

**Jacob Ve Vaughn**

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**From:** Angie Calhoun  
**Sent:** Thursday, February 4, 2021 8:47 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** Fwd: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Angela Calhoun

----- Forwarded message -----

**From:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Date:** Feb 4, 2021 8:29 AM  
**Subject:** To CLK Docket 20200139  
**To:** Angie Calhoun <ACalhoun@PSC.STATE.FL.US>  
**Cc:**

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Wednesday, February 03, 2021 8:06 PM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 183302

**CUSTOMER INFORMATION**

**Name:** Vincent Forte  
**Telephone:** (813) 766-7653  
**Email:** vforte3@msn.com  
**Address:** 11919 Boynton Lane Unit 54B New Port Richey FL 34654

**BUSINESS INFORMATION**

**Business Account Name:** Vincent Forte  
**Account Number:** 0294840  
**Address:** 11919 Boynton Lane New Port Richey FL 34654

**Water County Selected:** Pasco

**COMPLAINT INFORMATION**

**Complaint:** Other Complaint against Utilities, Inc. of Florida  
**Details:**

Summertree Resident Letter

Docket No. 150269-WS and Docket No. 160101-WS I am outraged with current rate increases, billing issues, continual poor customer services and lack of trust with Utilities, Inc. of Florida's and it pending rate consolidation. Please work to have Pasco County Utilities take control of this utility, as it has for over 25 years provided sub par water quality and has been unfairly taking advantage of it's customers.