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COMMISSION
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June 14, 2021

Florida Pub. Serv. Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Docket # 20210015-E1 - For Hearings in June - 2021

Dear Sir/Madam:

Unable to attend or participate in the hearings, however, we cannot accept any increases as proposed. Paying \$216 more per year when we experience many "power" surges and no power for long periods of time. This is a problem and we live in a hurricane location and any power loss can be detrimental to everyone - even you and your family, friends and acquaintances. A 15% increase over 4 years is too much. Many are on fixed incomes or pensions like my family. We are not on public assistance and worked for many decades. We welcome a 1% percent increase. If everyone paid this percentage it should be more realistic and affordable. Many are moving out or downsizing because of all the extra expenses incurred now resulting from COVID-19. Everything has gone up in price - not one thing you can think of that has not been raised in price. Crime is escalating more so now. It's no wonder when people who are average Americans born in the U.S. are facing even higher prices on utilities in addition to everything else. Everyone is facing financial stress. This just adds fuel to the fire. More crimes will take effect and if you think it will not affect you, your family, friends and acquaintances, think again! Many are without jobs and have lost jobs and now face many situations - one is not going out, or getting adequate medical care or medicines. Now this is like putting more stress on an already stressed "state" - where many have little resources. Don't raise the price! If you have to make it 1% - and not more for the timespan mentioned. Expect you to take a serious look and think of the public you serve. Thank you for your time and effort. (Banks only give about 1% interest!) Jobs pay menial salaries.

cc: Jeff Johnson
Bcc:

Yours truly
Z. Ortiz-Santiago

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2540 Shumard Oak Blvd
Tallahassee, FL 32399

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