

**Jacob Veaghn**

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**From:** Speaker Signup  
**Sent:** Wednesday, May 19, 2021 8:38 PM  
**To:** Consumer Correspondence  
**Cc:** Christopher Richards; Cindy Muir; Bev DeMello  
**Subject:** Docket No. 20200230-WU - Sunny Shores  
**Attachments:** IMG\_3071.jpg; ATT00001.txt

Please place the attached comment in the docket file.

Kelly Thompson  
Public Information Specialist II  
Office of Consumer Assistance & Outreach Florida Public Service Commission  
(850) 413-6986

Application for staff-assisted rate case in Manatee County by  
Sunny Shores Utilities, LLC

DOCKET NO. 20200230-WU

Name Cathy Mills  
Address 3808 117<sup>th</sup> Street West

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
<p>I Truly don't understand why our water bill must go up. Our water pressure here is AWFULL! you need to actually come to our development and see what it is like. Tangle here and there. You surely as a homeowner would not like to have your water like this, and then get word your bill would be here, what for? you need to correct the problem first before increasing our bill. Surely it's worse when all the Northers are here. you need to actually look at the system in the fall when everyone is present in this Park. As far as the backflow that's ridiculous. Turning Peoples water off when it isn't right. Again you need to come out and check it out in person. Cathy Mills</p>

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