

January 6, 2021

**E-PORTAL FILING**

Mr. Adam Teitzman, Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: **[New Filing] In re: Application of Bright House Networks Information Services (Florida), LLC for Designation as an Eligible Telecommunications Carrier to Receive Rural Digital Opportunity Fund Auction (Auction 904) Support for Voice and Broadband Services**

Dear Mr. Teitzman:

Attached for filing, please find the Application of Bright House Networks Information Services (Florida), LLC for Designation as an Eligible Telecommunications Carrier to Receive Rural Digital Opportunity Fund Auction (Auction 904) Support for Voice and Broadband Services. Included with this Application are Exhibits A – E, of which Exhibit E is considered confidential and submitted herewith in redacted version only. Highlighted and redacted versions of Exhibit E are being submitted under separate cover along with a “claim” of confidentiality pursuant to Rule 25-22.006(5), Florida Administrative Code.

Thank you for your assistance with this filing. As always, please don't hesitate to let me know if you have any questions or concerns.

Kind regards,



Beth Keating  
Gunster, Yoakley & Stewart, P.A.  
215 South Monroe St., Suite 601  
Tallahassee, FL 32301  
(850) 521-1706

Enclosure (Application)



receipt of RDOF Auction funding and building to these unserved areas, however, is conditioned upon BHNIS obtaining designation as an ETC in those RDOF Census Blocks.<sup>6</sup> Accordingly, BHNIS seeks ETC designation in the RDOF Census Blocks in Florida for which BHNIS was assigned CCO Holdings' winning bids in the RDOF Auction.

Section 214(e)(2) of the Act authorizes the Commission to designate a company that meets the requirements of 47 U.S.C. § 214(e)(1), such as BHNIS, as an ETC and the Commission is likewise authorized by Chapter 364, Florida Statutes, to make the requested designation.<sup>7</sup> As demonstrated in this Application, BHNIS meets all requirements for ETC designation. Further, as shown by the descriptions herein, designating BHNIS as an ETC in the RDOF Census Blocks would allow BHNIS, either directly or through its affiliates,<sup>8</sup> to bring high-quality, innovative voice and broadband Internet access services to consumers in unserved portions of Florida, advance the goals of universal service, and serve the public interest.

Ensuring that high-speed broadband service is available to those without access in Florida has been a major priority of the state's lawmakers and other public officials. By granting this Application, the Commission has the potential to bring significant public and private investment to Florida and to advance the state's goals in making sure that more of its citizens have access to high-speed broadband Internet services. The FCC estimates that Florida has more than 141,625 unserved residential and small business locations,<sup>9</sup> and granting this Application will help to lower

---

<sup>6</sup> See *Auction 904 Results Notice*, at ¶ 36.

<sup>7</sup> See Order No. PSC-05-0324-PAA-TX (Mar. 25, 2005) (designating Knology of Florida, Inc. as an ETC) and Order Nos. PSC-2012-0552-PAA-TP (Oct. 12, 2012) and PSC-2012-0500-PAA-TP (Sep. 28, 2012) (designating Cox Florida Telecom, LP as an ETC).

<sup>8</sup> While the entity seeking ETC designation will directly provide the supported Lifeline voice services, different Charter affiliated entities may directly provide the broadband Internet access services and non-Lifeline voice services in the RDOF Census Blocks.

<sup>9</sup> See *Auction 904 Results Notice*, at Attachment B, p. 1. The FCC defines "locations" as "housing units" and "small businesses" that receive "consumer-grade broadband service." See *Wireline Competition Bureau Provides Guidance to Carriers Receiving Connect America Fund Support Regarding Their Broadband Location Reporting Obligations*, Public Notice, WC Docket No. 10-90, DA 16-1363 (2016).

that number substantially. Participation through RDOF presents a unique opportunity for Florida to do substantially more to bridge the digital divide in unserved areas.

In support of its Application, BHNIS states as follows:

**I. OVERVIEW OF BHNIS AND CHARTER**

***BHNIS.*** BHNIS is a Delaware limited liability company with a place of business at 12405 Powerscourt Drive, St. Louis, Missouri 63131. BHNIS is a majority owned and wholly controlled subsidiary of Charter Communications, Inc. (“Charter”), which is headquartered at 400 Atlantic Street, Stamford, Connecticut 06901. CCO Holdings and BHNIS are both subsidiaries of Charter. A copy of BHNIS’s registration with the Florida Secretary of State is attached as Exhibit C. BHNIS is authorized by the Commission to provide local exchange telecommunications services in Florida. A copy of BHNIS’s authorization is attached as Exhibit D.

***Charter.*** Charter is a leading broadband connectivity company, serving more than 30 million customers nationwide. Under the brand name Spectrum, the company offers a suite of advanced communications services, including broadband Internet access, cable video, voice, and mobile services.<sup>10</sup> Through its subsidiaries, Charter provides these services in 41 states, including to approximately 2.5 million customers in Florida.

Helping to drive Charter’s rapid growth is Charter’s strong network investment which has significantly enhanced Charter’s broadband Internet access service and allowed Charter to better serve its customers in both urban and rural communities across the United States. In 2018-2019, Charter extended its network to more than 1.5 million unserved homes and businesses, 30% of

---

<sup>10</sup> Certain of the subjects and benefits discussed in this filing pertain to non-jurisdictional products and services. While those items are included herein in order to provide a comprehensive view of the public interest benefits of designating BHNIS as an ETC, BHNIS respectfully reserves all rights relating to the inclusion of or reference to such information, including without limitation BHNIS’s legal and equitable rights relating to jurisdiction, filing, disclosure, relevancy, due process, review, and appeal.

which were in rural areas. And, from 2015 to 2019, Charter invested nearly \$40 billion in infrastructure and technology to expand the reach of its network.

Charter's customers directly benefit from Charter's commitment to and investment in its network. The FCC recently reported that Charter had one of the fastest, most consistent broadband Internet download speeds in the industry, including at peak times of the day when customer Internet usage is the highest.<sup>11</sup> Additionally, recognizing Charter's experience and commitment to its customers, its network, and its products, *Multichannel News* recently awarded Charter as its "Operator of the Year for 2020."<sup>12</sup> With millions working and learning from home due to the COVID-19 pandemic, access to dependable, high-speed broadband Internet access services and reliable voice services has never been more important, especially in the unserved areas comprising the RDOF Census Blocks. Further, Charter's network investment has spurred the development of products such as Charter's Spectrum Mobile service, which relies on the use of the Verizon Wireless mobile network and Charter's own broadband network infrastructure to provide fast, reliable broadband and voice services from customers' mobile phones.

Charter is committed to being part of a comprehensive solution to close the digital divide throughout the United States. With more than \$1.2 billion in RDOF funding awarded to the company across the country, Charter plans to continue its efforts as a leader in rural broadband

---

<sup>11</sup> See *Ninth Measuring Broadband America Fixed Broadband Report, A Report on Consumer Fixed Broadband Performance in the United States*, FCC Office of Engineering and Technology (Aug. 3, 2020), pp. 15-16.

<sup>12</sup> See *Cover Story: Charter's 'Giffen Good,'* MultiChannel News (Sept. 28, 2020), <https://www.nexttv.com/features/cover-story-charters-giffen-good#:~:text=Charter%2C%20the%20Multichannel%20News%20Operator%20of%20the%20Year,it%20completed%20the%20purchase%20of%20Time%20Warner%20Cable> (last visited Dec. 13, 2020) (stating that Charter "has managed record broadband and positive video subscriber growth during the pandemic by sticking to its game plan, initiated more than four years ago ... [including setting] out to make Charter's plant across its 41-state footprint fully digital (achieved in 2018), to roll out DOCSIS 3.1 (completed in 2018), to uniformly align products and packaging across all markets (as of Q4 2019, 85% of its customers were in Spectrum pricing and packaging) and to raise broadband speeds (in 2019, it raised the minimum speed to 200 Megabits per second for 60% of the footprint and that rate continues to grow; the remaining 40% are at 100 Mbps).").

deployment, bringing innovative, high-quality voice and broadband Internet access service offerings to unserved communities, including in Florida. In fact, according to the FCC, it assigned Charter the most locations of any provider that participated in the RDOF Auction.

Additional information discussing Charter's RDOF funding in Florida is described at Exhibit E, which is being provided to the Commission in accordance with the Commission's requirements for confidential information.

**A. RDOF Support Assigned to BHNIS Will Enable Charter to Extend Voice Services to the RDOF Census Blocks**

Charter provides voice communications services to over 9.3 million residential customers throughout its 41-state footprint using interconnected Voice over Internet Protocol technology.<sup>13</sup> Charter's voice service offering includes unlimited long distance calling in the United States, Canada, Puerto Rico, the US Virgin Islands, and Guam. Calling features include voicemail, call waiting, caller ID, call forwarding, and other features, at no additional charge. In addition, the E911 feature automatically provides the emergency service operator with a caller's phone number and location. With respect to its residential voice services, Charter offers customers a simplified pricing structure with plans that include all applicable fees<sup>14</sup> – thus permitting such customers to know their total costs in advance of choosing Charter's services, rather than facing a variety of complicated surcharges after they receive their first billing statement.<sup>15</sup>

The RDOF support assigned to BHNIS will help enable it to extend and maintain Charter's voice services to and within the RDOF Census Blocks.

---

<sup>13</sup> See Press Release, Charter Communications, Inc., *Charter Announces Third Quarter 2020 Results* (Oct. 30, 2020), <https://corporate.charter.com/newsroom/charter-announces-third-quarter-2020-results>.

<sup>14</sup> The rates, terms and conditions of Charter's voice service plans are subject to change in accordance with applicable federal and state regulations.

<sup>15</sup> BHNIS remits fees, such as federal or state universal service fund fees or E911 fees, to the appropriate regulatory agencies, where required, and in accordance with law, but does not generally collect them as separate line items on the bill, in addition to the monthly rate that residential customers pay for BHNIS's voice service. All such fees are described in BHNIS's invoices for voice service in accordance with applicable federal and state billing requirements.

**B. RDOF Support Assigned to BHNIS Will Enable Charter to Extend Broadband Internet Access Services to the RDOF Census Blocks**

Charter's broadband Internet access services deliver industry-leading speeds to the vast majority of its 26.8 million residential broadband Internet customers.<sup>16</sup> Charter now offers minimum download speeds of at least 200 Mbps in 60% of Charter's national footprint, and 100 Mbps everywhere else in the footprint—including households and small businesses in rural areas. On December 17, 2020, Charter announced that it plans to double Charter's broadband Internet access service starting speeds in 17 U.S. markets, including in and around Orlando and Tampa, Florida, making 200 Mbps the starting flagship speed in 75% of Charter's communities. These speed enhancements will be available to new customers immediately. Existing customers will receive these speed increases with new Charter broadband Internet access service packages during the first quarter of 2021.<sup>17</sup>

Charter also offers a 1 Gbps connection with maximum download speeds of up to 940 Mbps to the vast majority of those same households, as well as to small and medium-sized businesses.<sup>18</sup> Additionally, recognizing the need for fast, reliable broadband service for community anchor institutions, Charter offers 10 Gbps symmetrical speed broadband Internet connections to schools, libraries, hospitals, and other important community institutions.

The RDOF support assigned to BHNIS will enable it to extend Charter's broadband Internet access services to the RDOF Census Blocks in Florida. The terms of the support assigned to BHNIS will require it to offer Charter's 1 Gbps connections in the RDOF Census Blocks. According to the FCC, these areas are currently unserved by any broadband provider offering

---

<sup>16</sup> See *supra* note 13.

<sup>17</sup> See Press Release, Charter Communications, Inc., *Spectrum Doubles Spectrum Internet Starting Speed to 200 Mbps in 17 Markets* (Dec. 17, 2020), <https://corporate.charter.com/newsroom/spectrum-doubles-internet-starting-speed-to-200-mbps>.

<sup>18</sup> See *supra* note 13.

service at or above 25/3 Mbps. Granting this Application will help extend broadband and unleash tremendous benefits to the communities within these RDOF Census Blocks. Charter's broadband deployment demonstrates its commitment to developing and deploying innovative broadband technology and services in unserved and/or rural areas.

Additionally, Charter's services will provide new and innovative services to previously unserved customers in the RDOF Census blocks, including by providing relief to customers struggling as a result of the COVID-19 pandemic. It will allow students and households to get or stay connected, and expand broadband Internet access and adoption among low-income households.

As part of its current broadband Internet access service plans, Charter offers *Spectrum Internet Assist*, a program for low-income households, which is available in its service area in Florida and elsewhere.<sup>19</sup> Charter does not require customers to sign long-term contracts for its services nor does the company impose early termination fees for failing to fulfill them.<sup>20</sup> Charter maintains a focus on ensuring that the broadband user experience is a positive one.<sup>21</sup>

---

<sup>19</sup> See *Spectrum Internet Assist*, Spectrum, <https://www.spectrum.com/browse/content/spectrum-internet-assist> (last visited Nov. 24, 2020). The rates, terms and conditions of Charter's *Spectrum Internet Assist* program are subject to change.

<sup>20</sup> The rates, terms and conditions of Charter's Internet services are subject to change.

<sup>21</sup> In the years ahead, cable providers will deploy revolutionary 10 Gbps networks within their footprints. See Press Release, NCTA, *Introducing 10G: The Next Great Leap for Broadband* (Jan. 7, 2019), <https://www.ncta.com/media/mediar-room/introducing-10g>. Successful 10 Gbps field tests by cable providers in residential settings have already occurred, and CableLabs has released specifications for DOCSIS 4.0, a new technical standard, to bring 10 Gbps speed capabilities to consumers. 10 Gbps will deliver to customers broadband speeds 10 times faster than what is delivered by today's networks and will have the speed and capacity to change the way we live.



## II. COMMUNICATIONS AND CORRESPONDENCE

Pleadings, orders, notices or other correspondence and communications regarding this

Application should be provided to:

Daniel Gonzalez  
Group VP – State Regulatory Affairs  
Charter Communications, Inc.  
601 Massachusetts Ave.  
Suite 400 West  
Washington, DC 20001  
Tel: (202) 370-4282  
Email: [Dan.Gonzalez@charter.com](mailto:Dan.Gonzalez@charter.com)

and

Michael R. Moore  
Group VP Law – Telephone Regulatory  
Charter Communications, Inc.  
12405 Powerscourt Drive  
St. Louis, Missouri 63131  
Tel: (314) 394-9007  
Email: [Michael.Moore@charter.com](mailto:Michael.Moore@charter.com)

With copies to:

Beth Keating  
Gunster  
215 South Monroe Street, Suite 601  
Tallahassee, FL 32301  
Tel: (850) 521-1706  
Email: [Bkeating@gunster.com](mailto:Bkeating@gunster.com)

and

Charles A. Hudak  
Joel L. Thomas  
Friend, Hudak & Harris, LLP  
3 Ravinia Drive, Suite 1700  
Atlanta, Georgia 30346  
Tel: (770) 399-9500  
Email: [Chudak@fh2.com](mailto:Chudak@fh2.com)  
Email: [Jthomas@fh2.com](mailto:Jthomas@fh2.com)

### **III. CHARTER'S PARTICIPATION IN THE RDOF AUCTION**

#### **A. Background on the RDOF Auction**

On February 7, 2020, the FCC issued a Report and Order establishing the Rural Digital Opportunity Fund, in which service providers would compete to receive up to \$20.4 billion to offer voice and broadband services in unserved high-cost areas.<sup>22</sup> Under this program the FCC will disburse federal universal service funds on a technology neutral basis to providers—including competitive local exchange carriers, cable operators, fixed wireless ISPs, satellite broadband providers, electric co-ops and electric utilities—for deploying voice and broadband-capable networks in these unserved areas.

#### **B. CCO Holdings' Selection as a Winning Bidder and Assignment to BHNIS**

The FCC's December 7, 2020 *Auction 904 Results Notice* announced that CCO Holdings was among the winners of the recently concluded RDOF Auction.<sup>23</sup> Specifically, the FCC announced CCO Holdings as a winning bidder in 2,308 Census Blocks in Florida. As stated above, in accordance with the FCC's procedures allowing winning bidders to divide and assign their bids to affiliated operating companies within the relevant state,<sup>24</sup> CCO Holdings assigned its winning bids in Florida to BHNIS. BHNIS must demonstrate to the FCC that it has been designated as an ETC in the RDOF Census Blocks where CCO Holdings was the winning bidder in Florida. The FCC's deadline for BHNIS to submit appropriate documentation of the ETC designation is June 7, 2021.<sup>25</sup>

---

<sup>22</sup> *Rural Digital Opportunity Fund*, Report and Order, 35 FCC Rcd 686 (2020) (“*RDOF Order*”).

<sup>23</sup> See *Auction 904 Results Notice*, at Attachment A, p. 4.

<sup>24</sup> See *Auction 904 Procedures Public Notice*, at ¶ 43.

<sup>25</sup> See *Auction 904 Results Notice*, at ¶ 36.

### **C. Need for Expedited ETC Designation**

As noted, CCO Holdings has been selected as a winning bidder in the RDOF Auction for 2,308 Census Blocks in Florida. The timeframe for BHNIS to obtain ETC designation is short and, so that BHNIS may plan its RDOF construction and deployment schedule, BHNIS respectfully requests that the Commission grant BHNIS ETC designation on an expedited basis. Granting this Application on an expedited basis will benefit the citizens of Florida by allowing BHNIS to meet its RDOF deployment milestones for voice and broadband Internet services in the RDOF Census Blocks and by allowing customers the opportunity to reap the benefits of Charter's broadband services, including by participating in telemedicine, remote work and remote education.. Expedited Commission action would serve the public interest and advance the goals of universal service by expediting the deployment of high-quality, innovative voice and broadband Internet services in these unserved portions of Florida.

### **IV. BHNIS'S FINANCIAL AND TECHNICAL QUALIFICATIONS**

Charter is one of the nation's leading providers of broadband Internet access services and voice services, and Charter has played a significant role in expanding the availability of these services—especially broadband Internet access services—across the United States. Indeed, BHNIS and its affiliates currently provide high-quality voice and broadband services to approximately 26.8 million residential Internet access service customers and 9.3 million residential voice service customers in 41 states, including many in rural and “high cost” areas.

BHNIS is highly qualified to meet the FCC's RDOF service obligations given Charter's proven track record of financial, managerial, technical and commercial success operating as an existing provider of broadband Internet and voice services. In 2019, Charter generated over \$45 billion in revenue from the provision of all of Charter's services, along with approximately \$6.5

billion in income from its operations.<sup>26</sup> BHNIS will draw upon Charter's financial capability and extensive teams of experienced engineers with expertise in the fields of communications technology, hardware design, software development, data analytics, and networking to construct and/or install the networks and infrastructure necessary to provide the required services in the RDOF Census Blocks. Additionally, BHNIS will leverage the significant operational, managerial and technical expertise of Charter to perform all billing, installation, customer service, and other matters related to providing its services in Florida. The Charter corporate family has extensive experience managing the technical and customer service-related issues associated with the provision of mass-market consumer voice and broadband Internet access (as well as other communications services). Charter monitors its network performance on a 24/7/365 basis and has implemented procedures to leverage its extensive engineering resources quickly and effectively to install, modify, repair, and/or restore services, as necessary.

This expertise made it possible for CCO Holdings to confidently participate in the RDOF auction with the certainty that BHNIS will be able to fulfill its RDOF network and service obligations.

V. **BHNIS MEETS ALL FEDERAL STATUTORY AND REGULATORY REQUIREMENTS FOR ETC DESIGNATION**

BHNIS meets all applicable federal requirements for designation as an ETC in Florida, including 47 U.S.C. § 214(e) and 47 C.F.R. §§ 54.201 *et seq.*, as follows.

1) For purposes of its ETC designation, BHNIS will operate as a common carrier and offer interstate and intrastate communications on a common carrier basis in the RDOF Census Blocks. Designation as an ETC is a predicate to BHNIS's eligibility to receive RDOF support to

---

<sup>26</sup> See *Annual Report*, Charter Communications, Inc. (2019), <https://ir.charter.com/financial-information/annual-reports>.

provide voice and broadband Internet services in the RDOF Census Blocks (47 U.S.C. § 214(e)(1); 47 C.F.R. § 9.3; 47 C.F.R. § 54.201(d)).

2) Charter is a facilities-based broadband Internet access and voice service provider, with its own network, gateways, switching facilities, and other associated facilities. BHNIS will offer the RDOF supported services using its own facilities within the meaning of the FCC's rules or a combination of its own facilities and resale of another carrier's services (47 U.S.C. § 214(e)(1)(A); 47 C.F.R. § 54.201(d)(1)) within the RDOF Census Blocks.

3) As required by 47 C.F.R. § 54.101, BHNIS, either directly or through an affiliate, will offer voice services and broadband Internet access services supported by federal universal service support mechanisms, including the following capabilities within the RDOF Census Blocks:<sup>27</sup>

Voice Grade Access to the Public Switched Telephone Network – BHNIS meets this requirement through the provision of a competitive voice service that includes minutes of use for local service provided at no charge to end users and access to emergency services via 911 or E911, wherever available from local government or public safety organizations.<sup>28</sup> Toll limitation services will also be offered to qualifying low income consumers as provided in the FCC's rules (47 C.F.R. § 54.101(a)(1)) in the RDOF Census Blocks.

Broadband Internet Access Service – Charter's broadband Internet access service provides the capability to transmit data to, and receive data from, all or substantially all Internet endpoints,

---

<sup>27</sup> Charter's broadband Internet access and voice services are provided through subsidiaries controlled and majority owned by Charter. While the entity seeking ETC designation will directly provide the supported Lifeline voice services, different Charter affiliated entities may directly provide the broadband Internet access services and non-Lifeline voice services in the RDOF Census Blocks.

<sup>28</sup> See Section I(A) of this Application for a detailed description of Charter's voice service.

including any capabilities that are incidental to and enable the operation of the communications service (47 C.F.R. § 54.101(a)(2)) in the RDOF Census Blocks.

BHNIS commits that these services will be provided consistent with applicable high-cost universal service support rules (47 C.F.R. § 54.101(c)) in the RDOF Census Blocks. BHNIS will also ensure that Lifeline voice and broadband Internet services are offered in accordance with the FCC's rules in all Census Blocks where BHNIS has been assigned RDOF support (47 C.F.R. § 54.101(d)). Moreover, for its Lifeline voice service offering, BHNIS will offer to Lifeline-eligible customers a Charter voice service plan, as described above, at the discounted Lifeline voice service rate in the RDOF Census Blocks. This voice service plan is comparable (if not superior) to the Lifeline voice service offerings of other Lifeline providers in Florida.

4) BHNIS will offer its voice service as a standalone service and at rates that are reasonably comparable to urban rates (47 U.S.C. § 254(b)(3); 47 C.F.R. § 54.313(a)(3)) in the RDOF Census Blocks.<sup>29</sup>

5) In the RDOF Census Blocks, BHNIS will advertise the availability of its universal service offerings and charges for such offerings using media of general distribution (47 U.S.C. § 214(e)(1)(B); 47 C.F.R. § 54.201(d)(2)), and in a manner reasonably designed to reach those likely to qualify for the service (47 C.F.R. § 54.405(b)).

6) BHNIS will provide the supported services throughout the designated RDOF Auction assigned Census Blocks where it has customers (47 U.S.C. § 214(e)(1); 47 C.F.R. § 54.201(d)).

---

<sup>29</sup> See *RDOF Order*, at ¶ 42.

7) BHNIS certifies that, in accordance with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7(a), it will use federal universal service support only for the provision, maintenance, and upgrading of facilities and services for which the universal service support is intended.

8) BHNIS further certifies that it meets all applicable requirements for designation as an ETC under 47 C.F.R. § 54.202 as follows:

Compliance with Applicable Service Requirements. BHNIS certifies that it will comply with the service requirements applicable to the support that it receives,<sup>30</sup> including the requirements of the RDOF Auction.

Ability to Remain Functional in Emergency Situations. Charter has been providing voice and broadband Internet access services to customers on a 24/7/365 basis for almost twenty years. As part of providing these services, it is necessary to have in place contingency plans for emergency situations for each of Charter's major network hubs and/or facilities that are geographically distributed across the United States. These plans contain activation, staffing, escalation, and communication procedures to identify and respond to such emergencies. Additionally, all switching facilities are equipped with independent power generators and sufficient fuel to operate for several days to mitigate commercial power outages. The design of these facilities contains multiple levels of redundancy and autonomy that also mitigate the need for dedicated human interaction. BHNIS will apply this successful model to its RDOF services in the RDOF Census Blocks.

**VI. BHNIS WILL COMPLY WITH FLORIDA'S LIFELINE AND TRANSITIONAL PROGRAM REQUIREMENTS**

By Rule 25-4.0665, Florida Administrative Code, the Florida Commission has adopted the FCC's requirements for Lifeline service providers as set forth in Title 47, Code of Federal

---

<sup>30</sup> 47 C.F.R. § 54.202(a)(1)(i).

Regulations, Part 54, Subpart E. BHNIS acknowledges that Florida also has specific statutory and rule requirements pertaining to Lifeline, namely those set forth in Section 364.10, Florida Statutes, and Rule 25-4.0665, Florida Administrative Code, and that the Commission can revoke a provider's ETC designation for failure to comply with those requirements, as well as for failure to utilize USAC disbursements consistent with federal regulations and guidelines.<sup>31</sup> BHNIS also understands that, in accordance with Section 364.105, Florida Statutes, Florida maintains a transitional discount program for those customers no longer eligible for Lifeline. BHNIS will comply with these requirements for Lifeline services and other supported services offered in the RDOF Census Blocks. Specifically, in the RDOF Census Blocks, BHNIS will:

1. Use the National Verifier when helping consumers in the RDOF Census Blocks apply for the Lifeline program;
2. Accept FCC Form 5629 (both English and Spanish versions) when certifying new Lifeline customers, and accept FCC Form 5630 when recertifying customers, and utilize FCC Form 5631 when obtaining information necessary to certify a customer is eligible for Lifeline;
3. Accept applications for Lifeline Service via U.S. Mail, facsimile, and electronically;
4. Comply with and participate in the Simplified Enrollment Process, as set forth in Rule 25-4.0665(6), Florida Administrative Code, including maintaining a current email address with the Commission for purposes of receiving notifications that

---

<sup>31</sup> BHNIS acknowledges that the Commission may revoke ETC designation for failure to provide service via technology not approved by the Commission, such as wireless service, as described in Order No. PSC-2019-0526-FOF-TX.



applications are available for retrieval and contact information for company representatives responsible for managing customer accounts;

5. Not impose additional verification requirements beyond those set forth in Rule 25-4.0665, F.A.C.;
6. Notify an applicant for Lifeline Service as required by the Rule when an application is rejected, along with the Commission, and provide the reason for such rejection;
7. Provide notice to any Lifeline customer prior to termination of Lifeline service, which notice will include information regarding the availability of the transitional discounted service option per Section 364.105, F.S.;
8. Allow a customer notified of pending Lifeline Service termination 60 days to demonstrate eligibility to maintain Lifeline Service;
9. Not disconnect, or refuse to reconnect, Lifeline customers for non-payment of toll charges;
10. Offer a 30% discount for one year for former Lifeline customers no longer eligible for Lifeline Service;
11. Maintain required Company Lifeline Service program information with the Universal Service Administrative Company;
12. Advertise the availability of Lifeline Service throughout its service area, including the discounted charges, or provide a toll-free contact number and website address where interested customers may view the applicable charges;
13. File all reports required by 47 C.F.R. §54.422(c) with the Commission;
14. Make toll blocking available for no fee to Lifeline customers and not require a deposit from those Lifeline customers that elect toll blocking;

15. Not charge Lifeline customers a monthly number portability charge;
16. Maintain Lifeline customer information as confidential to be disclosed only as provided by Section 364.107, F.S.; and
17. Allow access to its books and records, as necessary for Commission audit of federal universal service fund disbursements with respect to its services offered in the RDOF Census Blocks.

## VII. DESIGNATION OF BHNIS AS AN ETC IS IN THE PUBLIC INTEREST

As a winning bidder in the RDOF Auction, BHNIS is eligible to receive funding to bring high-quality, innovative voice and broadband Internet access services to consumers in unserved portions of Florida. The RDOF funding assigned to BHNIS will help enable it to “[b]ring digital opportunity to Americans living on the wrong side of the digital divide,”<sup>32</sup> and thereby advance the goals of universal service. Expedited Commission action on this Application serves the public interest by accelerating the deployment of high-quality, innovative voice and broadband Internet access services in unserved portions of Florida that BHNIS and its affiliates will serve in the RDOF Census Blocks.

### A. Broadband Deployment Will Promote New Investment, Job Growth And Opportunities in Florida

Bringing broadband to unserved areas of Florida has been a major priority of Florida’s lawmakers. As House Speaker-designate Chris Sprowls recently recognized “Without access to a reliable internet connection or a computer, education options are limited.”<sup>33</sup> Granting this

---

<sup>32</sup> RDOF Order, at ¶ 1.

<sup>33</sup> See *Florida House Speaker-designate Sprowls Partners with Spectrum to Help Local School Close Digital Divide*, Capital Soup (Oct. 14, 2020), <https://capitalsoup.com/2020/10/14/florida-house-speaker-designate-spro-wls-partners-with-spectrum-to-help-local-school-close-digital-divide/>. See also, Press Release, Office of the Governor, *First Lady Casey DeSantis Announces Partnership with T-Mobile Project 10Million to Provide Students Free Internet Access* (Oct. 27, 2020), <https://www.flgov.com/2020/10/27/first-lady-casey-desantis-announces-partnership-with-t-mobile-project-10million-to-provide-students-free-internet-access/> (stating “If a student does not have access to technology or internet connectivity necessary for homework, it’s a disservice to their educational journey.”).

Application will serve the public interest through the deployment of broadband Internet and voice services to unserved high-cost areas in Florida. Deployment of those services will spur investment in facilities and equipment and promote new economic opportunities and job growth in Florida.

Designating BHNIS as an ETC will permit it to receive RDOF Auction funds for 2,308 Census Blocks in Florida, directly advancing the goals of the RDOF Auction and universal service in those RDOF Census Blocks. Moreover, the more than \$1.2 billion of RDOF funding assigned to Charter will help enable it to expand the availability of Charter's network and services throughout Charter's service areas, including in Florida. Charter's deployments will bring expanded voice and broadband connectivity to these areas, many of which are rural and less densely populated in Florida, which will help close the digital divide for residents of the state and expand economic opportunity and job growth in communities that will benefit from increased connectivity. State lawmakers are also calling for more access to broadband, especially in rural areas like the vast majority of those associated with the RDOF Census Blocks: "Congress must act and must act now to help ensure Americans living in rural parts of our country can participate in school, work and other activities vital to our everyday lives."<sup>34</sup> Because granting this Application will allow BHNIS to use the RDOF funds as intended to expand voice and broadband Internet access services in the RDOF Census Blocks in Florida, designating BHNIS as an ETC is in the public interest.

**B. Access to Broadband Will Transform Rural and Unserved Areas**

The availability of Charter's RDOF supported broadband Internet access services and voice services will have a transformative effect on the unserved and/or rural areas in the RDOF Census Blocks. Charter is committed to expanding access to this life-changing connectivity that will

---

<sup>34</sup> See *Ashley Moody Joins Coalition Calling for Broadband Expansion*, Florida Politics (May 23, 2020), <https://floridapolitics.com/archives/335132-ashley-moody-joins-coalition-calling-for-broadband-expansion>.

enable consumers to use new technologies, such as distance education, telemedicine, live streaming video, or interactive programming (e.g., a Zoom call). These technologies will create new opportunities for consumers in education, healthcare, business, and civic engagement activities. For example, with access to an online network made available through a Charter broadband Internet connection, an individual may start their own business or take online classes in pursuit of an education. Similarly, local businesses, through use of Charter's broadband Internet and voice services, may connect to vendors and employees, grow their sales, and create new jobs. In short, Charter's broadband Internet access and voice services will enhance the opportunities available to the consumers served by BHNIS and its affiliates in the RDOF Census Blocks.

**C. The Public Will Benefit from Charter's Experience as a Lifeline Voice Service Provider**

Charter and its subsidiaries have substantial experience in providing Lifeline voice services to low income consumers and communities, which provides BHNIS with important familiarity with the FCC's Lifeline program and with the interactions necessary with the Universal Service Administrative Company, the National Lifeline Accountability Database, and other third party Lifeline administrators. These experiences will facilitate BHNIS's swift offering of Lifeline voice services for qualifying low-income customers in the Census Blocks where BHNIS receives RDOF support in Florida.

**D. The Public Will Benefit from Charter's Customer-Oriented Policies, Such as Those During the COVID-19 Pandemic**

At the onset of the COVID-19 pandemic, Charter joined other telecommunications providers in the Keep Americans Connected Pledge. As part of that effort, Charter voluntarily committed to suspend collections and not charge late fees or terminate service for residential or small business customers who informed Charter that they were experiencing COVID-related

economic challenges. Charter extended its commitment through June 30<sup>th</sup>. During that time, Charter kept connected approximately 700,000 customers who had difficulties meeting bills because of COVID-related economic hardship. Charter has also forgiven approximately \$85 million in customer overdue balances.

Additionally, as schools across the country began to transition to remote learning in March, Charter took action to benefit students, faculty and families. Charter committed to offering broadband Internet service up to 200 Mbps for free for 60-days, including in-home Wi-Fi and a self-installation kit, to households with K-12 and/or college students or educators who did not already have a Charter broadband Internet service subscription for sixty days. Charter extended this offer through June 30<sup>th</sup> and, by the end of the 2020 school year, Charter was able to help nearly 450,000 students and teachers nationally continue schooling through remote learning. To help ease the strain for families and teachers who still lacked broadband, Charter relaunched its Remote Education Offer beginning on September 21, 2020.

Furthermore, for schools and school districts seeking to establish a centralized purchasing arrangement for the benefit of both students and teachers to support remote learning, Charter currently offers Stay Connected K-12 throughout the Charter footprint. Under Stay Connected K-12, Charter contracts directly with schools and school districts to assist them in offering high-speed broadband Internet access to students, educators and staff in their homes. Charter's Stay Connected K-12 is designed as a single-payer option for communities to allow payment by a school or school district, based upon the number of connections purchased. This partnership between Charter and the school or school district helps to ensure that learning, teaching, and working are uninterrupted by giving schools and school districts the flexibility to add students to the program, when needed, and to provide much needed in-home broadband Internet connectivity.

Lastly, recognizing the importance of digital skills during this time of unprecedented volume in distance learning and remote working, Charter has doubled the amount of funds available for its Spectrum Digital Education Grants for 2020-21.<sup>35</sup> These customer-oriented policies, along with others that Charter implements from time to time, will enhance the choices and capabilities available to the consumers served by BHNIS and its affiliates in the RDOF Census Blocks.

**E. The Public Will Benefit from BHNIS's Advanced Service Offerings**

Designating BHNIS as an ETC in the RDOF Census Blocks will promote the deployment of advanced voice and broadband Internet services in these areas. Charter is widely recognized as a premier provider of voice and broadband Internet offerings that relies on advanced systems, technologies, and infrastructure. Charter provides voice and broadband Internet services to approximately 26.8 million residential Internet access service customers and 9.3 million residential voice service customers in 41 states. Its investments have enabled it to offer minimum download speeds of at least 200 Mbps in 60% of Charter's national footprint, and 100 Mbps everywhere else in the footprint—including households and small businesses in rural areas. On December 17, 2020, Charter announced that it plans to double Charter's broadband Internet access service starting speeds in 17 U.S. markets, including in and around Orlando and Tampa, Florida, making 200 Mbps the starting flagship speed in 75% of Charter's communities. These speed enhancements will be available to new customers immediately. Existing customers will receive these speed increases with new Charter broadband Internet access service packages during the first quarter of 2021.<sup>36</sup>

---

<sup>35</sup> See *Spectrum Digital Education Grant*, Spectrum, <https://corporate.charter.com/digital-education/grants> (last visited Dec. 13, 2020).

<sup>36</sup> See *Supra* at footnote 17.

Charter also offers a 1 Gbps connection with maximum download speeds of up to 940 Mbps to the vast majority of those same households, as well as to small and medium-sized businesses. Charter's broadband Internet service offerings enable customers "to use tomorrow's Internet applications as well as today's."<sup>37</sup> These levels of service will be made available to consumers in BHNIS's RDOF Census Blocks, as well.

**F. Grant of ETC Designation to BHNIS Will Preserve and Advance Universal Service**

BHNIS's provision of supported voice and broadband Internet access services in the RDOF Census Blocks will preserve and advance universal service. In assessing the public interest merits of ETC applications, the Florida Commission has previously concluded that:

The public interest benefits of a particular ETC designation must be analyzed in a manner that is consistent with the purposes of the Act itself, including the fundamental goals of preserving and advancing universal service; ensuring the availability of quality telecommunications services at just, reasonable, and affordable rates; and promoting the deployment of advanced telecommunications and information services to all regions of the nation, including rural and high-cost areas. We have previously determined that before designating a carrier as an ETC, we shall make an affirmative determination that such designation is in the public interest, regardless of whether the applicant seeks designation in an area served by a rural or non-rural carrier.

Order No. PSC-10-0323-PAA-TP, issued in Docket No. 090245-TP, at p. 8. By the Florida Commission granting BHNIS ETC designation, BHNIS will be able to provide RDOF supported service offerings, such as Lifeline voice and broadband services, in the RDOF Census Blocks and thereby broaden the overall service availability and service options to the customers that reside in those RDOF Census Blocks. By doing so, BHNIS will advance the deployment of broadband solutions in these unserved RDOF Census Blocks utilizing Charter's network, gateways, switching

---

<sup>37</sup> RDOF Order, at ¶ 2.

facilities, and other associated facilities. Thus, granting BHNIS ETC designation will support the Florida Commission's prior ETC public interest determinations.

**VIII. CONCLUSION**

For the reasons stated herein, BHNIS respectfully requests that the Commission designate BHNIS as an ETC in the RDOF Census Blocks identified in **Exhibit A** on an expedited basis and order such other relief as may be appropriate.

Respectfully submitted,

Bright House Networks Information Services  
(Florida), LLC

By:   
Beth Keating  
Gunster  
215 South Monroe Street, Suite 601  
Tallahassee, FL 32301  
Tel: (850) 521-1706  
Email: [Bkeating@gunster.com](mailto:Bkeating@gunster.com)

Michael R. Moore  
Group VP Law – Telephone Regulatory  
Charter Communications, Inc.  
12405 Powerscourt Drive  
St. Louis, Missouri 63131  
Tel: (314) 394-9007  
Email: [Michael.Moore@charter.com](mailto:Michael.Moore@charter.com)

Charles A. Hudak  
Friend, Hudak & Harris, LLP  
3 Ravinia Drive, Suite 1700  
Atlanta, Georgia 30346  
Tel: (770) 399-9500  
Email: [Chudak@fh2.com](mailto:Chudak@fh2.com)  
Email: [Jhomas@fh2.com](mailto:Jhomas@fh2.com)



## LIST OF EXHIBITS

**Exhibit A** – List of Census Blocks Where Bright House Networks Information Services (Florida), LLC was Assigned RDOF Auction Support

**Exhibit B** – Map of Census Blocks Where Bright House Networks Information Services (Florida), LLC was Assigned RDOF Auction Support

**Exhibit C** – Copy of Bright House Networks Information Services (Florida), LLC's Florida Secretary of State Registration

**Exhibit D** – Copy of Bright House Networks Information Services (Florida), LLC's Authorization to Provide Competitive Local Exchange Services in Florida

**Exhibit E** – RDOF Funding Information (**Confidential – Redacted**)

**EXHIBIT A**

**Exhibit A** – List of Census Blocks Where Bright House Networks Information Services (Florida), LLC was Assigned RDOF Auction Support

**BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC**

**CENSUS BLOCKS<sup>1</sup>**

120010009011000	120174501023038	120174503042044	120174503043377
120010015171007	120174503023003	120174503042048	120174503043381
120010015171009	120174503023005	120174503042049	120174503043403
120010015171014	120174503023008	120174503042050	120174503043410
120010017023028	120174503023010	120174503042051	120174503043411
120010022201011	120174503023015	120174503042058	120174503043416
120010022201024	120174503023016	120174503042063	120174504001012
120010022201027	120174503023031	120174503042064	120174504001013
120010022201048	120174503023032	120174503042065	120174504001015
120010022201052	120174503023033	120174503042067	120174504001016
120010022201054	120174503023034	120174503042071	120174504001017
120174501021019	120174503023035	120174503042072	120174504001018
120174501021024	120174503023037	120174503042080	120174504001019
120174501021027	120174503023038	120174503042097	120174504001021
120174501021028	120174503023040	120174503042098	120174504001022
120174501021029	120174503023041	120174503042099	120174504001023
120174501021048	120174503023073	120174503043004	120174504001024
120174501021052	120174503023079	120174503043016	120174504001029
120174501021068	120174503023085	120174503043031	120174504001030
120174501021070	120174503023086	120174503043032	120174504001034
120174501021073	120174503023316	120174503043034	120174504001036
120174501021074	120174503042011	120174503043035	120174504001037
120174501021097	120174503042017	120174503043064	120174504001038
120174501023007	120174503042020	120174503043068	120174504001040
120174501023008	120174503042023	120174503043073	120174504001041
120174501023010	120174503042024	120174503043078	120174504001044
120174501023013	120174503042026	120174503043098	120174504001045
120174501023015	120174503042027	120174503043099	120174504001046
120174501023016	120174503042033	120174503043100	120174504001047
120174501023017	120174503042035	120174503043142	120174504001048
120174501023020	120174503042036	120174503043143	120174504001049
120174501023022	120174503042037	120174503043144	120174504001050
120174501023023	120174503042038	120174503043160	120174504001053
120174501023026	120174503042039	120174503043366	120174504001054
120174501023028	120174503042040	120174503043367	120174504001055
120174501023032	120174503042041	120174503043369	120174504001056
120174501023033	120174503042042	120174503043375	120174504001057

<sup>1</sup> This **Exhibit A** is intended to be a full and complete list of the RDOF Census Blocks assigned to CCO Holdings, LLC in Florida. To the extent there is any inconsistency between the list of RDOF Census Blocks on this **Exhibit A** and the list at the FCC's RDOF Dashboard (<https://auctiondata.fcc.gov/public/projects/auction904>), the list at the FCC's RDOF Dashboard shall control.

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120174504001058	120174504001129	120174504003079	120174512001063
120174504001059	120174504001130	120174504005011	120174512001066
120174504001061	120174504001131	120174504005013	120174512001071
120174504001063	120174504001134	120174504005027	120174512001072
120174504001064	120174504002006	120174504005032	120174512001076
120174504001065	120174504002011	120174504005037	120174513001002
120174504001066	120174504002016	120174504005039	120174513001004
120174504001067	120174504002017	120174504005040	120174513001006
120174504001068	120174504002019	120174504005055	120174513001007
120174504001069	120174504002023	120174504005064	120174513001010
120174504001070	120174504002026	120174504005066	120174513001012
120174504001071	120174504002032	120174504005067	120174513001013
120174504001072	120174504002034	120174504005069	120174513001014
120174504001075	120174504002036	120174504005071	120174513001015
120174504001076	120174504002038	120174504005080	120174513001016
120174504001077	120174504002041	120174504005085	120174513001017
120174504001078	120174504002050	120174504005087	120174513001020
120174504001079	120174504002052	120174504005089	120174513001022
120174504001080	120174504002054	120174504005095	120174513001032
120174504001081	120174504002055	120174507024021	120174513001037
120174504001082	120174504002060	120174507024032	120174513001038
120174504001084	120174504002062	120174507024048	120174513001039
120174504001085	120174504002063	120174507024049	120174513001040
120174504001086	120174504002064	120174507024050	120174513001041
120174504001088	120174504002067	120174507024053	120174513001044
120174504001089	120174504002069	120174507024056	120174513001047
120174504001090	120174504002070	120174508001002	120174513001048
120174504001091	120174504002077	120174508001006	120174513001049
120174504001094	120174504003027	120174508001010	120174513001050
120174504001095	120174504003040	120174508001013	120174513001051
120174504001098	120174504003044	120174508001021	120174513001055
120174504001099	120174504003046	120174508001022	120174513002000
120174504001100	120174504003047	120174508001024	120174513002001
120174504001104	120174504003049	120174508001026	120174513002004
120174504001106	120174504003051	120174508001029	120174513002005
120174504001107	120174504003054	120174508001036	120174513002008
120174504001109	120174504003055	120174508001037	120174514001107
120174504001110	120174504003057	120174508001038	120174514001120
120174504001112	120174504003058	120174512001051	120330036032014
120174504001116	120174504003061	120174512001052	120330036032015
120174504001117	120174504003062	120174512001053	120330036032028
120174504001118	120174504003063	120174512001056	120330036032080
120174504001119	120174504003066	120174512001058	120330036033016
120174504001120	120174504003069	120174512001059	120330036131007
120174504001125	120174504003078	120174512001061	120330036131012

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120330036131048	120330039003220	120350602061085	120350602071218
120330039003000	120330039003223	120350602061086	120350602071219
120330039003007	120330039003225	120350602061087	120350602071221
120330039003011	120330039003229	120350602061088	120350602071223
120330039003013	120330039003234	120350602061089	120350602071224
120330039003023	120330039003251	120350602061090	120350602071227
120330039003027	120330039003262	120350602061095	120350602071228
120330039003032	120330039003272	120350602061096	120350602071232
120330039003034	120330039003280	120350602061102	120350602071237
120330039003038	120330039003284	120350602061103	120350602071240
120330039003051	120330039003287	120350602061107	120350602071241
120330039003072	120330039003297	120350602061117	120350602071244
120330039003076	120330039003298	120350602061118	120350602071247
120330039003081	120330039003299	120350602061120	120350602071252
120330039003082	120330039003302	120350602061121	120350602071256
120330039003084	120330039003304	120350602061122	120350602071260
120330039003088	120330039003306	120350602061123	120350602071263
120330039003091	120330039003315	120350602061126	120350602071266
120330039003093	120330039003318	120350602061131	120350602071268
120330039003094	120330039003320	120350602071031	120350602071280
120330039003097	120330039003330	120350602071033	120530401011001
120330039003101	120330039003333	120350602071045	120530401011004
120330039003102	120330039003336	120350602071048	120530401011006
120330039003103	120330039003341	120350602071049	120530401011007
120330039003108	120330039003347	120350602071051	120530401011008
120330039003109	120330039003348	120350602071053	120530401011009
120330039003110	120330039003349	120350602071054	120530401011011
120330039003119	120330039003350	120350602071059	120530401011012
120330039003123	120330039003351	120350602071064	120530401011015
120330039003124	120330039003356	120350602071066	120530401011016
120330039003127	120330039003358	120350602071068	120530401011017
120330039003133	120330039003361	120350602071069	120530401011018
120330039003140	120330039003366	120350602071070	120530401011023
120330039003150	120330039003374	120350602071071	120530401011024
120330039003151	120330039003387	120350602071074	120530401011026
120330039003163	120330039004011	120350602071098	120530401011030
120330039003169	120330039004015	120350602071106	120530401011038
120330039003183	120330039004061	120350602071156	120530401011039
120330039003184	120330039004062	120350602071160	120530401011040
120330039003192	120330039004063	120350602071164	120530401011042
120330039003196	120330039004085	120350602071185	120530401011043
120330039003197	120330039004092	120350602071205	120530401011045
120330039003202	120350602061016	120350602071213	120530401011046
120330039003204	120350602061079	120350602071215	120530401011047
120330039003211	120350602061083	120350602071217	120530401011048

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120530401011049	120530401011124	120530401013028	120530403011032
120530401011050	120530401011126	120530401013052	120530403011034
120530401011053	120530401011127	120530401013055	120530403011036
120530401011055	120530401011128	120530401013060	120530403011037
120530401011056	120530401011132	120530401013061	120530403011038
120530401011062	120530401011134	120530401013107	120530403022018
120530401011063	120530401011151	120530402011002	120530403022038
120530401011065	120530401011155	120530402011003	120530403022039
120530401011067	120530401011156	120530402011005	120530403022040
120530401011068	120530401011158	120530402011011	120530403022042
120530401011070	120530401011159	120530402011019	120530403022043
120530401011072	120530401011160	120530402011020	120530403022044
120530401011075	120530401011163	120530402011022	120530403022045
120530401011078	120530401011164	120530402011023	120530403023000
120530401011080	120530401011175	120530402011026	120530403023001
120530401011081	120530401011177	120530402011035	120530403023005
120530401011082	120530401011178	120530402011036	120530403023011
120530401011083	120530401011179	120530402011038	120530407011002
120530401011084	120530401011180	120530402011040	120530407011006
120530401011088	120530401011181	120530402011056	120530407011017
120530401011090	120530401011182	120530402011069	120530407011020
120530401011091	120530401011183	120530402011072	120530407011021
120530401011092	120530401011184	120530402012001	120530407011022
120530401011093	120530401011185	120530402012005	120530407011026
120530401011095	120530401011187	120530402012006	120530407011028
120530401011096	120530401011188	120530402012008	120530407011032
120530401011099	120530401011191	120530402012013	120530407011040
120530401011102	120530401011193	120530402012015	120530407011042
120530401011103	120530401011194	120530402012018	120530407011043
120530401011104	120530401011195	120530402012019	120530407011044
120530401011105	120530401011196	120530402012020	120530407011045
120530401011107	120530401011197	120530402012021	120530407011046
120530401011108	120530401011198	120530402012022	120530407011049
120530401011109	120530401011199	120530402012023	120530407011050
120530401011110	120530401011200	120530402012024	120530407011051
120530401011112	120530401011220	120530402012025	120530407011053
120530401011113	120530401011224	120530402012029	120530407011056
120530401011114	120530401011228	120530402012031	120530407011057
120530401011115	120530401013000	120530402012036	120530407011058
120530401011116	120530401013012	120530402012037	120530407011059
120530401011117	120530401013023	120530402012039	120530407011060
120530401011118	120530401013024	120530403011020	120530407011061
120530401011121	120530401013025	120530403011021	120530407011062
120530401011122	120530401013026	120530403011030	120530407011064
120530401011123	120530401013027	120530403011031	120530407011065

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120530407011066	120530416003031	120632109003085	120690301021111
120530407011067	120530416003066	120632109003090	120690301021116
120530407011068	120570131001012	120632109003093	120690301021121
120530407011069	120570131002004	120632109003095	120690301023001
120530407011070	120570139031004	120632109003096	120690301023003
120530407011071	120570139031011	120632109003097	120690301023004
120530407011072	120570139031013	120632109003098	120690301023007
120530407011077	120570139031019	120632109003101	120690301023021
120530407011078	120570139032014	120632109003110	120690301023030
120530407011079	120570139032019	120632109003116	120690301023031
120530407011080	120570139072015	120632109003117	120690301023036
120530407011081	120570139072019	120632109003119	120690301023037
120530407011082	120570139072020	120632109003120	120690301023038
120530407011083	120570139072021	120632109003121	120690301023039
120530407011084	120570139072022	120632109003123	120690301023044
120530407011085	120570139072025	120632109003125	120690301023045
120530407011087	120570139072030	120632109003126	120690301023047
120530407011089	120570139072035	120632109003129	120690301023048
120530407011090	120570139072040	120632109003136	120690301023052
120530407011095	120570139072041	120632109003137	120690301023054
120530407011096	120632109003029	120632109003138	120690301023058
120530407011098	120632109003030	120632109003139	120690301023062
120530407011101	120632109003031	120632109003140	120690301023063
120530407011102	120632109003032	120632109003141	120690301023067
120530407011103	120632109003035	120632109003143	120690301023068
120530407011104	120632109003036	120632109003145	120690301023072
120530407011105	120632109003038	120632109003147	120690301023078
120530407011106	120632109003040	120632109003149	120690301023079
120530407011107	120632109003044	120632109003151	120690301023081
120530407011114	120632109003051	120632109003153	120690301023082
120530407011118	120632109003053	120632109003156	120690301023083
120530407011120	120632109003056	120632109003159	120690301023084
120530407011121	120632109003057	120690301021001	120690301023086
120530407011123	120632109003058	120690301021021	120690301023087
120530407011124	120632109003060	120690301021030	120690301023088
120530407011128	120632109003061	120690301021031	120690301023090
120530407011129	120632109003062	120690301021032	120690301023095
120530407011148	120632109003073	120690301021035	120690301023110
120530407011240	120632109003074	120690301021042	120690301023112
120530407011244	120632109003076	120690301021043	120690301023121
120530407011245	120632109003078	120690301021072	120690301023122
120530407011246	120632109003079	120690301021076	120690301023128
120530407011251	120632109003081	120690301021080	120690301023130
120530416003020	120632109003083	120690301021081	120690301023131
120530416003027	120632109003084	120690301021091	120690301023137

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120690301023144	120690301073094	120690310001039	120690311024081
120690301023147	120690301073095	120690310001042	120690311024083
120690301023152	120690301073097	120690310001047	120690311024096
120690301023155	120690301073103	120690310001048	120690311024123
120690301023157	120690301073104	120690310001056	120690311024136
120690301023158	120690301073120	120690310001057	120690311024156
120690301061022	120690301073121	120690310001064	120690311024189
120690301061023	120690301073122	120690310001065	120690311024219
120690301061024	120690301073124	120690310001069	120690311031006
120690301061034	120690301073126	120690310001070	120690311031008
120690301061038	120690301073129	120690311012071	120690311031009
120690301061042	120690301073130	120690311012076	120690311031010
120690301061045	120690301073143	120690311012091	120690311031040
120690301061062	120690301073151	120690311012093	120690311031059
120690301071007	120690301073154	120690311012099	120690311031062
120690301071008	120690303081030	120690311012112	120690311031072
120690301071009	120690303081032	120690311012117	120690311031076
120690301071010	120690304052005	120690311012118	120690311031078
120690301073004	120690304052006	120690311012134	120690311031086
120690301073006	120690304052009	120690311013032	120690311031093
120690301073007	120690304052019	120690311013038	120690311031095
120690301073008	120690304052020	120690311013039	120690311031100
120690301073014	120690304052023	120690311013053	120690311031102
120690301073024	120690304052028	120690311013054	120690311031106
120690301073032	120690304052039	120690311013057	120690311031109
120690301073036	120690304052053	120690311013068	120690311031112
120690301073037	120690304052085	120690311013076	120690311031113
120690301073038	120690309023018	120690311013084	120690311031122
120690301073041	120690309023036	120690311013086	120690311031123
120690301073043	120690309023041	120690311013093	120690311031128
120690301073044	120690309023043	120690311013111	120690311031136
120690301073045	120690309023049	120690311013112	120690311031147
120690301073049	120690309023051	120690311013119	120690311031148
120690301073052	120690309023054	120690311013177	120690311031149
120690301073075	120690309023056	120690311013192	120690311031161
120690301073077	120690309023059	120690311013195	120690311031162
120690301073078	120690309023061	120690311013205	120690311031167
120690301073080	120690310001002	120690311021029	120690311031179
120690301073083	120690310001007	120690311024020	120690312023031
120690301073086	120690310001008	120690311024022	120690312023032
120690301073088	120690310001029	120690311024027	120690312023047
120690301073089	120690310001031	120690311024028	120690312023048
120690301073090	120690310001032	120690311024062	120690312031000
120690301073092	120690310001035	120690311024067	120690312031001
120690301073093	120690310001037	120690311024079	120690312031002



BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120690312031009	120690313113019	120759704001304	120830001001026
120690312031018	120690313113022	120759704001305	120830001001027
120690312031041	120690313113023	120759704001306	120830001001028
120690312031044	120690313113032	120759704001308	120830001001029
120690312031063	120759704001002	120759704001309	120830001001030
120690312031069	120759704001084	120759704001310	120830001001032
120690312031079	120759704001095	120759704001311	120830001001040
120690312031081	120759704001142	120759704001313	120830001001043
120690312031082	120759704001144	120759704001314	120830001001044
120690312031083	120759704001151	120759704001315	120830001001045
120690312031085	120759704001155	120759704001316	120830001001051
120690312031091	120759704001158	120759704001317	120830001001052
120690312031155	120759704001207	120759704001318	120830001001054
120690312031157	120759704001236	120759704001319	120830001001055
120690312031199	120759704001237	120759704001320	120830001001057
120690312032065	120759704001241	120759704001322	120830001001058
120690312032068	120759704001245	120759704001324	120830003013013
120690312032074	120759704001253	120759704001325	120830003013016
120690312032075	120759704001255	120759704001326	120830003013020
120690312032101	120759704001259	120759704001330	120830003013034
120690312032114	120759704001260	120759704001331	120830003022010
120690312032116	120759704001261	120759704001332	120830003022012
120690312032129	120759704001262	120759704001342	120830003022021
120690312032148	120759704001263	120759704001344	120830003022028
120690312041003	120759704001264	120759704001345	120830003022040
120690312041010	120759704001265	120759704001359	120830003022045
120690312041011	120759704001266	120759704001362	120830004012003
120690312041026	120759704001268	120759704001363	120830004012010
120690312041027	120759704001269	120759704001364	120830004012031
120690312041029	120759704001272	120759704001366	120830004012049
120690312041041	120759704001273	120759704001389	120830004012055
120690312041044	120759704001275	120759704001395	120830004012056
120690312041063	120759704001276	120759704001399	120830004023001
120690312041091	120759704001277	120759704001414	120830004023003
120690312041355	120759704001281	120810020142019	120830004023016
120690313112007	120759704001286	120810020142020	120830004023017
120690313112010	120759704001288	120830001001001	120830004023022
120690313112019	120759704001289	120830001001004	120830004023028
120690313112027	120759704001292	120830001001010	120830004023029
120690313112029	120759704001293	120830001001013	120830004023030
120690313112030	120759704001295	120830001001015	120830004023038
120690313112036	120759704001297	120830001001017	120830004023040
120690313113006	120759704001299	120830001001019	120830004023041
120690313113010	120759704001301	120830001001020	120830004023042
120690313113011	120759704001302	120830001001024	120830004023043

**BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC**

**CENSUS BLOCKS**

120830004023048	120830006041020	120830007012097	120830007012275
120830004023051	120830006041021	120830007012098	120830007012284
120830004023054	120830006041022	120830007012099	120830007012287
120830004023055	120830006041024	120830007012101	120830007012290
120830004023056	120830006041029	120830007012102	120830007012293
120830004023057	120830006041030	120830007012105	120830007012299
120830004023075	120830006041031	120830007012106	120830007012300
120830004023083	120830006041034	120830007012116	120830007012301
120830005021023	120830006041037	120830007012122	120830007012302
120830005021027	120830006041041	120830007012123	120830007012303
120830005021029	120830006041050	120830007012128	120830007012308
120830005021075	120830006041058	120830007012129	120830007012310
120830005021076	120830006041086	120830007012131	120830007012314
120830005021117	120830006041095	120830007012132	120830007012322
120830005021158	120830006041108	120830007012134	120830007012323
120830005021161	120830006041109	120830007012135	120830007012324
120830005021163	120830006041110	120830007012136	120830007012325
120830005021167	120830006041111	120830007012138	120830007012326
120830005021172	120830006041112	120830007012144	120830007012328
120830005021175	120830007012001	120830007012147	120830007012346
120830005021176	120830007012005	120830007012152	120830007012347
120830005021184	120830007012006	120830007012153	120830007012350
120830005021185	120830007012007	120830007012158	120830007012351
120830005021187	120830007012009	120830007012162	120830007012363
120830005021188	120830007012011	120830007012165	120830007012365
120830005021191	120830007012017	120830007012169	120830007012366
120830006041000	120830007012023	120830007012180	120830007012369
120830006041001	120830007012029	120830007012181	120830007012370
120830006041002	120830007012031	120830007012182	120830007012371
120830006041003	120830007012036	120830007012186	120830007012377
120830006041004	120830007012038	120830007012189	120830007012380
120830006041005	120830007012040	120830007012192	120830007012383
120830006041006	120830007012045	120830007012193	120830007012384
120830006041007	120830007012046	120830007012203	120830007012387
120830006041008	120830007012048	120830007012204	120830009022052
120830006041009	120830007012050	120830007012206	120830009022053
120830006041010	120830007012052	120830007012210	120830009022086
120830006041011	120830007012053	120830007012217	120830009022088
120830006041012	120830007012058	120830007012223	120830009022089
120830006041013	120830007012060	120830007012233	120830009022090
120830006041014	120830007012068	120830007012252	120830009022091
120830006041016	120830007012078	120830007012262	120830009022092
120830006041017	120830007012084	120830007012264	120830009022093
120830006041018	120830007012086	120830007012265	120830009022097
120830006041019	120830007012094	120830007012267	120830009022098

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120830009022099	120830010044074	120830010045052	120830012061048
120830009022101	120830010044077	120830010045054	120830012061049
120830009022102	120830010044080	120830010045056	120830012061050
120830009022107	120830010044082	120830010045057	120830012061052
120830009022108	120830010044085	120830010045058	120830012061053
120830009022111	120830010044086	120830010051014	120830012061054
120830009022113	120830010044088	120830010051018	120830012061063
120830009022117	120830010044089	120830010051056	120830012061064
120830009022121	120830010044090	120830010051086	120830012061066
120830009022126	120830010044091	120830010051087	120830012061067
120830009022134	120830010044093	120830010051088	120830012061069
120830009022138	120830010044186	120830010051089	120830012061072
120830009022139	120830010044192	120830010051108	120830012061073
120830009022141	120830010044193	120830010051145	120830012061074
120830009022143	120830010044195	120830010051324	120830012061075
120830009022145	120830010044196	120830010051354	120830012061076
120830009022146	120830010044197	120830010051355	120830012061077
120830009022147	120830010044198	120830010051359	120830012061078
120830009022156	120830010044199	120830010051360	120830012061079
120830009022157	120830010044200	120830010062001	120830012061081
120830009022163	120830010044201	120830010062021	120830012061082
120830009024007	120830010044202	120830010062056	120830012061083
120830009024008	120830010044206	120830010062057	120830012061085
120830009024011	120830010044208	120830010062112	120830012061086
120830010044000	120830010044212	120830010062114	120830012061088
120830010044007	120830010044222	120830010062120	120830012061092
120830010044010	120830010044227	120830010062129	120830012061093
120830010044013	120830010044270	120830010062135	120830012061097
120830010044016	120830010044285	120830010062155	120830012061100
120830010044034	120830010044287	120830010072031	120830012061118
120830010044038	120830010044288	120830010082006	120830012061126
120830010044047	120830010044293	120830010082033	120830012072079
120830010044048	120830010044299	120830012052001	120830013023000
120830010044051	120830010044300	120830012052003	120830026012000
120830010044052	120830010045010	120830012052008	120830026012002
120830010044053	120830010045025	120830012052013	120830026012004
120830010044055	120830010045026	120830012061025	120830026012005
120830010044057	120830010045034	120830012061034	120830026012007
120830010044059	120830010045036	120830012061036	120830026012009
120830010044060	120830010045044	120830012061040	120830026012010
120830010044062	120830010045045	120830012061042	120830026012011
120830010044065	120830010045046	120830012061043	120830026012013
120830010044066	120830010045047	120830012061045	120830026012021
120830010044068	120830010045048	120830012061046	120830026012024
120830010044072	120830010045050	120830012061047	120830026012034

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120830026012035	120830026013256	120830026041045	120830026041104
120830026012041	120830026013257	120830026041046	120830026041105
120830026012045	120830026013258	120830026041051	120830026041106
120830026012046	120830026013263	120830026041052	120830026041107
120830026013002	120830026013264	120830026041053	120830026041108
120830026013003	120830026013265	120830026041054	120830026041109
120830026013005	120830026013268	120830026041055	120830026041110
120830026013009	120830026013270	120830026041056	120830026041111
120830026013011	120830026013274	120830026041057	120830026041112
120830026013012	120830026013275	120830026041058	120830026041113
120830026013015	120830026013280	120830026041059	120830026041114
120830026013016	120830026013281	120830026041060	120830026041116
120830026013026	120830026013282	120830026041061	120830026041117
120830026013032	120830026013284	120830026041062	120830026041119
120830026013037	120830026013285	120830026041063	120830026041121
120830026013047	120830026013286	120830026041064	120830026041123
120830026013049	120830026013287	120830026041065	120830026041124
120830026013050	120830026013288	120830026041066	120830026041125
120830026013052	120830026013289	120830026041068	120830026041126
120830026013074	120830026013290	120830026041069	120830026041127
120830026013086	120830026013291	120830026041070	120830026041128
120830026013088	120830026013294	120830026041071	120830026041129
120830026013090	120830026013296	120830026041072	120830026041130
120830026013093	120830026013297	120830026041073	120830026041131
120830026013095	120830026013299	120830026041074	120830026041132
120830026013097	120830026013300	120830026041077	120830026041133
120830026013098	120830026013301	120830026041080	120830026041134
120830026013105	120830026041013	120830026041081	120830026041135
120830026013115	120830026041014	120830026041082	120830026041136
120830026013152	120830026041015	120830026041084	120830026041137
120830026013155	120830026041016	120830026041087	120830026041138
120830026013156	120830026041018	120830026041088	120830026041139
120830026013161	120830026041019	120830026041090	120830026041140
120830026013163	120830026041020	120830026041091	120830026041141
120830026013182	120830026041021	120830026041092	120830026041142
120830026013229	120830026041022	120830026041093	120830026041144
120830026013232	120830026041029	120830026041094	120830026041145
120830026013236	120830026041033	120830026041095	120830026041146
120830026013248	120830026041037	120830026041096	120830026041147
120830026013249	120830026041038	120830026041097	120830026041148
120830026013250	120830026041039	120830026041098	120830026041149
120830026013251	120830026041040	120830026041099	120830026041150
120830026013252	120830026041041	120830026041100	120830026041151
120830026013253	120830026041042	120830026041101	120830026041152
120830026013254	120830026041043	120830026041103	120830026041154

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120830026041155	120830026041218	120830027011003	120830027011076
120830026041158	120830026041221	120830027011005	120830027011078
120830026041161	120830026041222	120830027011006	120830027011079
120830026041162	120830026041223	120830027011007	120830027011082
120830026041165	120830026041226	120830027011009	120830027011083
120830026041166	120830026041229	120830027011011	120830027011084
120830026041168	120830026041230	120830027011012	120830027011085
120830026041169	120830026041231	120830027011013	120830027011086
120830026041170	120830026041232	120830027011016	120830027011088
120830026041171	120830026041234	120830027011017	120830027011089
120830026041172	120830026041236	120830027011018	120830027011090
120830026041173	120830026041237	120830027011021	120830027011091
120830026041177	120830026041239	120830027011022	120830027011092
120830026041178	120830026041240	120830027011023	120830027011093
120830026041179	120830026041241	120830027011025	120830027011094
120830026041180	120830026041242	120830027011030	120830027011095
120830026041181	120830026041243	120830027011031	120830027011096
120830026041182	120830026041246	120830027011033	120830027011097
120830026041183	120830026041247	120830027011034	120830027011098
120830026041184	120830026041248	120830027011035	120830027011099
120830026041185	120830026041250	120830027011036	120830027011100
120830026041186	120830026041252	120830027011038	120830027011101
120830026041188	120830026041253	120830027011041	120830027011102
120830026041189	120830026041255	120830027011043	120830027011103
120830026041190	120830026041258	120830027011046	120830027011104
120830026041191	120830026041259	120830027011047	120830027011105
120830026041192	120830026041265	120830027011048	120830027011106
120830026041193	120830026041266	120830027011049	120830027011107
120830026041195	120830026041273	120830027011051	120830027011109
120830026041197	120830026041274	120830027011052	120830027011111
120830026041198	120830026041275	120830027011053	120830027011112
120830026041199	120830026041276	120830027011054	120830027011113
120830026041203	120830026041294	120830027011056	120830027011115
120830026041204	120830026041319	120830027011057	120830027011116
120830026041205	120830026041320	120830027011062	120830027011117
120830026041206	120830026041321	120830027011064	120830027011122
120830026041207	120830026041322	120830027011065	120830027011124
120830026041208	120830026041324	120830027011066	120830027011125
120830026041209	120830026041326	120830027011067	120830027024001
120830026041210	120830026062050	120830027011068	120830027024002
120830026041213	120830026062064	120830027011069	120830027024005
120830026041214	120830026062095	120830027011070	120830027024006
120830026041215	120830027011000	120830027011071	120830027024007
120830026041216	120830027011001	120830027011072	120830027024008
120830026041217	120830027011002	120830027011075	120830027024010

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

120830027024011	121010331022023	121050142032095	121050153022061
120830027024012	121010331022033	121050142032110	121050153022062
120830027024013	121050121111007	121050142034000	121050153022064
120830027024014	121050121111009	121050142034004	121050153022065
120830027024040	121050121113000	121050143023051	121050154011041
121010324011017	121050121114000	121050145012012	121050154011062
121010324011018	121050121114002	121050145012013	121050154011063
121010324011021	121050123042000	121050145012014	121050154011066
121010324011037	121050123061000	121050145012025	121050154021019
121010324011040	121050123061001	121050152004027	121050154021021
121010324011042	121050123061002	121050152004029	121050154021028
121010324011043	121050123061003	121050152004033	121050154021056
121010324011044	121050123061004	121050152004044	121050154022000
121010324011045	121050123061005	121050153022000	121050154022003
121010324011046	121050123061006	121050153022002	121050154022092
121010324011053	121050123061007	121050153022005	121050154022110
121010324022004	121050123061014	121050153022006	121050154051002
121010324022005	121050123061015	121050153022008	121050154051021
121010324022013	121050123061016	121050153022009	121050154051028
121010324022014	121050123061017	121050153022010	121050154051044
121010324022016	121050123061018	121050153022011	121050154051046
121010324022025	121050123061019	121050153022012	121050154051053
121010324022030	121050123061026	121050153022015	121050154051054
121010324023000	121050123061027	121050153022017	121050154051056
121010324023005	121050123061030	121050153022018	121050154051068
121010324023008	121050123071000	121050153022019	121050154051075
121010324023011	121050123071001	121050153022021	121050154051078
121010324023015	121050123071002	121050153022022	121050154051083
121010324023023	121050123071005	121050153022024	121050154051085
121010324023027	121050124031132	121050153022025	121050155002105
121010324023034	121050124041001	121050153022028	121050155002106
121010324023066	121050124041019	121050153022029	121050156002042
121010327001000	121050124051064	121050153022030	121050156002057
121010327001015	121050142031003	121050153022034	121050156002063
121010327001049	121050142031015	121050153022037	121050156002072
121010327001054	121050142031016	121050153022038	121050156002076
121010327001058	121050142032032	121050153022039	121050156002077
121010331011024	121050142032058	121050153022045	121050156002094
121010331011025	121050142032061	121050153022054	121050156002096
121010331022001	121050142032068	121050153022055	121050156002104
121010331022002	121050142032074	121050153022056	121050156002105
121010331022003	121050142032083	121050153022057	121050156002106
121010331022004	121050142032087	121050153022058	121050156002109
121010331022005	121050142032089	121050153022059	121050156002122
121010331022022	121050142032090	121050153022060	121050156002126

BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

CENSUS BLOCKS

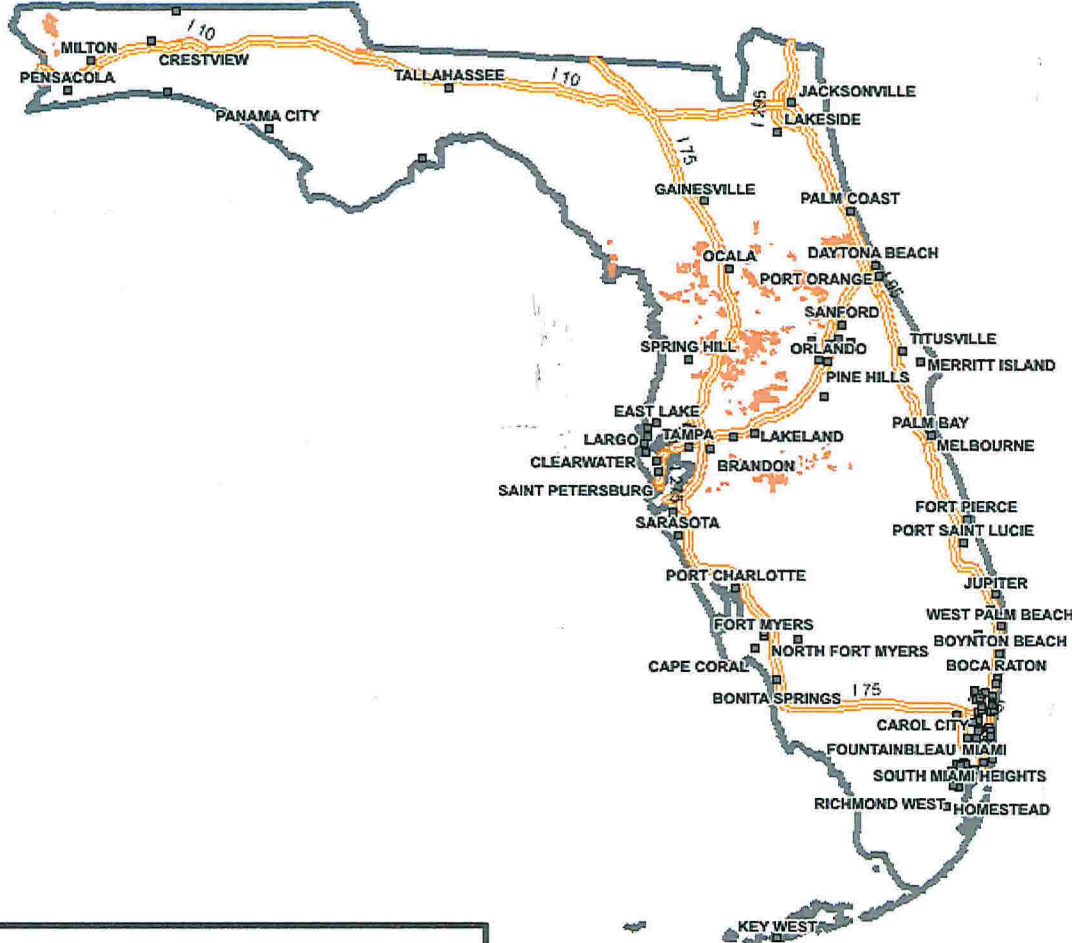
121050156002131	121050159001110	121050161001074	121199107001017
121050156002133	121050159001111	121050161001075	121199107001018
121050156002135	121050159001116	121050161001081	121199107001026
121050156002147	121050159001117	121050161001083	121199107001027
121050156002154	121050159001132	121050161001084	121199107001080
121050156002156	121050159001134	121050161001093	121199107001081
121050156002164	121050159001150	121050161001096	121199107001086
121050156002166	121050159001154	121050161001097	121199107001088
121050156002170	121050159001159	121050161001101	121199107001102
121050156002172	121050159001160	121050161001102	121199107001103
121050156002173	121050159001164	121050161001106	121199107001104
121050156002176	121050159001168	121050161001113	121199107001105
121050156002180	121050159001175	121050161001114	121199107001106
121050156002182	121050160031044	121050161001117	121199107001107
121050156002183	121050160031048	121050161001125	121199107001109
121050156002186	121050160031078	121050161001189	121199107001111
121050156002188	121050160031079	121199103002027	121199107001117
121050156002189	121050160032000	121199103002034	121199107001121
121050156002196	121050160032002	121199103002038	121199107003003
121050156002198	121050160032004	121199105001000	121199107003034
121050156002199	121050160032010	121199105001026	121199107003035
121050156002203	121050160032013	121199105001027	121199107003045
121050156002212	121050160032020	121199105001036	121199107003051
121050156002227	121050160032028	121199105001043	121199107003054
121050156002238	121050160032030	121199105001051	121199107003055
121050156002240	121050160032031	121199105001052	121199107003059
121050156002242	121050160032033	121199105001063	121199107003060
121050156002244	121050160032035	121199105001064	121199107003068
121050156002251	121050160032037	121199105003046	121199107003069
121050156002254	121050160032038	121199105003048	121199107003070
121050156002262	121050160032039	121199105003054	121199107003072
121050156002265	121050160032056	121199105003062	121199107003073
121050156002271	121050160032058	121199105003063	121199107003087
121050156002276	121050160032061	121199105003065	121199107003088
121050156002304	121050160032063	121199105003075	121199107003106
121050156002306	121050160032070	121199106022000	121199110001000
121050156002308	121050160032084	121199106022004	121199115002045
121050156002314	121050160032088	121199106022008	121199115002051
121050156002331	121050160032091	121199106022011	121199115002053
121050156003004	121050160032094	121199106022022	121199115002075
121050156003005	121050161001023	121199106022039	121199115002079
121050159001080	121050161001065	121199107001000	121199115002085
121050159001101	121050161001067	121199107001003	121199115002086
121050159001103	121050161001069	121199107001008	121199115002087
121050159001105	121050161001070	121199107001010	121199800001010

**EXHIBIT B**

**Exhibit B** – Map of Census Blocks Where Bright House Networks Information Services (Florida), LLC was Assigned RDOF Auction Support



# FLORIDA: ASSIGNED RDOF CENSUS BLOCKS



Legend:  
■ - BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC

**EXHIBIT C**

**Exhibit C** – Copy of Bright House Networks Information Services (Florida), LLC's Florida Secretary of State Registration

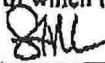
**APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY TO FILE AMENDMENT TO APPLICATION FOR AUTHORIZATION TO TRANACT BUSINESS IN FLORIDA**

**SECTION I (1-3 must be completed)**

- 1. Name of limited liability company as it appears on the records of the Florida Department of State: Time Warner Cable Information Services (Florida), LLC
- 2. Jurisdiction of its organization: Delaware
- 3. Date authorized to do business in Florida: April 21, 2003

**SECTION II (4-7 complete only the applicable changes)**

- 4. If the amendment changes the name of the limited liability company, when was the change effected under the laws of its jurisdiction of organization? April 22, 2003
- 5. New name of the limited liability company: Bright House Networks Information Services (Florida), LLC
- 6. If the amendment changes the period of duration, indicate new period of duration: \_\_\_\_\_
- 7. If the amendment changes the jurisdiction of organization, indicate new jurisdiction: \_\_\_\_\_
- 8. If the amendment corrects any false statement, indicate the statement being corrected and the correction: \_\_\_\_\_
- 9. Attached is an original certificate, no more than 90 days old, evidencing the aforementioned amendment(s), duly authenticated by the official having custody of records in the jurisdiction under the law of which this entity is organized.



Signature of a member or the authorized representative of a member

Steven A. Miron

Typed or printed name of signer

Filing Fee: \$25.00

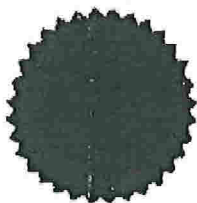
# Delaware

PAGE 1

*The First State*

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "TIME WARNER CABLE INFORMATION SERVICES (FLORIDA), LLC", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "BRIGHT HOUSE NETWORKS INFORMATION SERVICES (FLORIDA), LLC", THE TWENTY-SECOND DAY OF APRIL, A.D. 2003, AT 4:25 O'CLOCK P.M.

RECEIVED  
JUN 13 2003  
DELAWARE



3459685 8320

030300058

*Harriet Smith Windsor*

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 2470142

DATE: 06-12-03

**EXHIBIT D**

**Exhibit D** – Copy of Bright House Networks Information Services (Florida), LLC's Authorization to Provide Competitive Local Exchange Services in Florida

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for name change  
on CLEC Certificate No. 8015  
from Time Warner Cable  
Information Services (Florida),  
LLC d/b/a Time Warner Cable  
Information Services d/b/a Time  
Warner Cable d/b/a Time Warner  
Communications to Bright House  
Networks Information Services  
(Florida), LLC.

DOCKET NO. 030713-TX  
ORDER NO. PSC-03-0989-FOF-TX  
ISSUED: September 3, 2003

ORDER ACKNOWLEDGING NAME CHANGE

BY THE COMMISSION:

By letter dated June 24, 2003, Time Warner Cable Information Services (Florida), LLC d/b/a Time Warner Cable Information Services d/b/a Time Warner Cable d/b/a Time Warner Communications, holder of CLEC Certificate of Public Convenience and Necessity No. 8015, requested that Certificate No. 8015 be amended to reflect the new corporate name, Bright House Networks Information Services (Florida), LLC. Upon review of the Department of State, Division of Corporations' records, it appears that Time Warner Cable Information Services (Florida), LLC d/b/a Time Warner Cable Information Services d/b/a Time Warner Cable d/b/a Time Warner Communications has properly registered the new corporate name. Accordingly, we find it appropriate to amend Certificate No. 8015 to reflect the new corporate name.

This Order will serve as the amended CLEC Certificate of Public Convenience and Necessity No. 8015 for Bright House Networks Information Services (Florida), LLC. Bright House Networks Information Services (Florida), LLC should retain this Order as evidence of the name change. We are vested with jurisdiction over this matter pursuant to Section 364.335, Florida Statutes.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the request by Time Warner Cable Information Services (Florida), LLC d/b/a Time Warner Cable Information Services d/b/a Time Warner

DOCUMENT NUMBER - DATE

08180 SEP-3 03

FPSC-COMMISSION CLERK

ORDER NO. PSC-03-0989-FOF-TX  
DOCKET NO. 030713-TX  
PAGE 2

Cable d/b/a Time Warner Communications to change the name on Certificate No. 8015 from Time Warner Cable Information Services (Florida), LLC d/b/a Time Warner Cable Information Services d/b/a Time Warner Cable d/b/a Time Warner Communications to Bright House Networks Information Services (Florida), LLC is hereby approved. It is further

ORDERED that this Order will serve as Bright House Networks Information Services (Florida), LLC's amended certificate and that this Order should be retained as evidence of the name change. It is further

ORDERED that this change will be effective upon issuance of this Order. It is further

ORDERED that this Docket is hereby closed.

By ORDER of the Florida Public Service Commission this 3rd Day of September, 2003.

BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records and Hearing  
Services

( S E A L )

JLS

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of the Commission Clerk and Administrative Services and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.



BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for certificate to provide alternative local exchange telecommunications service by Dialtone Telecom, LLC.

DOCKET NO. 011205-TX

In re: Application for certificate to provide alternative local exchange telecommunications service by City of Daytona Beach.

DOCKET NO. 011600-TX

In re: Application for certificate to provide alternative local exchange telecommunications service by Time Warner Cable Information Services (Florida), LLC d/b/a Time Warner Cable Information Services d/b/a Time Warner Cable d/b/a Time Warner Communications.

DOCKET NO. 011617-TX  
ORDER NO. PSC-01-2467-PAA-TX  
ISSUED: December 18, 2001

The following Commissioners participated in the disposition of this matter:

E. LEON JACOBS, JR., Chairman  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

NOTICE OF PROPOSED AGENCY ACTION  
ORDER GRANTING CERTIFICATES TO  
PROVIDE ALTERNATIVE LOCAL EXCHANGE  
TELECOMMUNICATIONS SERVICES

BY THE COMMISSION:

DOCUMENT NUMBER-DATE

15746 DEC 18 01

FPSC-COMMISSION CLERK

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

The entities listed below have applied for certificates to provide Alternative Local Exchange Telecommunications (ALEC) service, pursuant to Section 364.337, Florida Statutes. Upon review of their applications, it appears that these entities have sufficient technical, financial, and managerial capability to provide such service. Accordingly, we hereby grant to each of these entities the certificates depicted below, which shall authorize them individually to provide ALEC services throughout the State of Florida.

<u>ENTITY'S NAME</u>	<u>CERTIFICATE NO.</u>
Dialtone Telecom, LLC	7967
City of Daytona Beach	8014
Time Warner Cable Information Services (Florida), LLC d/b/a Time Warner Cable Information Services d/b/a Time Warner Cable d/b/a Time Warner Communications	8015

If this Order becomes final and effective, it will serve as each entity's certificate. Each entity should, therefore, retain this Order as proof of certification. We are vested with jurisdiction on this matter pursuant to Sections 364.335 and 364.337, Florida Statutes.

ALEC providers are subject to Chapter 25-24, Florida Administrative Code, Part XV, Rules Governing Telecommunications Service Provided by Alternative Local Exchange Companies. ALEC providers are also required to comply with all applicable provisions of Chapter 364, Florida Statutes, and Chapter 25-4, Florida Administrative Code.

Pursuant to Section 364.337(2), Florida Statutes, basic telecommunications service provided by an ALEC "... must include access to operator services, "911" services, and relay services for the hearing impaired." Further, Section 364.337(2), requires that an ALEC's "911" service "... shall be provided at a level equivalent to that provided by the local exchange telecommunications company serving the same area."

In addition, under Section 364.336, Florida Statutes, certificate holders must pay a minimum annual Regulatory Assessment Fee (RAFTs) of \$50 if the certificate was active during any portion of the calendar year. A RAFTs Return notice has been mailed each December to each of the entities listed above for payment in January. Neither the cancellation of its certificate nor the failure to receive a RAFTs Return notice shall relieve any of these entities from its obligation to pay RAFTs.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that we hereby grant, to the entities listed herein, certificates to provide Alternative Local Exchange Telecommunications services, subject to the terms and conditions set forth in the body of this Order. It is further

ORDERED that this Order shall serve as each entity's certificate and should, therefore, be retained by these entities as proof of certification. It is further

ORDERED that any protest to the action proposed herein shall specify the entity or entities to which it applies. It is further

ORDERED that, if a protest is filed as to the certification of any particular entity or entities, that protest shall not prevent the action proposed herein from becoming final with regard to the remaining entities listed in this Order. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, Florida Administrative Code, is received by the Director, Division of the Commission Clerk and

ORDER NO. PSC-01-2467-PAA-TX  
DOCKETS NOS. 011205-TX, 011600-TX, 011617-TX  
PAGE 4

Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. It is further

ORDERED that in the event this Order becomes final, these dockets shall be closed.

By ORDER of the Florida Public Service Commission this 18th Day of December, 2001.

BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records and Hearing  
Services

( S E A L )

KMP

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

ORDER NO. PSC-01-2467-PAA-TX  
DOCKETS NOS. 011205-TX, 011600-TX, 011617-TX  
PAGE 5

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on January 8, 2002.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

**EXHIBIT E**

**Exhibit E – RDOF Funding Information (Confidential – Redacted)**

EXHIBIT E

