

Tim P. Loken
Director – Regulatory Reporting
4001 N Rodney Parham Rd.
Little Rock, AR 72212

(p) 501.748.7442
(f) 501.748.6583
(m) 501.831.1194
tim.p.loken@windstream.com



August 11, 2021

VIA OVERNIGHT MAIL

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

REDACTED

Re: 2021 Annual Lifeline Data Request

Dear Sir or Madam:

Windstream Florida, Inc. (“Windstream”) hereby provides its Annual 2021 Lifeline Data Request response.

Windstream asks that the information contained in the enclosed response be treated as confidential under Section 364.183, F.S. and Rule 25-22.006, Florida Administrative Code. Windstream deems this information to be confidential because it contains market-sensitive information that competitors could use to their economic advantage. Accordingly, Windstream treats this information as confidential and proprietary within the Company and does not share it in any public forum.

Should you have any questions or concerns, please do not hesitate to contact me at 501.748.7442.

Sincerely,

A handwritten signature in cursive script that reads 'Tim P. Loken'.

Tim Loken

Attachments
TL/sdm

RECEIVED-FPSC
2021 AUG 16 PM 2:05
COMMISSION
CLERK

CLEC AND WIRELESS LIFELINE DATA REQUEST 2021

To assist the Florida Public Service Commission in the development of our Annual Report to the Governor, President of the Senate, and Speaker of the House of Representatives on the Lifeline program as required by Chapter 364.10, Florida Statutes, **please provide responses to the following questions by August 16, 2021. Your responses should include your company name, contact person, and email address.**

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for fiscal year July 1, 2020, through June 30, 2021.

For those items requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. The number of residential access lines in service each month. [\(See Attachment 1\)](#)
2. The number of customers participating in Lifeline each month. Note: Do not include customers receiving Lifeline through the Transitional Lifeline provision. [\(See Attachment 1\)](#)
3. The number of Lifeline customers added each month. Note: Do not include customers receiving Lifeline through the Transitional Lifeline provision. [\(See Attachment 1\)](#)
4. The number of customers removed from Lifeline each month. Note: Do not include Lifeline customers moved to Transitional Lifeline. [\(See Attachment 1\)](#)
5. In accordance with Section 364.105, Florida Statutes, are you offering Transitional Lifeline service? If yes, what is the number of customers participating per month and what are your advertising efforts for Transitional Lifeline service? [\(See Attachment 1\)](#)
6. The number of customers participating in Lifeline under the Tribal Lands provision each month. [\(See Attachment 1\)](#)
7. Description of your company's procedures for Lifeline. Include the following in your response:

- a. Internal procedures for promoting Lifeline.

[Weekly conference calls sponsored by Windstream's Channel Support team is the medium used to update the consumer channel on any Lifeline regulation changes or promotions, such as the COVID-19 support. These calls are attended by leadership and front-line supervisors and then the information is distributed to the front-line employees.](#)

[Windstream's Call Center Agents and Retail Store Employees promote Lifeline to customers who inform us that they receive a qualifying government program and educate them on the application process. Our employees also direct customers to review the details of the Lifeline program on \[windstream.com/Lifeline\]\(http://windstream.com/Lifeline\).](#)

[Updated Lifeline processes and procedures are posted on WINFO, Windstream's internal process site. Within WINFO is a Lifeline section, which houses the overview of the program, references to \[lifelinesupport.org\]\(http://lifelinesupport.org\), Windstream employee's roles/responsibilities, how to handle application requests, common terms and definitions, regulations and restrictions of the program, and order entry specifics.](#)

- b. Outreach and educational efforts involving participation in community events.
[Not Applicable](#)

- c. Outreach and educational efforts involving mass media (newspaper, radio, television). (See Attachment 2-1)
 - d. Copies of Lifeline outreach materials of your company. (See Attachment 2-2)
 - e. Any links on your company Web site that provides Lifeline information. <https://www.windstream.com/about/windstream-information/lifeline-assistance-program>
 - f. Organizations you are currently partnering with, have partnered with, and organizations you plan to partner with to educate and inform customers about Lifeline. Not Applicable
8. Did your company provide Lifeline services using resale Lifeline lines obtained from an underlying carrier? If yes, identify the underlying carrier and the number of resale Lifeline lines obtained each month. No
9. Please identify how your company is satisfying the FCC's minimum service standards requirement. Windstream complies with the FCC service requirements as identified in Title 47 Part 54.401 and 54.408.
10. To the extent you have experienced a decline in Lifeline customers since last year, please list and describe any issues that may have contributed to the decline. Any additional general comments or information you believe will assist staff in evaluating and reporting Lifeline participation in Florida are welcome. Customers continue to migrate toward wireless services due to the portability of wireless service.
11. Please identify any issues you have experienced utilizing the National Verifier
Some customers have expressed issues with the National Verifier site (problems accessing, site going down, etc.). During this time, there may be a higher volume on this site that may be causing some issues.
Some customers do not realize or understand that applying through the National Verifier is only one step and they also need to apply with the provider to receive the Lifeline discounts. If the customer does not complete the application the same way the National Verifier application was completed, the submission fails. We have encouraged our customers to make a copy of their NV application to ensure they fill out their USAC application the same way.
Since the Emergency Broadband Program began on 5/12/21, subscribers are very confused how to enroll in Lifeline and EBB, since there are separate National Verifiers. Windstream has allowed existing Lifeline customers with their benefit at Windstream to send their written consent to enroll them in EBB.
12. Are you assisting customers with their Lifeline program applications through the National Verifier portal? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.
Windstream's Lifeline team is not located in a customer-facing brick and mortar location. We direct customers to the lifelinesupport.org website to enroll in Lifeline using the National Verifier.
Our customers are directed to the National Verifier by our online Customer Care and Sales agents, when discussing the Lifeline program with them.

ILEC Lifeline Data Request 2021
July 12, 2021

13. Are the majority of your new Lifeline customers already enrolled in the National Verifier before requesting Lifeline service from your company?
No, most of our customers must be directed to the National Verifier to begin the process.
14. Since the hard launch of the National Verifier in Florida, how has your company used the customer information received from Florida's Coordinated Enrollment Process?
On March 24, 2020, Florida entered the hard launch status of the National Lifeline Verifier. To comply with Section 364.10(g), Florida Statutes, and 25-4.0665(6), Florida Administrative Code, the Florida Department of Children and Families will continue to upload coordinated enrollment customers indicating they wish to receive Lifeline service to the Florida Public Service Commission database.
As an Eligible Telecommunications Carrier (ETC), Windstream is expected to continue the current processes and download customer information from this database to comply with these rules. While this will no longer qualify as a Lifeline application pursuant to the waiver granted by the FCC, it provides Windstream notice that a customer or prospective customer is interested in receiving Lifeline service from Windstream. Because these customers are only coming from the Department of Children and Families, all of these customers will be enrolled in either Medicaid or SNAP. However, these customers will still have to complete USAC's Lifeline application. Similarly, the data of customers' who reside in an area outside of Windstream's ETC designation should be uploaded under Windstream's current process.
15. In the last year, has your company filed for any form of bankruptcy? If yes, please identify the chapter and the date filed. No
16. Within the last two years, has your company been involved in any FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number. No
17. Did you observe an increase in new Lifeline customers related to COVID-19 unemployment? Additionally, please provide or describe any form of promotion your company conducted to customers newly eligible for Lifeline due to COVID-19. Any additional general comments or information on how COVID-19 has affected your Lifeline customers in Florida are welcome.
Yes, we did observe more customers inquiring about special offers to assist them during COVID-19 unemployment. Windstream offered a \$14.99 plan to new Kinetic Internet customers that were Lifeline eligible. In addition, Lifeline that took new Kinetic Internet service qualified for 2 free months of Internet service and free activation. This offer was made available to assist LIFELINE customers that need fast, reliable Internet during this time when a home connection is necessary for work, school, and other online activities.
Since May 12, 2021 Windstream Lifeline customers, as well as Florida customers not yet enrolled in Lifeline, had the opportunity to enroll in the Emergency Broadband Benefit (EBB) program, if qualified.
18. Is your company participating in the Emergency Broadband Benefit (EBB) program? If yes, are the majority of your EBB customers in Florida existing Lifeline customers?
Yes, Windstream is participating in the EBB program and has been since mid-May. Approximately 37% of the EBB customers are existing lifeline customers.

ATTACHMENT 2-1

Region	State	Exchange	ExchangeID	ILEC/CLEC	County	Paper	Publication day
SOUTHWEST	FL	BROOKER	FL047BRKR	ILEC	Bradford	Bradford County Telegraph	Thur
SOUTHWEST	FL	MELROSE	FL047MLRS	ILEC	Alachua, Bradford, Clay, and Putnam	Clay Today	Thur
SOUTHWEST	FL	ALACHUA	FL047ALAC	ILEC	Alachua	Gainesville Sun	Daily
SOUTHWEST	FL	FORT WHITE	FL047FTWH	ILEC	Columbia	Lake City Reporter	Daily
SOUTHWEST	FL	LIVE OAK	FL047LVOK	ILEC	Suwannee	Riverbend News	Wednesday
SOUTHWEST	FL	MAYO	FL047MAYO	ILEC	Lafayette	Riverbend News	Wednesday
SOUTHWEST	FL	CALLAHAN	FL047CLHN	ILEC	Nassau	Nassau County Record	Wednesday
SOUTHWEST	FL	CITRA	FL047CITR	ILEC	Marion	Ocala Star Banner	Daily
SOUTHWEST	FL	CRESCENT CITY	FL047CRCY	ILEC	Putnam	Palatka Daily News	Tu-Sat
SOUTHWEST	FL	HASTINGS	FL047HSNG	ILEC	St. Johns	St. Augustine Record	Daily
SOUTHWEST	FL	LAKE BUTLER	FL047LKBT	ILEC	Union	Union County Times	Thur
SOUTHWEST	FL	JASPER	FL047JSR	ILEC	Hamilton	Riverbend News	Wednesday



Headstone for six soldiers from the Civil War and Spanish-American War were provided by the Veteran's Administration and installed by local Sons of Confederate Soldiers members.

Sons of Confederate, VA honors provides headstones for unmarked graves

For Clay Today

CLAY COUNTY – Members of the Sons of Confederate Veterans Kirby-Smith Camp No. 1209 installed headstones on the unmarked graves of five Confederate veterans and one for unmarked grave of a veteran of the Spanish-American War.

The names on these headstones are common among the founding and longtime families of Clay County.

The headstones were for Schley H. Williamson who served with the 48th Georgia Infantry Confederate States of America; Mathew Mosley who served with the 11th Florida Infantry CSA; and, John Mosley who served with the 1st Florida Infantry during the Spanish-American War. These

unmarked graves were located at Federal Hill Cemetery in the Oakleaf area.

At Peoria Cemetery in Doctors Inlet, headstones were installed for William J. Dickinson who served with the 1st Florida Cavalry CSA; William Henry Shepard of the 7th Florida Infantry; and, Ivey Williamson of the 3rd Florida Infantry.

The headstones were supplied by the U.S. Veterans Administration.

Kirby-Smith Camp No. 1209 is a heritage organization that focuses on preserving the history and legacy of those men who fought for the Confederate States of America.

For further information on the SCV, go to scv-kirby-smith.org.

Local fraternity provides baskets of food to needy for Thanksgiving

by Bruce Hope
bruce@opcfra.com

ORANGE PARK – The Middleburg-based Psi Mu Nu Chapter of the Omega Psi Phi Fraternity got together Saturday at Orange Park Junior High School to give back, handing out Thanksgiving food baskets and turkeys to needy families.

"We've done this now for the last – this will be the third year now that we've done it," David Hamilton, a retired Navy veteran and member of the fraternity. "We typically will do food baskets for Thanksgiving and food baskets for Thanksgiving. We're fortunate to have a couple of friends that are associated with the school system, so we try to reach out to those families who are known to be a little less fortunate and in need of a little assistance. So we were able to make contact with Orange Park Junior High School and identify 12 families for Thanksgiving."

The fraternity came together and prepared complete food baskets for each family. The baskets contained an entire Thanksgiving meal, including a turkey, all the sides, fixings, and desserts. Each basket contained enough food to feed a family of at least five people.

"This kind of falls into part of our mandated programs of the fraternity and helping to uplift the community that we live in,

and to uplift our African-American family here in the Clay County and southwest Duval areas. So we look forward to it every year, and we look forward to not only this event but also other events that we do throughout the year," said Hamilton.

Orange Park Junior High School is identified as a 'Title-One school, which means that 70% or more of its students receive free or reduced lunch. The school has been identified to receive federal funding due to most of the students' low economic bracket.

Janice Tucker is the Assistant Principal of the School and was present for the food basket and turkey giveaway.

"It's a privilege to have someone interested in and have a concern for this community," said Tucker. "This was an opportunity to take care of a lot of families that needed assistance. It's a worthwhile commitment, and to know that there are still folks and organizations out there that have that empathy and care for others is very heartwarming. There's sort of a façade that there is not as much need here in Clay County for socio-economically challenged families; this is an unprecedented time where that need is great."

The donations were set up in the main parking lot in front of the school. Those

SEE TURKEYS, 15



David Hamilton (L) and Dexter Mitchell (R), prepare to place more food baskets for donation.

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2A | WEDNESDAY, NOVEMBER 25, 2020 | THE GAINESVILLE SUN

7 UF researchers are named science fellows

Sarah Nelson, Gainesville Sun USA TODAY NETWORK

Several University of Florida researchers have been named fellows of the world's largest general scientific society.

This year, seven researchers from UF have been awarded the title of Fellows of the American Association for the Advancement of Science for their work to advance science. This year's group brings UF's total to 59, according to the university.

The seven Fellows, part of 489 chosen across the country, include:

• Geoffrey Dahl, professor of UF/Institute of Food and Agricultural Sciences animal science department. He was elected for his work in lactation biology and environmental physiology. His research demonstrating developmental programming of postnatal function caused by late-gestation heat stress, also earned him the election.

• Rosemary Loria, chair of UF/IFAS plant pathology department. Loria was chosen for her contributions to the field of molecular basis of bacterial disease of plants, particularly the genetics and biochemistry of the plant pathogenic *Actinobacteria*.

• Rafael Muñoz-Carpena, professor in the department of agricultural and biological engineering. Muñoz-Carpena was elected for his work in hydrological

water quality modeling in agricultural systems, particularly for the mechanistic evaluation of agricultural best practices for water protection.

• Eric Triplett, chair of microbiology and cell science department in UF/IFAS. Triplett was chosen for his work in biology — particularly microbial ecology, metagenomics and host-microbe interactions. He's also noted for increasing access to STEM education for underrepresented groups.

• Nathalie Wall, professor in the Herbert Wertheim College of Engineering's Department of Materials Science and Engineering. Wall was chosen for her contribution to the radiochemistry field, particularly her experimental work on the fate of radionuclides in the environment.

• Julie Johnson, dean of UF's College of Pharmacy and professor of pharmacy and medicine. She was elected for her discoveries in cardiovascular drug pharmacogenomics and for advancing the use of genetic data in clinical practice to improve outcomes with drug therapy.

• Thomas Schmittgen, chair of the department of pharmaceuticals in the UF College of Pharmacy. He was elected for his contributions to the microRNA biology field, particularly using real time PCR to quantify microRNA expression in tissues, extracellular vesicles, cell lines and tumors.

STATE BRIEFS

Pilot killed in small plane crash at South Florida airport

PEMBROKE PINES — A pilot died when his single-engine plane crashed while trying to land at a small airport in South Florida.

The crash happened shortly after the pilot took off from North Perry Airport in Pembroke Pines on Monday afternoon, officials said. He reported engine trouble and attempted to land while approaching a runway.

No one on the ground was injured, Arlene Satchell, spokeswoman for the Broward County Aviation Department, told news outlets.

The pilot was the only person on board.

The National Transportation Safety Board and the Federal Aviation Administration will investigate the crash.

Off-duty Miami officer fatally shoots man breaking into home

MIAMI — An off-duty Miami police

officer fatally shot a man who was attempting to break into a home while his 13-year-old son was inside, investigators said.

The shooting happened Monday afternoon in a West Miami-Dade County neighborhood where the officer's ex-wife lives, news outlets reported.

The teen called his parents and told them someone was trying to break into the back of the house, Miami-Dade police detective Kristopher Welch told WSVN.

"His father, a City of Miami Police officer, responded on scene, confronted the subject, shots were fired," Welch said.

Neighbor Raul Ariles told the television station he heard loud booms. "Somebody shooting with a pistol, like 10 or 13 times."

The 30-year-old suspected robber was taken to a hospital where he died, investigators said. The teen and his father were not injured.

Associated Press

Fraternity

Continued from Page 1A

Delta Theta leaders.

The fraternity is one of four Greek Life organizations at UF facing possible disciplinary action for violating student COVID-19 conduct rules. Fraternities Theta Chi and Beta Theta Pi are on interim suspension. Sorority Delta Gamma is on a "limited activity" directive after the group was said to have held a big/little sister event where many in the crowd weren't wearing masks.

In Phi Delta Theta's health and safety plan required from the univer-

sity before move-in, chapter leaders wrote that all members are required to wear masks in common areas. Violators could face fines, written reprimands and possible suspension.

No social events besides Rush/New Member education will be allowed to go on in the house, the plan states. House activities are only allowed in common indoor and outdoor spaces — including the basketball court, front lawn, dining room and billiard room. At a faculty senate meeting last Thursday, UF Health officials shared data showing fraternities and sororities had the highest rates of transmission and positivity rates at 2.6%. ROTC members followed at 21%, then residence halls with 5%.

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SATURDAY, NOV 21 21-40-22-49-52

DOUBLE PLAY

SATURDAY, NOV 21 41-15-46-49-49

POWERBALL

SATURDAY, NOV 21 21-26-57-40-99 PB: 1 (2)

MEGA MILLIONS

FRIDAY, NOV 20 28-22-45-47-69 MB: 17 (2)

JACKPOT TRIPLE PLAY

FRIDAY, NOV 20 14-34-30-07-27

FANTASY 5

MONDAY, NOV 23 4-9-17-25-24

PICK 2, 3, 4, 5

TURSDAY, NOV 14, MIDDAY

MONDAY, NOV 15, EVENING

CASHALIFE

MONDAY, NOV 15 11-40-59-59-52

BIRTHDAYS

Actor Kathryn Crosby is 87. Singer Bob Lind is 78. Actor-game show host Ben Stein is 76. Actor John Larroquette is 73. "Dancing With the Stars" judge Bruno Tonioli is 65. Singer Amy Grant is 60. Singer Mark Lanegan (Oz of the Stone Age and Screaming Trees) is 56. Drummer Scott MacLeod (Candlebox) is 55. Singer Tim Armstrong of Rancid is 55. Actor Steve Harris ("Friday Night Lights," "The Practice") is 55. Actor Billy Burke ("Twilight" films) is 54. Singer Stacy Lattisaw is 54. Guitarist Randy Sheppard of Sugar Ray is 54. Rapper-producer Erick Sermon is 52. Actor Jill Hennessy ("Crossing



Grant

Jordan") is 51. Actor Christina Applegate is 49. Actor Eddie Steeples ("My Name Is Earl") is 47. Actor Kristian Nairn ("Game of Thrones") is 45. Actor Jill Pittitt ("The Good Wife," "Royal Pains") is 43. Actor Jerry Ferrara ("Entourage") is 41. Actor Valerie Azlynn ("Sullivan and Son") is 40. Actor Katie Cassidy ("Arrow," new "Melrose Place") is 34. Actor Stephanie Hsu ("The Marvelous Mrs. Maisel") is 30. Contemporary Christian singer Jamie Grace is 29.

PUBLIC NOTICE

A virtual Neighborhood Meeting will be held via video conference to discuss a Site Plan application for an addition to the Ology Biosciences building on 4237 acres (Alachua County Tax Parcel 03927-01-2-30). The project includes a 450,000-square-foot research and development facility addition, associated utility infrastructure and additional parking. The site is located at 13200 Nanc Court, Alachua, FL 32616.

This is not a public hearing. The purpose of this meeting is to inform the public about the nature of the proposal and seek their comments.

Time: 6:00 p.m. on December 10, 2020
Link: <https://www.chw.com/online>
Instructions: Type the link into the address bar of your web browser. If unable to participate in the meeting, please contact CHW for printed materials. Comments may also be submitted in writing to the address or email below, or by phone.

Contact: Mitchell Mason, E
Address: 11801 Research Drive,
Alachua, FL 32616
Phone Number: (352) 331-1376
Email: mtm@chw.com

TODAY IN HISTORY

Today is Wednesday, Nov. 25, the 330th day of 2020. There are 36 days left in the year.
On this date in:

1963: The body of President John F. Kennedy was laid to rest at Arlington National Cemetery; his widow, Jacqueline,

lighted an "eternal flame" at the gravesite.
2001: AS the war in Afghanistan entered its eighth week, CIA officer Johnny "Mike" Spann was killed during a prison uprising in Mazar-e-Sharif, becoming America's first combat casualty of the conflict.

2002: President George W. Bush signed legislation creating the Department of Homeland Security, and appointed Tom Ridge to be its head.
2009: Toyota said it would replace the gas pedals on 4 million vehicles in the United States because the pedals could get stuck in the floor mats and cause sudden acceleration.
2016: Fidel Castro, who led his rebels to victory in the Cuban revolution in 1959, embraced Soviet-style Communism and defied the power of 10 U.S. presidents during his half-century of rule in Cuba, died at age 90.

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GATORS

Continued From 12A

two days later. But Florida was forced pause team activities on Sunday for one week due to positive covid-19 tests and contact tracing protocols.

Instead, the Gators will open on the road against Oklahoma on Dec. 2. They also have another early road test against 21st-ranked Florida State Dec. 12.

Unlike a year ago, Florida begins the season unranked and won't have nearly as much hype even though they return seven of their top nine scorers and add four transfers: T'ree Appleby (Cleveland State), Colin Castleton (Michigan), Anthony Duruji (Louisiana Tech) and Osoyi Osifo (Eastern Florida).

"We can't let nobody from outside tell us what we are capable of," center Omar Payne said.

Point guard Andrew Nembard and center Kerry Blackshear Jr., two of the slowest guys on the roster, are gone. Their departures allowed White to install a more up-tempo offense and a full-court, pressing defense — looking for easy buckets on one end and difficult shots on the other.

As important as finding the perfect style fit for his team, White believes getting the locker room in order could have an even bigger impact.

He started giving weekly "culture quizzes" this summer, with each player needing to get a perfect score to get a practice jersey. Gratitude, loyalty and truth are among the words the Gators have to know inside and out.

"We're in a better place in that regard right now," White said. "But we all know in this thing, in this crazy sport, on November

25th we're going to name five starters. And how do six through 13, through 15, how do they respond? That following game on the 27th, who starts? The other guys, how do they respond?"

"Five games in, our fourth-leading scorer, is he more concerned with being our first-leading or second-leading scorer, or how many minutes he's playing or whether or not he's doing everything he can do to help the Gators win? Those are all the things that we've got to do a better job of controlling if we're going to be a championship-level team."

Some other things to know as the Gators enter White's sixth season:

POPULAR DESTINATION

Florida has been a popular landing spot for transfers and has its biggest crop to date. Appleby, Castleton, Duruji and Osifo bring experience and give the Gators their most depth under White.

Appleby, Tre Mann and Quies Glover will share time at point

guard. Duruji's athleticism should fit nicely in the up-tempo scheme. Castleton could give the team a back-to-the-basket presence. And the 6-foot-7 Osifo has the ability the guard any position on the floor.

White has found sustained success in the transfer market, beginning with Canyon Barry and Justin Leon and continuing with Egor Koulechov, Jalen Hurlson and Blackshear.

FRESH FACES

Partly because of the transfers, the Gators have their smallest freshman class. It includes 6-foot-5 guard Niels Lane and 6-foot-7 forward Samson Ruzhentshev. Both provide

the size and speed White looks for to create matchup issues on both ends. Lane is expected to be one of the team's top on-ball defenders, and Ruzhentshev might already be the team's best long-range shooter.

HOME OPENER

The Gators had UConn scheduled for their Dec. 6 home opener, but the Huskies pulled out to play North Carolina State a day earlier in Connecticut. Teams across the country have moved games to make schedules more regional in hopes of minimizing travel and the potential spread of covid-19.

Florida scrambled to fill the schedule void with Stetson.



AP FILE PHOTO

Cleveland State transfer T'ree Appleby, right, drives the ball around Cincinnati guard Cane Broome (15) on Dec. 21, 2017, in Highland Heights, Ky. Appleby is one of four transfers at Florida this season.

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Members of First Baptist Church of Boulogne's bell choir perform during Hilliard's 2019 Christmas tree lighting. The event is Saturday on the lawn at Life Care Center of Hilliard at dusk. Photo by Kathie Scullie

EVENTS: Saturday to Dec. 31

Continued from page 1
Society hosts its Christmas tree lighting Dec. 4 at the Callahan Depot at 6 p.m. Refreshments will be served and social distancing guidelines will be in effect.
Also in Callahan, Dec. 5 at 11 a.m., the West Nassau Band Boosters present "A Superheroous Christmas" parade in conjunction with the Town of Callahan. The parade departs Dixie Avenue and heads south on U.S. 1 before turning right onto Fifth Avenue.

YAKE: Former Hilliard linebacker assists in developing current Flashes

Continued from page 1

coached by Doug Allison and Zack Whittington. He had high praise for current varsity coach John Pate's leadership style.
"Coaching wise, we've never been as organized as we are now," Yake said. "We have a set plan every week. We do what we need to do and he teaches me so much. Because in college he coached defensive line, so I mean, that's what I coach and he teaches me something new every week."

A typical day involves teaching at school and preparing for Friday night. "As long as it's a successful day, you know, not as many mistakes, not as many mess ups, I see it as a great day," Yake said. "Because I mean, these are high school kids, and if we can limit that, then we're OK. And then for that Friday night, as long as we get that win, and we educate the kids that we're doing the best that they can, I feel like that's where we're at right now."

Season after season, Yake has strong support on the sidelines from his grandmother, Alvina Macomber, also fondly known as "Nanny Kitty" to her grandchildren. "She's my number one fan no matter what I do," Yake said, adding, "I appreciate it so much. It's the support that my family has given me that's really pushed me to



Chase Yake joins family in celebrating his Senior Night Nov. 6, 2015 on Flashes Field. He was known for his ability to tackle his opponents and now helps young Hilliard athletes perfect their abilities on the field. Photo by Kathie Scullie

do what I think I'm really good at. They've really given me that energy that I need to go on and succeed in life."

His loyalty to his hometown team runs deep. "We got the small school so everybody knows each other," Yake said. "On Friday nights it's like that atmosphere where everything shuts down, so everybody comes to the game. So I mean, at that point, everybody's got eyes on you, so you want to succeed and do the best you can, because you don't want negative remarks coming back to

from Hilliard that went to Stetson and broke all these records and she comes right back to little of Hilliard to really help and she's trying to make her program better. And Keirsten (Holley's) trying to make her program better, so it's just amazing to see the young minds that are coming back to give back to what they want to see get a great basketball player better."

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Black Friday

Continued from Page 1A

for the Thanksgiving season in order to reduce the likelihood of contracting the virus, and events like Black Friday are a big no-no.

The guidelines come as cases across the country and in Marion County continue to increase. Locally, the weekly positivity rate for infections continues to climb to levels not seen in months.

"No retailer can run the risk of overcrowding, and so all will be looking to balance the need to drive sales with the need to keep people safe," Neil Saunders, managing director of the retail consultancy Global Data, told USA TODAY recently.

Most national retailers will close on Thanksgiving Day, a departure from years past. While most plan on opening early on Nov. 27, it won't be as early as some years. No midnight store openings are planned, according to blackfriday.com.

Many stores will open at 5 a.m., with some opening later. Further, some stores will offer traditional "doorbuster" deals — usually available only in person — via online.

Some stores are offering curbside service as well.

Walmart started its Black Friday sales on Nov. 4 with new deals featured each week. Best Buy started on Nov. 3. Some stores waited a little longer, including Target which started rolling out its deals on Nov. 14, and Macy's, which started on Nov. 16.

At the Foddeck Mall, the doors open at 5 a.m. on Black Friday. The mall will adhere to COVID-19 guidelines, according to Washington Prime Group, which owns the facility.

While the industry has pushed to expand the Black Friday buying season in the past, this year it's a direct response to a skittish shopping public.

A recent survey done by the National Retail Federation (NRF) found that more stores were rethinking their holiday strategy in the face of COVID-19.

Consumers participating in the survey reported they would stay away on Black Friday, with 70% responding they would not shop in stores. With retailers relying on 19% of their yearly revenue from holiday shopping, that prediction is troubling.

In the same report, NRF found consumers are expected to spend a total of \$99.77, about \$50 less than last year.

With revenues already affected by lost business during the lockdowns this year, every sale counts.

In response, the Florida Retail Federation (FRF) launched its "Find It in Florida" initiative, urging shoppers to buy from locally based stores.

"When you shop at businesses that have a presence here in the Sunshine State, you're supporting Florida jobs, Florida families and Florida's economy," said FRF CEO Scott Shalley in a prepared statement.

Kevin Sheilley, president and CEO of the Ocala/Marion County Chamber & Economic Partnership, said retailers were already moving away from Black Friday free-for-all events, but the pandemic made the move more drastic this year.

Overall, however, he thinks the holiday shopping experience will lure people to the stores, even if it's not on Black Friday.

"For what people enjoy during the holidays is going and doing. With so many holiday traditions postponed this year, I wouldn't be surprised if we see more people wanting to do in-person shopping," Sheilley said. "It's a good thing for these people who work in these facilities."

Contact: Carlos E. Medina at cmedina@starbanner.com or 234-4787.

Landlords

Continued from Page 1A

What once was a fringe concern has become a quiet scourge nationwide, said Eric Dunn, director of litigation at the National Housing Law Project, feeding housing instability concerns among the millions who've missed rent payments.

"Since the pandemic started, we've seen a huge spike in tactics from landlords to get people out," he said, "including changing locks, cutting off utility service, refusing to make repairs, making threats, providing misinformation and any other creative way to accuse someone of a lease violation that fits an exception in the moratorium."

Tricks and intimidation behind the scenes add to more overt efforts by landlords to legally evict tenants. With statewide bans largely expired and federal protection from the Centers for Disease Control and Prevention moratorium nearing its final days, tenant advocates fear things will only get worse.

USA TODAY reviewed hundreds of complaints about landlords filed through the summer by consumers with attorneys general in seven states, including Maryland, Missouri, Ohio, Washington and Wisconsin.

Landlords, they told the state agencies, hiked rents even as the tenants lost their jobs and missed utility bill payments. They skipped out on basic maintenance and let conditions deteriorate, leaving renters a choice between leaving on their own or living with mold outbreaks or infestations of bed bugs, roaches and maggots.

While the complaints offer a window into the problem, tenants often found their efforts to enlist state help went nowhere since wrongful evictions typically must be fought in court.

Stach, the mother of a 15-year-old daughter with disabilities, came up short in April on her \$850 rent. Her lease was up but she assumed she could renew it. Instead, she came home to the notice to vacate.

"It was devastating. I was confused and crying and felt like I was having a panic attack," Stach said. "I lost my job and now had to basically beg someone to let us live somewhere else instead of a homeless shelter."

Her previous landlord at Reliant Real Estate Services said he couldn't discuss specific tenants but he said none had faced renewals or eviction proceedings since late spring. He added that those with no money, lease expirations can negotiate move-out dates or month-to-month extensions.

"Evictions and lease renewals are never a desired outcome," Reliant President Aaron Wickesburg wrote in an email. "We will continue to do whatever we can to help keep our tenants in their homes."

Bans, moratoriums full of holes

Eviction moratoriums under the federal CARES Act expired on July 25. Many state bans also ended over the summer, or in the fall. The remaining CDC order, enacted Sept. 4, has a simple goal: prevent evictions for nonpayment of rent during the pandemic. But the CDC's rules are full of exemptions and tricky legal definitions, leaving openings for unscrupulous landlords.

The current CDC order, set to expire Dec. 31, specifies that evictions for nonpayment of rent can be prevented if renters fill out a form declaring that they make less than \$99,000, are trying to make partial payments and would likely be homeless if evicted. Rent still accrues and is due eventually.

The CDC order comes with criminal penalties, but neither the agency nor the U.S. Department of Justice answered questions on whether a single landlord has been prosecuted.

The order also offers five other reasons evictions

can move forward: criminal activity, threats to other residents, damage to property, violation of building codes or violation of any other aspect of a lease.

Dunn said landlords can find subtle ways to use these exemptions to evict a nonpaying renter, say when adding a satellite dish turns out to be a lease violation, or when a boyfriend stays over more nights than allowed in the guest portion of the lease. Non-renewals of leases that lead to eviction are a gray area in the CDC order.

Self-help eviction history

Extrajudicial or "self-help" evictions, in which landlords take matters into their own hands, date back to Roman law. They were part of English common law and then barred by U.S. courts to quell violence. Today they refer to any method outside the legal court process.

While self-help removals are by their nature impossible to measure, the usual number of court evictions offers a hint of the tsunami some advocates fear could be coming, obscured by the various COVID-19 restrictions.

The National Housing Law Project estimates about 900,000 legal judicial evictions take place in the U.S. each year. Research by the Eviction Lab at Princeton University indicates that, on average across 26 tracked cities, eviction filings have dropped by more than half during the pandemic but now are steadily increasing.

Tenants facing an extrajudicial situation have few options, especially if their belongings are locked away by a landlord or they can't afford legal help.

Renters become homeless

USA TODAY's review of complaints filed with various state attorneys general shows landlords across the country attempted to raise rents on financially strugg-

ling tenants, and then turned to extreme measures to evict them when they could not pay.

In Missouri, residents of a shuttered nine-hole golf resort that was converted into apartments say their landlord tried rents, threatened them with eviction and had them work under the table to repair the deteriorated units to pay off their debts.

The former timeshare property had been neglected for years, with mold growing on stairs, ceilings and curtains. Residents complained to the state about holes in the walls and floor, where roaches, ants and bed bugs scurried.

When LaGrand Lodge's tenant Tasha Tavener couldn't pay rent, two men attempted to pull the front door off its hinges until she called the police, according to her handwritten complaint.

The single mother had been laid off from her job at a resort in Branson when tourism froze up from the coronavirus. With no money coming in amid the threats of rent increases, she tried to work out a deal where she would help fix the deteriorating units, including ripping out carpets and tearing down walls.

With kids ages 2, 8, 12 and 15, Tavener decided that she couldn't take it anymore. They left in May, she said, and camped in the woods for five weeks until they could find a new place to stay. "I wasn't even two months into my rent. They started harassing me on a daily basis. It was scary. It got really ugly."

Across the country, landlords evicted their tenants over unapproved guests, pets and other alleged violations to various apartment rules. One blind man in Ohio lived on the streets following a dispute with his landlords over smoking cigarettes inside the unit.

Yet most consumers who spoke with USA TODAY said that their attorneys general were ultimately unable to help. State regulators can act as mediators in disputes, but challenges to evictions are often only successful in court.

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Obituaries

Obituaries are paid advertising written by funeral homes based upon information provided by families. Death notices are brief announcements published at no charge.

Milton George Kilis

Milton George Kilis, 80, passed over into heaven to be with his Lord and Savior on Nov. 15, 2020, at Orange Park Medical Center.

Born Dec. 22, 1939, to George Milton Kilis and Mable Lee Kilis, Milton graduated from Fletcher High School in Jacksonville Beach and then served in the United States Coast Guard. He and his family owned and operated the Kilis Motel in Jacksonville Beach for many years.

He was predeceased by his only brother, Manuel G. Kilis, and grandson, Jonathan Ondrejka.

Milton is survived by his loving wife of 55 years, Linda Mae Prescott Kilis; his daughter, Kathy Lynn Ondrejka (widow of John Ondrejka); his son, Michael Milton Kilis, and wife, Megan; seven grandchildren, Dawson, Michael, Dillon and Katie Ondrejka, Dalton Kilis (Dawn), and Kingsley and Britton Kilis; as well as two great-grandchildren, Levi and Luna Kilis.

In 2001, Milton and Linda retired to Georgetown, where they enjoyed fishing and

shrimping on the river. Milton was a kind, loving husband, father and grandfather, who was loved by all who knew him. He will be deeply missed.

Services were Nov. 20, 2020. Milton was interred at H. Warren Smith Cemetery in Jacksonville Beach.



Milton George Kilis, 80, passed over into heaven to be with his Lord and Savior on Nov. 15, 2020, at Orange Park Medical Center.

Maxy McFarland

Maximus "Maxy" Aaron McFarland, 1-and-a-half-month-old son of Charles McFarland and Patricia Gebert, passed away unexpectedly Sunday, Nov. 22, 2020, at Putnam Community Medical Center.

Maxy was preceded in death by his paternal grandfather, Charles McFarland.

Surviving are his parents, Charles and Patricia McFarland.

Tricia Gebert of Palatka; two brothers, Matthew Michael Fluss of Palatka and Charles Daniel McFarland of North Carolina; a sister, Brianna McFarland of Maltese; paternal grandmother, Cindy McFarland of North Carolina; maternal grandfather, Keith Gebert of Jacksonville; maternal grandmother, Kathleen "Kathy" Gebert of Palatka; maternal great-grandmother, Ruth Vickers of Palatka; and three aunts; Shannon McFarland, Melissa McFarland and Amanda McFarland.

Funeral services will be 4 p.m. Saturday, Nov. 28, 2020, at Masters Funeral Home of Palatka with Pastor Glenda

Ernest J. McRae

Ernest James (McCray) McRae, 75, of Palatka, entered the sunset of life Friday, Nov. 20, 2020, at his residence.

A native of Palatka, he was the son of Theodore and Carrie (Gaskins) McRae and was born Sunday, Aug. 12, 1945. He was a 1963 graduate of Central Academy High School.

He earned correctional officer certification at the St. Augustine Vocational Center, where he worked for 23 years.

In addition to his parents, Ernest was preceded in eternal rest by his siblings, Freddie Sharp, Theodore Sharp, Charlie



Ernest James (McCray) McRae, 75, of Palatka, entered the sunset of life Friday, Nov. 20, 2020, at his residence.

McRae, Helen Brown and Queen McRae.

He leaves to cherish his memories: devoted wife of 13 years, Georgia Mae Chambliss McRae; sons and daughters, Ernest Jr., Terrie, Crystal, Janel and Terrance McCrae, Harvey (Vanessa) Shelley and Dennie (Tracy) Chambliss; 14 grandchildren; 12 great-grandchildren; siblings, the Rev. Dr. George E. (Mary) McRae Sr., Deacon Alphonso (Vivian) McRae Sr., the Rev. Dr. Andrew (Mittie) McRae, Deacon Herman (Victoria) McRae Sr., Mary Brown, Carolyn McRae, Barbara Leonard and Dorothy Moore; and a host of other relatives, especially devoted niece, Mevely Spell, friends, classmates and colleagues.

In compliance with CDC COVID-19 guidelines (required masks and social distancing), public visitation will be 4-6 p.m. Wednesday, Nov. 25 at Flag's Chapel of Serenity: Homegoing celebration at 10 a.m. Friday, Nov. 27 at the Putnam County Fairgrounds Pavilion, 118 Fairgrounds Road in East Palatka. The Rev. Dr. Andrew McCrae, pastor of Faith Missionary Baptist Church in Gainesville, is the eulogist. Interment will be in Resthaven Cemetery in San Mateo. McRae family online condolences: www.flagserenitychapel.com.

Arrangements entrusted to Karl N. Flagg Serenity Homegoing Chapel, 2400 Madison St. in Palatka.

Joanne Tuten

Evelyn Joanne Tuten, 87, of Palatka, passed from this life Saturday, Nov. 14, 2020, at Putnam Community Medical

Center following an extended illness.

A native and lifelong resident of Palatka, she was born Dec. 24, 1932, to Thomas and Evelyn Waits. She is preceded in death by her parents; her husband, William H. "Bill" Tuten Sr.; son Thomas D. Tuten; two sisters, Tammie Lou Butler and Martha Childers; and son-in-law, Lon S. Robbins.

Joanne is survived by two sons, Jonathan W. "Jon" Tuten of Palatka and William H. "Billy" Tuten Jr. (Holly) of Sugar Land, Texas; daughter, Sandra T. "Sandy" Robbins of Weston; sister, Penny Bellas (Lew) of St. Augustine; four grandchildren, Matthew Robbins, Mary Beth Robbins (Rob Nagy), Blakey Tuten and Will Tuten; and four great-grandchildren, Carter, Cameron, Caleb and Callie Nagy. She also leaves numerous nieces, nephews and extended family.

She was a 1949 graduate of Melton High School and soon after met the love of her life, Bill. They were married for 67 years. Joanne cherished her time as a school crossing guard with the Putnam County Sheriff's Office at the intersections of Mellon & St. Johns Avenue and St. Johns and Palm avenues from 1983 to 2004. She truly enjoyed all the families and children through the years and seeing them grow into young adults. She was also a

volunteer at Putnam Community Medical Center for over 20 years leading her to log 3,081 hours. When she wasn't working or volunteering, you could find her at her second love, bridge. She was a longtime player at the Palatka Duplicate Bridge Club. Joanne was also a member of First Presbyterian Church of Palatka. She cherished so many of her friendships through the years with each of these, and while they were very important to her, she treasured her grandchildren, great-grandchildren, nieces and nephews most of all. She will be deeply missed by those that knew her.

Due to concerns with COVID-19, memorial services will be announced at a later date in 2021.

In lieu of flowers, the family requests memorial donations be sent to First Presbyterian Church of Palatka, 123 S. Second St., Palatka, FL 32177. Memorials and condolences may be expressed to the family at Joanne's Book of Memories page at www.johnsonoverturnfunerals.com.

Arrangements are entrusted to Johnson-Overturf Funeral Home in Palatka.

Daisy Selph

Daisy Selph, 82, of Interlachen, passed away Tuesday, Nov. 24, 2020, at her residence following an extended illness.

Arrangements will be announced by Masters Funeral Home of Palatka.

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Families warn against gathering as they mourn

By ADRIANA GOMEZ LACON Associated Press

MIAMI — At a Miami park that has been turned into a memorial for COVID-19 victims, families and officials gathered Tuesday to honor people who have died as they pleaded with others to avoid Thanksgiving dinners with those outside their home.

U.S. Rep. Frederica Wilson and other local officials spoke about the holidays approaching as the number of confirmed cases and hospitalizations creeps up in Florida after stabilizing in September and October following a summer surge.

Hundreds of white corrugated plastic sheets shaped like tombstones, some with names and messages, were staked on the lawn in rows simulating a cemetery.

Registered nurse Joanna Moore said she and her sister, also a nurse, thought they had done everything to protect their 79-year-old mother from the illness by isolating her in a separate area of her home and keep-

ing her 10 feet apart from others.

"We felt we had taken all of the proper precautions to keep my mother safe," said Moore, who said they later learned a family member who had visited the home had been exposed to the virus. Moore said her mother did not have underlying conditions.

A retired middle-school teacher, Patsy G. Moore did not really present any symptoms besides excessive sleeping. When her daughter took her to urgent care, she already suffered from pneumonia.

"There will be someone sitting at your dinner table on Thursday evening who may not

be with us as Christmas," Moore addressed a small crowd at the park. "If you are hosting at your home, I urge that you consider the potential outcome that is so catastrophic."

Officials at the U.S. Centers for Disease Control and Prevention are also advising against travel and deterring people from spending Thanksgiving Day with others from outside their household. But hotels in Miami Beach are experiencing last-minute bookings that may get them near full occupancy for the first time since March.

Hospitalizations continued to rise in Florida on Tuesday, with 3,787 patients with the virus, up

from 3,748 Monday. Numbers of confirmed cases also have been rising in the past few weeks, and officials have not adopted additional restrictions to prevent the virus from spreading like they did in March and in July.

Wilson said she wanted people to visit and collectively grieve for their loved ones, but she also said the park serves as a visual reminder of the human cost of the virus.

"I am standing and asking the community to take the realm of this fight," Wilson said. "We are losing too many people and too many people do not care that this virus is roaring through this country."

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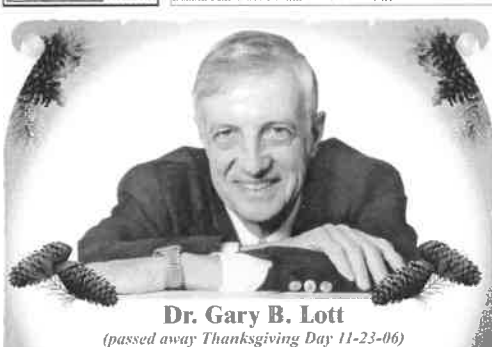
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Lifetime is a government assistance program that is limited to one benefit per household and the service is not available in all areas. Only eligible customers may enroll in the program. Customers who will be using their service in a state other than the state in which they are currently enrolled are not eligible for the program. See terms and conditions for details. Service is subject to change without notice. Service is not available in all areas. Service is not available in all areas. Service is not available in all areas. © 2020 Windstream Services, LLC. All rights reserved. Service is not available in all areas.

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Dr. Gary B. Lott
(passed away Thanksgiving Day 11-23-06)

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- your wife, children, grandchildren -

What I love about Putnam

"We moved here 5 years ago from South Florida. I love how Palatka has the small town feel that I grew up in as a child. It's so close to the river for fishing. Putnam County is a great place to call home."

- Debra Heaton

People are talking! People are reading "What I love about Putnam" to see what their neighbors are saying. It's time for you to talk, too. E-mail your picture and comments to positively.putnam@palatkadailynews.com

WE ARE POSITIVELY PUTNAM FL!



Myrtice J. Chauncey

Myrtice J. Chauncey, 95, of Live Oak, Fla., passed away at her home on Saturday, Nov. 20, 2020, with her family at her side. Mrs. Chauncey, a lifelong Suwannee County resident, was born to the late John Edward Jordan and Bessie Whiddon Jordan on Feb. 12, 1925. She worked for the North Florida Telephone Company for many years, first as a switchboard operator then, in later years and until retirement, in the front office where she became known to many as the lady at the drive thru where people, in those days, went to pay their monthly phone bill. She was married to the late Paul B. Chauncey, Sr. and together they worked and managed their family farm near Falmouth in western Suwannee County, where she lived until her passing. She loved to cook and, as anyone who ever experienced her delicious coconut cake can attest, she was good at it. More than anything, she loved the Lord, she loved her family and she loved her friends; often reminding one and all to "find peace with the Lord and to always be good to one another because you can't redo, and you can't undo."

Mrs. Chauncey was preceded in death by her infant sister Dorothy, her parents, her husband and her daughter, Sandra Chauncey Fuller.

Mrs. Chauncey is survived by her son, Paul B. Chauncey, Jr. (Dottie); six grandchildren: Trey Chauncey (Annette), Tony Chauncey (Rosie), Van Chauncey, Adrienne Corbin (Travis), Natalie Baker and Austin Kinard (Crystal); and nineteen great grandchildren: Carson Chauncey, Ragan Chauncey, Jordan Chauncey, Noah Chauncey, Mason Chauncey, Decker Chauncey, Rose Chauncey, Leven Chauncey, Camdyn Chauncey, Nevaeh Chauncey, Natalia Chauncey, Annalise Edwards, Anastyn Corbin, Zoë Baker, Sidney Baker, Rylie Baker, Shelbi Baker, Bella Kinard and Gabby Kinard.

Graveside services were conducted Sunday, Nov. 22, at 2 p.m. at Rocky Sink Baptist Church, Live Oak, Fla., with the Rev. Mike Chauncey officiating.

Community Calendar

If you would like to have anything added to the community calendar, please email Starr Munro at reporter2@riverbendnews.org or give us a call at (386) 364-4141.

Nov. 21- Dec. 30

The Spirit of the Suwannee Music Park began hosting its Suwannee Lights event on Saturday, Nov. 21 and will continue to have over 6.5 million lights lit for people to come out and enjoy until Wednesday, Dec. 30. The Suwannee lights is open nightly from 6 p.m. to 10 p.m. Adult tickets from Sunday to Thursday are \$8 online and \$10 at the gate. On Fridays and Saturdays they're \$10 online and \$12 at the gate. Children under three get in for free and children ages 4 to 12 cost \$2.

Nov. 27, Nov. 28

The Spirit of the Suwannee Music Park will hold the annual gathering, Old Tyme Farm Days, Friday, Nov. 27 and on Saturday, Nov. 28. The event will be a celebration of rural lifestyle and farm culture, where attendees can see demonstrations and vendors who will offer a look at "home goods." There will be antique tractors and antique engine collectors. The event will begin both days at 9 a.m. and end at 5 p.m. The Spirit of the Suwannee Music Park is conveniently located in Live Oak between I-75 and I-10 at 3076 95th Drive off US 129 North.

Nov. 28

Local authors from the area who are apart of Writers INK will be at Veterans Memorial Park in downtown Mayo, on Saturday, Nov. 28, from 10 a.m. to 2 p.m. Several authors who have had their work published in the past year will be available to personalize their books for local residents to purchase. All of their books are also available on Amazon. Veterans Memorial Park is located at 123 SW County Rd 300, in Mayo.

Dec. 1-12

Santa Claus is coming to Suwannee Hardware beginning Tuesday, Dec. 1 until Saturday, Dec. 12, everyday from 6:30 p.m. to 8:30 p.m. Come bring the kids out to get a photograph taken with Santa. Face masks and prescreening is required to attend and volunteers and Candy Cane donations are still needed. Please call (386) 397-2551 with any questions. Suwannee Hardware & Feed is located at 10572 Bridge St., in White Springs.

Dec. 3, 4, 5

Live Oak's Christmas on the Square will begin Thursday, Dec. 3, and end Saturday evening, Dec. 5. On Thursday the Christmas tree lighting will occur at 5:45 p.m. The Jingle Bell Fun Run will then begin at 6 p.m. with the 5-12 year olds. The Fun Run for ages 13 and up will begin right after, at 6:15 p.m. and ending at 7:15 p.m. A Christmas movie will be shown afterwards with refreshments provided. On Friday, Dec. 4, from 4-10 p.m. there will be arts and craft vendors, live music, food vendors, dancing and a 100 percent chance of snow. The grand finale for Friday is a professional fireworks show. Beginning on Saturday, Dec. 5, beginning in the morning there will again be food and craft vendors, as well as a car show, agriculture exhibit and live entertainment at Millennium Park. That evening the annual Christmas parade of lights will begin once the sun goes down.

Dec. 4

The JRE Lee Community Complex in Jasper is hosting a holiday dinner on Friday, Dec. 4, from 6 p.m. to 8 p.m. There will be swai, tilapia and catfish available with baked beans, grits, bread, hushpuppies and coleslaw for choice of sides. There will also be desserts and drinks available. A \$10 donation gives you an all you can eat meal and you can choose to eat in or you can make a meal to go. If you're within city limits they can deliver it to you that evening. JRE Community Complex is located at 4280 SW County Road 152, in Jasper.

Jail report

Hamilton County

Nov. 19

Billy Lamar Dority, aggravated battery, possession of a firearm by convicted felon

Nov. 20

Deon Rashone Cherry, possession of controlled substance

Orlando Guerra, carry concealed weapon, marijuana possession, drug possession, drug equipment possession

Nov. 22

Lawrence Lamar Yancie, battery, trespassing

Felton Valente Jordan Jr., drug possession

Suwannee County

Nov. 16

Clark Morgan Zaleski, driving under the influence

Mark Daniel Underwood, simple battery-domestic violence, felony battery or domestic battery by strangulation, resisting arrest without violence

Nov. 18

Joseph Lee Harmon, probation violation, retail theft-shoplifting 2nd offense, hold for other reason

Nov. 19

Bruce Baylon Reed, simple battery-domestic violence, felony battery or domestic battery by strangulation, kidnapping-false imprisonment of an adult

Allen Mark Busch, simple battery-domestic violence

Nov. 20

Daniel Ray Phillips, violation of probation
Heather Michelle Thomas, drug possession, possession of drug paraphernalia, probation violation

Nov. 21

Forrest Hayward Greene, DUI 4th or subsequent offense, possession of a controlled substance, operating while drivers license suspended/canceled/revoked 3rd or subsequent, hold for other reason
Braundon Ray Pack, criminal traffic offense, marijuana possession
David Randolph Priester, simple battery-domestic violence, hold for other reason

Lafayette County

Nov. 16

Danielle Capps, violation of probation
Renata Putnal, two counts of violation of probation

Nov. 17

Emanuel Lewis, driving while license suspended/canceled/revoked
Riverbend News, 11-25-2020


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Lifeline is a government assistance program that is funded by one benefit per household and the service is non-transferable. Only eligible consumers may enroll in the program. Consumers who enroll must also be on a fixed income. Service is subject to the benefit rules established by the government and can be "lifted" from the program. Low-income individuals residing on tribal lands may be eligible for additional discounts on their charges and may receive service for as little as \$3.00 per month. Windstream and the Windstream logo are registered service marks of Windstream Services, LLC. © 2020 Windstream Services, LLC. Additional restrictions may apply. 3821201



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Florida passes 950,000 cases

By Milton R. Augustine Record
USA TODAY NETWORK

Florida surpassed another milestone, this time reaching 950,000 cases. St. Johns County has also set a new record for cases in a day.

The Florida Department of Health reported Florida's new confirmed COVID-19 cases were up 8,555 to 953,300 on Tuesday's report.

The state's seven-day average of new cases, which has been rising, is 7,996, up from 7,840. The average was 6,450 a week ago and 5,703 four weeks ago. The state added 55,977 cases in the past week. St. Johns County added 561 cases in the past seven days.

Florida added 72 new deaths to reach 18,157. The state reported that 2% of all cases resulted in death. With 513 deaths in the past week, the seven-day average stayed at 73, down from 75 a week ago. St. Johns County had three new deaths in the past seven days.

There have been 226 additional nonresident deaths.

St. Johns County set a new record with 123 coronavirus cases to reach 8,205. The previous county record for cases was 115 in the July 9 report.

There was one additional death for a total of 92. St. Johns County ran 1,277 new tests with 9.48% positive, up from 6.15% the day before.

St. Johns County's seven-day average increase for new cases is 80, up from 79. It was 68 a week ago. The county's cases per 100,000 people is 3,484.

Florida's percent positivity for new patients is 7.45%, down from 7.47%. Florida reported 108,546 new tests in Tuesday's report.

Statewide cumulative hospitalizations is up 328 to 53,827. The seven-day average increase is 24. The state reported that 6% of all cases result in hospitalization.

The number of patients currently hospitalized for COVID-19 is 3,780, up from 3,754. It was 3,369 a week ago. The state has 1,347 available ICU beds, or 21.82% open. It was down from 1,478.

Flagler Hospital has 11 patients diagnosed with COVID-19 in its 335-bed facility. Flagler Hospital has 25 adult ICU beds available out of 44.

As of the latest data available, the coronavirus is most prominent in the 32259 ZIP code with 1,592 cases, 32084 with 1,236, 32092 has 1,204 and 32086 with 1,055.

Northeast Florida cases totaled 64,842, up 833.

Latest available numbers

(As of Tuesday's report)

Northeast Florida cases

St. Johns: 8,205 (+123)

Duval: 41,415 (+517)

Clay: 7,585 (+112)

Nassau: 2,995 (+55)

Putnam: 2,663 (+10)

Baker: 1,979 (+16)

St. Johns

• Total Cases: 8,205 (+123 / +561 in past week)

• Positivity of new tests: 9.48% (was 6.15% in past week)

• Deaths: 92 (+1 / +3 in past week)

• Age Range: 0-101

• Median Age: 41

• Hospitalizations: 381 (5% of all cases)

• New Tests: 1,277

By ZIP Code in St. Johns County

32033: 121 (+3)

32080: 506 (+3)

32081: 592 (+14)

32082: 1,048 (+16)

32084: 1,236 (+14)

32086: 1,055 (+7)

32092: 1,204 (+22)

32095: 443 (+6)

32145: 143 (+0)

32259: 1,592 (+34)

Statewide

Cases: 953,300 (+8,555 / +55,977 in past week)

Positivity of new cases: 7.45% (was 7.01%)

Florida residents:

938,830 (+8,102 / +54,205 in past week)

Hospitalizations: 53,827 (+328 / +1,498 in past week)

Florida resident deaths: 18,065 (+72 / +513 in past week)

Death rate: 2%

New tests: 108,546

As of 4 p.m. Tuesday

Nationwide

Cases: 12,501,643 (+152,200)

Deaths: 258,665 (+1,593)

Worldwide

Cases: 59,539,267 (+535,136)

Deaths: 1,403,513 (+10,106)

New cases by day

Date: St. Johns; Fla.

Nov. 24: 123; 8,555

Nov. 23: 52; 6,331

Nov. 22: 78; 6,587

Nov. 21: 71; 8,409

COVID hospitalizations

Date: St. Johns; Fla.

Nov. 24: 11; 3,780

Nov. 23: 11; 3,754

Nov. 22: 12; 3,613

Nov. 21: 14; 3,396

New deaths by day

Date: St. Johns; Fla.

Nov. 24: 1; 72

Nov. 23: 0; 94

Nov. 22: 0; 61

Nov. 21: 1; 41

STATE BRIEFS

Pilot killed in small plane crash at South Florida airport

PEMBROKE PINES — A pilot died when his single-engine plane crashed while trying to land at a small airport in South Florida.

The crash happened shortly after the pilot took off from North Perry Airport in Pembroke Pines on Monday afternoon, officials said. He reported engine trouble and attempted to land while approaching a runway.

No one on the ground was injured, Azdele Satchell, spokeswoman for the Broward County Aviation Department, told news outlets.

The pilot was the only person on board. The National Transportation Safety Board and the Federal Aviation Administration will investigate the crash.

Off-duty Miami officer fatally shoots man breaking into home

MIAMI — An off-duty Miami police officer fatally shot a man who was attempting to break into a home while his 12-year-old son was inside, investigators said.

The shooting happened Monday afternoon in a West Miami-Dade County neighborhood where the officer's ex-wife lives, news outlets reported.

The teen called his parents and told them someone was trying to break into the back of the house, Miami-Dade police detective Kristopher Welch told WSVN. "His father, a City of Miami Police officer, responded on scene, confronted the subject, whom we fired," Welch said.

Neighbor Raul Artiles told the television station he heard loud booms. "Somebody shooting with a pistol, like 10 or 13 times."

Miami officials ban late-night music for some establishments

MIAMI — Miami city officials have banned late-night outdoor music from establishments adjacent to residential areas — or at least some of them.

The vote last week by the Miami City Commission was for a measure directing that music must stop between 10 p.m. and 8 a.m. in certain areas. Other places, such as the Wynwood arts district and Coconut Grove neighborhood, were exempted.

Associated Press

Tampa postpones popular waterfront parade

ASSOCIATED PRESS

TAMPA — A popular waterfront festival in Tampa has been postponed amid a surge in confirmed coronavirus cases and hospitalizations in Florida.

The annual parade Gasparilla Pirate Fest that attracts about 200,000 people to Tampa's downtown waterfront is typically held every January but is now planned for mid-April amid continuing health care concerns.

Organizers said they consulted with city leaders and health care providers and decided to postpone the festival until next spring to restrict events that attract large crowds.

Officials at the federal Centers for Disease Control and Prevention are pleading with Americans not to travel for Thanksgiving and not to spend the holiday with people from outside their household.

The Miami Herald said Miami Beach hotels are experiencing last-minute bookings for the holiday week that may get them near full occupancy for the first time since they were forced to shut down to curb the spread of coronavirus in March.

Other events in the state that attract large crowds in the winter such as Art Basel have already been scrapped. The prestigious December art fair draws collectors, socialites and celebrities from around the world.

POLICE REPORT

The following log is from police reports from the St. Johns County Sheriff's Office (SJCOS), St. Augustine Police Department (SAPD), St. Augustine Beach Police Department (SABPD), Florida Wildlife Commission (FWC) and Florida Highway Patrol (FHP):

- Jali Log
- ARNAU, TIFFANY MICHELLE, 44, St. Augustine: Failure to appear. (SJCOS)
- AVILES, VINCENT JOSEPH, 24, Palatka: DUI — two counts, out-of-county warrant — two counts, moving traffic violation, possession of drugs. (SJCOS)
- EGELAND, JAMES LUCAS, 36, St. Augustine: Probation violation. (SJCOS)
- FERRARA, NICHOLAS, 22, Jacksonville: Burglary. (SJCOS)
- LOOMIS, WILLIAM EDWARD, 41, Jacksonville: Possession of cocaine, possession of drug equipment, moving traffic violation. (SJCOS)
- MCAFFEE, MINYON LYNETTE, 47, Jacksonville: Failure to appear — two counts. (SJCOS)
- MC CLOUD, DEWANNEY NADIA, 20, Palm Coast:

- Probation violation — two counts. (SJCOS)
- MCCOY, RUDY VALENTINO, 54, St. Augustine: Battery, resisting an officer, possession of drugs. (SAPD)
- OSHELL, ALEXANDER JOHN, 41, St. Augustine: Resisting an officer, disorderly intoxication. (SJCOS)
- RAUICO, ANDREW JOSEPH, 21, Jacksonville: Probation violation. (SJCOS)
- ROSADO, HECTOR RAUL, 19, Jacksonville: Probation violation. (SJCOS)
- SAMORAJ, ROBERT, 63, St. Augustine: Resisting an officer. (SAPD)
- WEBER, ALEXANDRA MATHILDE, 29, Jacksonville: DUI. (SJCOS)
- WILLIS, CHAUNCEY GRAY, 30, Jacksonville: Failure to appear. (SJCOS)
- WILSON, ROBERT LEE, 20, Jacksonville: Probation violation — two counts. (SJCOS)

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Amelia Clark
United States Agent
p: 904-657-7718
amelia_clark@unitedhealthcare.com

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If you are placing your obituary directly instead of through a funeral home, visit our self-service portal at <https://obit-gatehousemedia.com/portal/> (first-obit/index.html)

Obituaries traditionally contain the following elements: full name and photo, nickname if appropriate, age of person at death, date and residence at death, place of birth, previous residences, family members and survivors (include spouse, parents, children, grandchildren, grandparents as appropriate), quotes from family members, work history/military history/education, clubs and religious affiliations, hobbies, interests, accomplishments, volunteer activities, complete funeral/memorial service information and family receptions (dates, times, locations, cemetery, place of burial), and family preference for flowers or memorial contributions or donations with instructions for submission.

THANKSGIVING EARLY OBITUARY DEADLINES

Publication Day	Deadline Day/Time
Monday	Saturday 1:00 PM
Tuesday	Monday 3:00 PM
Wednesday	Tuesday 3:00 PM
Thursday	Wednesday 12:00 PM
Friday	Wednesday 3:00 PM
Saturday	Friday 2:00 PM
Sunday	Saturday 1:00 PM

*Early deadlines may apply close to holidays

ATTACHMENT 2-2

Account number [REDACTED]	Telephone number [REDACTED]	Invoice date August 03, 2020
-------------------------------------	---------------------------------------	--

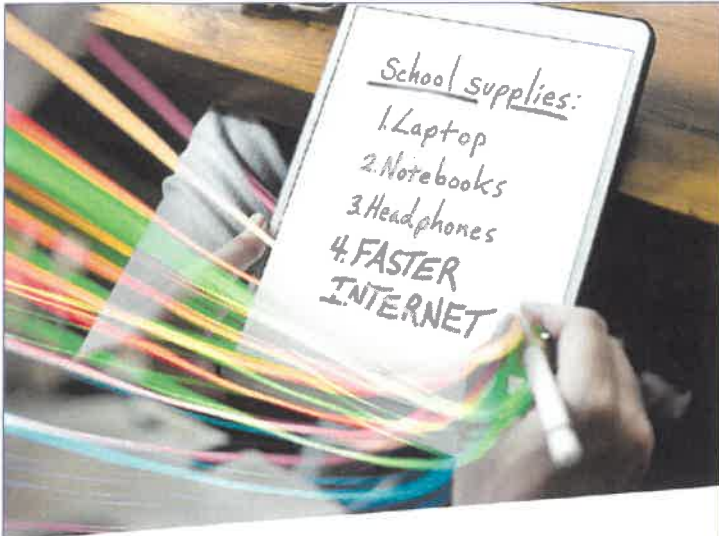
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 For Repair/Technical Support: 1-800-347-1991
 Website: www.windstream.com

[REDACTED]

Service At-A-Glance

Previous Bill	\$103.49
Payments/Adjustments thru 08/01	\$103.49 CR
Amount Previously Due	\$.00
Current Charges Due - 07/27/20	\$104.70
Total Amount Due	\$104.70

Use of the Services constitutes your agreement to Windstream's Terms and Conditions maintained at www.windstream.com/terms, or you may request a copy by calling the number at the top of the bill. See "Windstream Customer Message" section on this bill for any recent changes to Windstream's Terms and Conditions. If you are a business customer with an existing contract, those contract terms will control.



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By Phone: For automated payments or to speak to a representative, call the number above.

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 CHARLOTTE, NC 28270

Address Service Requested

Account number [REDACTED]	Telephone number [REDACTED]	Due date July 27, 2020
Amount Due		\$104.70
Payment enclosed	\$ _____ .	

777 062901454 9

[REDACTED]

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Attention _____

New Address _____ Apt/Suite# _____

City _____ State _____ Zip _____

Business Phone _____ Home Phone _____

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Account number

Telephone number

Invoice date

August 03, 2020

SUMMARY OF PAYMENTS AND ADJUSTMENTS

PAYMENTS -06/23/20 103.49 CR
TOTAL PAYMENTS AND ADJUSTMENTS 103.49 CR

SUMMARY OF CURRENT CHARGES BY SERVICE PROVIDER

WINDSTREAM 95.15
 WINDSTREAM COMMUNICATIONS 9.55
CURRENT CHARGES DUE 07/27/20 104.70

WINDSTREAM DETAIL OF CURRENT CHARGES

Service from 08/01/20 to 08/31/20
 Toll charge inquiries call 1-800-347-1991

SERVICES

1 INTERNET BUNDLE 54.74
 1 MODEM RENTAL & PROTECTION 9.99
 1 UP TO 100MB (73MB - 125MB) 10.00
 1 LONG DISTANCE CHARGES .00
TOTAL SERVICES 74.73

SURCHARGES AND OTHER FEES

ACCESS CHARGE PER FCC ORDER 6.47
 ACCESS RECOVERY CHARGE 2.50
 911 SERVICE FEE .40
 FEDERAL UNIVERSAL SERVICE FEE 2.38
 FL HEARING IMPAIRED SURCHARGE .10
 DEREGULATED ADMINISTRATION FEE 6.77
TOTAL SURCHARGES AND OTHER FEES 18.62

TAXES

FEDERAL TAX .34
 STATE TAX .60
 STATE COMMUNICATIONS SVC TAX .55
 COUNTY TAX .10
 LOCAL COMMUNICATIONS SVC TAX .21
TOTAL TAXES 1.80

TOTAL WINDSTREAM CHARGES 95.15**WINDSTREAM COMMUNICATIONS DETAIL OF CURRENT CHARGES**

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SURCHARGES AND OTHER FEES

INTERSTATE SERVICE FEE 7.01
 FEDERAL UNIVERSAL SERVICE FEE 2.03
TOTAL SURCHARGES AND OTHER FEES 9.04

TAXES

STATE COMMUNICATIONS SVC TAX .37
 LOCAL COMMUNICATIONS SVC TAX .14
TOTAL TAXES .51

TOTAL WINDSTREAM COMMUNICATIONS CHARGES 9.55**SERVICE PROVIDER(S)**

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WINDSTREAM COMMUNICATIONS 1-800-347-1991

Your Local carrier is*:

WINDSTREAM FLORIDA INC 1-800-347-1991

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

REGULATORY INFORMATION

Failure to pay the total amount due for basic local service could result in suspension of those services and may be subject to collection actions. To avoid suspension of your basic local service, you must pay \$ 13.26

Non-payment of all other non-basic services may result in the suspension of those services and may be subject to collection actions, but will not result in the suspension of your basic local service.

IMPORTANT INFORMATION

This bill includes charges for:

WINDSTREAM CUSTOMER MESSAGE

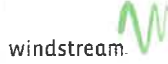
Windstream continues to work to provide the highest level of service and support to our Customers. Part of this service commitment includes providing Customers with the opportunity to have third party services charged to their Windstream telephone bill as a convenience. While many Customers appreciate this convenience, we understand that it's not for everyone. Windstream always encourages customers to review their Windstream bill each month and contact the company if they are unsure about a charge on their Windstream bill. And, in order to provide our Customers with a greater level of control and an additional layer of account protection, Windstream now offers the ability to block third party charges from your monthly telephone statement. This block will not apply to third party charges for Windstream-related services to which you subscribe (i.e. Dish, TechHelp, etc.), but will prevent unrelated services from appearing on your Windstream statement. This service is completely optional and free of charge. If you're interested in adding a third party block to your account, please call a Windstream representative at the phone number found at the top right hand corner of your statement.

If not paid on time, a late payment collection fee of \$6.50 will apply to any past due Internet balance.

Online payments must be made by 4:00 pm eastern time in order to post for the current day.

You have subscribed to Windstream's dynamic High-Speed Internet plan. The Internet plan you have subscribed to is provisioned as a range, with a minimum and maximum speed. The specific range was provided to you at the time of sale, you can also find it in the service description portion of this invoice. Windstream has provisioned your location for the fastest speed available within your speed range but cannot guarantee the speed. See www.windstream.com for complete Terms and Conditions.

Windstream reserves the right to delete your windstream.net email account, without notice, if unused for one hundred and eighty (180) consecutive days. The contents of the email account will be unrecoverable once the account has



Account number

Telephone number

Invoice date

August 03, 2020

WINDSTREAM CUSTOMER MESSAGE (cont'd)

been deleted.

Pay-Per-Call Information Services

Phone numbers that use a 900 area-code also known as pay-per-call numbers, provide customers with information, entertainment or some other service for a flat fee and/or per-minute rate. All fees and rates must be disclosed at the beginning of the call before any charges can be billed, and must be provided in all advertising.

If you have a complaint regarding pay-per-call fees or toll-free service, you should first try to resolve it with the billing company. If you can't resolve it directly, file a complaint with the FCC using this link:
<https://consumercomplaints.fcc.gov/hc/en-us>

<https://www.fcc.gov/consumers/guides/faqs-900-number-pay-call-services-and-fees>

Service may be disconnected for non-payment of regulated charges. Call the office number shown above for details on these charges.

Further written itemization of local billing available upon request.

windstream is proud to offer a financial assistance program: Lifeline Florida.

windstream offers a federal telephone assistance program developed in response to concerns about the affordability of telephone service or Broadband Internet Access service for limited or fixed income citizens. If you currently participate in a one of the public assistance programs, you might qualify for Lifeline services.

Only one non-transferable benefit per household, consisting of either voice service, broadband service, or broadband voice bundle service is available to qualifying customers. The program provides a discount of up to \$7.25 per month for voice only service or a discount of up to \$9.25 per month for broadband service or broadband voice bundle service.

To qualify for this plan, customers must receive benefits from at least one of the following programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit

If your annual household income is at or below 135 percent of the federal poverty guidelines, you may also qualify.

In addition, if you live on a federally recognized tribal land and are eligible for benefits through the Bureau of Indian Affairs General Assistance, Tribal Temporary Assistance for Needy Families (TANF), Tribal Head Start (only households that meet the income qualifying standard) or the Food Distribution Program on Indian Reservation (FDPIR), you qualify for expanded Lifeline assistance.

Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

If you have any questions or would like more information, please call the USAC/ Lifeline Support at 1-800-234-9473 or visit
<https://www.lifelinesupport.org/lis/>