

From: [Chris Johnson <chris@kwru.com>](mailto:chris@kwru.com)  
To: [COFFEY, ANGELA M](mailto:COFFEY, ANGELA M) Page 1  
CC: 'Herbert Ramirez'  
[chriskw@bellsouth.net](mailto:chriskw@bellsouth.net)  
[sheri@kwru.com](mailto:sheri@kwru.com)  
Date: 10/9/2017 4:59:59 PM  
Subject: FW: AT&T Fiber

---

Angela,

See below.



Christopher A. Johnson  
President  
6630 Front Street  
Key West, FL 33040  
(305) 295-3301  
[www.kwru.com](http://www.kwru.com)

---

From: Sheri Lovering [<mailto:sheri@kwru.com>]  
Sent: Monday, October 02, 2017 1:25 PM  
To: 'Chris Johnson' <[chris@kwru.com](mailto:chris@kwru.com)>; 'Information Technology Solutions, LLC.' <[itskeywest@outlook.com](mailto:itskeywest@outlook.com)>  
Cc: [greg@kwru.com](mailto:greg@kwru.com); [judi@kwru.com](mailto:judi@kwru.com); 'Kaitlin Bianchi' <[kaitlin@kwru.com](mailto:kaitlin@kwru.com)>  
Subject: AT&T Fiber

I just got off the phone with a Ms. Bowers? who told me our ticket # OU040756 was closed due to AT&T testing on their side, the port is up and the AT&T equipment is positive - but there seems to be something possible wrong with the equipment on the customer's side. She said the notes there say to have the customer try their end. That's the update that I just received.

## Sheri Lovering

**Admin/Customer Service**  
**KW Resort Utilities Corp**  
**6630 Front Street**  
**Key West, Florida 33040**  
[sheri@kwru.com](mailto:sheri@kwru.com)