Jacob Veaughn

From: Sent: To: Cc: Subject: Jacob Veaughn on behalf of Records Clerk Monday, May 17, 2021 1:49 PM 'arvil1212@aol.com' Consumer Contact FW: Sunny Shores Utility, LLC. Docket NO. 20200230-WU

Good Morning, Sharon France

We will be placing your comments below in consumer correspondence in Docket No. 20200230 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Jacob.Veaughn@psc.state.fl.us 850.413.6656

From: Sharon France <arvil1212@aol.com>
Sent: Monday, May 17, 2021 10:29 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Fw: Sunny Shores Utility, LLC. Docket NO. 20200230-WU

Sent from the all new AOL app for Android

----- Forwarded Message -----From: "Sharon France" <<u>arvil1212@aol.com</u>> To: "<u>cathymills0810@gmail.com</u>" <<u>cathymills0810@gmail.com</u>> Cc: Sent: Sun, May 16, 2021 at 4:10 PM Subject: Sunny Shores Utility, LLC. Docket NO. 20200230-WU Application for staff-assisted rate case in Manatee County by

Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name Sunny Shores MH Association Sharon France HOA Address 3801 115th STW Bradenton, FI. Mail: P.D.I 34215

to submit your comments about this docket to the Florida Public Service Commission, please implete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS have an office. Our hall has minimal usage - I get many calls on the water Co. A couple of years ago they asked to put afracet on the outside storage u for ching water. I gave permission the during the summer tall the leak spraying wetter . 300 tof our communi are not here at that time this was their line and wehad to my. for 3 mo, Our hall is u De main events, Library & Treadmi Events a year. We have no 5 I had 40+ calls last fall about the people made arrangements to new logs on Mete heyhad besireceived lette her most are gone, because these head the tags. The pressure in here is Iss than a pencil attimes. They do not return calls at times at all.

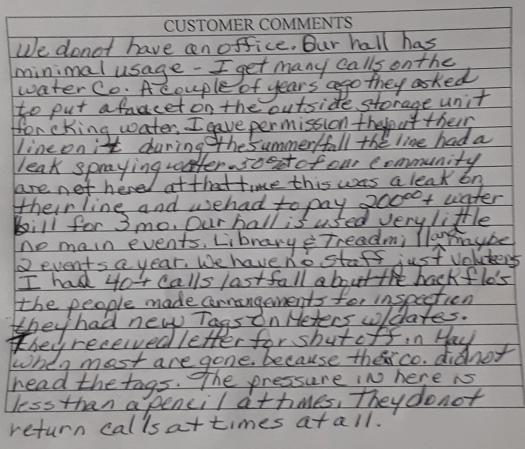
email or other correspondence sent to a Florida Public Service Commissioner, or any other public tal and / or employee of the PSC, in the transaction of public business is considered a public record is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC ovide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media. Application for staff-assisted rate case in Manatee County by

Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name Sunny Shores MH Association Sharon Trance HOA Address 3801 115th STW Bradenton, FI. Mail: P.O. Box 171 34215

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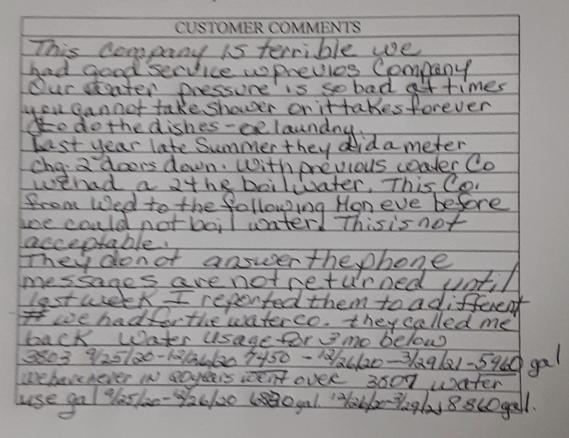
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Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name Gene France Additions 3807 1174 ST Wit 3803 1174 STW. Bradenton, Fl. 34210'

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We experienced backflow inspections last week. The backflow were inspected last October and November. The new tags were put on them with inspection dates. 50% of the homes are winter residents that go home in April and early May. This week 5-6 months after inspections 50-60 PEOPLE got shut off notice. Why did they wait this long to do their job making sure they were inspected. When they are inspected they get a new tag that is dated. The meter reader can see these as they are attached to the backflow. This is one of several instances. They are not answering messages or returning calls from their answering machine Ect. Our water pressure is as small as a pencil a lot of the time. I do not believe that the increase is necessary for the service we receive. Respectfully Sharon France HOA President

Sent from the all new AOL app for Android