

From: [Chris Johnson <chris@kwru.com>](mailto:chris@kwru.com)
To: 'Brandi Green'
CC: 'Bart Smith'
chris@kwru.com
greg@kwru.com
Date: 11/7/2017 5:25:51 PM
Subject: FW: AT&T 101617OSW51866AX , K; W RESORT UTILITIES CORP
Attachments: RDS Summary.html

Brandi,

This is the order for 2 new POTS lines for the Utility. These are copper and work when cell goes down, for alarm systems, SCADA systems, etc. The Utility put these in because COMCAST failed after Irma and the service is still unstable with high Signal to Noise Ratio (SNR) commonly referred to as static.



Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
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From: COFFEY, ANGELA M [mailto:ac1006@att.com]
Sent: Monday, October 16, 2017 12:24 PM
To: Chris Johnson <chris@kwru.com>; itskeywest@outlook.com
Subject: FW: AT&T 101617OSW51866AX , K; W RESORT UTILITIES CORP

2 new lines on the way.

Thanks, Angela Coffey

Angela Coffey
Client Solutions Executive

AT&T

Small Business Solutions
13450 W Sunrise Blvd, Sunrise, FL 33323

KWRU 016956

M: 954-383-8214
AC1006@att.com

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From: STEINER, JOSEPH G
Sent: Monday, October 16, 2017 11:39 AM
To: COFFEY, ANGELA M <ac1006@att.com>
Subject: FW: AT&T 101617OSW51866AX , K; W RESORT UTILITIES CORP

From: RDSWebMaster@rdsmail.ims.att.com [<mailto:RDSWebMaster@rdsmail.ims.att.com>]
Sent: Monday, October 16, 2017 11:37 AM
To: STEINER, JOSEPH G <js5576@att.com>
Cc: chris@kwru.com
Subject: AT&T 101617OSW51866AX , K; W RESORT UTILITIES CORP



Date: Monday, October 16, 2017

Re: K; W RESORT UTILITIES CORP

Thank You for submitting your Local Services request for K; W RESORT UTILITIES CORP to the AT&T Customer Care Center. Your Tracking # is 101617OSW51866AX. Please keep this information. We will refer to the Tracking Number in all future correspondence regarding this request.

Thank you for using AT&T.

Note: Please do not reply via e-mail. This address is automated and unattended, messages sent to it will not be received by AT&T.

<---- Begin Process Information For EMS USE ONLY ---->
TrackingNumber: 101617OSW51866AX
<---- End Process Information For EMS USE ONLY ---->

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KWRU 016957

Workitem Information
Tracking Number: 10520SW51866
Request Sub Type: Place an Order
User Information
AMC: true
ATTUID: js5576
First Name: JOSEPH
Last Name: STEINER
Phone Number: 6789372061
Email Address: JS5576@att.com
Sales Code: PJS5576
Delivery Method: Webform
Customer Information
Customer Strata: Small Business Solutions
Company Name: K; W RESORT UTILITIES CORP
First Name: Chris
Last Name: Johnson
Phone Number: 3052953301
Email Address: chris@kwru.com
Service Location State: Florida
General Information
Order Type: Records
Route To: SE AMC - Simple
WEBMOM
View/Edit Form