

Antonia Hover

From: Hannah Barker
Sent: Tuesday, March 1, 2022 3:05 PM
To: Commissioner Correspondence
Subject: FPL Rate Case Emails
Attachments: RE Re act like you care; RE FPL Rates; RE Increased electric rates; RE Do you hate us ; RE FPL; RE FPL; RE Unable to afford new rate increase of Florida Power and Light; RE FPL Complaint; RE Hello! ; RE Florida Power & Light

Good afternoon,

Please place the attached emails in Docket No. 20210015.

Hannah E. Branum
Executive Assistant to Commissioner Clark
Florida Public Service Commission
[2540 Shumard Oak Blvd.](#)
[Tallahassee, FL 32399](#)
(850) 413-6004

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 3:02 PM
To: 'lauren Elizabeth'
Subject: RE: Re : act like you care

Dear Ms. Lauren:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

Several factors have contributed to increased electric costs this year. As you know, the Florida Public Service Commission (PSC) approved a rate settlement for FPL last year, one factor for some of the increases. The settlement was negotiated and filed with the PSC by several parties, including FPL, the Office of Public Counsel—the attorney representing ratepayers before the PSC—and other consumer groups. One important piece is that it includes a declining charge for Panhandle customers, who will see a \$5 decrease on the average monthly household bill each year for the next four years.

Another significant factor affecting your bill is an increase in fuel costs. Natural gas and coal have both gotten more expensive this winter. While FPL does not profit from fuel costs, the utility has to pass these costs on to customers. If you're like me, I hardly ran my heater in December, but January was much colder and I, therefore, used more energy. This combined with higher fuel costs and many of us had a much higher electric bill as a result.

The third factor on your electric bill is taxes. Electric bill taxes include a local franchise fee to the municipality or county, a local utility tax to the municipality or county, a gross receipts tax, and—for business customers—sales tax, too. Around 20 percent of the electric bill for many small Panhandle businesses is taxes! These costs are not under the PSC's jurisdiction.

So, what can we, as customers, do? If you feel you have an error on your bill or a meter that is not functioning correctly, contact FPL or you can contact the PSC's consumer assistance line, 800-342-3552. You can also request an energy audit or find ways to conserve energy on FPL's website or the PSC's website. To participate in future rate case proceedings before the PSC, contact the Office of Public Counsel at 800-342-0222.

Thank you, again, for contacting me. I know how challenging increased energy costs can be for Florida families. My role is to ensure safe, reliable utility services at fair prices, and I will not support rates that are not fair to you, the customer.

Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: lauren Elizabeth <elizabethlauren1922@gmail.com>

Sent: Wednesday, February 23, 2022 9:43 PM

To: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>

Cc: Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>

Subject: Re : act like you care

Citizens in North West Florida are losing everything due to FPL over charging on power. Senior citizens are sitting in powerless homes eating cold ramen. And others are having to choose to pay the power bill or buy food. We are in a inflation. When FPL took over is was supposed to be a \$15 increase. People are suffering.

Act like you care. You forsaken your own people.

[OBJ]

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:50 PM
To: 'Douglas Brown'
Subject: RE: FPL Rates

Dear Mr. Brown:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Douglas Brown <douglasjbrown@gmail.com>

Sent: Saturday, February 05, 2022 2:01 PM

To: Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>

Cc: Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>

Subject: FPL Rates

I see that the commission allowed FPL to increase my rate by 17%. This is disappointing and I don't know how you think this is going to be ok for Floridians. I cannot raise my rates to compensate so I will probably be out of business soon.

A 17% increase from Gulf Power to FPL. I'm using less energy and paying more.

Who does the PSC represent the people or the utilities?

Fix this

--

Douglas Brown
1703 W. Fairfield Dr.
Pensacola FL 32501
850-981-5400

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:47 PM
To: 'Peg Hoppe'
Subject: RE: Increased electric rates

Dear Ms. Hoppe:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Peg Hoppe <peghoppe@hotmail.com>

Sent: Monday, January 31, 2022 4:54 PM

To: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>

Subject: Increased electric rates

To whom it may concern,

You should all be ashamed of yourselves for letting FPL raise the rates on the citizens of Florida after they took over Gulf Power. With so many people out of work because of the pandemic and elderly on fixed incomes, you still chose to approve these rate hikes. Rates increased 2 and 3 times the norm. Unacceptable!

P. Hoppe

"If there must be trouble, let it be in my day, that my child may have peace." - Thomas Paine

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:45 PM
To: 'Michael Evans'
Subject: RE: Do you hate us?

Dear Mr. Evans:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Michael Evans <mevans@baycu.com>

Sent: Friday, February 11, 2022 5:04 PM

To: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>

Cc: Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>

Subject: Do you hate us?

Good afternoon,

Do you hate the people of Northwest Florida? What you are allowing FPL to do to electric rates in NW FL, the poorest part of Florida is criminal.

I would like for each of you to call me so I can explain to you what life is like for people that do not have the kind of money you have.

Please and thank you.

Thanks,

MICHAEL EVANS

850-814-4703

This e-mail message may contain confidential information. If you are not the intended recipient, any use, dissemination, distribution or copying of this e-mail message is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete this e-mail message from your computer. The information contained in this e-mail message does not constitute distribution, an offer to sell or the solicitation of an offer to buy any securities in any jurisdiction.

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:44 PM
To: 'Trisha Pyzik'
Subject: RE: FPL

Dear Ms. Pyzik:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Trisha Pyzik <trishapyzik@gmail.com>

Sent: Friday, February 11, 2022 11:04 AM

To: Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>

Subject: FPL

All,

I'd like to know what all of you are doing to fix the issues with thousands of people's electric bills from Florida Power and Light since they switched over? Most of these issues are either technical or conversion related. Electric bills don't go from an average of \$200 up to \$1000 or \$14,000.

Consistently FPL and their representatives have belittled and demeaned people over their own issues. Their customer service reps are awful. They refuse to admit any fault.

YOU did this. YOU need to fix it. YOU work for US.

I invite you to join the Gulf Power/ FPL SCAM FB page and see the proof that people are posting about the issues happening all over the Florida panhandle. Meters that don't read correctly. Meters that have data bouncing all over the place. Shut off notices after bills have been paid. Power being shut off after bills have been paid. It's atrocious.

None of you were qualified for the positions you are in however here you are and you have work to do.

You owe the people an explanation and we better see you fighting FOR us regarding this issue. There are way too many people in extreme situations having their power cut off and literally freezing at night. It's awful and you all are disgraceful for not speaking up.

Trisha Pyzik

An unhappy FPL customer.

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:37 PM
To: 'Chris Clark'
Subject: RE: FPL

Dear Mr. Clark:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Chris Clark <clark4678@gmail.com>

Sent: Tuesday, February 08, 2022 4:44 PM

To: Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>

Subject: FPL

I am a citizen of N.W. FL. You and your fellow commissioner should be deeply ashamed of yourselves for approving the price hike for Florida Power & Light. How do you even sleep at night knowing the horrible situation you have put my neighbors and myself in? Does it make you feel good knowing that families are going to have to choose between feeding their kids or paying their exorbitant electric bills? What about the elderly on fixed incomes? Some will have to make a choice between much needed medication or paying the light bill. You idiots did this during the worst possible of times. I guess you missed the part about the pandemic that's going on in the world. Shame on all of you! Take a good look at yourself in the mirror and say this: "I am a sorry piece of crap who deserves nothing good in life because I am playing a huge role in pushing people deeper into poverty for my own gain." You all are pathetic, sorry excuses for human beings.

Sincerely,

Chris Clark

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:34 PM
To: 'Madelyn Black'
Subject: RE: Unable to afford new rate increase of Florida Power and Light

Dear Ms. Black:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Madelyn Black <mlb0035@gmail.com>

Sent: Tuesday, February 01, 2022 1:20 PM

To: Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>

Subject: Unable to afford new rate increase of Florida Power and Light

Hi there, I have been a resident of Escambia County for 3 years. In that 3 years my electrical bill with Gulf Power has been an average of \$175 monthly, never exceeding \$250/month in the summer. I live in a 1300 sqft house. I am a single individual and live alone. My last Gulf Power bill was \$83. My first FPL bill was \$230. My projected February bill is \$400. I am worried sick about these rate increases and being able to afford basic power. February power bill will be 1/5 of my take home income for the month. I will not be able to afford these kind of bills adding up. I am worried about power being cut off when I am unable to afford these bills on a single income. These rate increases are astronomical for someone like me. That \$200 difference is my grocery bill for the month. Please help our community because I know I am not the only one suffering from these crazy rate increases.

Thank you

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:28 PM
To: 'Dreama Anctil'
Subject: RE: FPL Complaint

Dear Ms. Anctil:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

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Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

From: Dreama Anctil <dreamaanctil@gmail.com>

Sent: Monday, January 31, 2022 5:10 PM

To: mayorrobinson@cityofpensacola.com; governorrn.desantis@eog.myflorida.com; alex.andre@myfloridahouse.com; secretaryofstate@dos.myflorida.com; broxson.doug.web@flsenate.gov; District1@myescambia.com; district2@myescambia.com; dictrict3@myescambia.com; district4@myescambia.com; district5@myescambia.com; matt.gaetz@myfloridahouse.gov; ahill@cityofpensacola.com; dwiggins@cityofpensacola.com; cjone@cityofpensacola.com; smeyers@cityofpensacola.com; jmoore@cityofpensacola.com; Jbrahier@cityofpensacola.com; tbroughton@cityofpensacola.com; Consumer Contact <Contact@PSC.STATE.FL.US>; commissioner.Irosa@psc.state.fl.us; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>

Cc: Matt Schall <Mattschall@remax.net>

Subject: FPL Complaint

**RE/MAX Horizons Realty
1335 Creighton Rd.
Pensacola, FL 32504**

January 31, 2022

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

To Whom It May Concern:

We are writing in regards to the increase in our Electric bill. It has gone up a significant amount in the past month. All the components of our billing have increased, but FPL has changed the the "Demand" rate per KW from \$7.14 to \$12.54, this part has gone up over 75%, which is absurd, and it represents the largest part of our billing, so this financially hurts our business, and we are certain that it has impacted several others as well. How can small businesses handle this? We understood that FPL's rates were going to increase somewhat, but we certainly were unaware of the significantly large amount of the increase.

I called FPL on January 13, 2022 @ 8:46 a.m. and spoke to Leslie to ask for explanation of the bill and was told that it was FPL's right to increase the bill and was given no other explanation other than they sent out letters to let us all know there would be an increase. We do not feel that this was clearly disclosed to the public and request that this rate hike be repealed, and phased in gradually over a period of time to give the customers time to adapt.

Attached are our last 4 months of Electric bills.

--

Dreama Anctil

Office Manager

RE/MAX Horizons Realty

1335 Creighton Rd., Pensacola, FL 32504

850-476-6000

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 2:27 PM
To: 'Cameron griffis'
Subject: RE: Hello!

Dear Mr. Griffis:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

Several factors have contributed to increased electric costs this year. As you know, the Florida Public Service Commission (PSC) approved a rate settlement for FPL last year, one factor for some of the increases. The settlement was negotiated and filed with the PSC by several parties, including FPL, the Office of Public Counsel—the attorney representing ratepayers before the PSC—and other consumer groups. One important piece is that it includes a declining charge for Panhandle customers, who will see a \$5 decrease on the average monthly household bill each year for the next four years.

Another significant factor affecting your bill is an increase in fuel costs. Natural gas and coal have both gotten more expensive this winter. While FPL does not profit from fuel costs, the utility has to pass these costs on to customers. If you're like me, I hardly ran my heater in December, but January was much colder and I, therefore, used more energy. This combined with higher fuel costs and many of us had a much higher electric bill as a result.

The third factor on your electric bill is taxes. Electric bill taxes include a local franchise fee to the municipality or county, a local utility tax to the municipality or county, a gross receipts tax, and—for business customers—sales tax, too. Around 20 percent of the electric bill for many small Panhandle businesses is taxes! These costs are not under the PSC's jurisdiction.

So, what can we, as customers, do? If you feel you have an error on your bill or a meter that is not functioning correctly, contact FPL or you can contact the PSC's consumer assistance line, 800-342-3552. You can also request an energy audit or find ways to conserve energy on FPL's website or the PSC's website. To participate in future rate case proceedings before the PSC, contact the Office of Public Counsel at 800-342-0222.

Thank you, again, for contacting me. I know how challenging increased energy costs can be for Florida families. My role is to ensure safe, reliable utility services at fair prices, and I will not support rates that are not fair to you, the customer.

Sincerely,

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

-----Original Message-----

From: Cameron griffis <cngriffis05@gmail.com>
Sent: Friday, January 28, 2022 4:44 PM

To: Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>

Subject: Hello!

Hello Gary, I'm sure you have no idea who I am, but Gary I have sure gotten to know you. You are the representative who threw the people he's supposed to protect and stand up for to the wolves. You are the guy who made me, a twenty-two year old, have to pick up extra shifts (I already work 40 hour weeks.) You are responsible for me not being able to take my dog (a one year old shelter rescue) on our daily walks because I now have to work longer shifts to cover the extra prices. I was not able to make your meeting in Pensacola on the 27th, well because I was at work Gary. You have failed the people incredibly. I have not talked to ONE person who understands how this bill helps anyone but the companies who already received countless amounts of money through PPE loans and more during this pandemic. Yet, here we are, you have no issue with making a twenty-two year old work his weeks away to cover this price jump. I know the chances you read this are VERY slim, but Gary I will say; you have encouraged me. Encouraged to do everything in my power to make sure people my age, and of all ages to be frank, to no longer let scum who can be bought off by my companies to pass a bill that screws over everyone they swear to speak for. I hope you do read this Gary, and if you've made it this far remember the name, Cameron Griffis. In the years to come when all of the current Reps and policy makers wonder why they lost the trust and faith of the people this is why and I will be right at the front. Coming for your job. Sincerely, a twenty-two year old who is tired of being walked over, who wants change, who wants people in office who actually care about us.

Antonia Hover

From: Office of Commissioner Clark
Sent: Tuesday, March 1, 2022 9:31 AM
To: 'Rachel Michael'
Subject: RE: Florida Power & Light

Dear Ms. Michael:

Thank you for contacting me to express your concerns and frustrations about your recent Florida Power & Light Company (FPL) bill. I can empathize with your frustrations because I live in Washington County and have experienced the FPL rate increase on my own electric bills, my family's small business electric bills, and the bills of others in our communities.

Several factors have contributed to increased electric costs this year. As you know, the Florida Public Service Commission (PSC) approved a rate settlement for FPL last year, one factor for some of the increases. The settlement was negotiated and filed with the PSC by several parties, including FPL, the Office of Public Counsel—the attorney representing ratepayers before the PSC—and other consumer groups. One important piece is that it includes a declining charge for Panhandle customers, who will see a \$5 decrease on the average monthly household bill each year for the next four years.

Another significant factor affecting your bill is an increase in fuel costs. Natural gas and coal have both gotten more expensive this winter. While FPL does not profit from fuel costs, the utility has to pass these costs on to customers. If you're like me, I hardly ran my heater in December, but January was much colder and I, therefore, used more energy. Higher fuel costs, and a cold month, led to higher electric bills for many of us.

The third factor on your electric bill is taxes. Electric bill taxes include a local franchise fee to the municipality or county, a local utility tax to the municipality or county, a gross receipts tax, and—for business customers—sales tax, too. Around 20 percent of the electric bill for many small Panhandle businesses is taxes! These costs are not under the PSC's jurisdiction.

So, what can we, as customers, do? If you feel you have an error on your bill or a meter that is not functioning correctly, contact FPL or you can contact the PSC's consumer assistance line, 800-342-3552. You can also request an energy audit or find ways to conserve energy on FPL's website or the PSC's website. To participate in future rate case proceedings before the PSC, contact the Office of Public Counsel at 800-342-0222.

Thank you, again, for contacting me. I know how challenging increased energy costs can be for Florida families. My role is to ensure safe, reliable utility services at fair prices, and I will not support rates that are not fair to you, the customer.

Gary F. Clark

Commissioner
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399
(850) 413-6038

-----Original Message-----

From: Rachel Michael <rjmichael12@gmail.com>
Sent: Monday, February 28, 2022 5:11 PM

To: Office of Chairman Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>
Subject: Florida Power & Light

Good afternoon commissioners. My name is Rachel Michael and I am a resident of NWFL. As you are aware there is an alarming amount of citizens who are very angry with the recent FP&L take over of Gulf Power. Many of the complaints you are receiving are in regards to the double and tripling bills citizens are receiving due to the rates increase as well the tier billing. I too have been affected by these unrealistic bills. Fortunately, I am not in the extreme position others are in. FP&L claims that almost all of the complaints have been resolved. That is 100% false information that you are receiving from FP&L. Many of those issues being elderly having to choose between their monthly prescriptions and paying the power bill. Low income families who struggle already, now struggling even more. Single parents who now have to worry how much the next electric bill will be and if they can afford that and still put food on the table? There are ones like me who have a spouse with medical issues, I pay all the bills and depend on a low electric bill in order to have extra to pay for medical expenses. I truly believe, not a single one of you really thought about what kind of hell you were unleashing on so many unsuspecting victims. Did you stop to think about how FP&L is just a greedy company and has no actual interest in bettering NWFL? Not a single one of you thought about this. We the people feel like we have been hung out to dry by not only our own governor Ron Desantis but the FPSC as well. Correct me if I am wrong but doesn't the abbreviation FPSC stands for FLORIDA PUBLIC SERVICE COMMISSION? Where exactly was your SERVICE to the FLORIDA PUBLIC when you passed these unconscionable rates??? Allowing FP&L to come in and rob the citizens. How about you muster up about 2 minutes of your time to imagine being our shoes. Just think about that for a moment. Think about your elderly parent having their power cut off because it's too high to pay and they needed meds, wouldn't you be a little pissed off too! I lived in south Florida for a long period of time in the 90's and let me just say, I didn't trust FP&L then and I don't trust them now. They are nothing more than a SHADY MONOPOLY who's ONLY CONCERN is THEIR BOTTOM LINE. They are not a citizen driven company and don't care who they hurt to get what they want. NWFL has been betrayed by the very people who work for the citizens, yes you work for us, you work for all of Florida, not a monopoly electric company who's sole intent is to own the state of Florida when it comes to electricity. Your job is to protect the citizens from companies like this, you failed, miserably! We have only begun our conquest to right the wrong that you and Desantis so graciously bestowed upon the residents of NWFL. You should all be ashamed of yourselves! FP&L needs to be audited and quite frankly, you all should lose your cushy jobs! As FP&L continues to rob and pillage, they are making each of you look like fools. May you all sleep well tonight, while the rest of us are having to forgo many things in our lives to foot the bill for FP&L's pet projects and corruption at it's finest!

Have a good day!