

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Jennifer Dorsett

Electric Utility Provider : FPL

Zip Code : 33311

Category : Power restoration time

Comments : After Hurricane Wilma, I had PTSD due to having NO POWER for 3 weeks. 12 years later Hurricane Irma comes along, FPL ensures us we will not be out that long. You would think you learned valuable lessons on what to improve upon. Some areas didn't lose any power, I am like what the heck, not fair. We as consumers pay a lot of \$\$\$ for our power we kept getting hit w/increases, etc but when a storm comes we are still screwed. I am not sure why we do not have underground powerlines in Wilton Manors, it's needs to be done. I am just baffled how antiquated our electrical poles are.

Whenever I saw trucks from other states I thanked them because they are taking time out from their families to help us. But again when they would drive in our area and just pass through again I am like what the heck, stay restore our power in our area. That was messed up.