

Lisa Smith

From: Ellen Plendl
Sent: Friday, January 28, 2022 9:29 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Florida light and Power High Bills; FW Florida Power & Light; FW FLP Price Gouging monopoly; FW FPL; FW Florida Power & Light; FW Florida Power and Light; FW Florida Power and Light

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:51 AM
To: 'david_ford1991@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. David Ford
david_ford1991@yahoo.com

RE: FPSC Inquiry 1388329C

Dear Mr. Ford:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public

Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:45 AM
To: 'beasley.dexter@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dexter Beasley
mailto: beasley.dexter@gmail.com

Dear Mr. Beasley:

Thank you for your reply. I want to provide you with further information about Florida Power & Light's rate increase.

When a utility company files an application for a rate increase with the Florida Public Service Commission (FPSC), it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:42 AM
To: 'bapartsch29@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Bryanna Andrews-Partsch
bapartsch29@gmail.com

RE: FPSC Inquiry 1388327C

Dear Ms. Andrews-Partsch:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:41 AM
To: 'lbrucedavis70@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Bruce Davis
lbrucedavis70@yahoo.com

RE: FPSC Inquiry 1388324C

Dear Mr. Davis:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:39 AM
To: 'clint@hometownoutdoorsllc.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Clinton Erlinger
clint@hometownoutdoorsllc.com

RE: FPSC Inquiry 1388323C

Dear Mr. Erlinger:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:38 AM
To: 'casaundraleger9@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Casaundra Leger
casaundraleger9@gmail.com

RE: FPSC Inquiry 1388320C

Dear Ms. Leger:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:35 AM
To: 'bcshires@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Allen Shires
bcshires@yahoo.com

RE: FPSC Inquiry 1388319C

Dear Mr. & Mrs. Shires:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Friday, January 28, 2022 8:31 AM
To: 'stephanie.soule@msn.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Stephanie Soule
stephanie.soule@msn.com

RE: FPSC Inquiry 1388316C

Dear Ms. Soule:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Dexter Beasley <beasley.dexter@gmail.com>
Sent: Thursday, January 27, 2022 5:21 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

I'll also be happy to share the bill history that they sent me. Summer months was cheaper than it is now. One of many who got higher bill. \$500 or more is what people are showing pictures of.

On Thu, Jan 27, 2022 at 4:07 PM Dexter Beasley <beasley.dexter@gmail.com> wrote:

Thank you for this information. Unfortunately, I stand with many others who have argued both in Pensacola City Council and on social media that the company needs to be investigated and the fees need to be adjusted.

People are seeing metering issues on the app vs outside their home.

The fuel cost has increased more than December and there are late fees showing up on peoples bills.

If every answer is gonna be "here is assistance programs" when in fact that wasn't used by most affected until now. "Let's drain the non profits for the most needy for everyone because they can't afford the bills." FPL doesn't care as long as they are paid. Monopoly at its best.

People are being told only use 1,000kwh and don't use heat or cool. Make sure you Absolutely freeze before the using.

I am asking you to ask the board for a official investigation or a review.

Gulf power never treated their customers this way.

On Thu, Jan 27, 2022 at 3:52 PM Ellen Plendl <EPplendl@psc.state.fl.us> wrote:

Mr. Dexter Beasley
beasley.dexter@gmail.com

RE: FPSC Inquiry

Dear Mr. Beasley:

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To assist you, please provide us with the following:

- * Your mother's full name
- * Your mother's service address
- * Your mailing address
- * Your mother's service telephone number
- * Your daytime contact telephone number
- * The name in which your mother's electric bill is addressed
- * Your mother's account number

You may respond by return e-mail or by calling me at 1-800-342-3552. I will look forward to hearing from you.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Dexter Beasley <beasley.dexter@gmail.com>
Sent: Thursday, January 27, 2022 5:08 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Thank you for this information. Unfortunately, I stand with many others who have argued both in Pensacola City Council and on social media that the company needs to be investigated and the fees need to be adjusted.

People are seeing metering issues on the app vs outside their home.

The fuel cost has increased more than December and there are late fees showing up on peoples bills.

If every answer is gonna be "here is assistance programs" when in fact that wasn't used by most affected until now. "Let's drain the non profits for the most needy for everyone because they can't afford the bills.". FPL doesn't care as long as they are paid. Monopoly at its best.

People are being told only use 1,000kwh and don't use heat or cool. Make sure you Absloutely freeze before the using.

I am asking you to ask the board for a official investigation or a review.

Gulf power never treated their customers this way.

On Thu, Jan 27, 2022 at 3:52 PM Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Mr. Dexter Beasley
beasley.dexter@gmail.com

RE: FPSC Inquiry

Dear Mr. Beasley:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you and your mother.

To assist you, please provide us with the following:

- * Your mother's full name
- * Your mother's service address
- * Your mailing address
- * Your mother's service telephone number

- * Your daytime contact telephone number
- * The name in which your mother's electric bill is addressed
- * Your mother's account number

You may respond by return e-mail or by calling me at 1-800-342-3552. I will look forward to hearing from you.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Ellen Plendl
Sent: Thursday, January 27, 2022 4:52 PM
To: 'beasley.dexter@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dexter Beasley
beasley.dexter@gmail.com

RE: FPSC Inquiry

Dear Mr. Beasley:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you and your mother.

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You may respond by return e-mail or by calling me at 1-800-342-3552. I will look forward to hearing from you.

Sincerely,

Ellen Plendl
Regulatory Specialist
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 4:22 PM
To: Ellen Plendl
Subject: FW: Florida light and Power High Bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Dexter Beasley <beasley.dexter@gmail.com>
Sent: Tuesday, January 25, 2022 11:52 PM
To: GovernorRon.DeSantis@eog.myflorida.com; the.secretary@hq.doe.gov
Subject: Florida light and Power High Bills

All,

My mother who is a senior citizen recieved a \$469 power bill from Florida Light & Power with many others in the same boat. For the month of December, the bill was \$164. I am asking for a prompt response from both state and Federal on this issue.

Thank you,

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 10:58 AM
To: Ellen Plendl
Subject: FW: Florida Power & Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Clinton Erlinger <clint@hometownoutdoorsllc.com>
Sent: Sunday, January 23, 2022 10:23 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power & Light

Dear sir,

I am sending you this email on behalf of concerned citizens of Northwest Florida. Florida Power and Light are increasing energy bills by double, and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Thank you,

--

Clint Erlinger
Owner & Founder
Cell: 618-340-2940
Email: clint@hometownoutdoorsllc.com



Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 10:57 AM
To: Ellen Plendl
Subject: FW: FLP Price Gouging monopoly

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: David Ford <david_ford1991@yahoo.com>
Sent: Saturday, January 22, 2022 5:05 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FLP Price Gouging monopoly

Dear Mr. Desantis,

I have followed you closely during this pandemic and fighting back against the federal governments trying to instill fear and panic during this pandemic. I appreciate everything you do for us all but there is a another battle that we are all fighting and we need more help. FLP in just one month has raised thousands of its 'customers' bills by a minimum \$100. Escambia county residents are by no means a wealthy lot and it seems like the 'cost of energy' raises every year and most of us see little to no improvement in infrastructure nor efficiency. In fact we have been urged by FLP to "use less power". I understand that monopolies do not apply to utility providers but it would be wise to have competition. Or to just have a bill written preventing what's happening.

Please send help because we are drowning.

Thank you,
David Ford

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Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 10:55 AM
To: Ellen Plendl
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Bruce Davis <lbrucedavis70@yahoo.com>
Sent: Sunday, January 23, 2022 2:52 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Dear Governor,

I have never wrote to any politician in my life time but I decided today I had to. My concern is with FPL and their rates. I myself have seen a huge increase in my light bill. It has doubled and even tripled. My bill during the summer was maybe \$240 at the highest and in December it was &300 and now in January it's estimated to be \$430 or higher. These is only two of us that live in the home and our habits are pretty much the same all the time. We don't use a lot of lights or wash a lot of clothes or have our ac set to some crazy degree and yet out bill is getting higher and higher. If the power company is truly private owned why do we have to pay for all their improvements as well as them getting government grants. My community is suffering because of the outrageous power bill. Please help

Thank you,
Bruce Davis

Sent from my iPhone

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Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 10:54 AM
To: Ellen Plendl
Subject: FW: Florida Power & Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Casaundra Leger <casaundraleger9@gmail.com>
Sent: Sunday, January 23, 2022 4:58 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Re: Florida Power & Light

Dear sir,

I am sending you this email on behalf of concerned citizens of Northwest Florida. On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double. and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Thank you

Casaundra Leger

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Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 10:53 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Barb Shires <bcshires@yahoo.com>
Sent: Sunday, January 23, 2022 6:30 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Because of the Florida Public Service Commission's approval of FPL rate increases for former Gulf Power customers, seniors like us are now receiving electric bills 50 to 100 percent higher than before. For an unelected commission to have the authority to do this to seniors is appalling. Now we pay high inflationary prices on everything and ridiculous electric bills on top of it. We realize it is a done deal, but feel an investigation into these excessive rate hikes, and the Commission's approval of them, is warranted. Seniors can only take so much.

Respectfully,

Allen and Barbara Shires
3384 Holt Cir
Pensacola, FL 32526

Sent from Yahoo Mail on Android

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, January 27, 2022 10:51 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: S Soule <stephanie.soule@msn.com>
Sent: Sunday, January 23, 2022 9:13 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Dear sir,

I am sending you this email on behalf of concerned citizens of Northwest Florida. On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double. and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Thank you

Best regards,
Stephanie Soule
stephanie.soule@msn.com

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