

From: [Chris Johnson <chris@kwru.com>](mailto:Chris.Johnson<chris@kwru.com>)

To: 'CARLOS E'

CC: 'PATHAN, SUMAIYYA'

'GODIN, ANN'

'Herbert Ramirez'

'BRADSHAW, HERB'

'richard@kwru.com'

greg@kwru.com

chriskw@bellsouth.net

Date: 6/13/2017 3:35:55 PM

Subject: FW: FFLOW - Your Cancellation Request has been received. Please Return the AT&T owned assets that shipped and delivered to your site for IP Order Number IP17031912

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Carlos Et al.,
With regard to the equipment being shipped out. It is currently being stored in my air conditioned locked office at a secure facility. Please advise. -Chris



Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
www.kwru.com

From: rm-rits@ems.att.com [<mailto:rm-rits@ems.att.com>]
Sent: Tuesday, June 13, 2017 3:11 PM
To: chriskw@bellsouth.net
Cc: MT6819@ATT.COM
Subject: FFLOW - Your Cancellation Request has been received. Please Return the AT&T owned assets that shipped and delivered to your site for IP Order Number IP17031912

Dear Christopher Johnson

We have received your request to cancel your MIS+ service, prior to installation of the AT&T leased equipment that was shipped and delivered to:

Company: KW RESORT UTILITIES CORP
Company Address: 6630 FRONT ST
Company Address 2:
City: KEY WEST
State: FL
Zip Code: 33040

A prepaid return ship label and/or label and box will be sent to the address listed above to the attention of:

Customer Contact Name: Christopher Johnson
Customer Contact Phone Number: 814-725-1677
Customer Contact Email: chriskw@bellsouth.net

Does the customer need a box: Yes

Once you receive the prepaid ship label (or label and box), please return the following MIS+ AT&T leased assets (router, modem and cables) associated to the router listed below:

Router Model: ISR4331/K9

Using the prepaid ship label, please place a copy of this letter in the box and clearly mark the outside with your RMA (IP) order number ensure that you ship the MIS+ AT&T leased equipment to:

Communications Test Design, Inc.
1911 Satellite Blvd. NE, Suite 400
Buford, GA 30518
ATTN: MIS Field Returns

Return Material Authorization: IP17031912

Please make sure that the equipment is returned to the address listed above within 14 business days of the shippers tracking number. Billing penalties may be applied for non-return/damaged equipment.

For questions about this hardware return, please contact your order manager or account representative.

We value your service with AT&T.

MT6819@ATT.COM

KWRU 016758