

## Antonia Hover

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, January 24, 2022 9:06 AM  
**To:** 'nelsondot@earthlink.net'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket # 20200226-us

Good Morning, Mary Kirkland.

We will be placing the comments below in consumer correspondence in Docket No. 20200226, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: nelsondot@earthlink.net <nelsondot@earthlink.net>  
Sent: Sunday, January 23, 2022 2:30 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Cc: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>  
Subject: Docket # 20200226-us

Dear Clerk and Commissioner's,

This is Mary Dorothy Kirkland and I am a homeowner within the proposed service area on Little Gasparilla Island. I am formally requesting that the PSC deny EU's application for wastewater service.

Below are some concerns and impacts to us as owners:

Average Residential Bill: \$178.78, which is roughly twice the amount that a ratepayer on the mainland in Rotonda pays per month for water and wastewater combined. Note that the average cost to EU per customer per month is \$97.18.

Electric: the system pump requires a separate electric panel, installed by a licensed electrician at the expense of the owner. More electric: If the owner has maxed out their main electric grid with pool equipment or other large-draw items, the panel will need an expensive upgrade to accommodate the new panel.

Generator: the grinder pump has a limited capacity (60 gal) and in the event of a power outage will be unable to function for long. Homeowners will need a generator to keep the system running to avoid sewage back-up. Tree removal: Landscaping and hardscaping around the septic area will need to be cleared at the expense of the homeowner to gain access to crush & fill the septic tank. No pay-over-time plan: Ratepayers may need to take loans to cover the cost of connection Mandatory Hook-up: Charlotte County regulations require all homes to connect to central water and wastewater within 1 year of availability. No grandfathering of septic systems: regardless of age or condition.

I am concerned about financial hardship and ability as well as fair and equitable rates and charges.

Thank you for your attention to this serious issue.

Mary Dorothy Kirkland