

Date: 08/29/2017



KW RESORT UTILITIES CORP  
6630 FRONT ST  
KEY WEST FL 33040-6050  
USA

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USA

Your Account Number(s)	Account Name	Total Outstanding Plus New Charges	Disputed	Past Due
80031094370	KW RESORT UTILITIES CORP	\$ 1,023.18	--	\$ 1,023.18
<b>Total all Accounts</b>		<b>\$ 1,023.18</b>	<b>--</b>	<b>\$ 1,023.18</b>

Dear AT&T Customer,

As of **08/29/2017**, our records indicate you have a past due amount as shown in the account information table above. At the time of this letter your past due balance was **\$1,023.18**. Please submit payment for your past due balance immediately.

This letter shall serve as AT&T's formal notice of termination under the terms of AT&T's contract with you or the AT&T Service Guide and/or tariff, as applicable. If payment of **\$1,023.18** is not received by **09/09/2017**, AT&T may exercise its right to suspend, disconnect and/or refer to an outside agency any or all services billed under the account(s) referenced in the information above.

When an account is subject to disconnection, service is first suspended, followed by complete disconnection 7-10 business days later, which may result in the loss of your telephone numbers and/or circuits. If the date of service suspension on this letter falls on a Friday, Saturday, Sunday, holiday, or any other day in which the law prohibits such action, suspension of service may begin as early as the next business day. Restoring services after suspension will require payment of all past due charges and may incur a restoral fee, which will be charged to your account. Restoring services after disconnection will require the payment of all previous past due charges, may require a security deposit equal to two months of billing, and charges and wait times to establish new services will apply, pursuant to the AT&T Service Guide and/or tariff. If applicable, you may be required to return equipment associated with your service and be charged a fee if the equipment is not returned. If you have a Convergent billing agreement, any or all services on your Convergent bill could be impacted, which could result in deactivation, restriction and/or disconnection, of some or all services, and potentially cause certain services to revert to individual billing.

You may qualify to pay your bill in installments and avoid service suspension and/or disconnections, but you must contact us by the last day to pay listed above and ask for a delayed payment agreement.



Late payment interest charges are assessed on all past due balances to the extent permitted by applicable law. In the case of a dispute, late payment interest will be assessed on any billed amounts determined, by AT&T, as accurate at the time your dispute is resolved. To avoid service disconnection, payments made must be remitted immediately by overnight mail and be received at least two business days prior to the date listed above, to:

AT&T Wholesale ROC  
Attn: CFM Processing  
4513 Western Avenue  
Lisle, IL 60532

Payments to an unauthorized payment agent may result in untimely posting or lost payments. If payment in full for the amount past due has been mailed, please disregard this letter.

Please direct any inquiries, including inquiries regarding your charges, dispute information, and requests for amortization of charges, to 1-800-762-3390 during our business hours, or via mail to our address below.

If services are regulated in your state and if your questions are not resolved after you have contacted AT&T, you may contact your state's Public Utility Commission at the address or telephone number listed below.

**YOUR RIGHTS:** In some states, your local service cannot be disconnected for nonpayment of nonregulated charges. Please call the number above to advise if your unpaid balance is for nonregulated charges only, or if you would like a list of services and/or telephone numbers impacted by this notice.

AT&T trusts that you will give this matter your immediate attention.

AT&T Credit and Collections Department  
901 Marquette Ave N, Suite 800  
Minneapolis, MN 55402  
Business Hours: 8:00 AM to 5:00 PM Central Time

**CONSUMER ASSISTANCE AND PUBLIC UTILITIES COMMISSION CONTACTS**

STATE	TELEPHONE	ADDRESS
AK	800 390-2782	701 W. 8th Ave. St. 300, Anchorage, 99501
AL	800-392-8050	PO Box 304260, Montgomery, 36130
AR	800-432-1164	PO Box 400, Little Rock, 72203-0400
AZ	800-222-7000	1200 W. Washington St., Phoenix, 85007-2996
CA	800-649-7570	505 Van Ness Ave., San Francisco, 94102-3298
CO	800-456-0858	1580 Logan St. OL2, Denver, 80203



MAILING LABEL

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