

Vicki Drexler
2386 Snowy Plover Dr
Lakeland, FL 33810

March 1, 2021

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

DFT #: 20200139

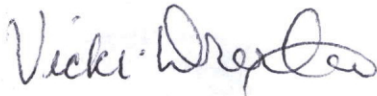
As a resident of Cypress Lakes 55 + Community, I have seen our Utilities, Inc. bill triple during my residency. Specifically, wastewater costs are the target in this latest increase.

In 2010, an expansion of our wastewater treatment system was necessary to accommodate approximately 120 additional homes in Cypress Lakes. Without notification to Property Management/Owners, Utilities Inc., made that upgrade to the tune of nearly \$1,000,000. The price tag for this was placed on all of our residents by action of the Public Service Commission and we have paid the bill. There has been no budgetary request since 2010 for our wastewater treatment plant.

We are now faced with an increase of an additional 30% in rates through a request by Utilities Inc. This is to pay for four sewer facilities in four other communities. One of those systems is 50+ years old and is under court order to upgrade. Paying for their capital expenditures disenfranchises Cypress Lakes residents, places an unfair burden on us economically and ties the hands of Cypress Lakes Property Management to remain competitive in Polk County. Cypress Lakes community is the ONLY community in Polk County served by Utilities Inc.

I request that the Public Service Commission deny the request for a rate increase and have it be assessed to those communities benefitting from the proposed \$26,000,000+ in capital expenditures.

Sincerely,



Vicki Drexler

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Lakeland, FL 33810

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