

**Antonia Hover**

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**From:** Shonna McCray  
**Sent:** Thursday, July 29, 2021 8:37 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Consumer correspondence for docket 20210015.

Shonna McCray

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Thursday, July 29, 2021 8:12 AM  
To: Shonna McCray <SMcCray@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, July 28, 2021 5:15 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaint TRACKING NUMBER: 184360

**CUSTOMER INFORMATION**

Name: Margaret zempleni  
Telephone: (561) 983-3748  
Email:  
Address: 501 vision Court palm Beach gardens FL 33418

**BUSINESS INFORMATION**

Business Account Name: Margaret zempleni Account Number:  
Address: 501 vision Court palm Beach gardens FL 33418

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Florida Power & Light Company

Details:

Living in Florida all of my life its very interesting that the cost of electricity has gone up above the cost of living rates. First of all why is the company a share holder company? This causes increases t the customer why are we charged the franchise charge? that should come out of the funds for the company profits. We the people should not be charged this fee. now there is a customer fee then there is a fuel fee and then a non fuel fee Then taxes. Storm charges. wow also, late fees wow. truly this is not in the best interest of the public. then the company changes meters to digital. upgrades. more money and the consumer gets the increases. wow.

when teachers are paid 13.00 per hour or less and are on salaries wow. un equal wealth distribution is very real long term we will be another country that only has upper and lower class and possible revolt and revolution and I will not be part of that nor instigate it. yet, Being proactive and a preventative of crises person.

wow. utilities are very expensive and not cost effective also, now solar panels farms for FPL wow. so they can maintain the same profit for the share holders? amazing. Our youth and our teachers are leaving our state for more affordable places in our nation. are we another new York. so, what is your plan for cost effectiveness? The CEO who gets paid for

what 5 teachers are worth and has the perks and blue stock shares. amazing. supplies are now expensive more than ever. I am glad I am not in charge. alot of programs that are not necessary at this time would be slashed. So that our general public can afford electricity. It appears that electricity is a privilege and not a right. cut costs. the first if with the CEO. I could have 3 CEOs for that salary. FPL works there people and is not regulated enough and that is with most utility companies. it really reflects the game monopoly. minimum wage in florida is the lowest in the nation yet, with new york living costs. wow. So, how do we keep our next generation here? now most people are going to Texas, montana, other places then what will you do then when we have a problem like we did in 2008. increase costs to make up for losses? I will admit that FPL does have quality in its performance yet, affordability is not a focus for the team at FPL or the commissioners. I shut off my ac to monitor my digital meter and I am doing 50 watts per day even when its on. not sure whats going on. 6 years ago the cost was manageable now the increases are evident. I requested to have my bills from 4 years and the company would not send them to me. So I can do a through analysis of the costs and increase after the digital implementation. amazing. So Educating the youth is very important now. so they can revamp the system and make it affordable. to rent a small apartment is minimum 1400 00 per month then first last and security to move in. Then a deposit for the electric and then a deposit for the water. 13.00 per hour is just not going to be enough. wow. a single mom has to work jobs and no one is at home at times. wow. people are becoming homeless more and more in the metro areas that the costs are so high. amazing. so you the commissioners are in power and really make it affordable and fair the costs. Maybe all of you are too comfortable and really do not know hardship. during corona you would think the costs would be lowered. no way. that should have been a huge indicator that the economy is changing. living beyond our means has alot of consequences. as I stated to our board members here. if we cant afford to drive a jaguar mentality then we really should consider the bus or a Volkswagen mentality and be thrifty with our resources. being prudent with our funds is essential. there are alot of managers that make over 100 thousand and they do not really have the pay for performance. think about it. This state is mainly a retiree state. So if all our youth leave then who is left. The caribbean people? people have relocated here because they believe its cheaper than new yourk or chicago. Then to find out that they cannot make the same salary. rooming now is big. Sharing now is big. yet the youth are not very happy and as with HONG KONG it could happen to us. think about the future generation and the decisions that are made? How does it affect our next generation financially. I believe with your degrees and status you can make affordability real and be fair and charging fees.