

Lisa Smith

From: Ellen Plendl
Sent: Tuesday, February 8, 2022 2:48 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW 18% hike by Florida Power and Light; FW Florida Power and Light; Consumer Inquiry - Florida Power & Light Company; FW Northwest Florida ,Florida Power and Light; FW Florida Power & Light

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, February 8, 2022 12:51 PM
To: Ellen Plendl
Subject: FW: 18% hike by Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ofelia Swieczkowski <oswieczkowski1@gmail.com>
Sent: Tuesday, February 8, 2022 10:57 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: 18% hike by Florida Power and Light

First of all, I want to send my best wishes to Mrs.. DeSantis. I want to congratulate you for the humps you got in keeping Florida a free State during the "so call" pandemic. It has not been easy. The way you handled the communist mandates from this leftist Biden administration that makes no sense other than to suppress the people of this country to submission. The reason I'm emailing you is because my electric bill went considerably up. I called FPL to see why and they gave me pre written excuses they had in a script (the reps sounded like parakeets reading to me the answers to my questions) of why my bill went up. None of the answers made sense. After drilling the Rep really good he told me that one of the reasons was an 18% increase FPL is imposing to their customers. Governor DeSantis an 18% hike on the part of FPL is highway robbery. It increased my bill by amost \$15.00. Not the \$2.00 average per bill they said it was going to be when FPL requested an increase last. By the way, who approves the FPL increases when they request them?. That Commission should be investigated as they always give into FPL requests without keeping in mind there are citizens living on a fix income. There have to be an incentive involved to always approve the hikes and then lie that it will only affect the customers for about \$2.00 a month to find out the hike was for 18%. Since I writing this to you, I hope you run for the US Presidency in 2004. The country needs you!!! I approve the Critical Race and the indoctrination of our children by the woke movement to be taken out of schools curriculum. Our children should go to school to learn Math, Science, Geography etc. It is a shame that out students don't even know the multiplication tables, where places are in the world. We are creating a society completely uneducated. We are wasting our children's minds. An uneducated person is what the government wants because their minds are easily persuade to accept mandates and Communist ideals. They are preparing a generation to be dependent on government subsidies because there are no jobs they can hold due to the lack of an education. This is CUBA, VENEZUELA and communist countries practices ingrained to our generations. It all starts by tampering with children's education. Please 🙏 take all this garbage woke doctrine out of the school system. We, that live in this country in 2022, have nothing to do with what enslaved Africans went thru neither are we responsible to the brutality blacks endured during the 40's, 50's etc. One person we should ask and make responsible for those injustices is Joe Biden that fillarbusted with Robert Bird High KKK High Priest, George Wallace of Georgia etc to stop school integration and bussing so the schools would not become "Racial Jungles". When you are a bigot, you are always a bigot. Ask Kamala Harris that reminded Biden and the country during the Democratic debate

that she was one of those girls that Biden referred to as part of the "racial jungle" being part of the bussing. I hope you run for president and make America be respected again and for God to bless our America...Thank you!
Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Lisa Smith

From: Ellen Plendl
Sent: Tuesday, February 8, 2022 1:10 PM
To: 'oswieczkowski1@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Ofelia Swieczkowski
oswieczkowski1@gmail.com

RE: FPSC Inquiry 1389563C

Dear Ms. Swieczkowski:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, February 8, 2022 12:45 PM
To: Ellen Plendl
Subject: FW: Florida Power & Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Chris White <contactchriswhite@gmail.com>
Sent: Monday, February 7, 2022 6:56 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power & Light

I'm writing from Cantonment in Northwest Florida. My power bill under Gulf Power has been \$300 per month for as long as I can remember. My first bill from FP&L was \$416. My next bill is projected to be even higher. My usage has not changed, not even a little. We were warned that our bills would increase about \$10 or so but this increase is simply not sustainable. I know there are many more in my same position. Please do something to stop this price gouging from FP&L. I realize that fuel is up everywhere (Let's Go Brandon) but not all of this increase can be blamed on that.

Thank you sincerely for being the Governor we, the people of Florida, deserve. And please don't run for President just yet. We want to keep this state at the top for as long as we can!

Best wishes and God Bless,

Chris, Dana & Nicolas White
3160 Pine Forest Road
Cantonment, Florida
32533
850-712-6962

Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Lisa Smith

From: Ellen Plendl
Sent: Tuesday, February 8, 2022 12:50 PM
To: 'contactchriswhite@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Chris White
contactchriswhite@gmail.com

RE: FPSC Inquiry 1389555C

Dear Mr. & Mrs. White:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Chris White <contactchriswhite@gmail.com>
Sent: Tuesday, February 8, 2022 2:26 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

I'm a huge supporter of the Governor. But if he wants to be re-elected, he better take this issue seriously. The panhandle is as red as can be but some people are blaming him. This is a real issue. When your power bill doubles or even triples and you find yourself turning off the heat and freezing in your once comfortable home, and when you start deleting things from you grocery order, something has to give. I hope this gets sorted because I don't want my state to fall victim to the left. With The Governor in power, that won't happen but if he loses because of this ridiculous price gouging at the hands of FPL it will be bad for everyone.

Sent from my iPhone

> On Feb 8, 2022, at 11:49 AM, Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

>

> Mr. & Mrs. Chris White

> contactchriswhite@gmail.com

>

> RE: FPSC Inquiry 1389555C

>

> Dear Mr. & Mrs. White:

>

> The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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- >
- > Sincerely,
- >
- >
- > Ellen Plendl
- > Regulatory Consultant
- > Florida Public Service Commission
- > Office of Consumer Assistance & Outreach
- > 1-800-342-3552 (phone)
- > 1-800-511-0809 (fax)

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, February 8, 2022 12:50 PM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: ctbrowning@valp.net <ctbrowning@valp.net>
Sent: Tuesday, February 8, 2022 9:23 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

I will only use the one source reported in Dec 2021 about how this Merger was going to made and the cost was not going to hurt anyone

<https://floridapolitics.com/archives/482337-gulf-power-to-finalize-florida-power-light-merger-next-month/>

Now here is a bit of truth I am a **very Lucky** man to live in my Home Town of Valparaiso, From The best State in the nation, (I truly believe that last part) I am a Retired United States Air Force, an was very lucky to find employment her at Eglin AFB. I am even Doubly blessed that My children have moved into Valparaiso, with all the Grand children here it is more than one heart can take, thank god for the love on my life being here with me too, 36 years and counting.

My Complaint is that the Florida Power and Light has run off with the paychecks of all the former gulf power customers this slight cost increase has become more than what most of us can bare, i hate seeing my kids making decisions based on the rate increase. I am not a political passivist I have served locally as the a volunteer commissioner, and a word from you to the Florida power and light might make them better understand the damage they are causing here in my home town is the best i can speak of personally. I get stopped by my neighbors and asked the question if there is anything we can do about his outrageous rate increase? I am doing what i have told all of them writing to the governor to ask he weigh in on the Florida Power and light and ask for a reduction in these rates.

Thank you for your time in this matter.

Clark T. Browning IV

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Lisa Smith

From: Ellen Plendl
Sent: Tuesday, February 8, 2022 1:06 PM
To: 'ctbrowning@valp.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Clark T. Browning IV
ctbrowning@valp.net

RE: FPSC Inquiry 1389562C

Dear Mr. Browning:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, February 8, 2022 12:49 PM
To: Ellen Plendl
Subject: FW: Northwest Florida ,Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: btymer1@aol.com <btymer1@aol.com>
Sent: Tuesday, February 8, 2022 5:42 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Northwest Florida ,Florida Power and Light

Hello Governor Ron, my name is Blake Hinson from Panama City Florida. I'm a big supporter of yours, and I'm writing to you out of particular concern about Florida power and light, and the Florida public service commission approving them to literally double our bills. My usage has not changed very much, however my bill is projected to be double next month. Florida power and light buying out Gulf power, then doubling our bills, literally is strictly unacceptable, we desperately need your intervention with Florida power and light, and the public service commission that approved this madness.

Thank you so much Governor we love and support you!!!

Blake Hinson
3010 Clearview Ave.
Panama City FL 32405

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Lisa Smith

From: Ellen Plendl
Sent: Tuesday, February 8, 2022 1:01 PM
To: 'btymer1@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Blake Hinson
btymer1@aol.com

RE: FPSC Inquiry 1389559C

Dear Mr. Hinson:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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