

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Tuesday, May 18, 2021 4:19 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20210016

Consumer correspondence for docket 20210016.

Angela Calhoun

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, May 18, 2021 12:11 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 183885

**CUSTOMER INFORMATION**

Name: Lisa Rodriguez  
Telephone:  
Email:  
Address: 516 One Center Blvd Altamonte Springs FL 32701

**BUSINESS INFORMATION**

Business Account Name: Lisa Rodriguez  
Account Number: 4667271305  
Address: 516 One Center Blvd Altamonte Springs FL 32701

**COMPLAINT INFORMATION**

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

It is amazing and criminal that yet again the Florida PSC has again okayed another increase from Duke Energy. I again have to ask how much stock do you PSC members have in Duke Energy? How much do they pay you to continually screw over the people who live in Florida? Another 3-4% increase in addition to A Big increase in the customer service fee from 8 dollars to almost 12 dollars. A stupid greedy made up charge like ASC which we continue to pay. Millions of Florida residents out of and work and yet you continue to raise rates. Aren't the billions Duke Energy make enough? I don't know what's worst a greedy company like Duke Energy or the FPSC which continues to Help them screw over the people of Florida. Hey FPSC do whats right for Florida not Duke Energy.