

Antonia Hover

From: Cristina Slaton
Sent: Monday, January 13, 2020 9:14 AM
To: Commissioner Correspondence
Subject: Docket Correspondence
Attachments: Docket NO 20190071-WS; Deer Creek water rates; Docket #20190071-ws; Deer Creek Docket # 20190071-WS; Docket No. 20190071-WS; Deer Creek - rate increases

Good morning,

Please place the attached emails in Consumers and Their Representatives, in Docket No. 20190071-WS.

Thank you,

Cristina Slaton
Executive Assistant to Commissioner Polmann
PH: (850) 413-6018
FX: (850) 413-6019
cslaton@psc.state.fl.us

Antonia Hover

From: Marianne Borst <marianneborst@gmail.com>
Sent: Monday, January 13, 2020 6:19 AM
To: Office of Commissioner Polmann
Subject: Docket NO 20190071-WS

Dear Commissioner Polmann

I am William "Bill" Bayer a member of Fawn Ridge. We have been informed of a very large water cost increase due to a 30,000 gallon water loss. Where did it go? I know for a fact that our water meter is ready daily. Why are we being billed for the water loss when Fawn Ridge has not lost any water.

There are many people at Fawn Ridge who are on a very limited income - and it only gets worse with the increase Medicare premiums, copays, prescription cost not to mention other daily living cost: gas, food, and more.

I recently lost my wife of 60years so have incurred funeral expenses. I also help support our handicap son who lives in a group home with his expenses since again social security does not cover all his expenses.

Why did it take so long to find the water loss? Who is responsible for this? Where's the justice! I believe far is far. The right thing should be done. Please vote NO regarding the 300% increase.

Sincerely,

William H. Bayer

Antonia Hover

From: Kathryn Jesse <pennypoke46@gmail.com>
Sent: Sunday, January 12, 2020 9:36 AM
To: Office of Commissioner Polmann
Subject: Deer Creek water rates

Dear sir,

As a resident of Deer Creek Golf and RV resort, the water rate increase would be a financial hardships on my family and would cause us to have to leave this lovely community. Please don't allow this increase.

Sincerely,
William Jesse

Antonia Hover

From: John Grobe <jggisis@gmail.com>
Sent: Saturday, January 11, 2020 7:04 PM
To: Office of Commissioner Polmann
Subject: Docket #20190071-ws
Attachments: IMG_3212.JPG; ATT00001.txt

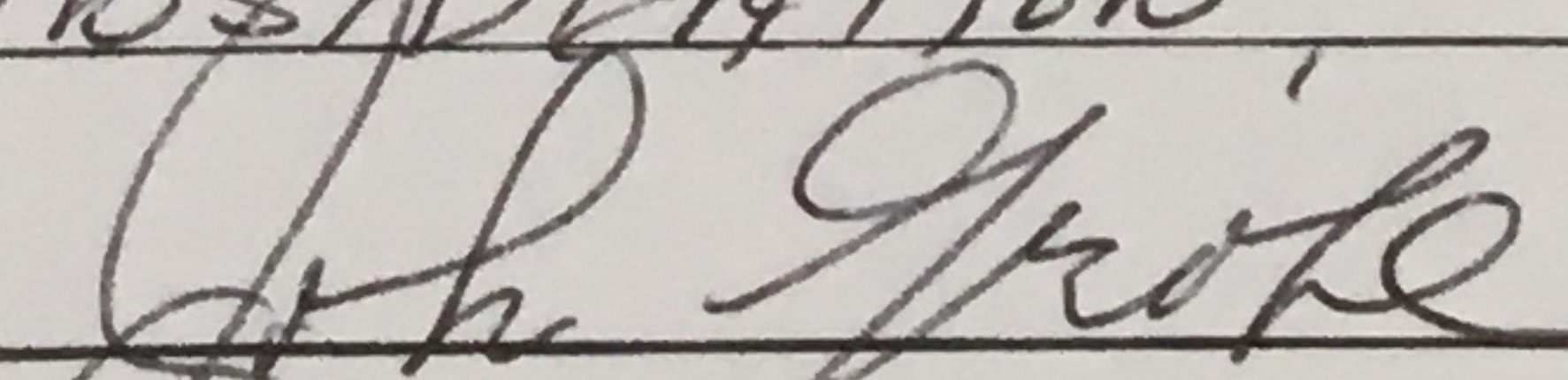
Application for increase in water rates in Polk County by
Deer Creek RV Golf & Country Club, Inc.

DOCKET NO. 20190071-WS

Name JOHN GROBE

Address 42759 HIGHWAY 27
DAVENPORT, FL 33837

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
I AM A 69 YEAR OLD DISABLED SENIOR. AT DOCTORS DIRECTION I SEARCHED ALL OVER THE COUNTRY FOR AN AFFORDABLE LIVING SITUATION WHERE I WOULD HAVE ACCESS TO THE UNIQUE SPECIALIZED MEDICAL CARE I REQUIRE. FAWN RIDGE/ ^{DEER} CREEK V.D.I. MEETS THIS SPECIAL DISABILITY NEED IN A UNIQUE, VIRTUALLY IRREPLACABLE WAY. INCREASED UTILITY EXPENSES WILL BE AN EXTREME FINANCIAL BURDEN, ADDING TO WHAT ARE ALREADY CRITICAL OUT OF POCKET MEDICAL EXPENSES. PLEASE VOTE NO TO THE PROPOSED 300% INCREASE TO THE WATER ADJUSTMENT - DOCKET # 20190071-WS. THANKYOU FOR YOUR CONSIDERATION.


FOLD & TAPE -- See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

Dated: January 10, 2020
Laurie L. Gilbert



Antonia Hover

From: Bonnie_ray@rayconsulting-llc.com
Sent: Saturday, January 11, 2020 4:59 PM
To: Office of Commissioner Polmann; Office Of Commissioner Graham; Office Of Commissioner Clark; Office of Commissioner Brown; Office of Commissioner Fay
Subject: Deer Creek Docket # 20190071-WS
Importance: High

December 19, 2019

REFERENCE : Docket No. 20190071-WS

Application for increase in water rates in Polk County by : Deer Creek RV Golf & Country Club, Inc.

Dear Chairman Graham and Commissioners Mr. Clark, Ms. Brown, Mr. Polmann, Mr. Fay

We have lived in Deer Creek RV Golf & Country Club, Inc since 2006. We first moved into Deer Creek our maintenance fees were \$107 a month. Once the property was sold to Deer Creek RV Golf & Country Club, Inc., we have had rate increases every year and currently we pay \$253 a month.

Now they've taken over the water utility they are requesting an increase in the water/sewer usage by 130%. This shows a propensity to increase fees. This is a 55+ community and most of the residents are on fixed income or social security. I'm sure you realize social security increase will be 1.6% for 2020.

We pray that you will review and vote No on this increase because it is exorbitant, extravagant, inordinate, excessive, beyond a normal limit. As you can understand we can't state enough that we consider this increase too great to be reasonable or acceptable.

Again, we appreciate your consideration in this matter and hope that it doesn't just receive a rubber stamp of approval.

Sincerely,

Bennie & Bonnie Ray
2516 St George Dr.
Davenport, FL 33837

Our current water/sewer bill this month is \$54.76, the increase requested by Deer Creek RV Golf & Country Club, Inc. would have made our bill \$126.10 for this month. Some of our residents have stated this would be their grocery money if having to pay such an increase.

Antonia Hover

From: Joyce Payne <paynejoyce@roadrunner.com>
Sent: Friday, January 10, 2020 11:30 PM
To: Office of Commissioner Polmann
Subject: Docket No. 20190071-WS
Attachments: image0.jpeg; ATT00001.txt

Application for increase in water rates in Polk County by

Deer Creek RV Golf & Country Club, Inc.

DOCKET NO. 20190071-WS

Name Bruce & Joyce Payne
Address 42759 Highway 27
Davenport, Florida 33837

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

To Whom it May Concern:

I'm addressing water charge increase 307% to Fawn Ridge. This is just WRONG! We are on fixed incomes. Social Security increase of 2% while expenses skyrocket - medicare, supplemental insurance, prescriptions, car insurance, groceries - there is "NO" room in our budget. (Bruce) is on medical disability as Viet Nam Veteran - Agent Orange - prostate cancer. This increase is extremely excessive. We set our retirement years ago and incur unnecessary expenses daily.

Please VOTE "NO" on this increase!

Joyce & Bruce Payne

FOLD & TAPE - See back for address

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Antonia Hover

From: MikeAnita Stewart <anitamikie@hotmail.com>
Sent: Friday, January 10, 2020 6:54 PM
To: Office of Commissioner Polmann
Subject: Deer Creek - rate increases

Docket #20190071-WS

I am on the Board of Directors at Deer Creek Phase II UDI at Fawn Ridge. Deer Creek Utility has requested a rate increase of over 300% in our water rate and 40% in our sewer rate. It was presented to us at their December 17, 2019, meeting that Deer Creek Utility was almost \$200,000 in debt and the Utility needed to raise water and sewer rates to offset this deficiency. Is this a creative accounting deficit? It doesn't make sense that their accountants didn't advise them of this issue, especially during their start up in 2018. Fawn Ridge owners are against this dramatic increase. Please advise the PSC that an increase of a more realistic amount would be appreciated.

Thank you,
Anita Stewart
Vice-President
Deer Creek Phase II UDI
At Fawn Ridge
231-571-5710