

From: [COFFEY, ANGELA M <ac1006@att.com>](mailto:ac1006@att.com)

To: [Chris Johnson](#)

Page 1

[Information Technology Solutions, LLC.](#)

Date: 11/10/2017 11:13:41 AM

Subject: CREDIT FOR PREMATURE BILLING OF CURRENT 50M CIRCUIT?

Happy Friday Team

If that is the case than probably the fastest fix will be for your to call the billing number on your bill. Request them to open up your case and request a credit due to the premature billing? Provide the date when the billing first began and when you were actually able to use the circuit. **Don't let them give you push back** insist they open the case and send you the case number so we can call for updates. This just worked for another customer of mine. This cuts out all the red tape. Also any updates on the contracts?

Thanks, Angela Coffey

Angela Coffey

Client Solutions Executive

AT&T

Small Business Solutions
13450 W Sunrise Blvd, Sunrise, FL 33323

M: 954-383-8214
AC1006@att.com

[Click for Immediate Assistance](#)

KWRU 017046