

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 4:30 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: RE Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW ; FW ; FW Concerned Citizens of NWFL; FW FL Power !!; Consumer Inquiry - Florida Power & Light Company; Re Consumer Inquiry - Florida Power & Light Company; FW Fpl; Re Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 3:12 PM
To: 'Judy Robbert'
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Ms. Judith John-Robbert
judyjrobbert@gmail.com

Dear Ms. John-Robbert:

Thank you for your feedback. I will add your comments to Docket 20210015.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Wednesday, March 02, 2022 2:52 PM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Dear Ms. Plendl,

Thank you for your response.

I look at this issue from a different point of view.

The State of Florida and PSC is allowing a monopoly to charge excessively high rates based on a future of a Solar energy source that may or may not happen.

Might I suggest FP&L obtain a low interest loan to construct such improvements in lieu of picking the pockets of their customers.

FP&L was given the right by the Florida Legislature and the PSC to control and exploit the assets of Escambia County, while blocking any competition by also working toward controlling the Solar Energy sector.

This is also true with other regulatory agencies in Florida. For instance, Emerald Coast Utilities Authority/ECUA, a State regulated utility, a monopoly controlling water assets of Escambia County, is operating a sewer lift station that uses our private property to discharge raw human waste when the lift station fails.

The FDEP did not permit this sewer lift station back in 1986. The FDEP conceals this outstanding violation within the public records by recording documents including false inspection reports claiming compliance with State stormwater laws, but no permits were issued.

The FDEP allowed this ECUA sewer lift station to be constructed within a stormwater pond that the FDEP in 1986.

In 2019 the FDEP Ombudsman Office confirmed there are no permits to produce for the entire stormwater system.

The FDEP did not permit both the stormwater system and the ECUA sewer lift station in 1986.

The FDEP IG and Ombudsman refuses to remove falsified documents such as "inspection reports" from the public record.

The Board of Escambia County accepted ownership of this drainage system without obtaining the permits from the FDEP who is mandated under statute to obtain the permits 30 days after construction which would have been over 35 years ago.

ECUA is also being protected by the FDEP. ECUA is content to discharge raw human waste into our home and land without a permit from the FDEP.

I contracted Hepatitis-A when the ECUA sewer lift station pipe ruptured into the stormwater system that abuts and encumbers our property during one of our 8 catastrophic flooding events we sustained from 1998 to 2020..

ECUA uses our property as an emergency outfall when the lift station fails. ECUA is trespassing on our property with whatever was being flushed into the toilets into our home and land by all of the homes upstream from our property without FDEP permits. ECUA is defiantly acting with full intent to use our property as a discharge point without having the Right to do so under Florida Law.

This is intentional on the part of ECUA which shows that this utility is acting in direct defiance of our Rights to live in our own home in peace and quiet.

I contracted Hepatitis-A from this ECUA untreated sewage that flows through this FDEP non-compliant stormwater system. I have the documents to prove that a physician certifies that I became ill from the raw sewage from the ECUA sewer lift station. There is no dispute.

For over 35 years, the FDEP and Escambia County Board of County Commissioners concealed this FDEP stormwater code violation within the public records,

The Board protected the FDEP and ECUA by stooping low enough to commit perjury providing false dates the permits were issued by the FDEP in sworn testimony during litigation to protect themselves, 3 developers, the FDEP and ECUA.

Escambia County would rather commit Fraud on the Court, and violations of the Sunshine Law which shows how little my family and I are placed in the Florida Judiciary System.

On January 19, 2019 after denying me public record requests from 1999 to 2019, the FDEP admitted in writing that there are NO FDEP as-builts/stormwater permits for the stormwater system which includes the ECUA sewer lift station.

For 20 years the FDEP has been concealing this dangerous, life-threatening non-compliant drainage system from the General Public.

The FDEP has been allowed to get away with it because the Governor's Office, State Attorney, Attorney General, Chief Inspector General, and other regulators told me that they will not investigate my Complaints that include Sunshine Law violations.

Public officials and employees of both the County and the State continue to record false inspection reports and other documents that conceal the code violation from the General Public.

ECUA is protected by the FDEP which is the exact opposite of what FDEP claims to do... "Operate ethically, honorably and respectfully."

This is comparable to the PSC's protection of the other monopoly, FP&L.

It is my Opinion, based on personal experience, that Florida regulatory agencies create monopolies to exploit the assets of the People of Florida such as water and energy, and these monopolies are completely protected by their puppet "regulators", the FDEP and PSC.

It is ongoing. The FDEP refuses to remove public records that contain false statements to make it appear the FDEP did not violate their own State Statutes to protect 3 developers and ECUA.

I consider these willful dishonest actions as a proven pattern of systemic corruption within both the County of Escambia, and the State of Florida.

I owe absolutely no duty of Trust whatsoever to Florida elected officials or regulatory agencies who stonewalled me for over 20 years.

The protection that should be afforded my family by the FDEP, and even the PSC, is diverted to those to whom they pander developers, utilities, and lobbyists.

Regards,

Judith Johns-Robbert

On Wed, Mar 2, 2022 at 6:56 AM Ellen Plendl <<mailto:EPlendl@psc.state.fl.us>> wrote:

Ms. Judith John-Robbert
judyjrobbert@gmail.com

Dear Ms. John-Robbert:

Thank you for your March 1 email and the letter you received from Florida Power & Light Company (FPL).

The letter you received from FPL provides you with the meter test results. Rule 25-6.052, Florida Administrative Code (F.A.C.), requires electric meters to register a weighted average accuracy rating of between 98 percent and 102 percent. If a meter is found to register more than the maximum allowed, the utility is required to credit the customer's bill. The letter indicates that the company tested meter number 2423789 that serves your residence. The meter test indicated a weighted average of 99.86 percent, which is within the limits of the F.A.C.

You also expressed concern that FPL is the only electric provider available for your residence. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

I will add your comments to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

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Judith Johns-Robbert

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I will add your comments to Docket No. 20210015, regarding FPL's petition.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 12:46 PM
To: 'elpc09@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Maybelle Norton
elpc09@hotmail.com

RE: FPSC Inquiry 1391670C

Dear Ms. Norton:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 12:44 PM
To: 'cochran.b.l@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Brad Cochran
cochran.b.l@gmail.com

RE: FPSC Inquiry 1391669C

Dear Mr. Cochran:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 12:41 PM
To: 'sweet_ashton@icloud.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ashton Khune
sweet_ashton@icloud.com

RE: FPSC Inquiry 1391668C

Dear Mr. Khune:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 12:39 PM
To: 'linzie.akin@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Linzie K. Hair
linzie.akin@gmail.com

RE: FPSC Inquiry1391667C

Dear Ms. Hair:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, March 2, 2022 11:59 AM
To: Ellen Plendl
Subject: FW:

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: maybelle norton <elpc09@hotmail.com>
Sent: Sunday, January 23, 2022 9:31 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject:

Dear sir,

I am sending you this email on behalf of concerned citizens of Northwest Florida.

On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double. and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Thank you,

Maybelle Norton

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

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Martha Lynn
Office of Citizen Services
Executive Office of the Governor

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To: GovernorRon.DeSantis@eog.myflorida.com
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Brad Cochran

850 304-3338

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From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, March 2, 2022 11:58 AM
To: Ellen Plendl
Subject: FW: Concerned Citizens of NWFL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ashton Khune <sweet_ashton@icloud.com>
Sent: Sunday, January 23, 2022 3:45 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Concerned Citizens of NWFL

Dear sir,

I am sending you this email on behalf of concerned citizens of Northwest Florida.

On Facebook I have read numerous complaints about Florida Power and Light and how they are increasing energy bills by double. and almost triple. This is very disconcerting considering the economic crisis that families are going through at this time. Especially considering my husband and I just had a newborn. We can't just shut the heat off or turn it way down.

I'm asking, almost to the point of begging, for your office to investigate this matter. We have almost no other choice except for going to solar power which is as everyone knows a large expenditure in the beginning. There is also generator power which in turn uses a lot of fuel. I challenge you with respect can you please look into this matter for the citizens of Northwest Florida not to mention the citizens of the whole state of Florida that use or shall I say are forced to use Florida Power & Light.

Times are already hard on families.

Please help.

Thank you

Ashton Khune
850-889-2553

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, March 2, 2022 11:57 AM
To: Ellen Plendl
Subject: FW: FL Power !!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Linzie Akin <linzie.akin@gmail.com>
Sent: Sunday, January 23, 2022 8:39 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FL Power !!

Governor DeSantis,

I'd like to start off saying you are Floridas best Governor and I appreciate all you have been doing for us during this Covid mess. But I'm writing you today as many others have with the new Florida Power taking over Gulf Power. While my bill only increasing \$60 may not seem like a lot but as a family of 4 with one on the way and with the economy declining and prices rising it is. I'm very frugal, I don't turn lights on during the day, keep the heat/ac set at decent temps to ensure our bill isn't outrageous and already the 1st bill I see a \$60 increase!! Biden has done enough damage to this economy and if anyone can help us it's you sir. This is price gouging and it needs to be stopped!!

Respectfully,

Linzie K. Hair

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, March 2, 2022 7:57 AM
To: 'Judy Robbert'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith John-Robbert
judyjrobbert@gmail.com

Dear Ms. John-Robbert:

Thank you for your March 1 email and the letter you received from Florida Power & Light Company (FPL).

The letter you received from FPL provides you with the meter test results. Rule 25-6.052, Florida Administrative Code (F.A.C.), requires electric meters to register a weighted average accuracy rating of between 98 percent and 102 percent. If a meter is found to register more than the maximum allowed, the utility is required to credit the customer's bill. The letter indicates that the company tested meter number 2423789 that serves your residence. The meter test indicated a weighted average of 99.86 percent, which is within the limits of the F.A.C.

You also expressed concern that FPL is the only electric provider available for your residence. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

I will add your comments to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Judy Robbert <judyjrobbert@gmail.com>
Sent: Tuesday, March 1, 2022 5:54 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company
Attachments: FP&L letter 2-22-22.pdf

Dear Ms. Plendl,

Thank you for including my feedback into the Docket.

I am attaching a 2-22-22 letter from FPL.

Having gone through this same routine in Central Florida, it does not matter what the meter reading is.....

It is the fact that FP&L is the only electric utility in town.

I wasted a lot of time dealing with FP&L years ago as no matter how much we cut back on our electrical use, the cost per kwh was already set too high.

Again, we are being forced to do business with FP&L because FP&L is a monopoly which is defined as "the exclusive possession or control of the supply of or trade in a commodity or service."

The PSC along with the Florida Legislature created this monopoly. There is no competition. FP&L is the only show in town.

My opinions and real concerns therefore do not matter because the PSC will always have FP&L's back.

Regards,

Judith John-Robbert

On Mon, Feb 21, 2022 at 6:51 AM Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Ms. Judith Johns-Robbert

judyjrobbert@gmail.com

Dear Ms. Johns-Robbert:

Thank you for your February 16 and February 19 emails. I appreciate you sharing your additional comments. I will include your feedback in Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Consultant

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)



FPL

Northwest FL

February 22, 2022

RANDOLPH ROBBERT
454 MAN O WAR CIR
CANTONMENT, FL 32533-7455

Re: ~~Account No. 2103136772~~
Service Address: 454 MAN O WAR CIR, CANTONMENT, FL 32533-7455

Dear Valued Customer:

We are writing to follow up with you regarding your Florida Public Service Commission complaint concerning higher-than-expecting billing and to provide you with the results of the recently completed meter test.

As you requested, and in an effort to allay any concerns regarding the accuracy of the meter, we visited your property on January 14, 2022, to conduct a meter test. We tested meter 2423789 serving your property, and the results reflected the meter was accurately registering your energy usage, with a weighted average of 99.86 percent – which is well within the allowed range of 98 percent to 102 percent set forth in Rule 25-6.052, Florida Administrative Code (F.A.C.). As demonstrated by the meter test results, the bills issued while being serviced by this meter were correct. While the test does not show how the electricity was used, it verifies the meter was accurately recording the electric consumption.

Again, we are committed to helping customers better manage their energy usage, which is often the biggest driver of fluctuations on an individual's electric bill from one month to the next. We offer a number of energy-saving recommendations and tools, including a personalized Online Energy Dashboard and the ability to track your energy usage and projected bill on FPL's Mobile App. We also offer programs designed to make paying bills simple and manageable. You can learn more at about energy savings and programs to help manage your bill at FPL.com.

We value you as our customer and look forward to future opportunities to assist you.

Kind regards,

FPL Customer Advocacy

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, March 1, 2022 4:50 PM
To: Ellen Plendl
Subject: FW: Fpl

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Woodward <chwoody1967@gmail.com>
Sent: Monday, February 28, 2022 10:38 PM
To: LtGovernorJeanette.Nunez <LtGovernorJeanette.Nunez@eog.myflorida.com>
Subject: Fpl

Please help us it will be a serious crisis if not addressed quickly. Summer heat is coming and many of us have had electric turned off and it will only get worse as the churches run out of benevolence and the summer heat will have many of DeSantis /Nunez voters having to choose between electricity and food and medications. Please we love and support you with our vote don't allow this to happen. God bless and keep you

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: megamax247@gmail.com
Sent: Tuesday, March 1, 2022 10:41 AM
To: Ellen Plendl
Cc: news@sbgvtv.com
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Thank you Ellen for the information and forwarding my concerns.

FPL is charging Northwest Florida rates comparable to that of there current customers in the Miami/ Day Co.. This is an extremely miscalculated increase solely based on demographics and income variances between these 2 total different sectors of the great state of Florida.

The cost of living and average income matrix should be more then sufficient to understand this difference. You can't charge the same in the poorer region of Florida as that of the richest areas.

As the lawyers, media and citizens of northwest Florida have been arguing with this Utility Commission Board. Desantas should realize acts like this monopoly will sadly drive this RED state BLUE real quick like. Our church is currently helping fixed income elderly and single parent households with this unconstitutional and unjust rate increase approved by the current administration, and please believe me when I say " WE WILL NOT FORGET!!!"

You are welcome to forward this response to whomever you see fit... I am!!!

Thank you again for your generic reply and have a good day.

David A
Faust

On Mon, Feb 28, 2022, 1:27 PM Ellen Plendl <EPlendl@psc.state.fl.us> wrote:

Mr. David A. Faust
megamax247@gmail.com

RE: FPSC Inquiry 1391409C

Dear Mr. Faust:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually

categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)