CORRESPONDENCE 10/11/2017 DOCUMENT NO. 08543-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Margaret Holden

Electric Utility Provider: Florida Power and Light

Zip Code: 33455

Category: Power restoration time

Comments: While my power was out for 3 days, neighboring communities lost power for only 24 hours. After 3 sweltering days, the contents of refrigerators and freezers had to be thrown out. Sleepless nights affected by the unbearable heat, were endured. The gas situation was dire as was the traffic going North. There was no choice but to stay in my home. As a first time experience, I hope I never have to go through this again.