

**Collin Roehner**

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**From:** Randy Roland  
**Sent:** Friday, December 23, 2016 11:35 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 160101

Please add this consumer correspondence to docket file 160101.

-----Original Message-----

From: Consumer Contact  
Sent: Friday, December 23, 2016 11:30 AM  
To: Randy Roland  
Subject: To CLK Docket 160101

Copy on file, see 1231665C. Please cc me when you forward this to the records clerk office. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Friday, December 23, 2016 11:20 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 122001

**CUSTOMER INFORMATION**

Name: Robert Roberts  
Telephone: (813) 949-2580  
Email: [robrob33@msn.com](mailto:robrob33@msn.com)  
Address: 1450 Waterwood Drive Lutz FL 33559

**BUSINESS INFORMATION**

Business Account Name: Robert Roberts  
Account Number: 32046100  
Address: 1450 Waterwood Drive Lutz FL 33559

Water County Selected: Pasco

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

Excessive rate charge increase. My waters/sewer bill increased from \$55/\$70 month to \$136 month. An article in the Tampa Bay Times newspaper today on Friday, December 23, 2016 states that the rate for 6,000 gallons in the city of Dade City, Florida Water System is \$51.85, the rate for 6,000 gallon with Florida Government Utility Commission in New Port Richey, Florida is \$136 month, the most expensive utility in Pasco County. I personally believe this is an outrageous difference in the two water company. Please investigate to see that authority for such an outrages rate increase is approved by Florida PSC.

Thank you. Robert Roberts

