

**Antonia Hover**

---

**From:** Ellen Plendl  
**Sent:** Monday, August 9, 2021 7:55 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** extremely poor electrical infrastructure coupled with spiraling out-of-control rate increase requests!; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC reply for Docket No. 20210015.

## Antonia Hover

---

**From:** Beatrice Balboa <beatricebalboa@gmail.com>  
**Sent:** Saturday, August 7, 2021 4:37 PM  
**To:** Ellen Plendl  
**Subject:** extremely poor electrical infrastructure coupled with spiraling out-of-control rate increase requests?!  
**Attachments:** Fire at FPL substation shuts down I-95 in Riviera Beach.pdf

7 August 2021 1630 hours

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

To whom it may concern,

I am writing regarding the latest news media reports underscoring the woeful and disastrous state of the electrical grid throughout the State of Florida, leading to death and destruction, despite strong documentation indicating such problems exist. To compound FPL deep contempt and disrespect of the hardworking taxpayers residents of the State of Florida, documented allegations of overbilling, overcharging and overwhelming electrical rates, surcharges, and fees (Florida Power & Light (FPL) is asking for a \$2 billion increase!) are contributing to a pervasive climate of complete distrust between customers of FPL and the FPL Corporation. News media article (attached) underscores this deep contempt and disrespect of the hardworking taxpayers residents of the State of Florida. Please coordinate, collaborate and cooperate on Federal, State and/or local jurisdictional levels in addressing these egregious concerns potentially impacting adversely the public's safety, health, finances, policies, trust, confidence, and quality of life issues. Thank you for your time in these matters and hope to hear from you soon.

Sincerely,  
Beatrice Balboa  
1010 South Ocean Boulevard, Unit 1008  
Pompano Beach, Fl 33062-6631  
USA



**GET LOCAL BREAKING NEWS ALERTS**



The latest breaking updates, delivered straight to your email inbox.

Your Email Address	<b>SUBMIT</b>
--------------------	---------------

[Privacy Notice](#)

Advertisement

# Fire at FPL substation shuts down I-95 in Riviera Beach

**WPBF.com Web Staff**   


WPBF.com Web staff

**RIVIERA BEACH, Fla.** — A fire at the Florida Power and Light substation in Riviera Beach shut down all lanes of I-95 at Blue Heron Saturday morning.

Barbara Thompson, a spokesperson for FPL, confirmed that the fire was caused by a lightning strike.

← Ads by  
**Google**

Stop seeing this  
ad

Why this ad? 

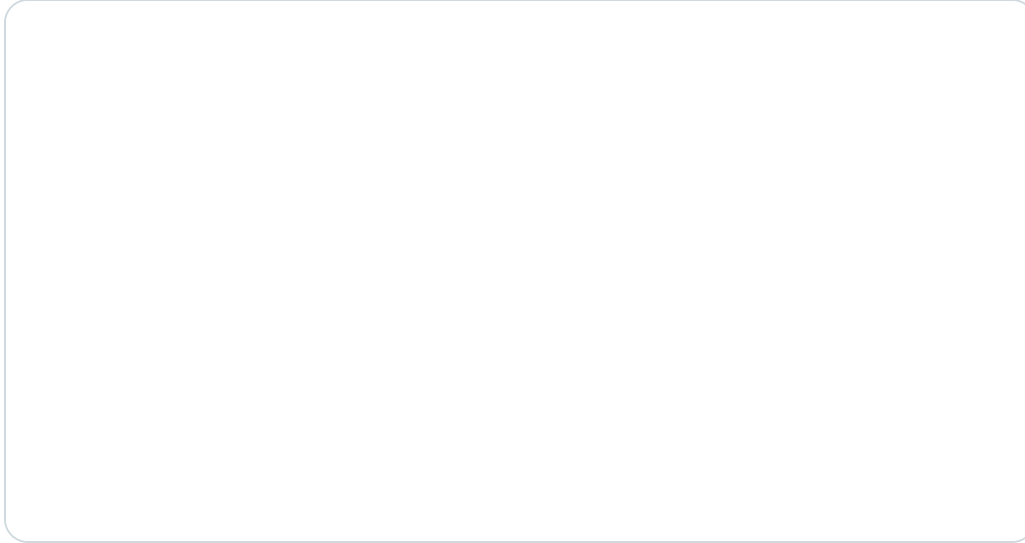
All I-95 southbound lanes were blocked and traffic diverted off the exit to Blue Heron. The lanes were reopened around 11:25 a.m.



**FHP West Palm Beach**  
@FHPPalmBeach



A fire at an FPL substation has all southbound lanes blocked on I-95 and 45th Street. All traffic is being diverted off the exit to Blue Heron. Please use caution and avoid the area if possible.



10:29 AM · Aug 7, 2021 from Hollywood, FL



♥ 3    💬 1    🔗 Copy link to Tweet

***This is a developing story and will be updated as more information becomes available.***

**Top Articles**

## Home invasion suspect arrested in Boynton Beach

---

### WPBF 25 WEST PALM BEACH

WPBF-TV 25



[Contact Us](#)

[News Team](#)

[Apps & Social](#)

[Email Alerts](#)

[Careers](#)

[Internships](#)

[Advertise](#)

[Digital Advertising Terms & Conditions](#)

[Broadcast Terms & Conditions](#)

[RSS](#)

[EEO Reports](#)

[Captioning Contacts](#)

[Public Inspection File](#)

[Public File Assistance](#)

[FCC Applications](#)

[News Policy Statements](#)

Hearst Television participates in various affiliate marketing programs, which means we may get paid commissions on purchases made through our links to retailer sites.

©2021, Hearst Television Inc. on behalf of WPBF-TV.

[Privacy Notice](#) [Your California Privacy Rights](#) [Interest-Based Ads](#) [Terms of Use](#) [Site Map](#)

## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Monday, August 9, 2021 7:54 AM  
**To:** 'Beatrice Balboa'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Beatrice Balboa  
beatricebalboa@gmail.com

Dear Ms. Balboa:

This is in response to your August 7 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company (FPL). We appreciate the opportunity to respond directly to you.

We will add your E-mail to Docket No. 20210015, regarding FPL's Petition for a rate increase. You may review all the information filed with the Florida Public Service Commission by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20210015 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket, as well as any action the FPSC has taken on this matter.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)