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From: [Chris Johnson <chris@kwru.com>](mailto:chris@kwru.com)
To: ['Information Technology Solutions, LLC.'](#)
CC: ['chris@kwru.com'](mailto:chris@kwru.com)
greg@kwru.com
Date: 11/29/2017 4:43:50 PM
Subject: ATT meeting

Herbert,

Greg wanted me to tell you that his line 1 phone doesn't work. Can you please bring the signal generator on Monday to move to a new pair.

Here is what I plan to send Angela, please review and advise.

Angela,

We would like to have a phone conference to bring this matter to a close. Here is a list of the things we wish to accomplish.

1. Confirm that a refund has been made in Full for the Original Data only 50/50 fiber circuit as requested in my letter and in follow up email. This should be confirmed in writing.
2. Confirm the cost of a Data and Voice circuit. Monthly and any other one-time costs.
3. Confirm the cost to purchase the lowest cost 6 phone system. Monthly and any one time costs.
4. Have the contract paperwork ready for number 2, and 3.
5. Expedited install of the Data and Voice Circuit in 2 and phone system in 3.

Commitment in writing from AT&T to an on line date.



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