

2906 Dollar Bonnet Lane
Lakeland, Florida 33810

February 15, 2021

DKT #: 20200139

Florida Public Service Commission
Office of Commission Clerk
2540 Shumand Oak Boulevard
Tallahassee, FL 32399-0850

as a resident of Cypress Lakes, I have seen our Utilities Inc. bill triple during my residency. Specifically wastewater costs are the target in this latest increase.

In 2010, an expansion of our wastewater treatment system was necessary to accommodate approximately 120 additional homes in Cypress Lakes. Without notification to Property Management/Owners, Utilities, Inc., made that upgrade to the tune of nearly \$1,000,000. The price tag for this was placed on all our residents by action of the Public Service Commission and we have paid the bill. There has been no budgetary request since 2010 for our wastewater treatment plant.

But we are now faced with an increase of an additional 30% in rates though request by Utilities Inc. This is to pay for four other communities sewer facilities. One of those systems is 50+ years old and is under court order to upgrade. Paying for their capital expenditure disenfranchises our residents, places an unfair burden on them economically and ties the hands of Cypress Lakes Property Management to remain competitive in Polk County. Cypress Lakes community is the ONLY one in Polk County served by Utilities Inc.

I request that the Public Service Commission deny the request for a rate increase and have it be assessed to those communities benefiting from the proposed \$26,000,000+ in capital expenditures.

Sincerely,
Robert Grover
Dolores Grover
Robert and Dolores Grover

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COMMISSION
CLERK

Dolores Grover
Robert Grover
2906 Dollar Bonnet Lane
Lakeland, FL 33810

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