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**CHRIS SPROWLS**  
*Speaker of the House of  
Representatives*

May 4, 2021

Adam J. Teitzman, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 20210016-EI

Dear Mr. Teitzman:

The Office of Public Counsel (or OPC) has, in cooperation with Duke Energy Florida (DEF) and the other signatories, developed a 16-minute customer presentation that explains the comprehensive three-year base rate settlement agreement that was filed on January 14, 2021 in this docket.

The OPC determined that there was interest in having such a forum for customers to learn about the settlement and to have an opportunity to provide feedback to the Commission. To that end we asked DEF if they could include a bill message that would reach the Florida customers advising them of the opportunity to view the video presentation, accessible via a link provided in the bill message, and further providing information on submitting email comments to the Commission. DEF agreed and all signatories assisted in developing an objective video presentation that explained the key provisions of the settlement. At the conclusion, the email address for public comment and the docket number were provided for those wishing to provide comment on the settlement. The video ran on April 29<sup>th</sup> from 8:00 AM until 8 PM and also directed customers to the page on the Commission's website where the hearing may be watched. Additionally, we included in the video a closed-captioned Spanish translation of the script that was used in the presentation.

While the signatories believe that Commission precedent and the circumstances of settlements in general do not lend themselves to this process being required, under the circumstances resulting from the COVID-19 pandemic, we felt that the informative presentation was appropriate for this particular settlement. We think customers will appreciate the opportunity to hear information and our explanation about the settlement agreement and how to provide comments. The presentation also provides additional notice about some of the rates and elements prior to the Commission's

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consideration. Formal notice of the rate changes that will be effective January 1, 2022 will be provided by DEF later in 2021 in accordance with Commission rules.

We are providing this letter for filing in the correspondence side of the docket but are serving all parties as a courtesy. Should you have questions about the presentation or require any further information about it please do not hesitate to contact the OPC.

Thank you,

/s/ Charles J. Rehwinkel

Charles J. Rehwinkel

Deputy Public Counsel

**I HEREBY CERTIFY** that a true and correct copy of the foregoing has been furnished by electronic mail on this 4<sup>th</sup> day of May 2021, to the following:

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/s/ Charles J. Rehwinkel  
Deputy Public Counsel