

January 29, 2021

**VIA ELECTRONIC FILING**

Cayce Hinton  
Director, Office of Industry Development & Market Analysis  
Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

**Re: Docket No. 20210012-TX – Application for limited designation as an eligible Telecommunications carrier (ETC) to receive rural digital opportunity fund (Auction 904) support for voice and broadband services and request for expedited consideration, by Hotwire Communications Ltd.**

Dear Mr. Hinton:

Thank you for your letter of January 15, 2021 seeking additional information regarding the petition filed by Hotwire Communications Ltd. (“Hotwire”) for designation as an eligible telecommunications carrier (“ETC”) or a statement that the Florida Public Service Commission (“Commission”) will not exercise authority in the matter.

Hotwire’s responses to your data request are as follows.

1. Please provide a map that highlights the census blocks in Florida that will constitute your service territory if you are designated as an ETC.

Please see the service territory maps attached hereto as Attachment A. As specified in Hotwire’s application, Hotwire will operate as an ETC in these areas where it has received Rural Digital Opportunity Fund support.

2. Does Hotwire plan to offer service in areas in Florida that are outside of its petitioned service territory? If yes, please identify the areas.



Hotwire currently offers fixed broadband and interconnected VoIP service to approximately 150,000 customers in the communities listed at Attachment B. Hotwire expects that it will expand to other areas in Florida as well, and plans to apply in the near future to offer Lifeline service outside of the currently petitioned service territory.

3. ETCs offering Lifeline service in Florida must participate in the Coordinated Enrollment Process established by Section 364.10(2)(g), F.S. Will Hotwire be able to comply with this Statute?

Yes. As a designated ETC, Hotwire will comply with the requirements of Section 364.10(2)(g), F.S., to facilitate enrollment of eligible customers for Lifeline service.

4. Please provide the following contact information for at least two company representatives responsible for handling regulatory compliance and communication with the Commission for Hotwire.

Name: Antonio Contarini, General Counsel  
Phone number: 954-406-1154  
Mailing address: 2100 West Cypress Creek Rd., Fort Lauderdale, FL 33309  
Email address: Antonio.Contarini@hotwiremail.com

Name: Jonathan Bullock, EVP Corporate Development & Government  
Phone number: 215-908-9748  
Mailing address: 2100 West Cypress Creek Rd., Fort Lauderdale, FL 33309  
Email address: jonathan@hotwiremail.com

5. Section 364.10(3)(h), F.S., requires the Commission to provide a report to the Governor, President of the Senate, and Speaker of the House of Representatives by December 31 each year. This report includes information provided by all Florida ETCs. Will Hotwire be responsive to data requests for this report each year?

Yes. Hotwire will provide timely answers to all data requests from the Commission.

6. Section 364.105, F.S., requires that ETCs offering lifeline service in Florida offer a 30 percent discount to customers who no longer qualify for the Lifeline program, for a period of one calendar year. Will Hotwire be able to comply with this Statute?

Yes. Hotwire will comply with this Statute and provide a 30 percent discount to customers who no longer qualify for Lifeline for a period of 1 year after the date the subscriber ceases to be qualified for Lifeline.

Please do not hesitate to contact me if you have any questions regarding these responses, or need any other information.

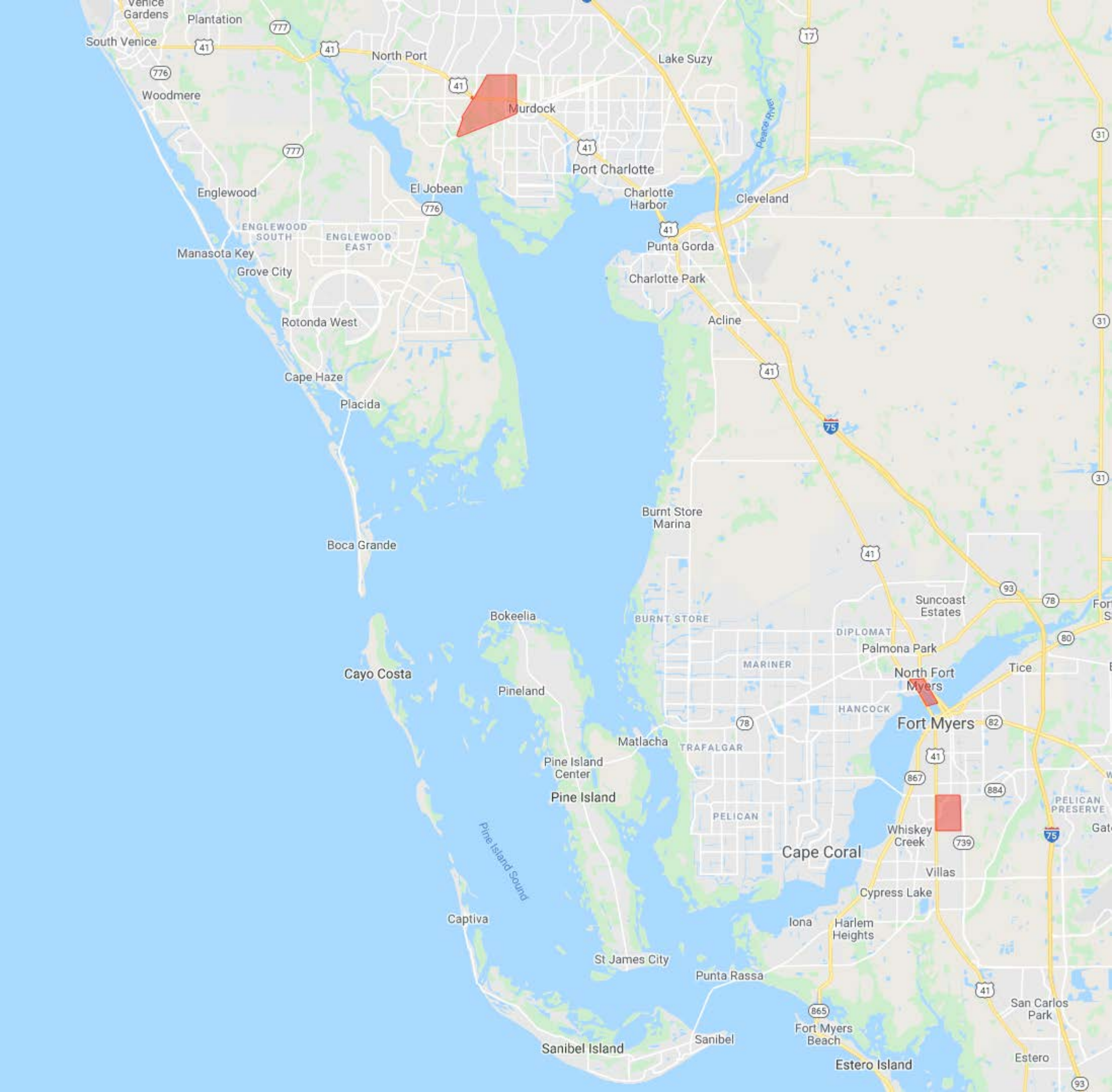
Respectfully submitted,

**HOTWIRE COMMUNICATIONS LTD.**

By:     /s/ Jeffrey J. Carlisle      
Jeffrey J. Carlisle

Its Attorney

**Attachment A**  
**ETC Service Areas**



Murdock

North Fort Myers

Whiskey Creek

South Venice  
Plantation

Woodmere

North Port

Lake Suzy

Englewood

El Jobean

Port Charlotte

Charlotte Harbor

Cleveland

Manasota Key

Grove City

Rotonda West

Cape Haze

Placida

Boca Grande

Burnt Store Marina

Bokeelia

Cayo Costa

Pineland

Pine Island Center

Pine Island

Pine Island Sound

Captiva

St James City

Punta Rassa

Sanibel Island

Sanibel

Fort Myers Beach

Estero Island

Cape Coral

Whiskey Creek

Villas

Cypress Lake

Harlem Heights

Iona

San Carlos Park

Estero

Fort Myers

Suncoast Estates

Palmona Park

MARINER

HANCOCK

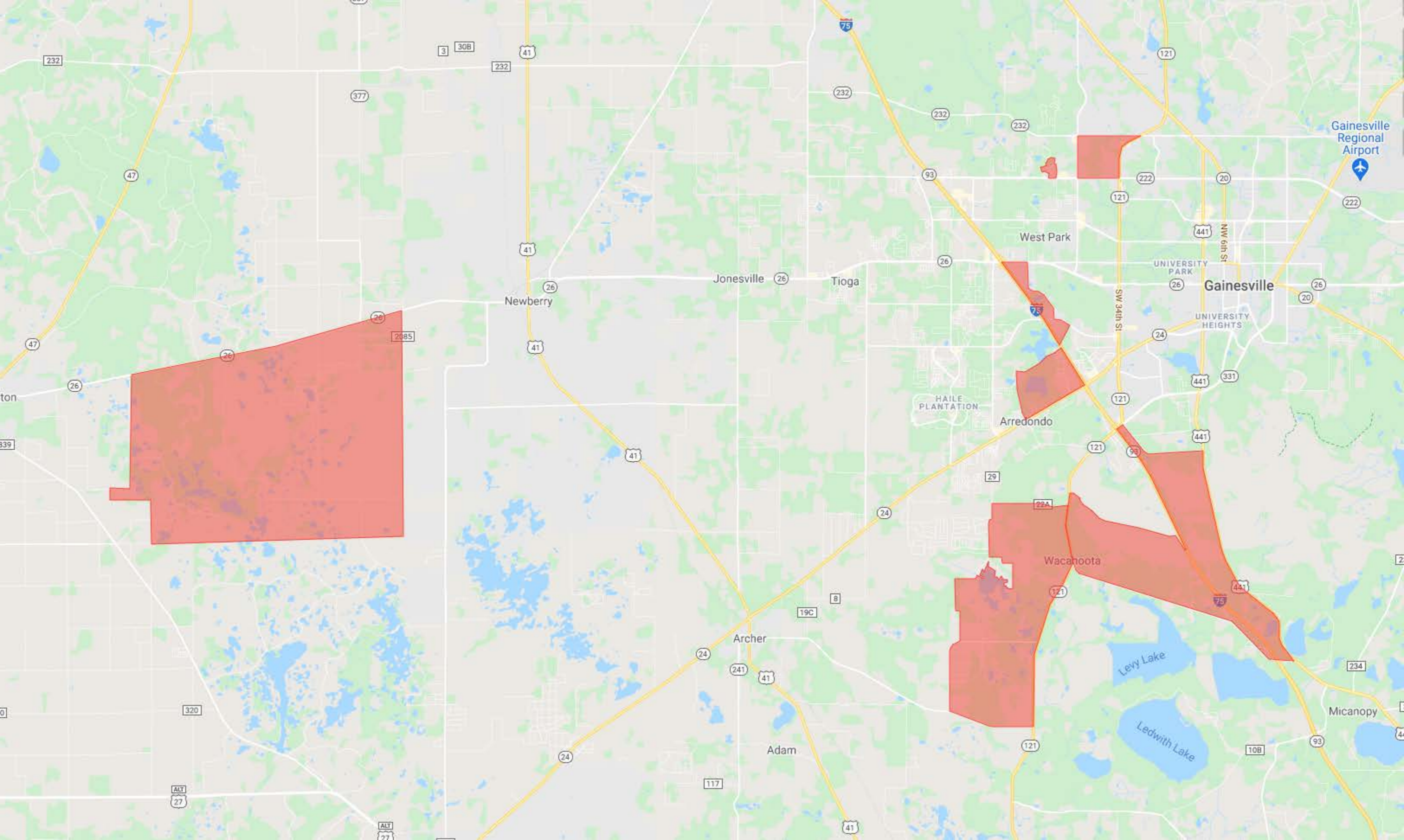
TRAFALGAR

PELICAN

PELICAN PRESERVE

San Carlos Park

Estero



Gainesville Regional Airport

Gainesville

West Park

Arredondo

Wacahoota

Jonesville

Tioga

Newberry

Archer

Adam

Micanopy

HAILE PLANTATION

UNIVERSITY PARK

UNIVERSITY HEIGHTS

Levy Lake

Ledwith Lake

232

47

377

3 30B

232

41

232

232

232

121

222

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8

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241

41

320

ALT 27

ALT 27

117

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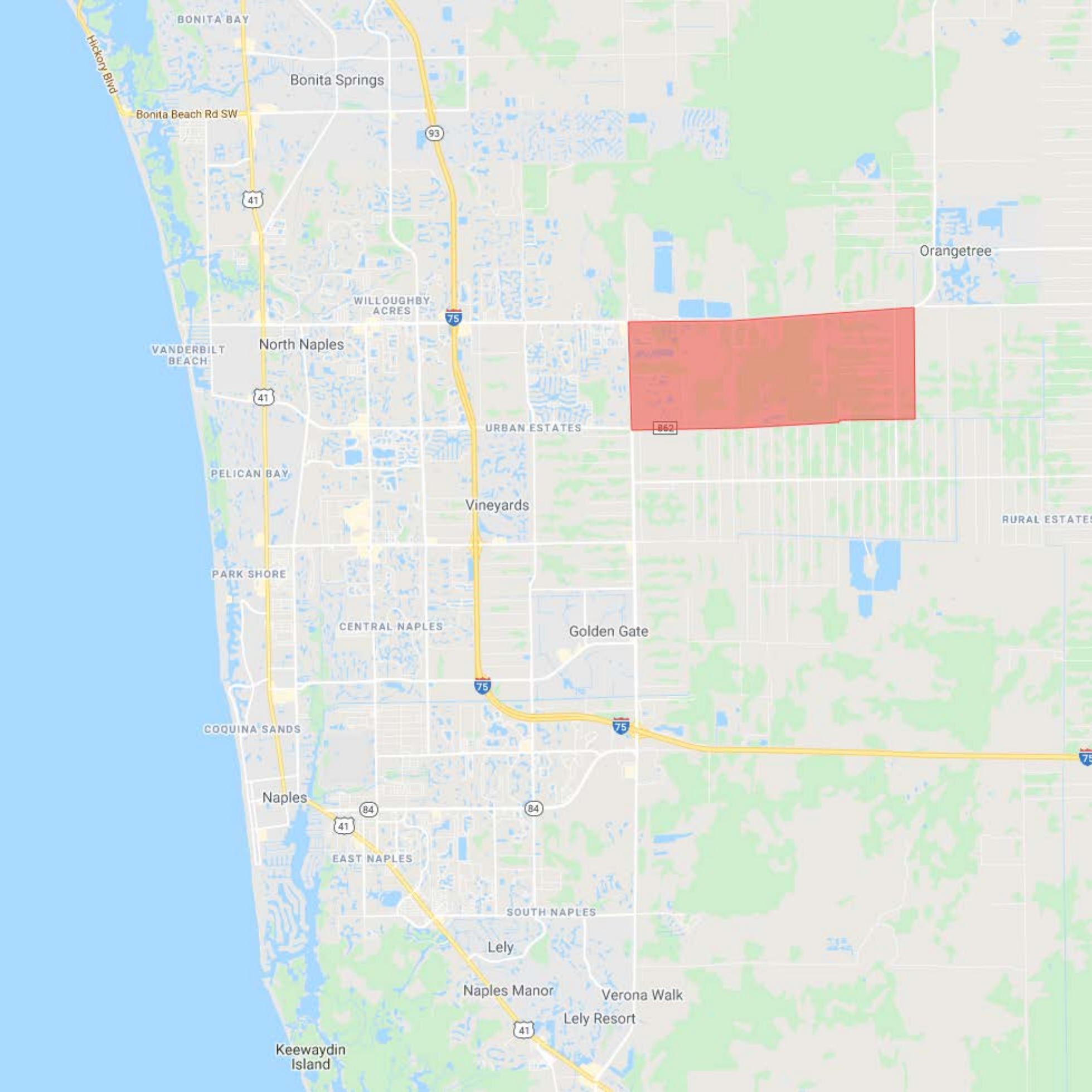
10B

93

234

2

4



BONITA BAY

Bonita Springs

Bonita Beach Rd SW

93

41

Orangetree

WILLOUGHBY ACRES

75

North Naples

VANDERBILT BEACH

41



862

URBAN ESTATES

PELICAN BAY

Vineyards

RURAL ESTATES

PARK SHORE

CENTRAL NAPLES

Golden Gate

75

COQUINA SANDS

75

Naples

41

84

84

EAST NAPLES

SOUTH NAPLES

Lely

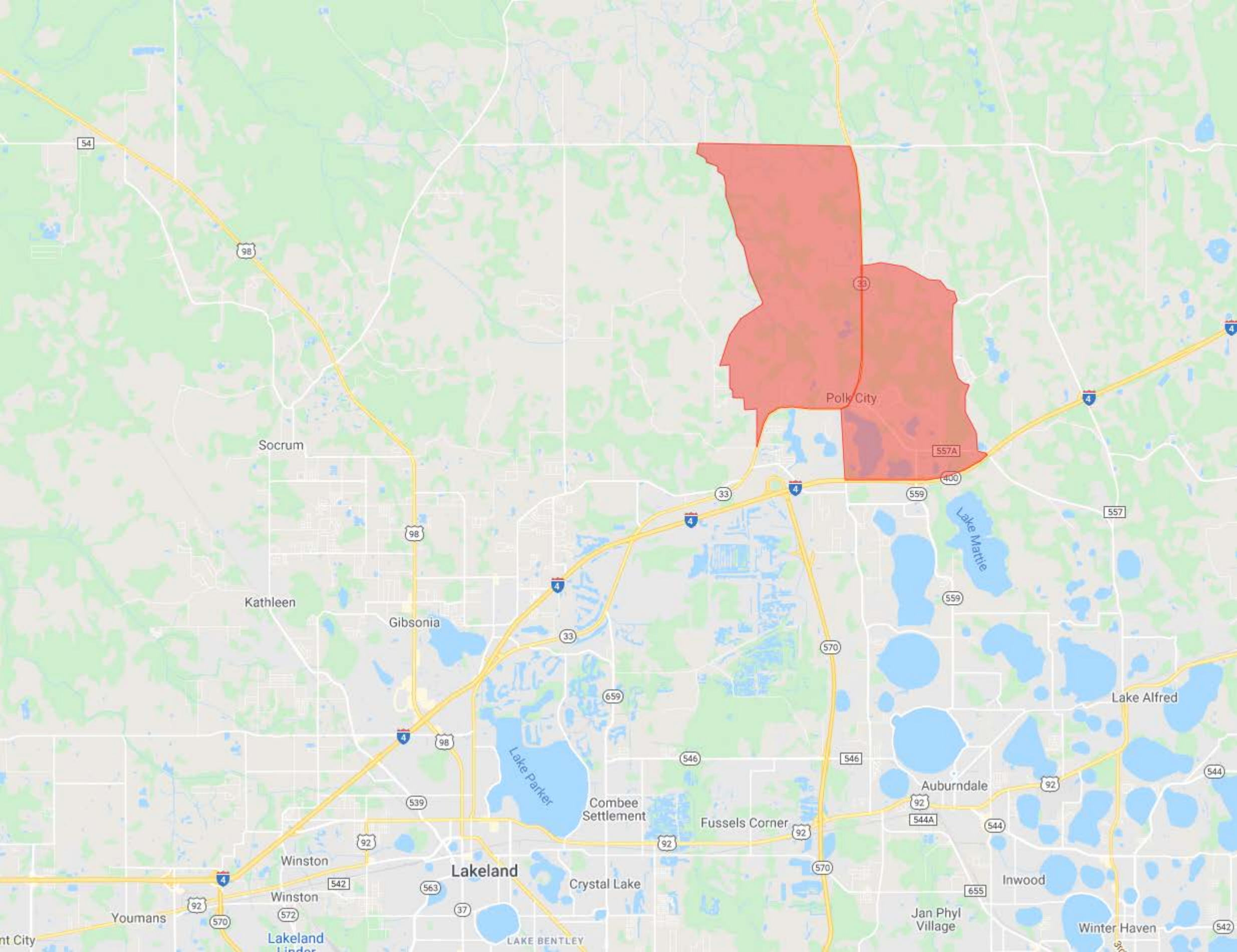
Naples Manor

Verona Walk

Lely Resort

41

Keewaydin Island



Polk City

Socrum

Kathleen

Gibsonia

Lake Parker

Lake Mattie

Lake Alfred

Combee Settlement

Fussells Corner

Auburndale

Inwood

Jan Phyl Village

Winter Haven

Winston

Winston

Lakeland

Crystal Lake

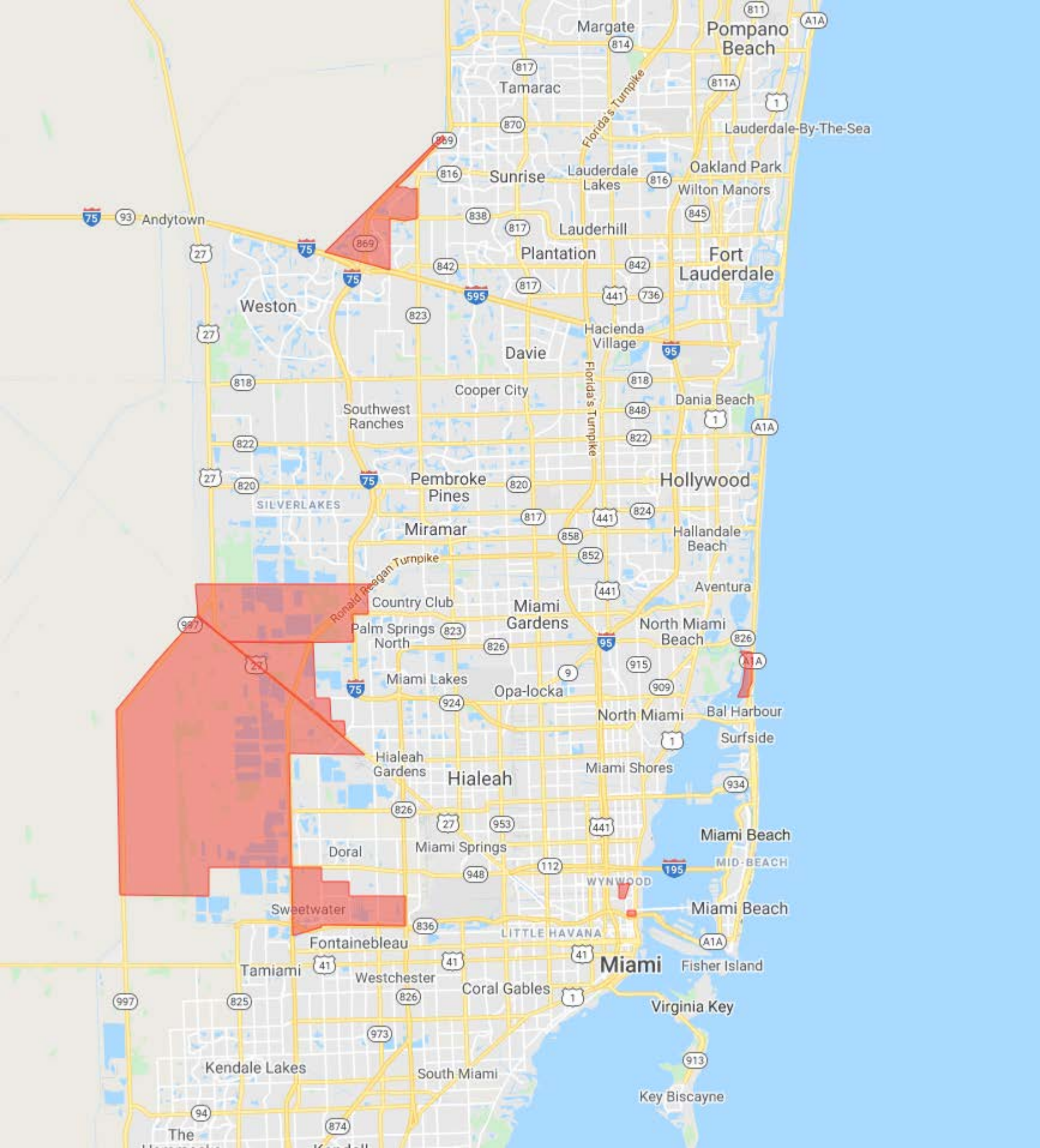
Youmans

Lakeland Linder

LAKE BENTLEY

nt City





**Attachment B**

**Existing Hotwire Florida Service Areas**

Aventura	Hobe Sound	Parkland
Bal Harbour	Hollywood	Pembroke Pines
Bay Harbor	Homestead	Plantation
Bay Harbor Islands	Jacksonville	Pompano Beach
Boca Raton	Jensen Beach	Riviera Beach
Bonita Springs	Jupiter	Royal Palm Beach
Boynton Beach	Key Biscayne	Singer Island
Cape Coral	Kissimmee	St Augustine
Celebration	Lady Lake	Stuart
Coconut Grove	Lake Worth	Sunny Isles
Coral Gables	Lakewood Ranch	Sunny Isles Beach
Coral Springs	Lauderdale by the Sea	Sunrise
Davenport	Lauderdale Lakes	Surfside
Davie	Medley	Tallahassee
Daytona Beach	Melbourne	Tampa
Deerfield Beach	Miami	Venice
Delray Beach	Miami Beach	Vero Beach
Doral	Naples	Wellington
Estero	North Fort Myers	West Palm Beach
Fort Lauderdale	North Lauderdale	Weston
Fort Myers	North Miami Beach	Wilton Manors
Fort Myers Beach	North Palm Beach	Winter Garden
Fort Pierce	Oakland Park	Yulee
Haines City	Orlando	
Hallandale	Palm Bay	
Hallandale Beach	Palm Beach	
Highland Beach	Palm Beach Gardens	
Hillsboro Beach	Palm City	