, I -- okay.

MS. GOLDEN: Now we did --

wasn't sure -- I wasn't planning on saying much today. But just on the overall principle of what the statute says versus how you can apply the statute to the rules, because I do have the concern, J.R., and I do understand that you can fall back and change it, but why not try to change it now so it's usable? I have the same concern that Mike has. It is fairly complicated and fairly targeted so that it's not going to meet its intended purpose. And if I look at the statute, it's pretty short, and it says, you know, the utility can use the reserve fund to fund projects that are nearing the end of their useful life or detrimental to water quality or

reliability of service. And then it goes on to say that
the Commission should create rules that take into
account things like a capital improvement or a capital
plan. It doesn't say you have to have one, but you take

that into account when you're setting up the rules.

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So help me out a little bit with how you interpret the statute and like the case for a deadline, how you interpret the statute for things you can and can't put in the rules. Because I think we're fumbling right out of the gate with what this is intended for and how it might be used.

MS. GOLDEN: Well, we were going to get into that when we go back to the reserve fund rule. So let me ask, does anybody have any other comments on the noticing rule before we -- okay. We've got one question in the room, so let's do that, and then I'll answer your question when we get to the reserve fund rule.

MR. WILLIAMS: Before we leave the notice thing, I made one point that, you know, related to the contacting counties. But on the newspaper and all the notice requirements, I have the same comment that if there's a notice need by the utility, let them make it to the Public Service Commission and the Public Service Commission further make the notice to whoever is required to receive it.

MS. GOLDEN: Part of the problem with the newspaper notice is there -- sometimes there's a cost involved with that, and that would mean the Commission is taking on the cost of that. And then, again, it goes back to the utilities are more familiar with their service area, and so they usually have a better idea of which newspaper they would need to put that notice with. I'm sorry.

MR. WILLIAMS: You probably understand what
I'm saying --

MS. GOLDEN: I do.

MR. WILLIAMS: -- is from my standpoint, if you think these things are important, do them yourself. If they're not that important, then I wouldn't do them.

MR. MAUREY: Well, we didn't see a reason to carve this application out from any other noticing requirements that are present in the rules.

MR. RENDELL: Well, except for Class C's don't have to notice newspapers. If they don't have the money to do it -- I mean, that's the only difference here is the Class C's. And the A's and B's, you know, especially like Utilities, Inc., there's multiple cities and counties. I mean, it's going to be a little bit more expensive and time-consuming for them than it will would be for a SARC. But a Class C, you know, they

don't have to do it now.

you're suggesting?

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MR. MAUREY: All right. So are you suggesting -- because this is open to all, A, B's, and C's. So are you saying -- suggesting perhaps carving out C's from the noticing requirement but leave A's and B's as they are, all other noticing requirements applicable to them in other applications? Is that what

MR. RENDELL: Well, yeah, because we've got everyone covered. All the customers are going to receive a notice, the county is going to receive a notice, they're going to receive a notice. The majority of people, either they don't get newspapers anymore or they read online or they just don't read the legal notices. I never look at a legal notice. But I think we've covered everyone that can be possibly covered to get notices. I don't know who's going to benefit from a newspaper notice. And a lot of times there's not a newspaper that directly is for that service area. It's very difficult for these SARCs. I mean, they're out in the middle of nowhere. So you have to find the closest newspaper that's, like, two cities up. Like, for instance, sometimes we use The Villages' newspaper because, you know, it's generally circulated, it's near the service area, and it's less costly, because you go

to a bigger newspaper, it's a lot more expensive. all that cost gets passed on to the customers.

MR. MAUREY: Well, we could consider that, bifurcating the noticing requirement betweens A's and B's versus C's and have the C's notification align with what's in SARCs for C's. We could consider that. But for the other --

MR. KELLY: Andrew, Public Counsel, we wouldn't have any problems with that. We understand that. And if you made it consistent with how you do SARCs, the regular cases, rate cases, I would not object to anything like that.

MR. MAUREY: Okay. Thank you. But as far as the Commission notifying everybody, I think we're going to leave that onus on the companies. I don't think the Commission is prepared to take that on, that responsibility on.

MR. WILLIAMS: Well, I just make that comment -- I mean, I'm not asking for a multiparty system of who does what. But, remember, whatever, and it's kind of been mentioned already going to the next part, is that you've got to write these things for the lowest common denominator, you know, the person that's the least, you know, able to understand these types of things. So that's the reason I suggest the noticing

requirement, you know, be handled by the Public Service Commission.

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Yeah, I have no doubt that Utilities,
Incorporated, A's and B's can do this, but I have a
question whether some of the smallest systems that
really need this reserve fund are in a position to
do all the noticing effectively.

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MR. MAUREY: Well, are you suggesting that those that come in for SARCs aren't capable of noticing for those applications?

MR. RENDELL: The point is you don't want to

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MR. WILLIAMS: Yes.

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MS. GOLDEN: Actually --

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overburden utilities. One case in point, a recently approved rule for transfers, and I voiced my opinion

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then that, you know, we have to -- now we have to notify every property owner in the service territory. We

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bought one and it's a huge service territory. There's

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55 customers. So we sent out thousands and thousands

and thousands of notices and it cost thousands of

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dollars to do so with no way to recover it because you

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can't recover those costs. It generated, like, probably

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a hundred calls from these people saying, "What is this?

Does it affect me?" and I basically had to explain the

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rule. So sometimes the noticing really gets overbearing

for these small companies.

MS. GOLDEN: One other thing about the noticing, particularly with the Class C's, we typically help them prepare the notice. We've got sample language and we review it, and so we do offer assistance.

They're not just totally on their own to go figure out what to do. And it would be the same with this, we would help them with the wording. And, in fact, the provision that we put that if it's a utility that qualifies for staff assistance, that they can wait and do the notice for the customer meeting, that was part of our effort to try to reduce the requirements on them. And we will help with that and we would be the ones calculating the surcharge.

MR. RENDELL: Could you simplify it and just say if they also qualify for staff assistance, they follow the same notice requirements as a SARC? That way it would eliminate the whole newspaper. It would be -- it would basically streamline this whole rule, I think.

MS. BANKS: That makes sense. We can think about that. That seems to be -- make sense.

MR. WILLIAMS: And let me make one general statement. You know, when I say that they're not capable a lot of times of doing the notice requirements, those that move forward, yes, do. But I'll have to tell

you, we work with a lot of systems that contact us saying, "What do we do about this?" And you somewhat explain to them what they need to do, and they choose to do nothing as compared to something that is going to likely improve water quality or service. And then you have a failure later because they did nothing. So the reserve fund was to try to encourage them to do something to protect service and quality for the customers.

So if we make it too complicated and we make noticing requirements complicated, they're just going to pull back and do nothing and wait for failure again. And that's what we don't want to see happen, I don't think, from our standpoint with rural water related to service to the customers.

MS. GOLDEN: But would you agree that the customers have a right to know that they might be getting a rate increase? That's really what the purpose of the notice is, is for the customers to know that the company has requested to implement the surcharge which will -- it will be an increase on the customer's bill. There's -- as far as terminology, some people would argue it's not a rate increase, but it will be an increase on the customer's bill, and we believe they have a right to know about that.

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MR. WILLIAMS: I'm not arguing the right to know. I'm arguing who can best provide that notice, you know, if it's a requirement, if it's needed. I don't want the rule, and it's been mentioned before by Mike, the complication of it to not allow us to reach the intended purpose. It's to have monies to provide a better service to the customer and a product. And doing nothing has been a failure of a lot of these systems. Run it to failure and have it, you know, collapse. I shouldn't say that because I'm supposed to represent this industry positively, but, you know, we have a run-to-failure, you know, mentality in the smaller systems because of the complication.

about that. That's not responsible. I mean, there is a minimum bar to run a system, and it comes with an obligation to serve and a minimum level of responsibility. So we will simplify the rule to the extent we can. We want the rule to be applied. But -- and we -- and I suggested earlier we bifurcate the noticing so that we can carve out SARCs and simplify it from that standpoint for the really small ones. But there -- the statute, I agree it's short, but it is prescriptive to the extent that our ability to craft a reserve fund has to be within the four corners of that

statute.

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MR. RENDELL: So, similarly, you could say, like, Class A's and B's follow this noticing, Class C's follow this noticing.

MR. MAUREY: I believe that's workable.

MS. GOLDEN: Well, that's the way the noticing rule for the file and suspend rate cases and the and staff-assisted rate cases, it actually is split where there's the list of requirements for the file and suspends and then it's a little bit different for the Class C's. And I thought we had done that here by adding that other sentence, but we'll take a look again about the newspaper requirements and we can adjust that wording.

MR. SMALLRIDGE: This is Mike Smallridge. If I could just add a comment, please. To get back to what I said earlier, when I do an index adjustment or pass-through adjustment, it's a rate increase and I mail a letter to the customers. We don't have to have a customer hearing, we don't have to put it in the newspaper, but we're still doing a rate increase. So, again, I agree with everybody else. We don't need to make this any more complicated, because we're trying to be proactive to get people to use it. That's the purpose, to use it.

And the only other comment I had is that anything that goes into the Utility Reserve Fund you're offsetting by CIAC an equal amount. So this is the cheapest way that the customers are ever going to get anything done, and, you know, that, to me, is a big plus for the customers. I would think that the Commission would, that being the case, it's the cheapest way the Commission — the customers are going to get stuff done, I think the Commission would be very willful to help this process along and make it as easy as possible so people can use it because at the end of the day it's still the best deal for the customers. Thank you.

MS. GOLDEN: I think -- this is Martha. The problem with trying to treat this like it's a pass-through is that the pass-through rule is very specific. There's a limited number of certain types of expenses that can be included in that, and it generally is a small incremental increase. And so, again, with the price index and the pass-through, you're not typically looking at a large increase, and it is for very specific things that the statute allows. The difference between that and the reserve fund is that the reserve fund is going to be specific to each utility. It could include a wide variety of projects and a lot of

different prices. It's just not as straightforward as a pass-through. And that's why I don't see this being something that we could drop it down to the minimum level of noticing that we use for our pass-through just because you have the potential of a greater impact on the customers. But we will look at it again and see if there's anything we can do to make it a little bit more simple. I just don't think it's going to be as simple as a pass-through, though.

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Are y'all ready to go to the reserve fund rule? Okay. Subsection (1) deals with project eligibility. This subsection includes the types of projects that are eligible to be included in the Utility Reserve Fund as well as projects that are not eligible, and it also includes additional factors that should be considered in determining whether or not a Utility Reserve Fund is the best option to address the utility's infrastructure repair and replacement projects.

Now going to the question of how we decided what we should include, the statute actually says, and we had to give this a lot of consideration, the statute actually says that, "The Utility Reserve Fund is for infrastructure repair and replacement for a utility for existing

distribution and collection infrastructure that is nearing the end of its useful life or is detrimental to water quality or reliability of service." And we debated whether to take that very literally, that it was truly just transmission/distribution system and collection system, or could it go beyond that. And what we are proposing is to go a little bit broader than that and also allow it to include treatment plant items. Because we believe for this to be beneficial, that utilities should have the option of trying to include projects that, again, it's due to aging or because it has a detrimental impact on the service.

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What we have excluded are the accounts that are general plant accounts that the utility generally has other financing options for. The legislative budget analysis put a lot of emphasis on that this was intended to help utilities that were having trouble getting financing or either reasonably cost financing to do these projects. Things like office furniture, computers, even trucks, usually the utility would have some other financing options for that. And so that's why we've excluded those general plant type accounts but we've included everything pretty much that's part of the physical assets of the utility.

Now as far as land, again, a big point of what we're leaving out is anything that's related to growth. If any of this work is being done to address future customers, customer growth, then that's -- that doesn't really go with what the statute said it's for, and so those type projects would be excluded. We did make an allowance. If there's a project that part of it is to deal with repair and replacement of aging infrastructure or part of it is for growth, if you can separate out the part that's for the aging infrastructure, then that part could still be considered.

So we've tried to make it as broad as we can to be flexible to work with the utilities to include the types of projects that they do need to do to keep the utility running properly. And so I'll stop there and see if you have any questions or concerns.

MS. VANDIVER: I think --

MR. KELLY: This is J.R. Along those lines, I appreciate your comments. I think you need to define what y'all are -- you know, more than just listing account numbers, I think you need a definition in your rule as to what you are considering distribution and collection plant is. I understand you want to take literal and make it go beyond. I have concerns about what JAPC is going to allow you to do there. The

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But I think you need a definition there of everything that you guys are going to consider to be distribution and collection plant.

statute is pretty clear, and I think it is pretty clear.

MS. GOLDEN: Well, and actually what we're -the way we're proposing it is that it goes beyond what
we would technically call transmission and distribution
plant to include all the physical assets. We've
discussed this. We believe that we can interpret it
that way. We did try to do a definition and, to be
honest, it created a little more confusion among the
staff, and that was why we took it out. We could look
at that again.

Now the other reason that we listed it by
NARUC account numbers is because there's so many
types of parts that are included in those different
accounts that it was easier to just list the account
numbers, and then utilities and staff can go back
and reference the NARUC Uniform System of Accounts
to see. If they request a project to replace a
certain part, we can see does it fall into one of
those accounts. That was the reason that we stayed
away from listing specific parts of the plant.

MS. VANDIVER: But let me point out, you really listed every NARUC account for plant basically

2	correct?
3	MS. GOLDEN: That's correct.
4	MS. VANDIVER: So why would you need to list
5	them? I guess I don't understand what the point of
6	putting the numbers in.
7	MS. GOLDEN: So you're suggesting we would not
8	use the account numbers and then we would just specify
9	the things that, basically that we're not allowing, like
10	the land and organization franchise fees and
11	MS. VANDIVER: Well, I think that's what
12	you know, going back to J.R.'s comment, you need to
13	describe what you're why you're what you're
14	including. The account numbers don't necessarily do
15	that because you've included every account number.
16	MS. GOLDEN: Okay. Now do you think it would
17	be okay if it was broad, though, that if it was
18	MS. VANDIVER: We still don't necessarily
19	agree that it should include treatment. I'm not
20	conceding that.
21	MS. GOLDEN: Okay.
22	MS. VANDIVER: I don't know how you can
23	interpret the statute that way. But other than that, I
24	don't know that the account numbers, the way it's set up
25	now, really help the rule any.

that's not general or land or organization; isn't that

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17	this section
18	line 23.
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20	item that is
21	ME

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MS. GOLDEN: Okay.

MR. SMALLRIDGE: This is Michael Smallridge.

Can I make some comments?

MS. GOLDEN: Yes.

MR. SMALLRIDGE: Okay. I actually don't mind the account books and I actually like the way this is written. I think it makes it easy for my fellow Class C owners to be able to go to a book and look it up. And sometimes the little pamphlet books I have are not, sometimes are not too detailed, but I usually just call NARUC and ask them and they'll send you all the stuff.

And there are some account numbers that are applicable to Class A and B utilities but are not applicable to Class C utilities. I think this makes it easy. I don't have a problem with it.

The only thing I wanted to mention about this section was I'm looking at page 11, starting at line 23.

MR. HILL: I'm sorry. Can you tell us which item that is because our page numbers are different?

MR. RENDELL: He's going off the notice, I think.

MR. HILL: Right. We don't have it printed in front of us.

MR. SMALLRIDGE: I'm sorry. It starts talking

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about when the money -- when the utility fund is established, what do we do with the money? And you guys have got this out as an interest bearing escrow account or an irrevocable letter of credit. And then it goes on, you know, about how the monies will be done, this, that, and the other. I'd like to see it more set up like an escrow account where the clerk -- where you send in statements to the Clerk and the Clerk is the signer, and then you guys can direct the Clerk to sign off on this stuff. It's a lot easier.

MS. GOLDEN: That's exactly --

MR. SMALLRIDGE: And, you know, again, a
Class C utility who has 100 customers is probably going
to have some issues going to the bank. So how do we get
around that? You know, yeah, an interest bearing
account, escrow account would be good. That's probably
about the only avenue that a Class C utility would have.

But I'd like for staff to look at this, the rest of that stuff, the rest of what you've got here. And, for example, where it says, I'm looking at page 12, line 20, that says, "(a)," it starts with, "The utility shall file a report with the Commission Clerk no later than the 20th of every month," you know, and the money deposited, da, da, da. You know, I just -- I'm afraid to look -- I'm

afraid all that is going to result in a failure if we don't find another avenue to be able to do it.

So maybe you can add it is -- we can set it up with the Clerk, maybe we can't, but we need to make it, you know, as easy as possible. And there's -- and I think there's -- I think there's a way to be accountable. I think there's a way for the utility to be accountable.

And the last thing I had was the next paragraph says, "At least once every quarter, the utility shall report the status of eligible projects." Well, if you're on a -- if it's going to take you, I don't know, two years to save up enough money to do an eligible project, making quarterly reports is, you know -- I don't know why you can't make a report, put something and attach it to the annual report, and that way it's signed off on, you know, if there's no activity. So I would just like to see this section simplified a little bit and not be a deterrent to somebody who wants to use it.

MS. GOLDEN: We did look at different time frames for the reports, and this was what we ended up with that staff was comfortable with and is consistent with the way we handle other types of things.

To talk about -- to let you know about the

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escrow account, we didn't include all of that detail in the rule. But the way that we envisioned this would work is very similar to the escrow account we do if a utility gets interim rates in a rate case or if the case is protested and they implement -pardon me -- they implement the rates on a temporary basis subject to refund. And I don't -- you've probably noticed in the recommendations we will usually have an issue that talks about temporary rates, and it includes all the specifications of in the event that it's protested and the company implements those rates. If they establish an escrow account, there's a list of conditions that apply to the escrow account. And one of those, what you mentioned, that the Commission Clerk is a signatory on that account, and then that means that the Commission Clerk has to give authorization for any money to come back out of that account.

And then also for the letter of credit, it would be an irrevocable letter of credit and there are certain conditions that would apply. But what we envision is that we would follow the same process that we follow right now if rates are implemented on a temporary basis.

We had been --

MR. FRIEDMAN: Martha, this is Marty Friedman.

I -- you know, there's a big difference between interim rates and what this escrow fund is intended to do. You know, interim rates are usually in effect for five or six months. This process will be for years, and I think monthly reporting is just way too much. I don't think it -- I don't think you need anything on a monthly basis because you're not going to have any expenditure of those funds or any true-up of those funds in the near future. These are projects that are going to go for years, and I would suggest at very, at very most quarterly. I think semiannual reports would be the best, if not annual, but certainly not monthly. That's way too much for the purpose for which this escrow is being used. And I wish y'all would think about --

MR. KELLY: What about this idea, sort of along, you know, trying to -- and I'm just throwing it out, that depending on the length of the project determines the reporting requirement? For example, if Marty is correct and it's a two-year or three-year project, maybe quarterly or semiannual is good enough. If it's a six-month project, you might want monthly or bi-monthly or something like that. And that may be too complicated for the Commission staff to have to follow, but, I mean, I'm just -- you know, this is a workshop to

brainstorm, so I'm just, I'm throwing it out there.

Because I can see that if it's a three-year project and you're doing monthly, that is going to be a lot of work for certainly your smaller utilities. But, anyway, I just -- I throw it out for thought.

MR. RENDELL: Can I make comments going back to the beginning of the rule?

MS. GOLDEN: Uh-huh.

MR. RENDELL: I agree with Mike that, you know, I like the way it's written now. But also, you know, the largest expenditures now because of the aging infrastructure obviously is the, you know, necessary replacement of the lines that are old and leaking. We have a couple of those now. Hydro tanks, we have hydro tanks built in 1966. You know, they're old and they've got to be replaced.

But one of the other big expenditures, getting back to Denise's comment about treatment, one of the big expenditures now is treatment because of secondary standards, water quality. And that's specifically because of the statutes that were written by the legislature recently that we have to address water quality, where secondary water quality used to not be in the forefront, you know, taste, smell. We're working on two projects now. One is

with the customers to put in forced draft aeration for hydrogen sulfide. It's in Highlands County.

But those are going to be expensive and they're going to -- we're going to have to come in for a SARC. But this is ideal for that.

If you could use this to plan, preplan for a project like hydrogen sulfide removal through forced draft aeration or whatever, whatever the -- you know, if you have radium removal, and you work with the customers, this does benefit them because the CIAC, they're not going to pay a return on it, and it does benefit them. So I think that you should leave treatment in here because of those specific requirements now of the statute on water quality.

MS. GOLDEN: One of our thoughts in expanding it to include treatment was that because of the conditions that the utility has to meet with being able to show that there is a need for it and that it's due to the aging infrastructure or because of the quality of service and they have to be able to demonstrate the cost and so forth, that there really is no harm in allowing a utility to request those type of projects because the ultimate goal is that you want to have quality and reliability of service being provided to the customers.

And so if allowing those other types of projects to be included in the reserve fund helps the utility to meet that goal, we believe that in the long run this rule would be more beneficial if we can expand it to include those items.

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MR. MAUREY: Yeah, just a couple of comments there. And, J.R., we did talk about that. I mean, a strict reading of it, distribution and collection infrastructure, we thought that that was very limiting, as certain members of the industry have mentioned. And it may be refused by JAPC. And if it is, then it would go back to the legislature and they would have to change the statute to expand it. And at that time maybe they will put in an emergency fund, but there's no emergency fund in there now. But we believe for it to be useful to the industry, it would — to meet detrimental water quality or reliability of service, it would have to involve treatment, but we may be wrong on that point.

Now moving on to the other comments about reporting, it's important to realize that this money is being collected from customers before any asset is used and useful. There has to be an accounting of those collections. So -- and we -- and while a lot of utilities that have escrow accounts set up for these types of projects currently, most of them

make those deposits. Not all of them do. And so if
you're collecting monies in advance for projects to
be done in the future from current customers and
then those deposits aren't being made into those

funds, that's problematic.

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And so I'm well -- we will look at that, your suggestion, J.R., about gauging the timing of reporting to the length of the project. That sounds reasonable and we'll certainly consider that. But there has to be some reporting on a regular basis so that there can be a checks and balances that this money is being collected for the intended purpose because it is being collected from current customers for projects that won't be used and useful until sometime in the future.

MR. SMALLRIDGE: And the answer to that is -- and I don't disagree with that. The answer to that is we send it to the Clerk. We send it to the Clerk, and then the Clerk has to be able to sign off on any distributions -- disbursements, I'm sorry, of those funds. So you're going to know. That is the reporting. That is the -- the Clerk is being notified.

I currently have a rate case going now where there's an escrow account set up, and we send copies of the bank statements every month to the

Clerk. And I know that whenever it's time to use that money for the project going down the road that I have to be able to, you know, to get the Clerk to sign off on that. So you guys are going to know because I'm going to ask you to -- you know, I'm going to ask the Clerk to be able to sign that check. Thank you.

MS. GOLDEN: That's exactly what we're asking you to do here. And if it's not clear, then maybe we need to word that differently. Because when we're asking for the monthly report, all we're asking for is that same information that you're already filing with the Clerk if you have an escrow account in a rate case. We're not asking for it to be anything more complicated than that.

MR. SMALLRIDGE: But we're talking about two different things. That's the money being deposited in the bank. What I'm talking about is the paragraph where it says to update you guys on the status of the project. And that's what I'm getting back to is it may be two or three years. If I've got to file that report every month, I'm going to file a report that says, "There's no update. We're just collecting money." I mean, that's overburdensome. That's the point. Thank you.

MS. GOLDEN: Okay. We'll look at that. We

didn't really see that that would be overly burdensome if the answer was just "We haven't started the project yet." But I guess I could see your point that you're having to keep up with actually filing that by a certain date every quarter, so we'll look at that.

MR. RENDELL: Can I ask, on page 1 of the rule, line 21, what does it mean, "Repair projects that may be expensed rather than capitalized?" Does staff envision there would be repair projects that would be eligible under this reserve fund that on a normal basis would be expensed by the utility?

MS. GOLDEN: Yeah. There's a -- you know, in a rate case sometimes there will be a repair project that we'll end up expensing it and amortizing it over five years, and we just wanted to give the utility the option that if they felt like it was more that type of a project as opposed to a capital project, that it could still be considered in the Utility Reserve Fund.

MR. RENDELL: Okay. But I guess it would have to book to plant because the reserve monies are booked to CIAC so you wouldn't have a mismatch there.

MS. GOLDEN: What we envisioned is in that case, if it was an expense, that the reserve fund money would actually just be paying off that expense. And so once the project is completed and that money was used

for it, that it would be considered done.

2 MR. RENDELL: Okay.

MS. GOLDEN: That would not be treated as CIAC.

MR. RENDELL: So there might be a portion of the reserve funds that's CIAC and a portion that's not CIAC?

MS. GOLDEN: Yes.

MR. RENDELL: Okay.

MS. VANDIVER: I have a question on that section too. It says something about if the utility can demonstrate that the repair expense is not already included. I mean, for a small company --

MR. KELLY: Denise, I can't hear you very
well. Can you speak up or --

MS. VANDIVER: Okay. I'll try to talk louder too. I have a question on the same thing on the repair, and I was curious how staff thinks a company would be able to demonstrate that it's not already included in expenses. I understand for a small company it wouldn't be as difficult. But if you've got a larger company that has quite a bit in miscellaneous expense and materials and supplies, which is probably where that would be included, how would a utility go about proving that?

MS. GOLDEN: Right. It would be more 1 2 difficult for the large ones. For the small utilities, 3 we are able to look at it and see what types of projects and the amount of money that was -- that's already been 4 allowed in the rates for that expense. 5 MS. VANDIVER: Yeah. 6 7 MS. GOLDEN: I think for the larger ones, though, it would be up to them to show that this is not 8 9 something that was included in that -- in their 10 expenses. 11 MS. VANDIVER: Okay. 12 MS. GOLDEN: For the Class C's, of course, we could look at the information and help like we do with a 13 14 staff-assisted rate case. 15 MS. VANDIVER: Oh, I agree. I think it's much easier for --16 17 MS. GOLDEN: Yeah. It's -- this will not be 18 easy to do, but we wanted that option to be in there in 19 case it was needed and it could be shown that it was not 2.0 already in the rates. 21 MR. RENDELL: The capitalization level is 22 really low anyway for C's. It's, like, 250, and I think 23 it's 400 for B's. So we're talking about really small 24 dollar amounts here.

MR. KELLY: I can't hear the comment.

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sorry. Whoever was speaking.

MR. RENDELL: J.R., this is Troy. I was just saying the capitalization levels in NARUC's system of accounts are very low anyway. For C's it's like \$250. I think B is \$400. So, you know, we're talking about really small dollars here that -- for repair projects that would be expensed rather than capitalized.

MR. KELLY: I got you. I hear you. Thanks.

MS. GOLDEN: Yes.

MR. HOY: And this is John Hoy again.

Related to that, it seems like the capital projects are, in all the rules, intended for those that can be preapproved, pre-identified, preapproved and then funded and then approved after they're done for disbursement to the escrow fund.

On the repair stuff, is that something that also would have to be part of a plan and identified before the reserve fund was created, or could the reserve fund be used for something -- some unknown expenditure that came up? I'm thinking about, like, a storm fund like the electrics have. Could something unanticipated like that, would that be something that the repair part of this fund could be used for?

MS. GOLDEN: No. The way we're proposing

1	this, it would not be. The first thing you said is
2	correct. This anticipates that it's a planned project.
3	MR. RENDELL: So it's not something that's
4	already incurred. It's something that you think is
5	going to I got you.
6	MS. GOLDEN: Right. It's a project that you
7	know that you need to do at some point in the future and
8	that you would like to be able to collect the money
9	through the Utility Reserve Fund for that.
10	MR. MAUREY: This is Andrew. Now later in the
11	rule you'll find that there's a chapter where once a
12	reserve fund is set up for a defined project, if the
13	scope of the project were to change or additional
14	projects are identified, the applicant can come back in
15	to have the Reserve Fund amended to roll that project
16	in. But it's always going to be prospective. It's for
17	a prospective project.
18	MR. RENDELL: So it can continue for other
19	projects.
20	MR. MAUREY: It can. I mean, as we've
21	contemplated it now. I mean, it
22	MR. HOY: Yeah. I'm just trying to think what
23	type of repair would you pre-fund and plan for two or
24	three years, four years out?
25	MS. GOLDEN: There are repairs that well,

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things likes tanks, like doing tank repairs. If you know that there's a certain type of repair. Repainting the inside of a tank, we typically treat that as an expense and it's amortized over the number of years in between tank paintings. That would be something that could be considered as an expense. There really probably aren't that many because, as Troy mentioned, most of these are going to be projects that would need to be capitalized. But that's an example of one.

MR. RENDELL: Or, John, it could be, you know, a wastewater plant. Your tanks, you know it's leaking and cracked, you need to seal it or something like that too probably. But, again, those dollar amounts can be large, so those would be capitalized anyway.

MR. HOY: And those are generally not ones you can wait a couple of years to pre-fund. That's more emergency repairs, which is what Mike was initially talking about.

I've got one other question on the -- I just have a question. At the top of page 8, number -- I think it's (c)3, "Whether contributions-in-aid-of-construction that will result from the Utility Reserve Fund will cause the utility to exceed the service availability policy guidelines." Help me understand what that's -- what that is.

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MS. GOLDEN: Okay. The Commission's

quidelines on service availability are that the maximum should not be more than 75 percent of the value of the plant. The reason that we have that -- and you may already know this, and I apologize if I'm telling you things you already know -- but the reason for those guidelines is that we want the -- by allowing customers to pay service availability charges, that helps to keep rate base lower and in turn keeps the rates lower. But we do want the owners to have some investment in their plant, and that's why we have a maximum. And the goal is that it not be more than 75 percent, which means that the utility owners would retain at least a minimum of 25 percent of the ownership of the utility, value of the utility. Because -- the way this would be handled, that the customer surcharge payments are going to be used for these repairs, and the infrastructure replacements, we're going to offset that with CIAC, you have the potential at some point -- if you have a utility that already has a very high level of CIAC, perhaps they're already over that 75 percent threshold, and this could at some point push them a little bit higher. We don't think it really will because there's going to be a lot of offsetting that goes on, but if it does, then all we're saying is that we should take a look at that and

We don't want it to get to the point that

the utility owners don't have a stake in the

see whether or not this really is the best option.

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utility. There should still be some -- they should 4 have some ownership of the utility. We wouldn't

want to get over 100 percent CIAC.

MR. RENDELL: Can I make a comment on that?

MS. GOLDEN: Uh-huh.

MR. RENDELL: I mean, I agree with the ownership thing. But there are utilities -- actually there's a lot of utilities that have little to no rate base.

MS. GOLDEN: Right.

MR. RENDELL: They're almost fully depreciated. So instead of saying automatically, "No, it's not eligible," maybe you would say, "We'll allow you to collect 75 percent of the project." That way there is an ownership and there's some -- but the majority of them out there, they're almost fully depreciated now.

MS. GOLDEN: That's true. And we have some that have negative rate base, there's no --

Maybe think about a MR. RENDELL: Yes. provision that it won't automatically -- I mean, I know it's just a consideration, but it won't automatically

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kick the project out.

MS. GOLDEN: Right, yeah. And that's --

MR. HILL: I'm not sure that the way it's written actually automatically disallows under this.

MR. RENDELL: No.

MR. HILL: It's just something that we'd consider.

MR. RENDELL: Okay. So they can come in and propose maybe 75 percent recovery or something.

MR. HILL: Right. (C) says, "The following additional factors should be considered," and they will be.

MR. RENDELL: Okay.

MS. GOLDEN: And that's really what we had in mind. We didn't want to be that specific in the rule that we tie everybody's hands with exactly how we would address that situation. But we felt that it warrants taking another look at it if we see that this is going to push a utility over those maximums. But, no, it is not intended to disqualify a project. It's just we would possibly look at something like a cost-sharing that maybe the utility might could get a loan for part of it and then we would fund part of it through the reserve fund. But, no, it's not intended to eliminate the project.

MR. WILLIAMS: Can I mention something?

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MS. GOLDEN: Uh-huh.

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MR. WILLIAMS: Okay. First of all, I want to thank staff for putting this together and proposing this. It can't be easy when some of you weren't involved in the discussions, you know, related to this from start to finish. Unfortunately, I've been involved, you know, related to the study committee, the legislation, you know, and some of that type of stuff. So I want to commend you for the job that you did. Thank you.

I think there's probably going to be a difference in interpretations of the statute related to what you've mentioned. I mean, you're reading in some of the specifics when, you know, it looks like to me some of it is examples, and it doesn't prevent you, I don't think, from creating this emergency reserve that everybody is talking about. So I think there's probably going to be interpretation differences.

I think your interpretation of, you know, treatment was intended along with distribution and collection is probably correct in the sense that this whole reserve was initially discussed and put forth based upon what was going to be in the best

interest of the customer and protection of service and reliability. And so I think, you know, if you don't address treatment, you're not protecting their service and the reliability of the system.

But I really don't think that this
prevents you from expanding it beyond this capital
improvement standpoint to the reserve stuff, of an
emergency reserve. And that was the original
discussion of the study committee. You know, the
intent was to try to protect the customer so that if
there was a component, a critical component that
failed, that it wasn't a situation where the owner
had to go to the bank, get a loan to replace that.
That takes 60 days, and that critical component is
out of service and the people don't have water or
service.

So it was really intended to be a reserve fund so that there were monies there to fix a critical component that failed so that you would return service to the customers as soon as possible.

So I think without doing the emergency part, we are really doing a disservice to the customers of saying everything has to be preplanned. Anything that fails that wasn't planned for is still a loss of service. So I really think that you need

to take a look at the situation of making sure that critical component failure, emergency failures, weather, acts of God, you know, those types of things are addressed in the utilization of this reserve fund that's set up.

And to tell you the truth, I don't have a problem, as I mentioned before, the noticing requirements to the customers. I think they should know that this reserve is being set up for that particular reason so that there's a protection of their service going forward if some act beyond the utility's control occurs that affects their service.

MR. HILL: And, Gary, this is Adam Hill. I just want to -- since this conversation is going there, Section 5 deals with modifying the reserve fund, and it essentially tries to make up for the fact that we don't have an emergency fund. And if you read it, it has a provision for applying for a new project that would, in essence, use the funds already collected.

And so if, say, you know, you've got this thing, you're -- in five years you know you're going to have to replace this tank, so you've got this fund building up for the tank, but then tomorrow your main breaks and you've got to replace the main, well, this you could submit and say we have a new

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MR. WILLIAMS: Well, and I understand that.

But to me it's kind of a backhanded way of trying to get

at the intent of having a reserve fund. I would more

suggest that in the first part of project eligibility

there be an acknowledgment that this is an emergency

And when I talk about failures, I'm
talking about lightning hitting a hydropneumatic
tank, lightning hitting a well. And those are the

things that happen.

tank, lightning hitting a well. And those are the types of things that put people out of service, and if the owner doesn't have money, they've got to go get the money somewhere to fix that component, the people are out of water. And we have those situations that occur now.

reserve fund and can be used for those failures or those

project we would like to use the already collected

funds for. This says, you know, go back and look at

Sections 2(e), (f), (q), (h), and (i) to submit that

information, which is essentially just what is the

repair for? And you'll need that to do the repair

anyways, so collecting that information isn't really

scope of this project that you've got to do this

burdensome. This would allow already collected

funds to be used for that emergency in the way

that's described here. So that -- if --

I realize there's probably stuff that happens because of lack of operation and maintenance. You may be able to plan for that. But you can't plan for a catastrophic failure of something beyond your control, and that was one of the intents of this reserve fund was to protect those customers' interests if that happened. And I think we're really selling the customer short if we don't address that with this fund.

MR. KELLY: Gary, the statute doesn't allow it.

MR. WILLIAMS: I don't see that it doesn't allow it. It says, "Example, capital improvement project." It doesn't necessarily say you can't do a reserve fund, an emergency reserve fund. That's why I say I think there's going to be a statute interpretation difference.

And, J.R., you were involved on the study committee. You know the intent was to have this emergency fund for component failure beyond control of the utility. It protects your customers.

MR. KELLY: And I understand and we don't have to hash it out here. But you got to go back and look at the final report of the study committee and the parameters that were voted on with respect to the fund.

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I mean -- but, anyway, that's another discussion for another day.

MS. GOLDEN: But going to your point about that these were just examples, that's not the way we read it. Because the way it's worded, it says, "The Commission shall adopt rules to govern the implementation, management, and use of the fund, including, but not limited to, rules related to expenses for which the fund may be used, segregation of reserve account funds, requirements for a capital improvement plan, and requirements for Commission authorization before disbursements are made from the fund." And so the way we take that is because of the "including," and then it lists all those, that we are expected to actually include all those things in the rules. And that's the way we've interpreted it, that that was not a suggestion or an option, that it was a requirement that we had to do that.

MR. WILLIAMS: Right. And I'm not arguing the fact that what you have here does not meet that intent. What I'm saying is I don't see that it prevents you from doing an emergency reserve fund for a failure of critical components to protect the customers. I mean, you -- I'm not saying take any of this away and replace it with just that feature. I'm saying add that feature

to this.

MS. HARPER: He's saying expand the list to include that.

MS. GOLDEN: Uh-huh. You're saying now should that be limited to that it's the unexpected things, like the lightning strikes and so forth, that it's not going to be due to lack of planning, lack of maintenance?

Because some of these failures, it will be because of lack of maintenance, and the -- it seems that the goal should be more you want to get them to plan and --

MR. WILLIAMS: I do want to get them to plan, but I don't want the customer to suffer in any situation that occurs. I don't want the customer without service.

MS. HARPER: I believe you said, catastrophic failure, an act beyond the utility's control, quote; right?

MR. RENDELL: I don't know how this fund would be used for that. Because we just had a well collapse and we had to fix it. I mean, we had to get service back in. You know, it was like \$90,000, and we had to file a staff-assisted rate case, which we have filed now. But unless you already -- that's not something we planned for. I don't know how this fund -- you'd already have to have it in place for some other project that you foresaw and then say, "Oops, now I need it for

this," which you probably don't have enough money to pay
for it anyway.

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But I just don't know how this fund would work for those emergencies where you have to get that well back in service. We had to, you know, we had to drill a new well. So I just don't know how this would work.

MR. WILLIAMS: Well, on the emergency side, how I envision that it would work is you're going to put a line item on the bill. You're going to tell the customer that you're collecting this money for an emergency fund if it has to be tapped for replacement of a critical component so service can continue.

And I was looking at it from the standpoint you would be restricting that. Yes, if that happened, they would contact you and utilize that money out of that account based upon approval, but it sat there for the benefit of the customer.

MS. GOLDEN: When we were researching this when we first started trying to figure out how to do this rule, what we did find is that -- and you see this more commonly with municipalities, that they will have a reserve fund. And it's just a percentage of their revenue every year is set aside sort of like a savings account like you're talking about. Those typically,

what I saw, were not more than 5 percent.

So if you were going to do something like that, I think it would need to be small. We would not be looking at this potentially 20, 30 percent type surcharge that you could get with these, you know, advance -- you know, these future projects.

MR. RENDELL: The cities and counties have the R&R fund, which is repair and replacement, or they call it different things. But it is -- you know, I've seen it up as high as 10, you know, 5 to 10 percent. But a lot of reason is because they don't take depreciation either. They don't have a depreciation expense. But it does give them a fund to go out and make repairs and replacements and whatever, but that's built into the rates. But you are correct on that, they do have a contingency fund there.

MR. SMALLRIDGE: This is Mike Smallridge. My comment to that is that if you are a Class C utility with 100 customers, are you collecting enough depreciation expense every year to be able to replace that well that just got struck by lightning that you can't go get a bank loan for? That's kind of the point. Thank you.

MR. RENDELL: Yeah, absolutely not. I mean, that was, you know, almost depreciated, so you're right

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on that. You're not -- you don't have those funds there.

MR. WILLIAMS: There's also always been a realization, at least from my standpoint, that it's going to take quite a few years of collecting this small reserve fund in a surcharge to build up the fund to be large enough to handle some of these types of things. But if we don't start now, we continue to be in the same mode of something failed and nobody has the money to fix it.

I still don't understand how --MS. HARPER: what Adam was saying about how No. 5 -- other than you wanting No. 5 to be more prominent in the first section, how does the availability of No. 5 allowing for a modification prevent you from doing that with the lightning strike or what have you? I mean, it's there in the rule. You just want it in multiple places.

MR. WILLIAMS: Well, what I see in five I understand, but what you're going to have to do is you're going to have to show that you have some project based upon capital improvement or whatever that is legitimate to start collecting the money to put in the reserve fund. And then if something more critical comes up, you could ask for that money to be used. don't have that capital improvement or you don't have

the planning that went on, you don't have the reason to start collecting the money and having the fund there for the emergency.

MS. HARPER: Okay.

MR. WILLIAMS: So I understand it if you go
forward with --

MS. HARPER: If you already have one. But if
you didn't have one in place --

MR. WILLIAMS: If you didn't have one, you don't have it there to fund.

MR. HILL: Well, those utilities would have to file for the emergency fund as well. So they would have to have the forethought regardless in order to be collecting for long enough for it to be worthwhile.

This way of getting to that end has a couple of advantages that I see. One is that every dollar that they collect from customers has a purpose. So, you know, if no emergencies happen in the next ten years, you know what this money is going to be going to. It's going to be going to replacing that, you know, cracking pipe, okay, that we planned for ten years ago. So that's a benefit. The customers have the -- you know, they know that their money -- that they're paying more now than they used to not pay this surcharge or whatever it

ends up being, that money is going towards something and they're not just giving money to a company and saying, "We trust you. You know, whatever comes up, use it." That's one advantage.

The other advantage is it does have companies -- it incentivizes them to make these capital improvement plans, which you know they should start thinking about it so that we don't have as many -- not lightning strikes, but the sort of negligent breakdowns.

So this -- if you want an emergency fund rule, through this you can kind of get at that, but you have to plan for your aging infrastructure as a way of getting to it.

MR. WILLIAMS: And I understand that

100 percent, and that's where I want to get to is the

planning. But some of these people have to walk before

they can run, and they have to have the funds to protect

the service before they can plan for protecting the

service.

MR. HILL: Yeah. That's a whole different -you'd have to rewrite this rule, I think, to have that
in mind. And if that's what the legislature would want
us to do as a first step -- you know, that's why we're
looking at the Florida statute to say what does the

legislature want us to create? And this is what we came up with to aim at that.

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And if they come back with a revised one that puts more emphasis on that, then that is what we'll put our efforts towards. Right now this is what we've --

MR. WILLIAMS: I guess what I'm saying is I think this is good. I don't have a problem. You're saying it meets the statute and it's what they said. I'm just saying that I don't think that they prevented you from dealing with the emergency reserve side too, and I see that as a critical component related to protecting the customer.

MR. HILL: I think we could have another discussion about whether that's something we should work on moving forward. And, you know, I'd like to talk about, you know, this rule. And if we can streamline this and make it as good a first step as we can, I think that's a good goal for today.

MR. WILLIAMS: And I just entered into it here because I wanted to add it in the definitions at the first part of the document to show the importance of it. And so I have other, you know, comments that would probably support what you're talking about and may clarify what I'm talking about.

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build any up --

this.

MR. RENDELL: First of all, I think it's a good rule too. I want to commend you. But I want to talk about the semantics of it. How does staff envision the collection? Say, for instance, I was just thinking if you have a project over 12 -- I'm going to keep it simple -- over 12 months, like \$100,000 or whatever, are you envisioning saying, "Well, I'm going to let you collect 1/12th of that from the customers through, like, a base charge or whatever"? I don't know the mechanics right now.

But what comes to mind is if you're collecting 1/12th but you start the project and a third of the cost is in the first couple of months, the vendors aren't going to wait to be paid and the funds aren't going to be there to pay them. So can you collect it for a period of time before beginning the project to build up some funds to pay the vendors? I guess that's -- I'm just kind of -- like the semantics of it.

> MS. GOLDEN: Yes, yes. In fact --MR. WILLIAMS: I think that's the intent of

MS. GOLDEN: Yeah.

MR. WILLIAMS: I'm just saying if you didn't

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MS. GOLDEN: Right. Yeah, that's --

MR. RENDELL: So basically you'd have to plan

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it but don't start it until you have some funds to pay

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whoever, XYZ Company.

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24 is the surcharge could still continue long enough that

MS. GOLDEN: Right, right. And we've included

a provision that the utility could request partial

disbursement. So if it's a project, like you say,

that's being done in phases, you could request that

amount of money be withdrawn from the fund to pay --

MR. RENDELL: If the funds were there.

MS. GOLDEN: If the funds were there. And I

start the project. In fact, that's what we envision is

do -- what you said, it's -- yeah, you don't have to

this would be more long-term, that you want to plan the

project so that you've got time to collect that money

before you would need to pay for the project.

one of the considerations. We have these list of other

factors we should consider and that's one of them is

whether or not there is enough time for you to actually

collect enough money. Now that's not to say that you

couldn't do it. If the utility had some other source of

money to help meet that gap until you could get enough

money, once the project is finished, what we envisioned

it finished collecting the amount of money that would

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pay for that project. That doesn't necessarily help you if you can't get the money to pay that full cost. If you could get a short-term loan or something and then still be able to withdraw the money once enough is collected.

MR. RENDELL: But if you do that, then you have to consider the cost of the loan in the reserve to be collected. So, I mean, you almost have to wait until all the funds are almost collected before you can begin the project.

things that we've listed as a -- something to consider is if this is requested in conjunction with a rate case, is to look at whether or not this falls under our proforma guidelines, that if it's going to be within the 24 months of when the application is filed, it may be more appropriate just to address this as a proforma project in the case instead of doing a reserve fund for it. So that's another option. That doesn't necessarily, you know, help with the financing issue, but it would help with being able to just go ahead and get that in the rates a little bit quicker once the project is completed.

So I think it's intended more to be for -if it's a very expensive project, the idea, I think,

is that you would need to allow enough time that you could collect most, if not all, of that money before you do the project.

MR. RENDELL: The problem with putting it in pro forma as a depreciation expense is, say, if it's 30 years or 20 years, you're actually not going to have that money for 30 years to do the project to begin with unless you have the money to do it up-front. So this --

MS. GOLDEN: Right.

MR. RENDELL: It doesn't really -- you can't necessarily say, "Well, it's not eligible for the fund because you're getting a SARC." Well, the company can come back and say, "Well, I don't have the money. I can't get the money. The bank won't give me the money." So I think staff needs to think about that.

MS. GOLDEN: Okay.

MR. KELLY: And I've got some questions sort of along the lines because Troy's first question was a good one. How are you going to calculate the monthly payment, and how far out are you going to -- in other words, in his example, he said it's a \$100,000 project. He anticipates it's going to -- I think you said, Troy, 12 months to complete it. So are you going to look at 12 months of payments? Are you going to look at three years? How are you -- and I've got a bunch of smaller

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questions back to that, but how are you going to decide the amount of payment and how long -- for how long they're going to be imposed?

MS. GOLDEN: Ideally what -- and what we envision is this is going to be a separate surcharge, that there will actually be a separate tariff page is what our Division of Economics has proposed. That way it's easier to track. And then once -- you know, years down the road when everything's been finished, if the utility doesn't need the reserve fund anymore and it's canceled, it would be easier to cancel that surcharge if it's separate instead of embedded into the rates. But we believe it would be a flat charge. This is what we're looking at. Of course, we haven't calculated one, so the company may come up with something different to propose when they actually have projects that they want to ask for.

What we've looked at ideally, if you could match the term to how long the project is going to take and then take the amount of the project and we would divide it over that number of years that it's going to take to do that project and then divide that out over the customers, it could be that simple, or it --

MR. KELLY: So in -- okay. So in Troy's

example, he was correct, you would say it's a 12-month project, it's going to cost \$100,000 -- I'm going to ask a question in a minute about the 30 percent. But for simplicity here, you would take the \$100,000 -- let's make it \$120,000 so we can make it even easier, and it's a 12-month project, so you take the 120, you divide it by 12, and you say, "Okay, it's going to be a \$10,000-a-month surcharge imposed on the customers of that particular system." Is that what you're contemplating?

MS. GOLDEN: Yes, except if -- when you actually see what -- how much of a rate increase that is, then there may need to be some adjustment to that. If that results in --

MR. KELLY: And that's what I'm saying, which brings me to the next question of the 30 percent. Is it the rule's intent that a surcharge can never -- you're limiting it to 30 percent of the annual revenue requirement that's been approved for a particular utility? In other words, if I'm Kelly Utility and I -- my annual revenues right now or my revenue requirement is a million dollars, I come in with this project and I do all of the proper noticing and the filing and whatever and it's a, whatever, \$2 million project, it's going to take a year to complete, that you're going to

limit -- all things else being considered, is the way that you're looking at the 30 percent, okay, you say, "All right, Mr. Kelly. Your revenues are a million dollars for the year; therefore, your surcharge is going to be limited to \$300,000 per year," and then you would look at how many years it would take to collect the \$300 million -- excuse me -- to collect the \$2 million at \$300,000 a year? Is that what the rule is contemplating?

MS. GOLDEN: That's one way that that could work. Now we don't intend for the 30 percent to be an absolute cap. What we're saying is that once you reach that level, then we may need to start looking at some other options, like what you mentioned.

And just to tell you, there's nothing magical about the 30 percent. It's consistent with the limited proceeding rule. We do believe there needs to be some type of a threshold that once you reach a certain level, that maybe this might be too much of an increase for customers and we need to look at other options. But that's where it came from. And if you have a suggestion on a different percentage or a different way to handle that, we'd like to hear it.

MR. KELLY: Okay. And I don't today. I

just -- that's why I wanted to ask a clarifying question because I agree, my concern would be the rate shock of a 30 percent hit, especially if you've got a utility that just came in, let's say, a year ago or a year and a half ago and got a 50 or 60 percent rate hike and then the utility comes in and asks for something like this and it would be a 30 percent rate hike on top of that. I agree, I think that would be unbearable.

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The other question I have about the 30 percent, is that -- are you looking at 30 percent per project or 30 percent of all projects? And my -- to give an example, again, let's say I'm Kelly Utilities and I come in with a five-year capital improvement plan and say, "Okay, I need to replace my treatment plant," and that's -- you know, the cost of that would be more than -- you know, would be 20 percent of my annual revenue requirement. And then also in that capital improvement plan I've got to replace all my distribution lines, and that by itself would be 25 percent of my revenues for the year, which, if you add those up, would be 45 percent. Are those together going to be limited to 30 percent, or are you going to say, "No, it's 30 percent per project"? Because if that's the case, I can tell you I would have major concerns about tremendous rate shock because I could see customers

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paying upwards of 70, 80 percent in surcharges.

MR. RENDELL: J.R., I've got two points I want to make before I bust at the seams. The first one, let me flip that on you. And I don't have the answer. That's why it's for discussion. That might work for a large Class A or even a fairly large B. For a Class C where the revenues are \$100,000 a year and replacement of mains may be \$200,000 a year, you're already 200 percent of your revenue.

So I don't know -- I don't have an answer for the small Class C's, 30 percent. That may take ten years to get enough reserve. It's better to just go ahead and do it. I don't have the answer, but I've not really thought that through. I don't know if the 30 percent is going to work. But, again, you can't increase the rates 200 percent either.

Getting back to the recovery, if you -- in your example, in our example, I guess, now, over 12 months and you assume an even collection, well, if you're purchasing a tank or purchasing a forced draft aeration, the majority of that cost is ordering the part to begin with. And so if 50 percent of your cost or 40 percent of your cost is in the first two months, the vendors aren't going to

wait 12 months to get paid. They're going to say,
"Sorry. Either I'm not going to make it for you or,
you know, you're past due."

MR. KELLY: Right.

MR. RENDELL: So I don't know if -- maybe in the project -- and since no one has filed these, I mean, I guess we could look at it, is like maybe a timeline. I need X dollars in the first few months and then lower the surcharge later so that you have -- over the period of time you collect the same amount of money, but you collect more in the beginning and then it just decreases over the months. The same is true but the reverse could be true.

I think St. George Island did something like this, similar, that they recovered -- you know, they know what the recovery is and say, "I can recover a little bit in the beginning, and then the majority of my cost is going to be at the very end." I guess you've got to plan where your project is and where the costs are going to fall. Maybe you can propose that --

MR. KELLY: Sure. And I don't disagree with your thoughts. I mean, I'm just -- that's why I'm trying to learn how this is going to work and obviously because of the rate impact it could have. And I don't

disagree that -- with your comments there about you have
to buy the tank up-front. You can't buy it in pieces if
you're going to need to replace it or, you know,

whatever, you know, the equipment.

MR. RENDELL: Yeah. I just -- I don't think it has to be a set amount every month. It could be, like, X dollars in the first three months, X dollars the next three months, and, like, you know, it might be declining or inclining, depending on what the project is and what you're going to do. I mean, main replacements you could probably do in 90 days if it's a small system, but you're going to have that loss within 90 days.

You're just not going to get the funds in time for that.

MR. KELLY: And I do appreciate where you're coming from. But there again it's the rate shock, you know. You've got a low income area and all of the sudden you're telling them, "Well, for the next three months you've got -- your bill is going to be double," you know.

MR. RENDELL: Sure. Maybe in those instances you have you say, "I want to collect it for three years and then I'll begin the project." And if OPC agrees, you know, to minimize it and --

MR. KELLY: Sure. Yeah. I mean, I was listening to your comments earlier about -- and I think

maybe that's what the senator had in mind about a requirement for a capital improvement plan, that if you can -- you know, you've got to come up and show what your plans are for the next five years. You're right. Then if you start planning a little bit in advance -- and I agree with what Andrew said earlier. I mean, I don't want to overburden the smaller systems, but at the same time it's their system and they've got to assume some responsibility here and not just, you know, shirk their duties to their company and to their ratepayers.

But I hear you about collecting it in advance and then building up enough to say, "Okay. I now have enough to go out and purchase the engineering or the parts or whatever."

MR. RENDELL: Well, I hate to -- yeah, I hate to throw another wrench in this, but you've also got to take the time value of money. I mean, today's prices aren't going to be the same as three years from now. You can get as many proposals as you want, but the same concrete tank today may cost a lot more in three years or it may cost less. But, you know, prices don't go down. They always go up.

MR. KELLY: But that's -- I hear you, but that could be part of the modification or whatever. Doesn't the rule contemplate -- I apologize, I don't have the --

doesn't it contemplate changes occurring in the project or the amount?

MS. GOLDEN: Yes. And what -- and it would be something like that. If there's -- something significant changes about the project, if it actually warrants an increase in the surcharge, then that would be something we'd have to go back to agenda to do. But we wanted the utility to be able to request those type changes without having to file a whole new application.

MR. KELLY: Sure. I understand.

MS. GOLDEN: To answer your question about the 30 percent, we envisioned it being the whole fund, not per project; that we would look at whatever projects are being requested to be included in the fund at that time and that the surcharge, if it was going to be more than a 30 percent increase, then we would need to look at some other options possibly. Not to say that we would not recommend approving one that was higher than 30 percent, but we would certainly look at it a little bit closer.

MR. MAUREY: This is Andrew.

MR. KELLY: And I appreciate that because I went and looked at some of the -- Denise and I looked at some of the DSIC statutes or DISC, whatever you call them, in some of the other states, and I know that

they -- whatever percentage limitation their statutes or rules impose, it was always in the aggregate. So I appreciate that. Thank you.

MR. RENDELL: But, J.R., the difference in those, just to -- those only recover depreciation and

of project. So the DSIC information, because I

helped -- I tried to get the one done here in Florida,

that's only the rate of return in depreciation and it's

rate of return. That's not a full recovery of the cost

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MR. KELLY: Right. No, and I appreciate that. But on the flip side of that, I know they usually have a limit of 5 to 10 percent; whereas, this is contemplating more of a 30 percent.

MR. RENDELL: Sure, sure.

MR. KELLY: So I think there's a give-and-take there.

MS. GOLDEN: Well, one of the other differences is that for a lot of those others that have the distribution system improvement charge is that those, they allow increases throughout the year. Some it might be as much as two increases per year that they can go in and update that surcharge.

We were looking at this more as a you said it and this is what's it's going to be unless there

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is a change to the fund, like a project, new project needs to be added or you have a significant modification to a project. So that's another -- and because in this case it's not just the depreciation and taxes and so forth. This is actually collecting the money that would be used to buy those plant parts, and so that's why we believe that it warrants a higher percentage. I believe Andrew had a comment he wanted to make. Could we let him do that?

MR. KELLY: We don't want to listen to Andrew. You're doing fine.

(Laughter.)

MR. MAUREY: Well, we -- that aside, we do want -- we are concerned about rate shock, but there's another consideration that we have that is related -because this will be CIAC, and we discuss it on page 3 in Item 3. We don't want these utilities to contract and shrink over time because if they did nothing but use the reserve fund for any future investment over time through depreciation, they're going to have no rate base and that's problematic long-term.

MR. KELLY: Sure.

MR. MAUREY: So we want this to be useful to the utilities for specific projects, but at the same time we want to encourage the utilities to continue to

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make investment in their system so they continue to have a positive rate base.

MR. KELLY: And, Andrew, I think that my last -- well, I'm not going to say last question. next question along this line was -- is how this might work if you have a utility that comes in and asks for the surcharge, they get it, and then -- and let's say the surcharge is going to go for three years or something like that. And then a year and a half later the utility comes in for a rate case, whether it's a SARC or a PAA, is the idea that the surcharge will just continue separately and won't be considered as part of that rate case? Will it be rolled into that particular rate case, which I know, before Troy says it, that's a concern to him. Because then if it's a long-term, say, treatment plan or something it's getting, then now you're going to have a long-term payout for the depreciation over the years instead of a quick -- a quicker collection of the monies to pay for that. Have y'all thought that, about that?

MS. GOLDEN: Yes. What we -- what we're planning is that whenever the utility comes in for another rate case after they set up a Utility Reserve Fund, we would take a look at it. Now that doesn't necessarily mean we would go back in and recalculate

everything and start making changes. The utility would have the option of requesting changes at that time. If they came in for the rate case and they realized by then that they now need to make changes to it or they need to add another project, we would address that in the rate case. We would not make them file a separate filing to do that. But if there were no changes that were needed, then again it could just be as simple as that we've looked at it, the utility is not requesting changes, we would say we believe it's still an appropriate surcharge and then let it continue.

MR. KELLY: Okay. All right.

MS. GOLDEN: The other thing is -- let me say one other thing. The other thing is we would believe that the rates, the rate base, capital structure, so forth, would all be trued up in a rate case for any projects that have already been completed. So once a project is completed, the next time the utility comes in, the normal ratemaking adjustments would be made to then reflect those, the plant replacements or repairs in plant. And say, for example, if it was a project that the utility did finance part of it and then used the surcharge for part of it, there would be an adjustment to capital structure. So we do anticipate making those type of adjustments in rate cases.

MR. WILLIAMS: This is Gary. One of the things I wanted to mention is, you know, I see this as putting another tool in the toolbox for the utility owner. And it may not mean that they're going to be able to fund some project directly without outside financing. So they still may have to go secure financing for replacement of a component either on an emergency basis or on a planned basis, but it's going to be a lot easier for them to get approval at the bank if they have the revenue to cover that. It's when they go in and they have no assurance of how they're going to pay it. So I don't see it as possibly taking away all of the utility's need to go borrow money to pay for the component of the time instead of up-front.

MS. GOLDEN: And I think one of the points that was made in the legislative budget analysis, that it may be that by having this additional money in the fund, that it might enable a utility to get a lower cost loan because they wouldn't need to get as much and again they have this other source of money.

MR. RENDELL: Because the banks are going to ask for the revenue stream. They're going to ask, "How are you going to pay it back?" So if there's a stream there, they can say --

MR. WILLIAMS: Or anybody, SRF, any of the,

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you know, programs that, you know, are going to have lower interest are going to ask for the same thing.

MR. MAUREY: I'd like to just pull away.

We've been going at this for two hours. If we think

we're going to go for a while longer, I'd like to take a

short break for the court reporter's benefit. But if we

think we're going to wrap it up in 15 minutes, maybe

we'll soldier on. What -- can I get a --

MR. SMALLRIDGE: This is Mike Smallridge. I have a couple of comments and then I'm pretty much --

MR. MAUREY: I don't want to cut anybody off.

MR. WILLIAMS: I think it's going to take more than 15 minutes.

MR. MAUREY: Okay. Good. Well, why don't we consider a short break. People can stay on the line, just go mute, and come back at a quarter till 12:00. Is that good?

(Recess taken.)

MS. HARPER: Okay. I think we're going to go ahead and resume. I think we're looking at, what, another 30 minutes maybe or so of discussion, and then --

MR. FRIEDMAN: Let me make sure I understand what that last -- when we ended that last discussion about, I guess, the criteria for -- that the Commission

is going to consider in whether to do a fund, and those, 1 2 including the percentage increase, are just things to consider. So, like, the one that says, "Seven years 3 since the utility's last rate case," that's not a 4 defined bright-line that if it's more than seven, you're 5 not going to get one. 6 7 MS. GOLDEN: That's correct. We would just --MR. FRIEDMAN: It's just something to 8 9 consider. 10 MS. GOLDEN: It was something we would consider. And I'll give you an example. Suppose if it 11 has been more than seven years but they only need one or 12 13 two projects and it's not going to be a large surcharge increase, maybe that would warrant going ahead and going 14 through with that as a separate application and not 15 require them to come in for a rate case. But if it was 16 17 18 MR. FRIEDMAN: I just wanted to make sure those weren't bright-line criteria. 19 MS. GOLDEN: No. These were all intended just 20 21 to be things that we would take into consideration. 22 MR. WILLIAMS: That was going to be a question 23 of mine too, so I appreciate you covering that.

FLORIDA PUBLIC SERVICE COMMISSION

comments, suggestions related to Subsection (1)?

MS. GOLDEN: Were there any other questions,

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1	MR. SMALLRIDGE: This is Mike Smallridge. I
2	have a couple.
3	MS. GOLDEN: Okay.
4	MR. SMALLRIDGE: I'll do the hard one first.
5	As a guy that's been appointed the court-ordered
6	receiver of a utility multiple times, I have I'm
7	looking at page 15, line 24. It starts off, "In the
8	event that the utility is abandoned."
9	MR. HILL: I'm sorry. Can we go back to
10	Subsection (1), as Martha asked, if that's not too much
11	trouble?
12	MS. GOLDEN: Well, we were trying to go
13	through the subsections in order, but we've kind of
14	strayed already. So it's all right. In the
15	MR. SMALLRIDGE: I can wait.
16	MR. HILL: Well, you just asked for it, so I
17	figured we might as well see if anybody has things going
18	through it.
19	MS. GOLDEN: Yeah, does anybody else have
20	anything on Subsection (1)?
21	MR. WILLIAMS: That takes us to page 8, right,
22	or the next section is Utility Reserve Fund Filing
23	MS. GOLDEN: The filing requirements, yes.
24	MR. WILLIAMS: It's anything before that?
25	MS. GOLDEN: Yes. Yeah, anything before that.

MR. WILLIAMS: I don't have anything.

MS. GOLDEN: Okay. Well, let's just real quick try to go through the subsections and maybe we can knock some of these out.

Subsection (2) are the filing requirements, and this is just all the information that we're asking a utility to file if they want to request to create a Utility Reserve Fund. And, you know, I know it looks like a lot, but there's some of these that the answer would probably be "no" or "not applicable," but they're just things that we would want to know in order to evaluate the projects, whether or not these are projects that should be included in the Utility Reserve Fund. And also to determine what the surcharge is, we would need to know an estimate of the cost and so forth.

MR. SMALLRIDGE: I just assumed that you're going to put an application on the website like the SARC application and all that kind of stuff that would essentially be developed.

MS. GOLDEN: We actually had worked on that.

We started it. Adam had started one. We were not able to finish doing the application and try to get all of this nailed down. So at some point we could create one.

I'm not sure that we're going to get it done before we

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need to propose this rule, but at some point it could be a separate application. We will continue looking at that and we'll do it if we can. But basically what --

MR. FRIEDMAN: And if it's a staff-assisted, they just do what? Just send a letter to say "Give us staff -- we want staff assistance to set one of these up," and then the staff comes in and does their thing to answer all these questions?

MS. GOLDEN: Well, we would still want the utility to answer as much as they can because they have to tell us what projects they want. And we -- even though it's staff assistance, we would still expect the utility to go try to determine the cost and get estimates on what the cost is going to be. Because that's consistent with what we do in a staff-assisted rate case. You know, we help with the calculations. But as far as being able to go determine what projects need to be done and estimate the cost, we would still expect the utility to do that. So they would need to pull as much of this together as they could. But if they had trouble with figuring out how they needed to file this information, we'll work with them on that, and then also on calculating the surcharge.

MR. RENDELL: And, again, you're answering to the best of your ability. Like, for instance, the date

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that the asset was originally placed in service, if you purchased the utility and have no clue, just put "Don't know," put "Unknown."

MS. GOLDEN: Right. And that's why we also included in that same one -- where we're looking at is on page 9, it starts on line 10, where it asks for the date that the asset was originally placed into service. We've also added "or an estimate of the age of the plant assets as reflected in the utility's depreciation records if the original service date is unknown." So at least to try to estimate what that is if you don't know, because we do recognize that these utilities get bought and sold and the records are not always retained. we've tried. I know it doesn't look like we did, but we've tried to make it as easy as we can in some places. We don't want to lock somebody in to the point that we say, "Oh, we can't allow this because you don't know the original service date." We will work with you on trying to determine what it is.

MS. VANDIVER: I have a question on the capital improvement plan that's in Subsection (e).

MS. GOLDEN: Yes.

MS. VANDIVER: And it may just be a wording issue, but it kind of says, "A capital improvement plan that includes the following for the projects," but it

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doesn't really define what you want in a capital improvement plan overall. Do you see what I'm saying?

MS. GOLDEN: Well, yeah. Maybe we can word that better. What we mean is that this is the capital improvement plan. This -- here's --

MS. VANDIVER: Could it include more than this, though, or --

MS. GOLDEN: It could.

MS. VANDIVER: Should it? And I guess if you defined what a capital improvement plan was and said it has to have at least -- you know, it has to include this and more or -- I don't know what you want it to be, so.

MS. GOLDEN: Well, and, again, we were trying to limit it just to the information we have to have to be able to evaluate what should be in the Utility Reserve Fund. It would not be a bad idea for a utility to have a more comprehensive plan, even the things that they're not going to ask for in the reserve fund. But just to be able to say what should be included in the reserve fund and calculate the surcharge, we've limited it to that information that we believe that we really have to have to do that.

MR. KELLY: And I would echo, well, what you just said. I really do think it's important for the utility, you know, and it doesn't have to be written in

cement, you know, set in stone, so to speak, but I do believe it's important for the utility to identify what their plan is, you know. There's no -- I don't know if there's something that says here for the next, you know, five years or whatever. Because I know going back to what was contemplated and discussed in the water study committee was the utility providing, I don't know, it looks like a five-year or seven-year plan of what they see is on the horizon and what they're going to need to do. They may not ask for a reserve fund for each of those items, but I think it would be important for the -- both the customers and the PSC to know, okay, here's our plan. And, again, everything is always subject to change because of what Gary brought up earlier, acts of God, things that you can't plan for. But I don't know. I think it's important to have that rather than just say, "All my plan is, I need to replace this equipment, this pump," and that's it.

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Because, you know, if the idea is to get them to thinking about the future and make, you know, and seeing what is going to need to be done to keep their utility running reliably and providing good quality, I think it's important for even some of the small folks to start thinking about planning for the future, which would mean more than just the

one project they're asking for the reserve fund for. So, anyway, I just commend those comments to you for your consideration.

MS. GOLDEN: Okay. It would not be hard to add that as additional information to require.

Let me ask Troy and Jared, would that -do you think, would that be too much of a burden for
the utilities to take on that additional extra work?
Not just what they're asking for, but just to say,
"Here's our general long-term plan of what we're
going to need to do, but here's the things that we
need in the reserve fund"? Is that something that
--

MR. FRIEDMAN: I think -- this is Marty. I think that's beyond, I mean, you know, beyond what a lot of these smaller utilities are going to be able to do.

MR. RENDELL: Yeah, and I don't know what the
relevance --

MR. FRIEDMAN: Troy could handle it because Troy could do that for his companies, but I think the general small utility, I think that's too much to require from them. It might be good information to have, but I think it's too much to require.

MR. KELLY: Well, if they don't know, they can say they don't know. They can say we're not

sophisticated enough to know. 1 2 3 that they have to have one. 4 5 is. 6 7 8 9 10 11 12 13

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MR. RENDELL: I don't know what --

MR. FRIEDMAN: But don't make it a requirement

MR. RENDELL: I don't know what the relevance

MR. FRIEDMAN: So if you do have one, tell us, then that's fine, but not to require.

MS. GOLDEN: J.R., I don't --

MR. KELLY: Okay. But if you don't require a plan, I mean, to me saying the capital improvement plan just includes the projects in the utility, that's not a plan. That's just simply saying, "I need to make -- I need to replace this treatment plant, so, therefore, boom, that's what I want." That's not a plan. just simply saying, "I need to replace this one item. I want to set up a fund." To me, that's not a plan, and I tell you that's not what was contemplated by the water study committee when we had our discussions.

MR. RENDELL: J.R., I just don't know what the relevance is to the fund. I don't know what -- I really don't know how they coincide with each other.

MS. GOLDEN: I guess --

MR. KELLY: Well, when we discussed this back in the -- and I think this is the reason the senator

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included it in the statute that says you've got to have -- approve a plan is to get -- this goes back to what Gary was saying earlier, you've got to get people thinking about beyond just yesterday. They have to start -- you know, if they're going to take care of their system, and this fund, this legislation was set up to try to help them get money in advance, as we discussed a little while ago about setting up the fund and letting them collect money in advance to build up this fund so they can use it to keep their system -- (phone ringing). Excuse me. I'm sorry.

MR. RENDELL: Can I ask what the statute says?

MR. KELLY: To continue to -- I'm sorry?

MR. RENDELL: Can I ask what the statute specifically says?

MS. VANDIVER: "Requirements for a capital
improvement plan."

MR. KELLY: I don't have it in front of me. I do apologize.

MR. HILL: This is Adam Hill.

MR. RENDELL: I don't have it.

MR. HILL: This is Adam Hill. "The Commission shall adopt rules to govern the implementation, management, and use of the fund, including, but not limited to, rules related to expenses," blah, blah,

blah, "requirements for a capital improvement plan," and then it continues about other requirements. So it literally only mentions the capital improvement plan by name and not by content in any way.

thought it was in there. But to me, a plan is what you expect to do for some period of time with your business. And obviously capital improvements is what improvements do you expect are going to be necessary, you expect to make? Again, it does not have to be written in stone. It's like a ten-year site plan for an electric utility. It doesn't have to -- I'm not talking about going into that kind of detail. But to me, a plan is what you intend to do, not simply "I have plans to replace this one project and I want a reserve fund set up." To me, that's just a request for a project. That's not a plan.

MR. FRIEDMAN: Well, I disagree. I disagree with your interpretation of that language.

MR. KELLY: That's fine.

MR. HILL: I can appreciate the -- this is

Adam. I can appreciate the problem that J.R. is

attempting to preempt, and that is that if customers see
this 30 percent increase for some sort of plan and then
the quality of service does not increase because the
utility is being mismanaged in other ways, and, you

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know, they're looking at this big item that's ten years down the road and they don't notice these other ten repairs they need to do in the meantime, and that makes sense. And I think we understand now the suggestion, and we might be able to take that into consideration before our next workshop, if that's all right.

MS. GOLDEN: And let me --

MR. KELLY: That's all I'm asking for, just consider it. And I appreciate it.

MS. GOLDEN: Let me ask this. Let me throw this out as a sort of compromise between the two sides of this, between a full-blown long-term plan and only these projects, is if we added an additional requirement that the utility just tell us whether or not they have any other projects planned that they're not going to ask for in the fund, do they envision any -- this is not exactly how I'd word this, but just simply to say rather than saying give us a long, detailed plan, it's are there any other projects that the utility anticipates they'll need to undertake in the future but that they're not proposing at this time? And that kind of gets you to are they looking at what else they need to do? Would -- do you think that that might be an option that -- because you were saying it's like if they don't know, they don't know. And so that would kind of get

you to that issue of are there other things out there?

Do we know that maybe five, ten years down the road that we're going to be looking at some other projects that we don't need to look at right now?

MR. WILLIAMS: That's kind of what I was -MR. KELLY: And -- I'm sorry. Go ahead. I
apologize.

MR. WILLIAMS: I don't want to see it -- this prevent planning, you know, or to not encourage planning. But I do go back to the statement I made before, I still think we have to address the emergency situations that occur. And I think if you do that, along with promoting the planning, it leaves some options for them to address things as they occur. So it -- kind of along with what you're saying, you know, tell us what plans you have and what other future plans you have. I want to promote that, but I wanted to make sure that they understand that things may come up that are high priority. And so, again, it kind of goes back to --

MR. KELLY: Sure.

MR. WILLIAMS: -- it goes back to the fact -- I think we've got it in here in this section, do something related to emergency reserve and availability for emergency use. And also I think we have to do

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something related to cost disbursement for pre-events and post-events. I mean, we're trying to promote having the money here so you have the money to deal with things pre, but you've also got to have the ability to deal with post-events if you're going to do an emergency reserve for emergency events, and that may include a number of different things. Like, for example, on your description of external funding sources used, you probably would have to explain whether that's a reimbursement or the use of the fund.

MS. GOLDEN: What was intended by that is more of a cost-sharing thing. If the utility, if they already -- if they have money to invest, they can pay for part of the project, or if they're going to get a loan for part of the project. That's what we mean by the external sources. Maybe we can find a better way to word that, but that's what that is. It's for the payment of the project as it's happening.

If they're going to be able to pay for part of it but they can't pay for all of it, then we would take that into account. But the surcharge would just be for the part that they don't have money for.

MR. WILLIAMS: And I will state further that, you know, we do want planning to occur. That's, you

know, primary on this, so I agree with that. And typically capital improvement plans, as we see, have varying time lengths and varying detail, and that's kind of what you want to do is you just want them to take a look at have you done any planning and submitted any -- you know, given any thought? And that's kind of where it crossed over here in the discussion of asset management programs. They are really designed to look at the component age, the criticality, you know, the useful life, a number of different options that are probably -- go into the capital improvement plan, because it sets priorities and decides what needs to be addressed first.

But I will say that that's a pretty doggone complicated process and beyond a lot of the Class C utilities, at least to start. So you want to promote planning and you want to get them to the point where they have asset management plans and develop CIPs.

MS. GOLDEN: I know the asset management plan that you let me look at was quite detailed, so, yeah.

MR. WILLIAMS: Yeah. I mean, they're
900 pages long because they take pictures of every
asset, you know.

MS. GOLDEN: Uh-huh. And that --

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MR. RENDELL: One thing I just wanted to throw out there again as a comment is when you're doing your form as -- you know, to include somewhere in there recovery of loan cost, if you have loan cost, and also rate case expense. So it's not just limited to the capital.

MS. GOLDEN: Okay. J.R., a little while ago you were trying to say something else. Did you have another comment?

MR. KELLY: No, no. I, again, I mean, I was -- along the lines of what Gary said, I want to encourage planning. I'm not trying to -- I don't even know what an asset management plan is, so I don't --I've looked at it, but I don't -- I'm not trying to make it overly complicated, but I just believe even for the -- and I respectfully disagree with Marty. even for the smallest guy that may only have 50 or 75 customers, he or she needs to think about more than just simply how to operate for the next 24 hours. And it could be nothing -- and probably that's going to be a SARC. You know, I mean, most likely that's going to be a SARC. And I just think staff, when you're helping them, should ask the question, you know, "Mr. Jones, what do you see for the next five years, you know, are going to need to be repaired in your system? What's

wearing out? What equipment is 50 years old?" I mean, I think it can be done pretty simply. I'm not talking about them getting an engineer to come up with a, you know, certified plan that's got to be stamped and approved, you know, by a PE. I just -- but I do believe you've got to start people thinking at least for the next five years what they contemplate are going to be necessary to run their system competently. I'm beating a dead horse.

MS. GOLDEN: Well, and I guess part of it, I guess we don't all look at it the same way. I envision this as being more for long-term projects, so you're talking five years. I can see utilities coming in here for something that they're not going to do until the next four or five years, and so that's why I think we sort of felt like that this was enough information for us.

But we can probably work out a way to add that, to ask that question and get the additional information without it being detailed and, as you said, a full-blown engineering analysis and so forth. So we'll work on that.

MR. KELLY: And I appreciate you taking my comments into consideration. That's all I'm asking.

MS. GOLDEN: Are there any other questions or

comments on the filing requirements?

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And let me go back to the question about the rate, like how it would be calculated. really haven't worked up examples of how we think it's going to be. We've talked about how we think that could work out.

Certainly when you ask for a reserve fund, if you want to propose the rate a certain way, that would be something we'd be open to look at. We think the rule is, you know, it's flexible enough that we could possibly look at a different way of doing that. But it wouldn't necessarily have to just be the same amount the whole way through, although we did sort of envision the simplest approach would be if you could take the amount and divide it over the years and the customers and just let that be your surcharge for a while.

MR. RENDELL: I think it's flexible. want to make sure it stays flexible, that we can request different things. Because I just thought again, like rate case expense, there's a statute on four-year recovery. But this may only be recovered over two years, so I don't know how you'd do that either.

MS. GOLDEN: Now one thing about this is that there's no filing fee. The statute didn't authorize us to -- didn't specify a filing fee for this. So if it's filed as -- you know, in conjunction with a rate case,

it's just part of the rate case covered through that

filing fee. If it's filed as a standalone application,

there's no filing fee for it. So as far as the rate

case expense, it would be limited to, as you said, the

noticing and perhaps travel to agenda, yeah.

Anything else on Subsection (2)?

If not, I'll go to (3).

MR. WILLIAMS: The only thing on (3) I would state are things that have already been discussed, is if you could look at less burdensome methods on utilities.

MS. GOLDEN: Yeah. Okay.

MR. WILLIAMS: Such as not monthly, maybe quarterly, semiannually, annually, whatever.

MS. GOLDEN: Uh-huh. Okay. We'll discuss it again. We had -- we already had and this is what we -- there were people on staff who felt strongly that we should do the monthly report at least on the money collections. But we'll take it into consideration and look at it again and see if there's a little bit of a way to make that easier. We really were trying not to make that be a burden on everybody to have to do it. But because, as Andrew had mentioned before, we're collecting money from customers in advance, and so we do have an obligation to make sure that the money is being

secured properly. And the statute actually does require that it has to be secured through an escrow account or a letter of credit. That's not just us doing it. The statute actually does require that.

Any other comments on the reports, reporting requirements?

Okay. Subsection (4) deals with the disbursement of funds, and this is just simply that when the time comes that the project is done or again if it's a project that's done in phases and the utility needs to be able to get money to pay for partial work, that they can request that. And this just spells out the information that we need, and basically it's just we need documentation that shows the project was done and what the cost was of the -- that the utility is asking for the disbursement for.

MS. VANDIVER: I just had a quick --

MR. FRIEDMAN: Does this allow -- does paragraph (a) allow for construction draws?

MS. GOLDEN: I believe so, because if it's -if you can show -- if it's being done in phases and you
have documentation to show that that work is being done,
and I'm not sure how far in advance that would be, but
it's -- you know, typically those big projects will have
documentation, the construction documents that show that

this part of the work is already completed.

MR. HILL: This is Adam. And if you look at (c), it says what we need, documentation, and the first one on there is invoices. So if you've got an invoice, that's, I think, the smallest requirement for disbursement -- the easiest, I should say.

MR. FRIEDMAN: So just a typical draw that you would get in any construction project would be contemplated by this?

MR. HILL: Right. And if (a) says, "Or completed phase of a project," and if that phase is some sort of planning phase, you know, that's -- we've got the flexibility to go there.

MS. BANKS: I'm thinking that we may need
to --

MR. FRIEDMAN: It's just the word "phase" has a different connotation to me than draws for the construction of that phase.

MS. BANKS: I agree. I think that that may need to be changed to accommodate those. And that -Troy, you had mentioned earlier that, you know, you may need to pay the contract. He's not going to wait to get paid until the end of the project. So we may need to choose a different word other than "phase."

MS. GOLDEN: Well, one of the types of

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documentation that we've said would be acceptable is contractor application and request for payment forms. So I'm not sure if that addresses the concern that you would have one of those at that point where you would need to make the construction draw, or would you need the money before you would even have something like that?

MS. BANKS: And a lot of times --

MR. FRIEDMAN: No. Your contractor is going to give a typical draw schedule and make a standard draw, you know, usually less than 10 percent reserve, and I just want to make sure that's contemplated here. Because it keeps talking about showing completed work, and I'm concerned that projects may take longer than the contractor is going to provide one payment bill for.

MS. BANKS: We can work on that to get some kind of wording. Because with this, it would have to be a completed phase before disbursement. I think we need to be able to handle something a little differently. can work on that.

MR. FRIEDMAN: I couldn't hear that.

MS. GOLDEN: That was Cheryl, and she said that we would work on the wording for that, that we agree that we do need to include something that would allow for that in that type of situation.

MR. FRIEDMAN: Okay. Thank you.

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MR. RENDELL: So it would cover, like, the

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purchase of a tank or something like that?

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I think we need to be able to find some way to word

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that.

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MR. RENDELL: This doesn't really apply to us, but did staff consider, like, capitalized labor costs if

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they do anything in-house?

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MS. BANKS: I don't remember discussing that.

MS. BANKS: Right. I think that's important.

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MS. GOLDEN: Well, we -- in the -- up in

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Subsection (2) where we have the requirements for the

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cost estimates, we included something in there that if the work was going to be done by utility personnel, that

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that's not part of their normal job duties, then that

as long as that work is not -- you can document that

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cost could be included. But -- so, yeah, you can

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include -- once it's all done, you could show what the

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actual cost was because we --

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MR. RENDELL: By, like, time sheets or

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MS. GOLDEN: Yeah. Because we do envision

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that that would be part of your calculation of the

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estimated cost on the front end when you request the

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fund. Yeah.

something?

MR. RENDELL: Okay. Thank you.

MS. GOLDEN: But that's the thing, just to make sure that it's not something that they're already paid, are being paid for.

But it's -- I was going to try to tell you real quick where that is. If you go to page 10, and it actually kind of start towards the end of line 1, you know, one of the options was -- because we recognized that there will be times when the utility does the work themselves and they would just be buying the parts and then they would have utility personnel doing the work. So we did give that option that your cost estimate could include the information where you checked with a vendor to see what those components are going to cost, and then also the estimate of either a utility employee or a contractual service provider that you're going to have to pay to do that work, that it's not part of their normal duties, then that could be included.

MR. WILLIAMS: My comment on this section would be kind of related back to the whole thing I've been mentioning, emergency reserve. If that would be able to be included, there would need to be emergency drawdown provisions of the fund. And the other thing that may need to be included related to that would be

reimbursement because there are scenarios where you have an emergency, you obviously have to restore service as soon as possible, but you may qualify for reimbursement under some federal declaration or, you know, agency.

And if that money came in, it probably should be used to reimburse the reserve account. So if you're able to accommodate the reserve, emergency reserve thing I continue to talk about.

MS. GOLDEN: Okay. Okay. And so are you thinking that would be money, like, say, if it was an emergency, say, a hurricane, and they were able to somehow get federal assistance for damage, that that money should be used to reimburse the fund?

MR. WILLIAMS: I would say, yeah. Because essentially what happens is that's one of the things -- when Troy talked about governmental entities having a reserve, it's because they realize, even if they qualify for FEMA funds, it's going to be three years. You can't wait three years to restore service. So they restore service out of the emergency fund and then reimburse it when the reimbursement comes back.

MS. GOLDEN: Okay. Okay. We'll keep that in mind if we're able to do it, if we work it out where we can do an emergency fund.

Are there any other questions or

suggestions related to how we're proposing to handle the disbursement?

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I do want to point out we -- if it's an escrow account, of course, the Commission Clerk is the signatory on that, and so we would actually have to do something official to approve releasing the money from the escrow account. If it's secured through the irrevocable letter of credit, technically the utility is holding that money themselves; we're not a signatory on anything. But we do believe that, again, because this is customers, customers are paying this money in advance for these repairs, that it would be appropriate to still go through that same type of review process where we would see the documentation that the work is done and then authorize the utility to use the money.

Okay. No questions on Section (4)?

Subsection (5) deals with the Utility

Reserve Fund modifications, and we'd already talked

about that. This is basically just so we don't want

a utility to have to file a whole new application if

they need to change something about the project

that's already in the reserve fund or if a new

project comes up.

And we've --

MR. KELLY: If a new project comes up, is there any customer notice required?

MS. GOLDEN: If the surcharge changes. Now we didn't really envision that -- because we gave the option -- it could be that the utility just maybe wants to let us know and just wants acknowledgment that the fund -- that they need to change something about the fund. But if it doesn't rise to the level of needing to change the surcharge, then I don't envision that they would have to notify the customers about that. But if we actually change the surcharge, I think they would need to do a notice.

MR. KELLY: Okay. And would -- do you include -- let's say the amount doesn't change but you extend it two years. I would consider that changing the surcharge. Do y'all agree or is that -- do you not consider that a change?

MS. GOLDEN: Well, I don't think we had really intended to necessarily put an ending date, a definite ending date on the surcharge because things fluctuate. Even though we set the surcharge, the utility may not collect that exact amount of money every time its customer numbers fluctuate and so forth. So we really were leaving that a little more open-ended that it would

continue until all the projects are completed or until it's collected enough money that the utility has been reimbursed for those projects. Say, if they have to do the project before there's actually enough money in the fund.

So we really -- even though it would be calculated to calculate it over a certain time period, I don't -- we were not going to have it have a specific end date. So, no, I think --

MR. KELLY: Okay. But I reckon I -- you know, I'll think of a fictitious example. Let's say a utility has got a reserve fund and they're just about ready to collect all the money for the project and file for another project, and they call it a modification and it's another expensive project that's going to require the fund to be increased another three, four years. Are you not considering that to be a change in the surcharge if the amount stayed the same?

MS. GOLDEN: I think if they're adding -MR. MAUREY: Well, J.R., this is Andrew.
That's a fair question.

In our earlier deliberations on this, if we weren't changing the amount, we weren't considering that a change even if the duration got extended. But it's something we can still talk

about.

We were thinking that once this -- because of this provision in paragraph (5), that once it was established and additional projects became -- the utility made the Commission aware of these projects and they were added. Because we would have to bring it back before the Commission to add new projects to it.

Well, let me take that back. I don't know that we contemplated taking it back before the Commission if we just add a new project.

MS. GOLDEN: If the surcharge doesn't change

MR. MAUREY: If the surcharge didn't change, we weren't. But you're thinking that if the duration of the charge changes, that that would be a change. We weren't considering an end date. We were obviously contemplating a time frame for collection, but we weren't considering a hard end date when we did that.

MS. GOLDEN: But I think -- I think the difference, though, is that --

MR. KELLY: And I --

MS. GOLDEN: Go ahead.

MR. KELLY: I'm sorry. And I agree. I understand the flexibility of not setting up a hard

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ending date. But to me, if you start adding new projects, there's got to be at least some point of entry for at least my office or customers to say, "Wait a minute," you know, to say, "This project is not necessary," you know, whatever. You've got to be able to be reviewed; otherwise, a utility could start out with a small project and then just keep adding projects for the next 20 years and there never -- there would never be a review or something.

So I don't have a problem if they're modifying an ongoing project or, you know, it may be something very minor. But if it's a whole new project that's going to contemplate, I don't know, a surcharge being extended two to five years or something even though the amount is the same, there's got to be some point that at least we have an opportunity to review the project and make objections if we were to have any.

MR. MAUREY: That's a valid point. We do -we thought there were some checks and balances as the
seven-year requirement that a rate case be held isn't an
absolute. But as we get further and further from the
last rate case, there will be -- like we do in limited
proceedings, if you get too far removed from the last
rate case, a limited proceeding really isn't the most

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practical. Sometimes you need to go look under the hood, look at the whole company, and I think that might be the case here.

Now the extreme example, as you said, gets back to the point we made earlier about CIAC. You don't want the utility to become 100 percent contributed. So that's somewhat --

MR. KELLY: Sure.

MR. MAUREY: But on the margin, that's a valid question. At what point would you want to re -- here's the other concern. We couldn't -- we didn't want to continuously bring this back to the Commission.

MR. KELLY: Sure.

MR. MAUREY: But at the same point, you're correct, the intervenors, not just OPC, but others, deserve a point of entry in this process. We've got to think this through.

MR. KELLY: And I do understand. I wasn't looking for an absolute answer today. Again, I think today has been a very good workshop, albeit longer than we probably anticipated. But everybody brought up very good points that we've all got to take back and sort of chew on a little bit.

MS. GOLDEN: Let me say one thing real quick.

I think as far as -- I mean, I understand the example

that you're giving, but the way I think what would more likely happen is if they've already got the fund in place and they're still collecting it for projects that aren't finished yet and then partway through they realize they need to do a new project and they come in and add that, I don't see any way for us not to increase the surcharge. And I understand your example, but to do -- to have the exact same amount what you would have to have is everything is already finished and now you're adding a new one just to keep it going until the -- I guess we should consider under that type of example, you know, would that be something we would need to go back to the Commission with?

But I think, though, realistically if they add another project while they're still collecting the surcharge for things that aren't finished yet, it's going to trigger an increase. And at that point, we would go to agenda to get the Commissioners to approve the increase. So at that point, you would be able to get involved in it.

MR. RENDELL: So it would be docketed. I think his concern is if it's not docketed and extended, he gets no notice that they filed something, then they don't have a point of entry. Maybe you could provide noticing that if there's a modification, OPC has to be

notified or something.

MS. GOLDEN: I think this would be docketed, though. When it comes in, it'll be docketed. And I believe we're going to have to keep the dockets open and keep it in monitor status while we're -- for the years while this goes on.

MR. RENDELL: Yeah. So if it's open, any filing would be in the docket.

MS. GOLDEN: It would go in that docket.

Yeah, yeah. So the filing to request the modification would go into that docket file. And then whatever staff determines needs to be done, if it's simply to acknowledge that there's been a change that does not affect the surcharge, then that would also go in the docket file. Yes.

MR. WILLIAMS: My comment is kind of related to this modification but bleeds into the next section of final, you know, deposition of the utility fund.

If, again, the emergency fund I'm talking about, you know, is a possibility, I think that this reserve fund should continue and not end because you would need that emergency fund available going forward. So it wouldn't be tied to a project necessarily. It'd be tied to some activity that you can't anticipate.

Also I'll just tell you from an emergency reserve fund that most water systems have, typically what they're doing is they're funding a certain portion each year to get to some goal. So there may have to be a fully funded goal or level that would be established that then they would -- the surcharge would end and they wouldn't continue to fund into that for use until they drew some down and needed to, you know, start funding it again.

So I don't know what that amount would be, but that would be the kind of thing. I don't think you would want to end the fund, especially if it there's for emergency, and distribute because then you don't have the fund. But you don't want to fund it for, you know, more value than the total asset of the utility, you know, that type of thing. So it would be some goal that you would achieve and then reach the end.

MS. GOLDEN: Okay.

MR. WILLIAMS: I know that complicates it, but I wanted to point it out in the modification and the -- if you're not going to dispose of it totally at the end.

MS. GOLDEN: Uh-huh. Because the way it's written --

MR. KELLY: And not to further complicate it,

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but I'm just thinking off the top of my head, I haven't thought this through, if you add any new project or modify a project that's going to increase the cost, does that mean if someone is using an irrevocable letter of credit, that letter of credit has to be increased? I'm not asking for an answer. I'm just throwing it out there, just thoughts in my head.

MS. GOLDEN: I can give you an answer, yeah.

If something changes that the surcharge increases, we would expect them to go get an updated letter of credit.

MR. KELLY: Okay. Fair enough. Thank you.

MS. GOLDEN: Well, then going on to

Subsection (6) for the final disposition. I know, Mike,

you were talking about this with abandonment, so do you

want to go ahead and make your comment about that?

MR. SMALLRIDGE: Yes, ma'am. Thank you. I'm looking at the abandonment receivership thing. And I can't exactly place my finger on it, but I can tell you that those that have been previously appointed receivers of utilities, I would feel a lot better as a guy taking on this project that if there was an escrow account with a balance in it, that it'd be noticed to the court so it could -- in the receivership order just to let everybody know it's there. And the court would have, you know,

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some notice and control over it because, you know, it may, at the end of the day, be a criminal thing, and I, as a receiver, going in wouldn't want to have that extra burden. So I don't know if we can add some language there that says that the Clerk can notify the court or something like that, but it would make me feel a lot better if it was something more than what's here and that the court was involved and was part of the receivership order.

And the only other question I had was would the amount in the escrow account or -- would that be subject to regulatory assessment fees? And if it is on a yearly basis, can it be pled through this rule that utilities can mark it up for regulatory assessment fees?

that, no, it is not subject to regulatory assessment fees, that this does not count as revenue, and that it would be booked as it's holding cash. And I may have to defer to an accountant for this, but it would be a liability on the utility's books as opposed to revenue. Because we did initially consider that the surcharge would include an allowance for regulatory assessment fees, but the decision was that this is not subject to regulatory assessment fees, so that would not be part of

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the surcharge calculation.

MR. SMALLRIDGE: Would that include the interest that was accumulated in this account, say, over five years in an interest bearing account? Would that include the interest?

MS. GOLDEN: I believe so. That would not be subject to regulatory assessment fees.

MR. MAUREY: Now if someone has a difference of opinion on that, we like to hear that.

MS. GOLDEN: Yeah.

MR. MAUREY: Because we went back and forth on it because if it is something to RAF, then we'll have to gross up the surcharge for RAFs. But talking about it amongst our staff, it was decided that -- as a liability on the balance sheet as opposed to revenue and not incur RAFs. So, but we're open to --

MR. RENDELL: You know, eventually it's going to hit CIAC and not your balance -- not your profit and loss.

MR. MAUREY: That's where we end it.

Eventually it's going to be CIAC. Now if someone has a different accounting opinion on that, we're certainly open to entertain it. But that's where we landed in our internal discussions.

MR. RENDELL: It really should never hit your

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P&L on an annual basis.

MR. WILLIAMS: I have a comment on this section that you're going to hate me for saying it and it's going to complicate things --

MS. GOLDEN: Never.

MR. WILLIAMS: -- but I'll go ahead and
mention it.

First of all, I think that whatever monies are collected from the customers needs to go with the customers, and I think that's what you've laid out here.

MS. GOLDEN: Uh-huh.

MR. WILLIAMS: I have a concern on the transfer part, and the reason I have that is if the utility and the account is transferred to a governmental entity, you lose all control of making sure that this stays with the customers for its intended purpose.

MS. GOLDEN: Uh-huh, that's correct.

MR. WILLIAMS: And I'm just really concerned about that from a standpoint of governmental entities are notorious for transferring money out of the enterprise funds to unassociated, you know, programs. And if the money is collected from the customer for the water and wastewater system, it needs to stay there.

Now once it transfers, you probably don't have any

control over it.

MS. GOLDEN: That's right.

MR. WILLIAMS: So what do you do before it

transfers to maintain control over that?

MS. GOLDEN: The only option we would have is

if we required a refund before the sale.

MR. WILLIAMS: And that's what I'm thinking is it may require a refund to protect the customers' interests if it's going to a governmental entity.

MS. GOLDEN: Yes.

MR. WILLIAMS: Now the other thing is, is that if you put that in, it also satisfies my second concern. If this reserve fund becomes large enough, I don't want it to be a golden egg for somebody to consider that's why they want to acquire that utility, the governmental entity type of standpoint. It's, "Oh, I'll get ahold of that reserve fund and use it for whatever I want." And so if you require it to go back to the customers in a refund before that happened, at least you're not making it so appealing that it increases the takeover part for an entity.

MS. GOLDEN: We had actually considered including some language in here to say that we would get the government entity to say did they want to take over the fund or did they want it refunded to the customers.

But why we ended up with this language is exactly what 1 you just said. We don't have any control over what the 2 government does once they take over the system, and the 3 transfer to a government is approved as a matter of 4 right. There's very limited work that we do on that to 5 finalize that transfer. 6 7 MR. WILLIAMS: But let me ask you, before that transfer occurred, could you make the requirement that 8 9 the fund is returned to the customer? I mean, before 10 that matter of right. 11 MS. GOLDEN: I suppose we --12 MR. RENDELL: It's really after the fact. 13 14 usually already happened and --

MS. GOLDEN: Yeah. Usually it is, it's

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MR. WILLIAMS: I told you you were going to hate me for bringing it up. I'm trying to protect the investment for what it was made and the customer, not that it goes to buy police cars.

MS. HARPER: So what would be the trigger in that scenario that you're proposing? When would we step in to do the refund, at what point, before the matter of right takes over?

I guess make it an additional MR. HILL: requirement when you set up the fund that you report to the Commission if you intend to sell to a government

authority.

MR. WILLIAMS: So then it's refunded before it's transferred.

MR. HILL: And this is, you know, this is definitely a complicated situation, so I'm just putting out the first thing that came to my mind is that this -- you know, the customers have a recourse if the government is not providing good quality of service and that, you know --

MR. WILLIAMS: But they don't have -- they have an after fact recourse of transferring of the enterprise fund when it goes over, so there's no protection of their interests. It's bye-bye, gone, and then you say, "What happened to my reserve fund?"

MR. HILL: Well, the reserve fund was meant to protect their quality of service and now the government is on the hook for any, you know, any poor quality of service. So if the government can provide -- usually transfers to government happen because the utility cannot provide a good quality of service and the government will then expend however much money required to interconnect and to provide good quality of service.

MR. WILLIAMS: I understand in principle, but unfortunately in practicality monies that are transferred are monies that could have been used to

reinvest back into the utility to make it a better 1 sustainable entity. And you never regain that by 2 saying, "Okay, we've had a failure and we'll go get 3 money elsewhere to address it." 4 5 MR. HILL: I just don't see the government coming in and not changing anything about a failing 6 7 utility. MR. RENDELL: Unfortunately the Commission 8 9 just has no statutory authority. 10 MR. WILLIAMS: I know. I told you you weren't 11 going to like it. I prefaced it, you know, saying it. 12 13 14 customer loses their investment. 15

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I don't -- I just want to see it protected before it's allowed to not be used for its intended purpose and the customer loses their investment.

MS. GOLDEN: Well, one of the things that we require when they do that transfer is that the utility has to provide -- there's certain information the utility has to provide to the government entity, and it includes things like if they have customer deposits on hold and that money goes with the utility. And so this

MR. WILLIAMS: Restrict that too.

is sort of similar that it's being --

MS. GOLDEN: Yeah, this is -- it's similar.

But that's the problem we have is that those transfers

are approved as a matter of right. We can't say, "Well,

no, this government, you know, this city or county can't take it over." If they take it over, they can have it.

MR. WILLIAMS: I just thought that --

MS. GOLDEN: So that would be our only option is if we, as you said, if we required a utility to let us know before they finalized a sale and then we just require that refund. But if you have a government entity that was going to use the money for what it was intended for, then it seems -- I don't know. Maybe it's not in the customer's best interest that you just refund the money and then that's not there to help.

MR. RENDELL: The problem with noticing, I think that, you know, there's -- a lot of times there's confidentiality agreements that they can't break, and so I can see a utility suing the Commission for interfering with the sale of a utility or something.

MR. KELLY: Yeah. I sort of agree with Troy.

I don't know what your statutory authority would be to require the government or a utility to notify the Commission that, "Hey, we're negotiating the sale of our company." I don't know that you have that statutory authority. But now I haven't looked all at Chapter 367 either, but --

MR. WILLIAMS: It may be a discussion to have with the Commission.

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transfer to the government

you have now. It's complicated.

the times that -- when I have seen at least recently
where the governmental entity takes over a system that

MR. KELLY: And I'll also throw this in, that

where the governmental entity takes over a system that

is old, dilapidated, needs help, whatever is done, the

customers turn around and get billed for that additional

stuff because the counties and the cities are not

wanting to have all their other customers subsidize

those repairs that are necessary. So I can see

instances where if a utility really wants to sell and a

governmental entity wants to buy, they may look at that

fund and say, you know, "We will buy this system, but

we're going to buy it because we've got this extra money

here we're going to get to pay for the repairs."

Otherwise, we're going to make the customers pay for

them anyway. I don't know. That's a complicated

question.

MR. WILLIAMS: I didn't say it was easy. Like I said, it may be something you want the Commission to talk about specifically because it's talking about extending Public Service Commission authority over what

MS. GOLDEN: And at one point we actually did have something in the draft rule about that, but then we ended up taking that out. We don't reference the transfer to the government anymore for that reason

because we really don't have any control over it.

MR. WILLIAMS: I just bring it up.

MS. GOLDEN: I mean, we can think about it some more, but my first thought is that I don't think we're going to be able to do anything about that.

MR. MAUREY: Well, no, we appreciate you bringing it up. We also would encourage, and we're going to do it a little later when we near the end, but we're going to ask for written comments about -- obviously this is being transcribed, but we're going to ask for written comments from everyone by a date certain, which we'll explain in a moment. But this would be a point where we would like some feedback on a fix. If -- so in all the -- we've had a lot of good questions, a lot of good discussion. That's very positive. We want you to go just that next step and propose a fix. And so we will -- we'll take that into account, and we're going to put out a new rule -- or a revised rule based on today's conversation, but also based on the written feedback we get.

MR. KELLY: So you said you were going to do this near the end. Are we not near the end?

MR. MAUREY: I'm ready for it to be near the end.

MS. GOLDEN: We're very close to the end.

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I'll just mention that the last paragraph in that rule in Subsection (6) is just sort of like a worst-case scenario. If the fund is set up and we have a utility that's not following through and doing what they're supposed to do with the fund, then the Commission will initiate a review of it and then possibly discontinue the fund. So we felt like, you know, just in case something goes really wrong.

MR. KELLY: Sure.

MS. HARPER: So as Andrew mentioned, we do encourage everybody to do written comments.

Specifically if you could include any draft rule language that would address any of your concerns that you're putting forth in the comments, that would be great and helpful. We're under a statutory deadline with this rule, so we've got -- you know, the more specific help you could provide would help us expedite this process, and we are under a deadline. So we're looking at maybe requiring you guys to give us written comments by Friday, January 6th. We've got to get this rule proposed by the March agenda, which means a February recommendation. And if we're going to have another workshop, if we decide to have another workshop, you know, it's going to be end of January or early

February. I mean, we just -- not even February if we have the rec due at the end of February. So we're under a strict deadline here. That's why -- I know it's the holidays, so it's kind of crazy, but --

MR. KELLY: Adria?

MS. HARPER: Yeah.

MR. KELLY: I'm going to tell y'all for the Office of Public Counsel, we're not going to be able to meet that. We have testimony due in the Gulf Power case the 13th. We have -- the whole week of the 9th we have the Utilities, Inc. -- four days we're going to be on the road with four hearings. So I'm just going to tell you we won't be able to provide --

MS. HARPER: So what's the earliest date you think you could provide comments?

MR. KELLY: We were going to ask for at least February 1 because we just -- I mean, Denise is working on this. She's also working on the Gulf Power case.

And we had some shortened discovery times in there, and we're -- we're diligently working over the holidays on discovery and for preparation of our testimony, and so I -- we're going to ask at least until February 1st because we just don't see where we're going to have time to work on them. And I do appreciate the -- your request to not only say, "Hey, here's a problem, here's

a concern," but try to come up with some language that would alleviate or address that concern for you guys to consider. And that's what we would like to do, but we just -- we're just going to need time to do it. And it's unfortunate that all of this is just -- and I know that doesn't concern everybody else, but it's just where our office is right now. And I'm also an attorney down because of Danielle moving over to the House of Representatives. So I'm -- it's just -- it is what it is. I'm sorry.

MR. MAUREY: Well, J.R., yeah, this is Andrew again. And I hear you because we have all of those same events plus Bocilla, KW, hedging. So we understand the burden and the time. But as Adria said, we have to file this in late February. If you take till February 1 to file, we probably will not have time to do another workshop. That -- something has got to give on our end. So we're trying to -- and we'll -- I mean, we -- I know we can't compel anyone to file by a date certain in this matter, but we --

MR. KELLY: No. I -- and I would say this, and I'll sort of ask this question to Denise just out loud. I think it may be -- we would like maybe more time to file written comments than maybe have another workshop, at least from our standpoint. Because I think

today obviously we've spent three hours plus and a lot
of good -- I've tried to take notes of the things Marty
and Gary and Troy and Jared had brought up. And at
least from my standpoint, I would rather have more time
to present written comments than do another workshop.

Denise, do you agree, or do you think it would be better
to do the workshop?

MS. VANDIVER: I could go either way. I don't -- yeah.

MS. GOLDEN: Let me ask if this would help any. I know Adria has asked -- we would like, you know, very specific changes if you have specific changes. But if you don't have time for that but you could just give us your general suggestions, would that help you any as far as the time?

Now I'll tell you the kind of things that are specific that would help us. For example, if you disagree with the 30 percent threshold and you have a specific number in mind, then tell us that.

A general comment that "We just don't like it," that doesn't help me. But if you can tell me what number you think it should be, then that would help.

Here's the problem that we run into, and you know how our -- how things work over here, but the problem is that the rule has to be voted on by

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the Commission and proposed by April 1st. And in order to do that, we have to go to the March agenda, which is kind of early in March. I don't remember the exact date. And so backing it up from there, our recommendation gets filed about two weeks ahead of that. Well, before that it's got to be written and go through a lot of review process. So if you wait till February 1st, it's going to be very difficult for us to incorporate changes based on your comments.

MS. HARPER: Another approach we do is if we do try to revise the rule based on our discussions today, even though we haven't had any specific suggestions as to rule language, we could do our best attempt, get it out to you, to everyone, and then you guys just make comments at that point. And we'll try to get those incorporated again if any -- as best as we can.

But, I mean, February, it's just not possible. I mean, I know these other things are important, but the legislature is requiring we get this done by April 1st. So it's kind of taking a precedent for us on getting it done. We don't want to get in trouble there.

So, I mean, if we got out the revised version like mid-January, the second week of January, something

like that, that'll give us a little wiggle room towards the end of January to communicate with all the parties here and hopefully incorporate any suggestions or compromises that we have and get something out early February because we have to get our rec filed by then. I don't know any other way to try to expedite it.

we'll get you what we can by the 6th. But I -- and I will take -- I think that was Martha saying we just won't provide any specific language. But I do agree that -- I don't want to provide a comment that just says, "We don't like X," if we don't at least propose Y and explain it. So we'll just do it along those lines. And we're -- I'll just tell you now, we're not going to worry about specific language because I just -- we just won't have time. So we'll do our best to get it to you by the 6th. If we can't, we can't. But I understand you've got to go on and do what you've got to do. We will get it to you as fast as we can.

MR. WILLIAMS: And I'd like to put in a thought about having another workshop. I think it's important to have another workshop. I'd like to have us somewhat in agreement of what's being proposed to the Commission before it goes to the Commission and you have a bunch of discussion there and us arguing back and

forth.

have.

MS. GOLDEN: I agree. That's a good goal to

MS. HARPER: If we're looking at another workshop, it would probably be towards the end of January. So if we could get out another revised version of this rule the second week of January and we could still work -- we could all email, cc everybody so nobody is left out of the conversation, we could work together that way. And if there's still another -- if we need to hash it out in person with a workshop, we can do it late January if we have -- if we could find a way to do that.

MR. MAUREY: There's not going to be any ideal time. Like, January are the Gulf service hearings.

Early February are additional UIF service hearings.

Wherever we go in the first six months of next year is going to have something on it, and so we're finding that with our staff that we just have to spread it thin.

So -- but this is, as you said, we have no choice. We have to bring this forward on these dates, so we're --

MS. HARPER: So if we have to communicate via
email, you know --

MR. RENDELL: It would be helpful if we can get copies of other people's comments. But I know it's undocketed, so how is that -- is it going to be docketed

and then --

MS. CIBULA: We'll open a docket.

MR. RENDELL: And then all the comments would be there for everyone else?

MS. CIBULA: Yeah. Just file your comments with the Clerk's office. Then we'll get a docket opened and move them all into that docket.

MR. RENDELL: And then we can just be a party to the -- interested person --

MS. VANDIVER: Could you open the docket before we file comments?

MS. CIBULA: We could do that.

MS. VANDIVER: That would be best.

MR. RENDELL: Could y'all let us know when it's docketed so we could become interested persons? I don't always watch the website.

MS. CIBULA: Okay. We'll probably list you as interested persons because we'll have the sign-up sheet. So we'll have your name listed.

MR. RENDELL: Okay. Good. Okay.

MS. HARPER: Okay. So that means we're going to shoot for comments by the 6th. If you can't do it by the 6th, you can just submit whatever you can when you can. And then we'll get -- we'll communicate again after that when we get our revised version of the rule

1	and then see if we need to shoot for another workshop.
2	So that's the plan? Okay. All right.
3	Thank you. Any other last comments on that?
4	MR. KELLY: Just thank you, Andrew, for this
5	short meeting.
6	MR. MAUREY: We did our best.
7	MS. GOLDEN: Thank you for hanging in the
8	whole time.
9	MS. HARPER: Yeah, thank you.
10	MS. GOLDEN: We appreciate y'all all taking
11	the time to meet with us and especially on a Friday.
12	I'm sorry we had to do it on a Friday, but we really do
13	appreciate all your comments and the time that you've
14	put into this.
15	(Proceeding concluded at 12:58 p.m.)
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1	STATE OF FLORIDA) : CERTIFICATE OF REPORTER
2	COUNTY OF LEON)
3	
4	I, LINDA BOLES, CRR, RPR, Official Commission
5	Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein
6	stated.
7	IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision;
8	and that this transcript constitutes a true transcription of my notes of said proceedings.
9	I FURTHER CERTIFY that I am not a relative,
10	employee, attorney, or counsel of any of the parties, nor am I a relative or employee of any of the parties'
11	attorney or counsel connected with the action, nor am I financially interested in the action.
12	
13	DATED THIS 22nd day of December, 2016.
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16	LINDA BOLES, CRR, RPR
17	Official FPSC Hearings Reporter Office of Commission Clerk
18	(850) 413-6734
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