



**AT&T**

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External Affairs

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FILED 7/18/2018  
DOCUMENT NO. 04749-2018  
FPSC - COMMISSION CLERK

July 18, 2018

Ms. Carlotta S. Stauffer, Clerk  
Director, Division of Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399

Re: Docket No. 20180122-TP – 2019 State certification §54.313 and §54.314, annual reporting requirements for high-cost recipients, and certification of support for eligible telecommunications carriers - FCC Form 481, Carrier Annual Reporting Data Collection Form

Dear Ms. Stauffer:

Pursuant to section 54.313(i) of the Federal Communications Commission's ("FCC's") rules,<sup>1</sup> ATT Florida hereby provides a copy of its FCC Form 481, Carrier Annual Reporting Data Collection Form that it filed with the FCC on July 13, 2018. All eligible telecommunication carriers that receive high-cost and/or low income support must file Form 481 with the FCC in order to continue receiving such support by July 1.

The collection of data and information contained in FCC Form 481 is done under the FCC's authority in section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, and sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422. The FCC anticipates that state commissions will use the data contained in carriers' FCC Form 481 filings to develop their section 54.314 certifications.<sup>2</sup>

If you have any questions concerning this matter please call me to discuss. I can be reached at 850-577-5553.

Sincerely,

Manager – External Affairs

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<sup>1</sup> 47 C.F.R. § 54.313(i).

<sup>2</sup> See 47 C.F.R. § 54.314(a); *Connect America Fund*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd 17663, ¶ 612 (2011).

FCG Form 481 - Carrier Annual Reporting Data Collection Form		FCG Form 481 OMB Control No. 3060-0886/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2019
<030> Contact Name: Person USAC should contact with questions about this data	Mary Henze
<035> Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com
Form Type	54.313 and 54.422

**(200) Service Outage Reporting (Voice)**  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2018

<010> Study Area Code 215191

<015> Study Area Name SOUTHERN BELL-FL

<020> Program Year 2019

<030> Contact Name - Person USAC should contact regarding this data Mary Henze

<035> Contact Telephone Number - Number of person identified in data line <030> 2024572041 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com

<210> For the prior calendar year, were there any reportable voice service outages?

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0896/OMB Control No. 3060-0819  
July 2018

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line	2024572043 ext.
<039>	Contact Email Address - Email Address of person identified in data line	mh3376@att.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

[500] Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form		FCC Form 481 OMB Control No. 3060-0886/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-PL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Hoare
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572943 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh337@att.com
<515>	Certify compliance with applicable minimum service standards	

<b>(600) Functionality in Emergency Situations</b> Data Collection Form	FCC Form 481 OMB Control No. 3060-0984/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHWEST-RELI-FL
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572941 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	m3376@att.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	215191FL610.pdf

<b>(800) Operating Companies Data Collection Form</b>	<b> FCC Form 481  OMB Control No. 3060-0985 / OMB Control No. 3060-0819  July 2018</b>
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Florida
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	-- See attached worksheet --		

<b>(900) Tribal Lands Reporting</b> Data Collection Form	FCC Form 431 OMB Control No. 3060-0935/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable



<b>(1000) Voice and Broadband Service Rate Comparability</b> Data Collection Form	FCC Form 491 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<b>&lt;010&gt;</b>	Study Area Code	215191
<b>&lt;015&gt;</b>	Study Area Name	SOUTHERN BELL-FL
<b>&lt;020&gt;</b>	Program Year	2019
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

**<1000>**      Voice services rate comparability certification      Yes

**<1010>**      Attach detailed description for voice services rate comparability compliance      215191FL1010.pdf

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Name of Attached Document

**<1020>**      Broadband comparability certification      Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

**<1030>**      Attach detailed description for broadband comparability compliance      215191FL1030.pdf

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Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting Data Collection Form** **FCC Form 481**  
**OMB Control No. 3060-0986/OMB Control No. 3060-0819**  
**July 2018**

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

<b>(1200) Terms and Condition for Lifeline Customers</b> Lifeline Data Collection Form	FCC Form 431 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<b>&lt;010&gt;</b>	Study Area Code	215191
<b>&lt;015&gt;</b>	Study Area Name	SOUTHERN BELL-FL
<b>&lt;020&gt;</b>	Program Year	2019
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	mh3375@att.com

**<1210>** Terms & Conditions of Voice Telephony Lifeline Plans



Name of Attached Document

**<1220>** Link to Public Website

HTTP <http://cpr.att.com/pdf/fl/g003.pdf>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221>** Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222>** Details on the number of minutes provided as part of the plan,
- <1223>** Additional charges for toll calls, and rates for each such plan.

<b>(2005) Price Cap Carrier/Additional Documentation</b> Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap/Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0619 July 2018
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4) Not Applicable

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband Not Applicable

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient? Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017. 3494861

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A) Name of Attached Document Listing Required Information FL215191Price\_Cap\_Line\_2018\_Anchor Inst.xlsm

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier/Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

## CAF BLS Reporting

- (3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)
- (3008B) Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.
- (3008B1) Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.
- (3008B2) Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.
- (3008C) Please provide the percentage of deployment across the entire study area.

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL- FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan  
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i))

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or

(3020) (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying Information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier/Additional Documentation (Continued)		FCC Form 481 OMB Control No. 3060-0054/OMB Control No. 3060-0019 July 2013
Data Collection Form:		

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

4005 Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0016 / OMB Control No. 3060-0015 July 2012
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Hease
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024372041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

#### Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information



<b>(5005) Alaska Plan Participants/Additional Documentation Data Collection Form</b>	<b>FCC Form 483</b>
	<b>OMB Control No. 3060-0064/OMB Control No. 3060-0019</b>
	<b>July 2010</b>

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Bonze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2029742951 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mb337@att.com

5005 Alaska Plan

(5010) Do you participate in the Alaska plan? (Yes/No)

(5011) Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul. (Yes/No)

(5012) If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul. (Yes/No)

<5013>

<a> Description Of Backhaul Technology	<b> Date Backhaul Available	<c> Newly Served Locations or Population

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3050-0084 / OMB Control No. 3050-0819 July 2018
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SOUTHERN BELL-FL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 07/13/2018
Printed name of Authorized Officer: Marachel Knight	
Title or position of Authorized Officer: SVP-Wireless Engineering, Construction and Operations	
Telephone number of Authorized Officer: 2147826210 ext.	
Study Area Code of Reporting Carrier: 215191	Filing Due Date for this form: 07/16/2018
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification of Agent/Carrier Data Collection Form	FCC Form 461 OMB Control No. 3060-0386/OMB Control No. 3060-0819 July 2018
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2019
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**Line 610 – Descriptive Document for Functionality in Emergency Situations**

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

- In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist “First Strike” teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T’s Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T’s Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity – development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery – planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-Prep™). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-Prep™ is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Florida
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	AT&T CORP	549004	AT&T Corp.
	AT&T MOBILITY PUERTO RICO INC.	639005	AT&T Mobility
	AT&T MOBILITY LLC	259908	AT&T Mobility
	AT&T MOBILITY LLC	399015	AT&T Mobility
	AT&T MOBILITY LLC	529910	AT&T Mobility
	AT&T MOBILITY LLC	539010	AT&T Mobility
	BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
	BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
	BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
	BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
	BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
	BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
	BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
	ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
	INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
	MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
	NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
	NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility





**AT&T's fixed voice service rates for each exchange are below the FCC's 2018 \$45.38 reasonable comparability benchmark for basic residential voice service. *See Wireline Competition Bureau Announces Results of 2018 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-1093 (rel. November 8, 2017).**

**AT&T has at least one broadband service offering that is priced at or below the FCC's 2018 reasonable comparability benchmark for broadband service. For example, AT&T's 10 Mbps download speed, 1 Mbps upload speed, with 170 GB monthly usage allowance that is priced at \$70 is below the FCC's reasonable comparability benchmark of \$87.68 for that service. See *Wireline Competition Bureau Announces Results of 2018 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-1093 (rel. November 8, 2017).**

## Template for Reporting Community Ancho

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**or Institutions (Lines 2018, 3012B, and 4003B)**

**Street Address**

**State**

**Zip**